**Balsam Hill 2800861**

# Balsam Hill BH Balsam Fir Artificial Christmas Tree Instruction Manual

Model: 2800861 | Brand: Balsam Hill

## Introduction

This manual provides essential information for the proper assembly, operation, and maintenance of your Balsam Hill BH Balsam Fir Artificial Christmas Tree. Please read these instructions carefully before setting up your tree to ensure a safe and enjoyable experience. This artificial tree is designed to replicate the appearance of a real balsam fir, offering durability and ease of use for indoor holiday decorating.



*Image: The Balsam Hill BH Balsam Fir Artificial Christmas Tree, fully assembled and lit.*

## Safety Information

- Always unplug the tree from the power outlet before assembly, disassembly, or maintenance.
- Do not overload electrical outlets. Ensure the tree is plugged into a suitable power source.
- Keep children and pets away from the tree during assembly and disassembly.
- Do not place the tree near heat sources or open flames. This tree is flame resistant, but not fireproof.
- Use only the provided components and accessories. Do not modify the tree or its electrical components.
- If any lights are damaged or not working, refer to the troubleshooting section or contact customer support.

## What's in the Box

Your Balsam Hill BH Balsam Fir Artificial Christmas Tree package includes the following components:

- Tree sections (typically 3-5, depending on height)
- Premium Christmas tree stand with scratch-proof rubber feet
- Protective gloves for branch shaping
- Extra bulbs and fuses (for lit versions)
- Off-season Christmas tree storage bag(s)
- Foot pedal control (for lit versions)

