

Logitech C930s Pro HD Webcam (Model: 960-001403)

Logitech C930s Pro HD Webcam User Manual

Model: 960-001403

Brand: Logitech

1. SETUP GUIDE

1.1 What's in the Box

- Webcam with attached 5 ft (1.5 m) USB-A cable
- Attachable privacy shutter
- User documentation



COMMUNICATE WITH EXCEPTIONAL CLARITY

Image: The Logitech C930s Pro HD Webcam, its attached USB-A cable, the detachable privacy shutter, and user documentation are neatly arranged, showing all included components.

1.2 Connecting Your Webcam

The Logitech C930s Pro HD Webcam is designed for easy plug-and-play setup. Follow these steps to connect your webcam:

1. Unfold the universal mounting clip on the webcam.
2. Place the webcam on your monitor, laptop, or a tripod. Ensure the clip is securely resting on the top edge of your display, with the front lip flush with the screen.
3. Plug the USB-A cable from the webcam into an available USB port on your computer (PC or Mac).
4. The webcam should be automatically recognized by your operating system (Windows, macOS, ChromeOS) and ready for use with most video conferencing applications.



Image: A clear front view of the Logitech C930s Pro HD Webcam, highlighting its lens and sleek design, ready for mounting.

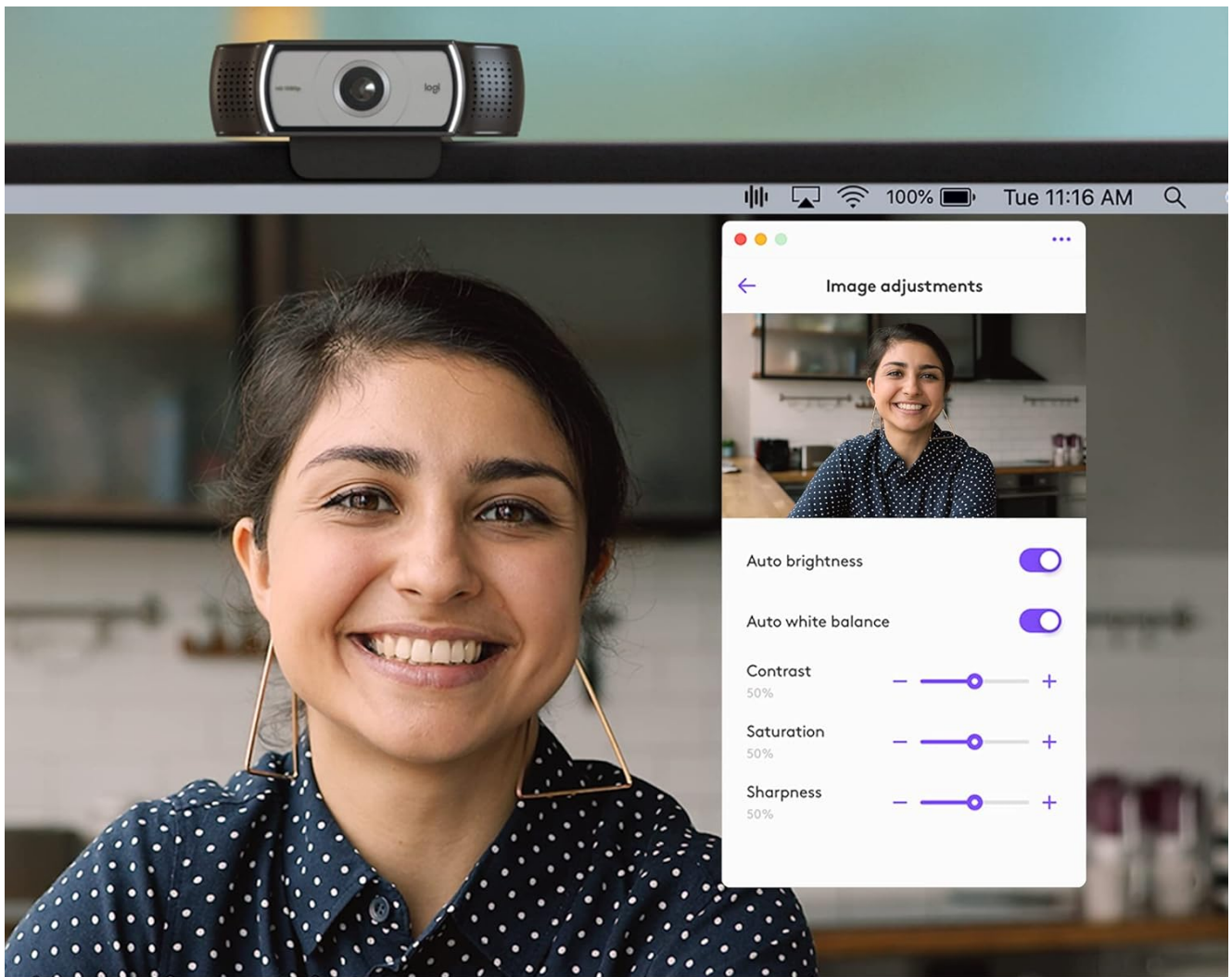


Image: The Logitech C930s Pro HD Webcam is shown mounted securely on top of a computer monitor, demonstrating its typical placement for video calls.

1.3 Installing Software (Optional)

For advanced features and customization, download and install the Logi Tune or G HUB software from the official Logitech website. This software allows you to:

- Adjust camera settings such as brightness, contrast, and white balance.
- Utilize 4x HD zoom, pan, and tilt capabilities.
- Receive automated firmware updates.



PERSONALIZE YOUR VIDEO EXPERIENCE

