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iWALK DBL10000M

iWALK Magnetic Portable Charger User Manual

Model: DBL10000M

1. INTRODUCTION

Thank you for choosing the iWALK Magnetic Portable Charger. This device is designed to provide convenient and fast wireless charging for your compatible iPhone models (iPhone 12/13/14/15 series) and also offers 18W USB-C fast charging. Please read this manual carefully before using the product to ensure proper operation and longevity.

2. PACKAGE CONTENTS

- iWALK Magnetic Portable Charger (DBL10000M)
- USB-C Charging Cable
- User Manual

3. PRODUCT OVERVIEW



The iWALK Magnetic Portable Charger securely attached to the back of an iPhone, demonstrating its compact design and magnetic connection.

Smaller Size Larger Capacity



Average
Portable Charger

VS



iWALK
Magnetic Battery

A visual comparison highlighting the smaller size and larger capacity of the iWALK Magnetic Portable Charger compared to a typical portable charger.

The iWALK Magnetic Portable Charger features a compact design with a 9000mAh battery capacity. It supports MagSafe-compatible wireless charging and offers 18W USB-C Power Delivery for both input and output. An LED display indicates the current battery level.

4. SETUP AND INITIAL USE

4.1 Charging the Power Bank

Before first use, fully charge your iWALK Magnetic Portable Charger. Use the provided USB-C cable and connect it to a compatible 18W PD (Power Delivery) wall adapter for optimal charging speed.



The USB-C port on the iWALK charger, used for both input (charging the power bank) and output (charging other devices).



The iWALK charger connected to a wall outlet via USB-C, demonstrating how the power bank itself is charged.

4.2 Checking Battery Level

The LED display on the top of the charger shows the remaining battery percentage. Press the power button once to activate the display.



The iWALK charger displaying its battery percentage on the LED screen while attached to an iPhone.

5. OPERATING INSTRUCTIONS

5.1 Wireless Charging (MagSafe Compatible)

1. Ensure your iPhone is compatible with MagSafe (iPhone 12/13/14/15 series). For optimal magnetic connection, use

an iPhone without a case or with a MagSafe-compatible case.

2. Align the iWALK Magnetic Portable Charger with the back of your iPhone. The magnets will automatically snap the charger into place.
3. Wireless charging will begin automatically. The LED display on the charger will show the battery percentage.

Snap-and-Go Magnetic Charging



Diagram illustrating the strong magnetic connection between the iWALK charger and a compatible iPhone for snap-and-go charging.



The iWALK charger magnetically attaching to a phone case equipped with a MagSafe ring, ensuring secure wireless charging.

5.2 Wired Charging (USB-C Output)

The USB-C port on the iWALK charger can also be used to charge other devices via a cable. Connect one end of a USB-C cable to the charger's USB-C port and the other end to your device.



The iWALK charger providing 18W PD fast charging to a smartphone via a USB-C cable, demonstrating its bidirectional capability.

5.3 Pass-Through Charging

The iWALK Magnetic Portable Charger supports pass-through charging, allowing you to charge your smartphone wirelessly while the power bank itself is being charged via its USB-C input. This is useful for overnight charging of both devices.



The iWALK charger and an attached iPhone simultaneously charging from a single wall outlet, illustrating the pass-through charging feature.

6. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surface of the charger. Do not use liquid cleaners or aerosols.
- **Storage:** Store the charger in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the power bank regularly. Recharge it when the battery level is low. If not used for extended periods, charge it at least once every three months.
- **Avoid Impact:** Do not drop or subject the charger to strong impacts, as this may damage internal components.

7. TROUBLESHOOTING

- **Charger not turning on/displaying percentage:** Ensure the power bank is charged. Press the power button to activate the display.
- **Phone not charging wirelessly:**
 - Ensure your phone is MagSafe compatible (iPhone 12/13/14/15 series).
 - Remove any non-MagSafe compatible cases or thick cases that may interfere with the magnetic connection or wireless charging.
 - Ensure the charger is properly aligned with the charging coil on your phone.
- **Slow charging:**
 - For fast charging, ensure both the power bank and your device support 18W PD.
 - Ensure you are using a high-quality USB-C cable.
 - Background apps or heavy phone usage during charging can slow down the process.
- **Charger shows 100% but drains quickly when connected:** This may indicate a battery calibration issue or degradation. Try fully discharging the power bank until it turns off, then fully recharge it without interruption. If the issue persists, contact customer support.
- **Magnetic connection is weak:** Ensure your phone or case has a strong MagSafe magnet. Some third-party cases may have weaker magnets.

8. SPECIFICATIONS

Model Number	DBL10000M
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Battery Capacity	9000 mAh
Connectivity	Wireless (MagSafe compatible), USB Type-C
USB-C Input/Output	18W Power Delivery (PD)
Wireless Charging Output	7.5W (for iPhone 12/13/14/15 series)
Dimensions	5.31 x 3.86 x 1.54 inches
Weight	10.8 ounces
Color	Black
Manufacturer	U2O GLOBAL CO.,LTD.

9. WARRANTY AND SUPPORT

This iWALK product comes with a standard manufacturer's warranty. For detailed warranty information, product support, or technical assistance, please refer to the warranty card included in your package or visit the official iWALK website. Please retain your proof of purchase for warranty claims.