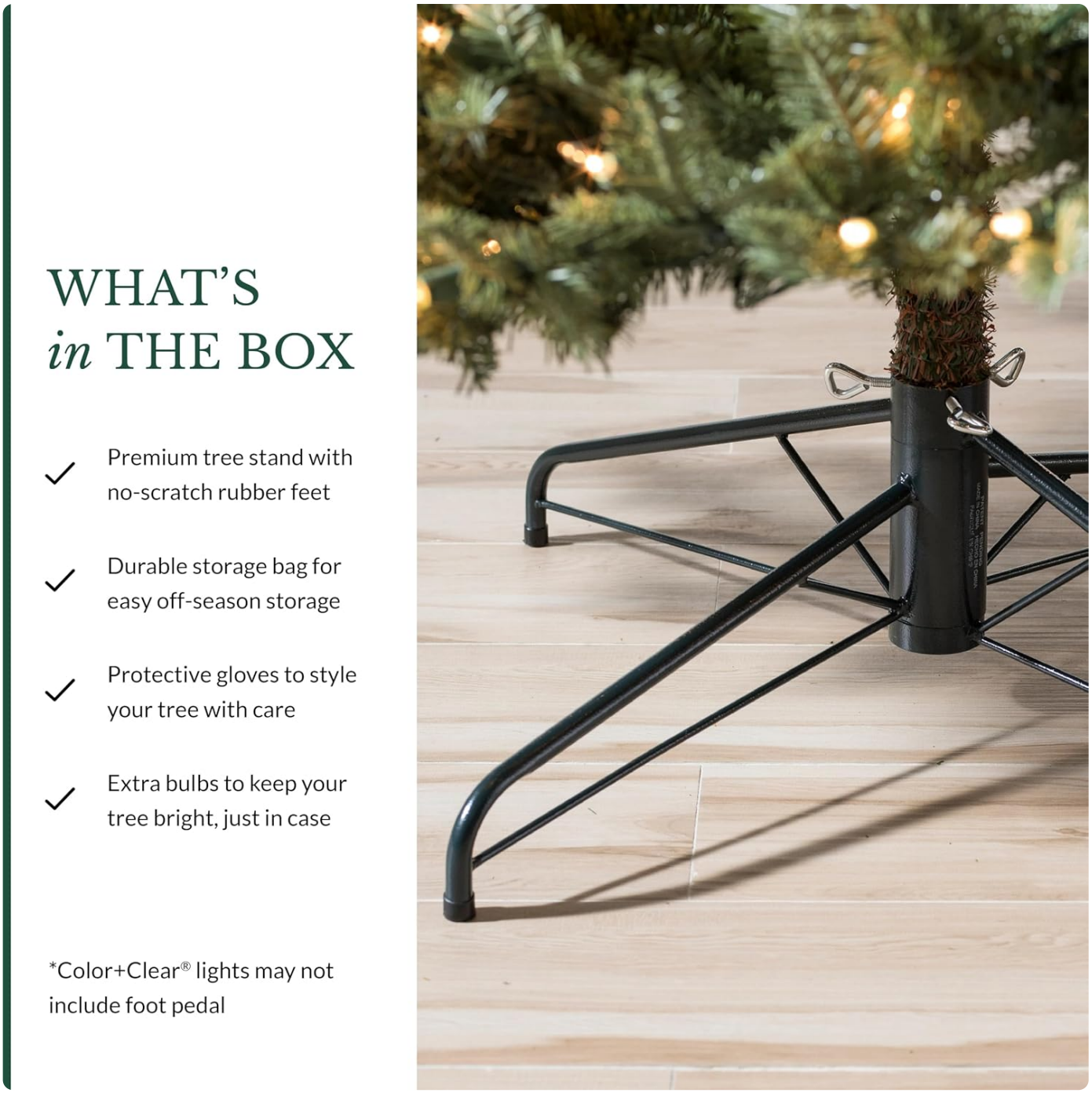



*Image: A close-up of the tree stand and included accessories, such as protective gloves and a storage bag.*

## Setup

Follow these steps to assemble your Balsam Hill BH Balsam Fir Artificial Christmas Tree:

1. **Prepare the Stand:** Unfold the premium metal tree stand into an X-shape. Ensure the scratch-proof rubber feet are securely in place.
2. **Insert Section 1:** Carefully insert the bottom tree section (Section 1) into the stand. Tighten the eye bolts on the stand to secure the section.
3. **Fluff Branches (Bottom Section):** Wearing the included protective gloves, gently fluff and fan out the branches of Section 1 from the trunk to the tip. This helps create a full and realistic appearance.

4. **Add Subsequent Sections:** Continue adding the tree sections in numerical order (Section 2, Section 3, etc.). The Balsam Hill Easy Plug™ system automatically connects the lights as you stack the sections, eliminating the need for manual light string connections. Align the arrows on each section for proper fit.
5. **Fluff Remaining Branches:** After all sections are in place, continue fluffing the branches of each section. Work from the inside out, shaping individual branch tips to fill any gaps and achieve your desired fullness. First-time shaping may take over an hour for optimal results.

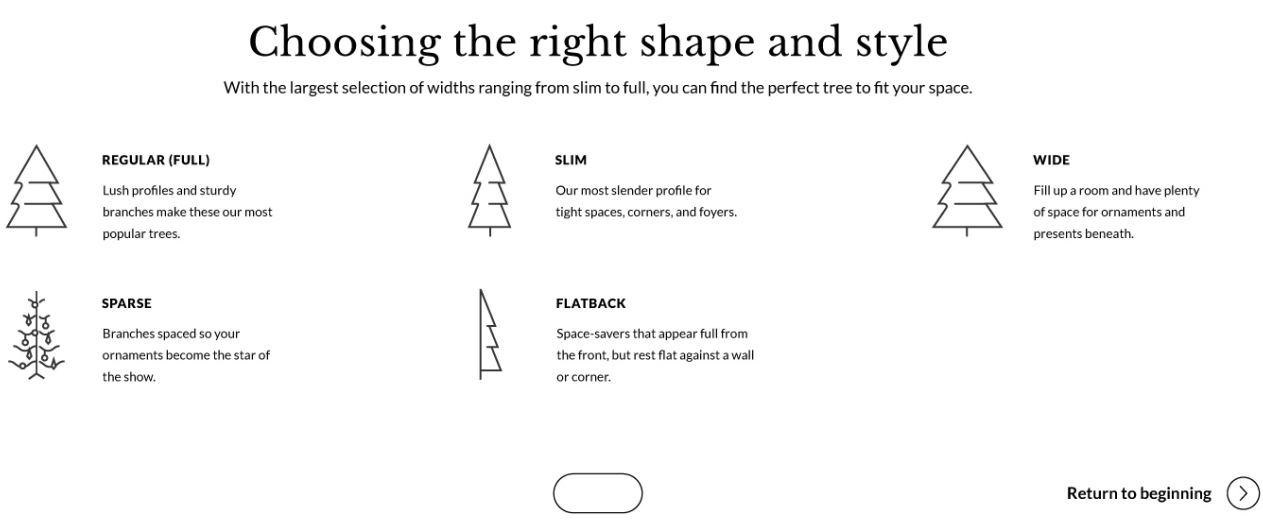



*Image: Visual guide illustrating the step-by-step assembly process of the tree.*




*Image: Detail of the Easy Plug™ connection system for automatic light integration during assembly.*

### Assembly Video

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*Video: An official product video from Balsam Hill demonstrating the assembly of the BH Balsam Fir tree, showcasing the ease of setup and the appearance of the branches.*

## Operating the Lights

Your Balsam Hill BH Balsam Fir tree comes with pre-lit Clear LED lights. To operate the lights:

- Ensure all tree sections are properly assembled and connected via the Easy Plug™ system.