Image: A screenshot of the Logi Tune software interface, showing various image adjustment options like auto brightness, white balance, contrast, saturation, and sharpness, allowing users to personalize their video experience.

2. OPERATING YOUR WEBCAM

2.1 Video Quality Features

The C930s Pro HD Webcam is equipped with features to ensure high-quality video output:

- **Full HD 1080p Video:** Delivers crystal-clear video calls at 1080p resolution.
- **RightLight 2 Technology:** Automatically adjusts lighting to compensate for low light or backlighting, ensuring you look your best.
- **Wide 90° Field of View:** Allows you to include more of your surroundings or multiple participants in the frame.
- **Up to 60 Frames Per Second (fps):** Provides smooth and vivid recordings, ideal for dynamic presentations or streaming.



**1080P LETS YOU LOOK
YOUR BEST ON VIDEO CALLS**

Image: A person smiling during a video call, with text overlay stating "1080P LETS YOU LOOK YOUR BEST ON VIDEO CALLS", illustrating the high-definition video capability.



Image: A side-by-side comparison showing a person's face, with one side appearing darker and the other brighter, accompanied by text "HD RESOLUTION WITH AUTO LIGHT CORRECTION", demonstrating the webcam's ability to improve image quality in various lighting conditions.



HD RESOLUTION WITH AUTO LIGHT CORRECTION

Image: A person's face with white bracket lines around it, indicating the ability to "FRAME YOURSELF PERFECTLY" using the webcam's field of view and zoom features.



UP TO 60 FPS HIGH FRAME RATE

Image: A computer screen displaying a business graph, with text overlay "UP TO 60 FPS HIGH FRAME RATE", indicating the webcam's capability for smooth video capture.

2.2 Audio Features

The C930s Pro HD Webcam ensures clear audio capture:

- **Dual Omnidirectional Mics:** Capture your voice clearly from up to one meter away, making conversations natural and easy to hear.

