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> GOQOTOMO Fast-Heating Electric Heating Pad for Back/Waist/Abdomen/Shoulder/Neck Pain and Cramps Relief - 12 Heat Levels, 8 Timers with Countdown, Stay on, Machine Washable-PW01(Pink) Pink stripes

## GOQO TOMO PW01

# GOQOTOMO Fast-Heating Electric Heating Pad Instruction Manual

Model: PW01 | Brand: GOQO TOMO

## PRODUCT OVERVIEW

The GOQOTOMO Fast-Heating Electric Heating Pad (Model PW01) is a versatile and comfortable solution for targeted pain and cramp relief. Its generous 12"x24" size allows for comprehensive coverage of areas such as the back, waist, abdomen, shoulder, and neck. The pad is crafted from ultra-soft microplush polyester, providing a cozy and soothing experience. It offers advanced control with 12 adjustable heat levels and 8 timer settings, including a 'Stay on' function, ensuring personalized comfort and safety.

Key features include:

- **Large Coverage:** 12"x24" size effectively covers large areas like the entire back and hips.
- **Advanced Heat Control:** 12 temperature options for precise heat adjustment.
- **Flexible Timer Settings:** 8 timer levels with countdown and 'Stay on' functionality for extended use.
- **Ultra-Soft Material:** Made from plush microplush polyester, offering superior comfort and efficient heat retention.
- **Machine Washable:** Designed for easy cleaning and long service life.



The GOQOTOMO Electric Heating Pad featuring its digital controller for easy temperature and timer adjustments.

## **IMPORTANT SAFETY INFORMATION**

Please read and understand all safety warnings before using this product to prevent injury or damage.

- Keep out of reach of children.
- Do not use while sleeping or in the presence of flammable materials.
- Do not leave unattended while in use.
- Avoid direct contact with skin for prolonged periods, especially at higher heat settings.
- Discontinue use immediately if the pad becomes damaged, frayed, or shows any signs of malfunction.
- Consult a doctor before use if pregnant or have a medical condition.

## SETUP GUIDE

### Initial Setup

1. **Unpack:** Carefully remove the heating pad and its controller from the packaging.
2. **Connect:** Ensure the controller cable is securely connected to the heating pad.
3. **Plug In:** Plug the power cord into a standard electrical outlet.



*Ultra soft plush*

The heating pad features an ultra-soft plush material for maximum comfort during use.

## OPERATING INSTRUCTIONS

### Using the Controller

The GOQOTOMO heating pad features an intuitive digital controller for easy operation:

- **Power On/Off:** Press the power button ( ) to turn the unit on or off.

- **Adjust Heat Level:** Use the '+' and '-' buttons to cycle through 12 heat settings. The current heat level will be displayed on the digital screen.
- **Set Timer:** Press the 'SET' button to switch to timer mode. Use the '+' and '-' buttons to select from 8 timer settings, ranging from 1 hour to 24 hours, or choose the 'Stay on' option. The selected time will be displayed. The pad will automatically shut off after the set time, or remain on if 'Stay on' is selected.

## Application

Once powered on and settings are adjusted, place the heating pad on the desired area of the body. Its flexible design allows it to conform to various body parts, including the back, waist, abdomen, shoulders, and neck. Use as needed, being mindful of the heat level and time setting to ensure comfort and safety.



The heating pad provides soothing warmth for relaxation and pain relief during rest.



Its flexible design allows for effective application on various body parts, such as the lower back.

## CARE AND MAINTENANCE

### Cleaning Instructions

The GOQOTOMO heating pad is designed for easy maintenance. It is machine washable, ensuring hygiene and extending its lifespan.

1. **Disconnect:** Always unplug the heating pad from the electrical outlet and detach the controller before cleaning.
2. **Machine Wash:** Machine wash on a gentle cycle with cold water. Do not bleach.
3. **Tumble Dry:** Tumble dry on low heat or air dry. Ensure the pad is completely dry before reconnecting the controller and using it again.
4. **Do Not Iron:** Do not iron the heating pad.



The heating pad is machine washable for convenient and thorough cleaning.

## TROUBLESHOOTING

If you encounter any issues with your GOQOTOMO heating pad, please refer to the following common troubleshooting tips:

- **No Power/Not Heating:** Ensure the power cord is securely plugged into a working electrical outlet and the controller is firmly connected to the pad. Check if the power button on the controller is pressed.
- **Pad Not Getting Warm Enough:** Verify the heat setting on the controller. Increase the heat level using the '+' button. Allow a few minutes for the pad to reach the desired temperature.
- **Automatic Shut-off Unexpectedly:** Check the timer setting on the controller. The pad may have reached the end of its programmed cycle. If it shuts off prematurely, ensure the pad is not folded or bunched up, which can trigger safety features.
- **Error Message on Display:** If an error code appears, unplug the unit from the wall outlet for 5 minutes, then plug it back in. If the error persists, contact customer support.

For issues not covered here, please refer to the warranty and support section for assistance.

## PRODUCT SPECIFICATIONS

Feature	Detail
Model Name	Pink-white stripes
Item Model Number	PW01
Brand	GOQO TOMO
Color	Pink Stripes
Material	Microplush, Polyester
Special Feature	Timer
Package Dimensions	11.54 x 6.5 x 3.27 inches
Item Weight	1.65 Pounds
Manufacturer	GOTOQOMO
Country of Origin	China

## WARRANTY AND SUPPORT

The GOQOTOMO Fast-Heating Electric Heating Pad comes with a **1-year manufacturer warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

For warranty claims, technical support, or any product-related inquiries, please contact GOQO TOMO customer service through the retailer's platform or visit the official GOQO TOMO website for contact information.

## LEGAL DISCLAIMER

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