



[Manuals.plus](#) /

› [UrbanX](#) /

› UrbanX UX-M97 Bluetooth Headset User Manual

UrbanX UX-M97

UrbanX UX-M97 Bluetooth Headset User Manual

Model: UX-M97

PRODUCT OVERVIEW

The UrbanX UX-M97 is a comfortable wireless Bluetooth headset designed for clear communication, featuring a noise-canceling microphone and a convenient charging dock. It offers multipoint connectivity and extended talk time, making it suitable for various communication needs.



Image: UrbanX UX-M97 Bluetooth Headset resting in its charging dock. The headset is black with an over-the-head design and an adjustable microphone boom.

Package Contents

- 1 x UX-M97 Bluetooth Headset
- 1 x Charging Cable
- 1 x User Manual (this document)
- 1 x Portable Headphone Charging Dock

PRODUCT COMPONENTS

Familiarize yourself with the various parts and controls of your UX-M97 headset.



Image: Diagram illustrating the components of the UX-M97 headset, including Volume +, LED Indicator, Volume -, Micro USB Charging Port, Microphone, MFB (Multi Function Button), and Charging Base Interface.

Volume +: Increases audio volume.

LED Indicator: Displays status (e.g., pairing, charging, connected).

Volume -: Decreases audio volume.

Micro USB Charging Port: For direct charging of the headset.

Microphone: Adjustable boom microphone with noise-canceling technology.

MFB (Multi Function Button): Controls power, pairing, call answer/end, and music playback.

Charging Base Interface: Connects the headset to the charging dock.

SETUP

1. Charging the Headset

Before first use, fully charge the headset. The headset can be charged using the included charging dock or directly via the Micro USB charging port.

1. **Using the Charging Dock:** Place the headset onto the magnetic charging base. Ensure the headset aligns correctly with the charging pins. The LED indicator on the headset will show charging status.
2. **Direct Charging:** Connect the Micro USB charging cable to the headset's Micro USB port and the other end to a USB power source (e.g., computer USB port, wall adapter).

A full charge takes approximately 2 hours. The LED indicator will change when charging is complete.



CONTROL AT YOUR FINGERTIPS

Easily answer and end calls, mute and adjust volume using the intuitive controls on the headset

Image: The UX-M97 headset placed on its charging dock, indicating the charging process. Text overlays suggest 2 hours charge time for 15-17 hours talk time.

2. Powering On/Off

- **Power On:** Press and hold the MFB (Multi Function Button) for approximately 3 seconds until the LED indicator flashes blue.
- **Power Off:** Press and hold the MFB for approximately 5 seconds until the LED indicator flashes red and then turns

off.

3. Pairing with a Bluetooth Device

The UX-M97 headset supports Bluetooth 5.0 for stable and efficient connection.

1. Ensure the headset is powered off.
2. Press and hold the MFB for approximately 5-7 seconds until the LED indicator flashes red and blue alternately. This indicates the headset is in pairing mode.
3. On your device (e.g., smartphone, computer, tablet), enable Bluetooth and search for new devices.
4. Select "UX-M97" from the list of available devices.
5. Once connected, the LED indicator on the headset will flash blue slowly.

The headset can connect to two Bluetooth devices simultaneously (multipoint connection). After connecting the first device, disable Bluetooth on the first device, pair with the second device, then re-enable Bluetooth on the first device. The headset should automatically connect to both.

DUAL CONNECTIVITY

Enables you to connect two devices at one time for calls and music

INSTANT SETUP **5.0** Bluetooth 



Image: Illustration showing the UX-M97 headset connected to both a laptop and a smartphone, demonstrating its dual connectivity feature with Bluetooth 5.0.

OPERATING INSTRUCTIONS

Call Management

- **Answer Call:** Press the MFB once.
- **End Call:** Press the MFB once during a call.
- **Reject Call:** Press and hold the MFB for approximately 2 seconds.
- **Redial Last Number:** Double-press the MFB.
- **Mute Microphone:** Press the "Volume +" and "Volume -" buttons simultaneously during a call. Repeat to unmute.

Audio Playback

- **Play/Pause:** Press the MFB once.
- **Next Track:** Press and hold the "Volume +" button.
- **Previous Track:** Press and hold the "Volume -" button.

Volume Adjustment

- **Increase Volume:** Press the "Volume +" button.
- **Decrease Volume:** Press the "Volume -" button.

Voice Assistant

- **Activate Voice Assistant (Siri, Google Assistant, etc.):** Triple-press the MFB.

CRYSTAL-CLEAR WIRELESS CALLS

Advanced noise-cancelling microphone and enhanced speakers delivery crystal-clear calls even in noisy offices



Image: A person wearing the UrbanX UX-M97 headset, demonstrating its use for clear wireless calls in an office environment.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset and charging dock. Do not use abrasive cleaners or solvents.
- **Storage:** When not in use, store the headset in a cool, dry place, preferably on its charging dock to keep it charged.
- **Battery Care:** To prolong battery life, avoid fully discharging the headset frequently. Charge it regularly, even if not in constant use.
- **Environmental Conditions:** Avoid exposing the headset to extreme temperatures, humidity, or direct sunlight.

TROUBLESHOOTING

Problem	Possible Solution
---------	-------------------

Problem	Possible Solution
Headset does not power on.	Ensure the headset is fully charged. Connect it to the charging cable or dock for at least 30 minutes.
Cannot pair with device.	<ul style="list-style-type: none"> ◦ Ensure the headset is in pairing mode (LED flashing red and blue). ◦ Make sure Bluetooth is enabled on your device. ◦ Move the headset closer to your device. ◦ Clear previous Bluetooth connections on your device and try pairing again. ◦ Restart both the headset and your device.
No sound or low volume.	<ul style="list-style-type: none"> ◦ Increase the volume on both the headset and your connected device. ◦ Ensure the headset is properly connected to your device. ◦ Check if the headset is muted.
Microphone not working.	<ul style="list-style-type: none"> ◦ Ensure the microphone boom is positioned correctly. ◦ Check if the microphone is muted (press Volume + and Volume - simultaneously). ◦ Verify microphone input settings on your connected device.
Intermittent connection.	<ul style="list-style-type: none"> ◦ Ensure you are within the 33 feet (10 meters) Bluetooth range. ◦ Avoid obstacles between the headset and your device. ◦ Reduce interference from other wireless devices.

SPECIFICATIONS

Feature	Detail
Bluetooth Version	V5.0
Bluetooth Chip	V5.0 chip
Communication Distance	33 Feet (10 meters)
Bluetooth Protocol	HSP, HFP, AVRCP, A2DP
Decoding Method	SBC
Built-in Battery	180mAh / 3.7V
Charging Time	About 2 hours
Standby Time	200 hours
Working Time (50% volume)	About 17 hours
Headphone Net Weight	About 51g (1.7oz)
Charging Base Net Weight	About 242g
Headphone Dimensions	163.21 x 142.27 x 48.5mm (6.43 x 5.60 x 1.91 inches)
Charging Base Dimensions	79 x 73 x 31mm (3.11 x 2.87 x 1.22 inches)

Feature	Detail
Model Name	UX-M97
Item Model Number	R175
UPC	734046093312
Manufacturer	UrbanX

WARRANTY AND SUPPORT

The UrbanX UX-M97 Bluetooth Headset comes with a 3 MONTHS WARRANTY.

For any questions, technical support, or warranty claims, please contact UrbanX customer service. Refer to the contact information provided with your purchase or visit the official UrbanX website.

Customer Service: Always-ready friendly customer service ensured.

Online Support: [Visit the UrbanX Store on Amazon](#)