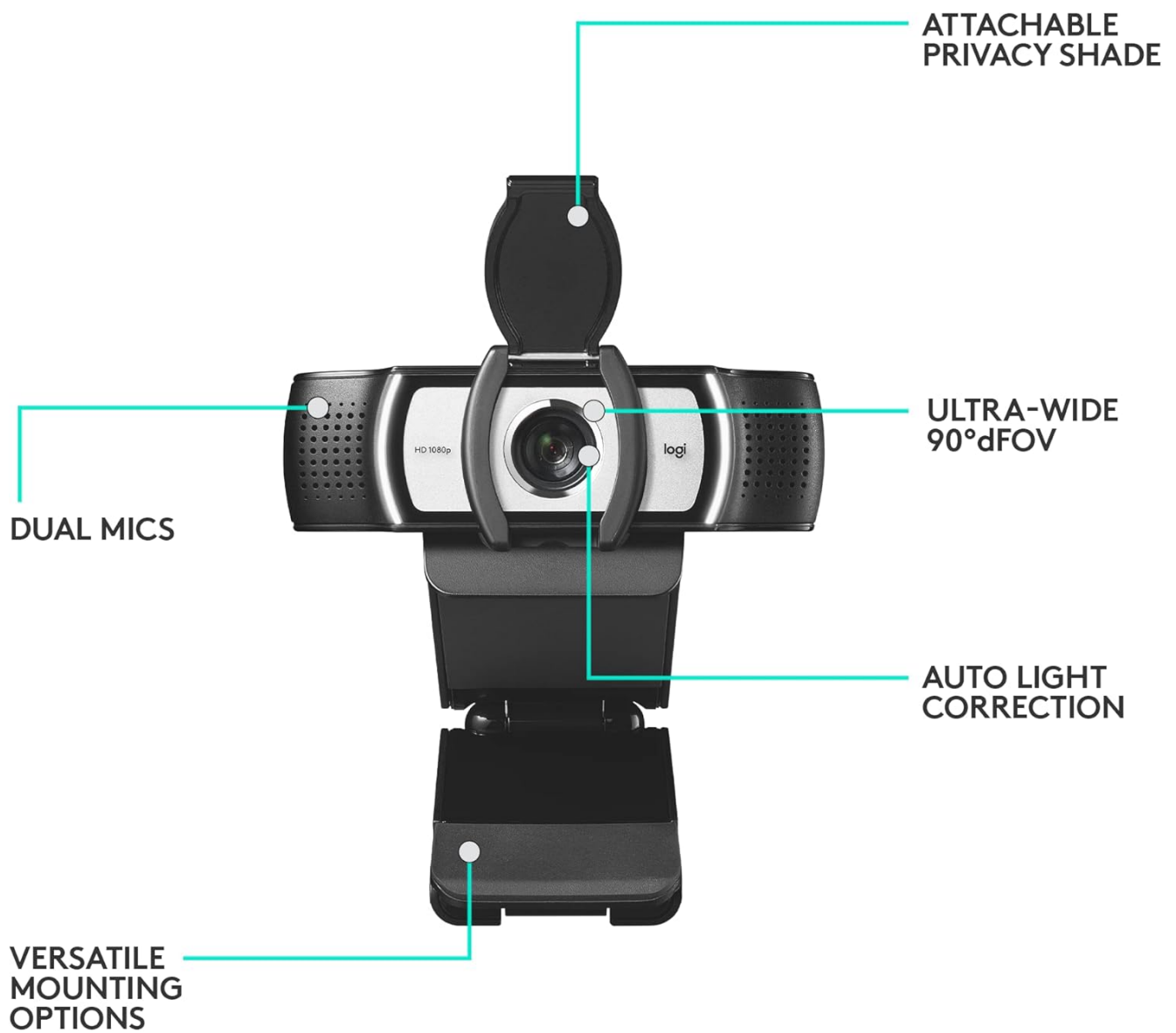


Image: The Logitech C930s Pro HD Webcam with stylized sound waves emanating from its sides, accompanied by the text "COMMUNICATE WITH EXCEPTIONAL CLARITY", highlighting its dual microphone capability.

2.3 Using the Privacy Shutter

The attachable privacy shutter provides physical security for your webcam:

- To cover the lens, simply flip the shutter down.
- To expose the lens for use, flip the shutter up.



FRAME YOURSELF PERFECTLY

Image: A detailed diagram of the Logitech C930s Pro HD Webcam, pointing out key features such as the attachable privacy shade, ultra-wide 90° dFOV, dual mics, auto light correction, and versatile mounting options.

3. MAINTENANCE

To ensure the longevity and optimal performance of your Logitech C930s Pro HD Webcam, follow these maintenance guidelines:

- **Cleaning the Lens:** Gently wipe the lens with a soft, lint-free cloth. Avoid using abrasive cleaners or solvents that could damage the lens coating.
- **Cleaning the Body:** Use a soft, damp cloth to clean the exterior of the webcam. Do not submerge the webcam in water or use excessive moisture.
- **Storage:** When not in use, especially during transport, use the privacy shutter to protect the lens from dust and scratches. Store the webcam in a cool, dry place.
- **Cable Care:** Avoid sharp bends or kinks in the USB cable to prevent internal damage.

4. TROUBLESHOOTING

If you encounter issues with your Logitech C930s Pro HD Webcam, try the following solutions:

Problem	Possible Solution
No video or image	<ul style="list-style-type: none">• Ensure the USB cable is securely connected to both the webcam and your computer.• Try plugging the webcam into a different USB port.• Restart your computer.• Check if the privacy shutter is open.• Verify that the webcam is selected as the video source in your application settings (e.g., Zoom, Microsoft Teams).
Poor image quality (blurry, dark, grainy)	<ul style="list-style-type: none">• Ensure adequate lighting in your environment.• Use the Logi Tune or G HUB software to adjust brightness, contrast, and other image settings.• Clean the webcam lens gently with a soft cloth.• Ensure the webcam is within optimal distance for autofocus.
No audio or poor audio quality	<ul style="list-style-type: none">• Check your computer's sound settings to ensure the Logitech C930s is selected as the microphone input device.• Verify microphone access is granted to your application in your operating system's privacy settings.• Ensure there are no obstructions blocking the webcam's microphones.• Test the microphone in a different application.
Webcam not recognized by computer	<ul style="list-style-type: none">• Try a different USB port (preferably a USB 2.0 or 3.0 port directly on the computer, not a hub).• Update your computer's USB drivers.• Check Device Manager (Windows) or System Information (Mac) to see if the webcam is listed.• If issues persist, try connecting the webcam to another computer to rule out a computer-specific problem.

For more detailed troubleshooting, please refer to the official [User Manual \(PDF\)](#).

5. SPECIFICATIONS

Feature	Detail
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Feature	Detail
Brand	Logitech
Series	Logitech C930s Pro HD Webcam
Item Model Number	960-001403
Max Screen Resolution	FHD (1080p)
Video Capture Resolution	1080p
Hardware Platform	Mac, PC, Laptop
Item Weight	5.7 ounces
Product Dimensions (LxWxH)	2.8 x 3.7 x 1.69 inches
Color	Black / Silver
Rear Webcam Resolution	2 MP
Photo Sensor Technology	Other
Maximum Focal Length	1
Maximum Aperture	2 f
Flash Memory Type	SD
Video Capture Format	MP4
Supported Audio Format	MP3, AAC
Screen Size	2.4 Inches
Connectivity Technology	USB

6. WARRANTY AND SUPPORT

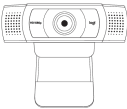





6.1 Product Warranty

The Logitech C930s Pro HD Webcam comes with a **1-year limited hardware warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. For full terms and conditions of the warranty, please refer to the documentation included with your product or visit the official Logitech support website.

6.2 Customer Support

For technical assistance, product registration, or to access the latest drivers and software, please visit the official Logitech support website. You can also find frequently asked questions and community forums there. A comprehensive User Manual in PDF format is available for download: [Logitech C930s Pro HD Webcam User Manual \(PDF\)](#).

Related Documents - C930s Pro HD Webcam (Model: 960-001403)

<div><div>C930s FULL HD WEBCAM</div><div>Complete Setup Guide</div><div>Guide d'installation complet</div><div></div><div>logitech</div></div>	<p>Logitech C930s Full HD Webcam Setup Guide</p> <p>Comprehensive setup guide for the Logitech C930s Full HD Webcam, detailing product features, contents, installation steps for monitors and tripods, connection instructions, and technical dimensions.</p>
<div><div>C925e BUSINESS WEBCAM</div><div>Complete Setup Guide</div><div>Guide d'installation complet</div><div></div><div>logitech</div></div>	<p>Logitech C925e Business Webcam: Complete Setup Guide</p> <p>A comprehensive setup and installation guide for the Logitech C925e Business Webcam, detailing product features, contents, connection, and dimensions.</p>
<div><div>WEBCAM C925e</div><div>Setup guide</div><div>Guide d'installation</div><div></div><div>logitech</div></div>	<p>Logitech C925e Webcam Setup Guide</p> <p>A concise guide to setting up the Logitech C925e webcam, featuring an autofocus HD 1080p lens and omni-directional microphones. Learn how to place, connect, and use your webcam for video calls.</p>
<div><div>C930e BUSINESS WEBCAM</div><div>Complete Setup Guide</div><div>Guide d'installation complet</div><div></div><div>logitech</div></div>	<p>Logitech C930e Business Webcam: Setup Guide and Features</p> <p>Comprehensive setup guide for the Logitech C930e Business Webcam. Learn how to connect, position, and use your webcam for clear HD video conferencing. Includes product features, setup instructions, and specifications.</p>
<div><div>C922X PRO STREAM WEBCAM</div><div>Complete Setup Guide</div><div>Guide d'installation complet</div><div></div><div>logitech</div></div>	<p>Logitech C922X Pro Stream Webcam Setup Guide</p> <p>This guide provides setup instructions for the Logitech C922X Pro Stream Webcam, detailing its features, connection process, and physical dimensions. Learn how to connect and position your webcam for optimal streaming.</p>
<div><div>MX BRIO</div><div>Setup Guide</div><div>Guide d'installation</div><div>设置指南</div><div></div><div>logitech</div></div>	<p>Logitech MX BRIO Setup Guide: Crystal Clear Video for Your Workspace</p> <p>Learn how to set up and use your Logitech MX BRIO webcam with this comprehensive setup guide. Discover features like the ultrawide lens, dual noise-cancelling microphones, and easy mounting options for enhanced video conferencing.</p>