- Locate the foot pedal control near the base of the tree.
- Plug the tree's main power cord into a standard electrical outlet.
- Press the foot pedal to turn the lights ON or OFF.

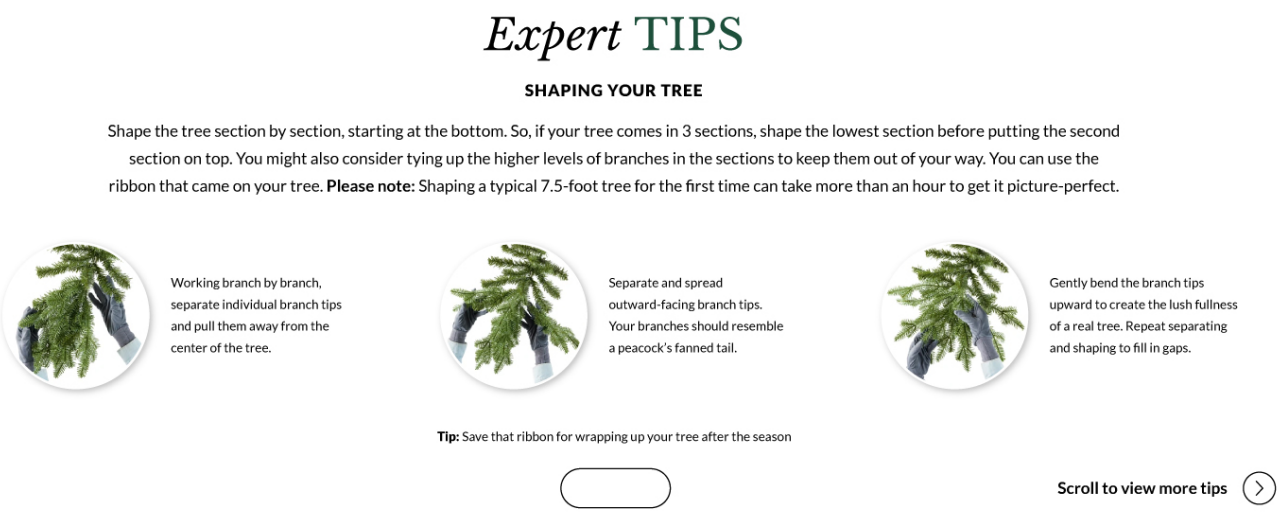



*Image: A visual guide demonstrating various lighting options available for Balsam Hill trees, including Clear, LED Candellight Clear, and Unlit.*

## Maintenance

### Branch Shaping

For optimal appearance, periodically adjust the branches. The True Needle™ foliage is designed to be flexible. Gently bend and spread the branch tips to create a natural, full look. Ensure ornaments are evenly distributed to prevent branches from sagging.

BH Balsam Fir®

**LOOKS SO REAL**

Features award-winning True Needle® foliage engineered for decades-lasting realism.

**WARM, CANDLE-LIKE GLOW**

Energy-efficient lights that won't burn out so your tree shines bright for many years.

**EASY PLUG®**

With light connections inside the trunk, lighting your tree is as simple as plugging it into an outlet.

**FULL SILHOUETTE**

Exudes the classic Christmas tree appearance that everyone loves.



*Image: A detailed view of the realistic True Needle™ foliage, showcasing the texture and shape of the artificial branches.*

## Cleaning

To clean your tree, gently dust the branches with a soft cloth or use a vacuum cleaner with a brush attachment on a low setting. Avoid using harsh chemicals or abrasive cleaners.

## Storage

Proper storage ensures the longevity of your artificial tree:

- Remove all ornaments and unplug the tree.
- Dismantle the tree sections from top to bottom.
- Compress the branches of each section as much as possible without causing damage.
- Place each section into the provided storage bag(s).
- Store the tree in a cool, dry location, away from direct sunlight and extreme temperatures.

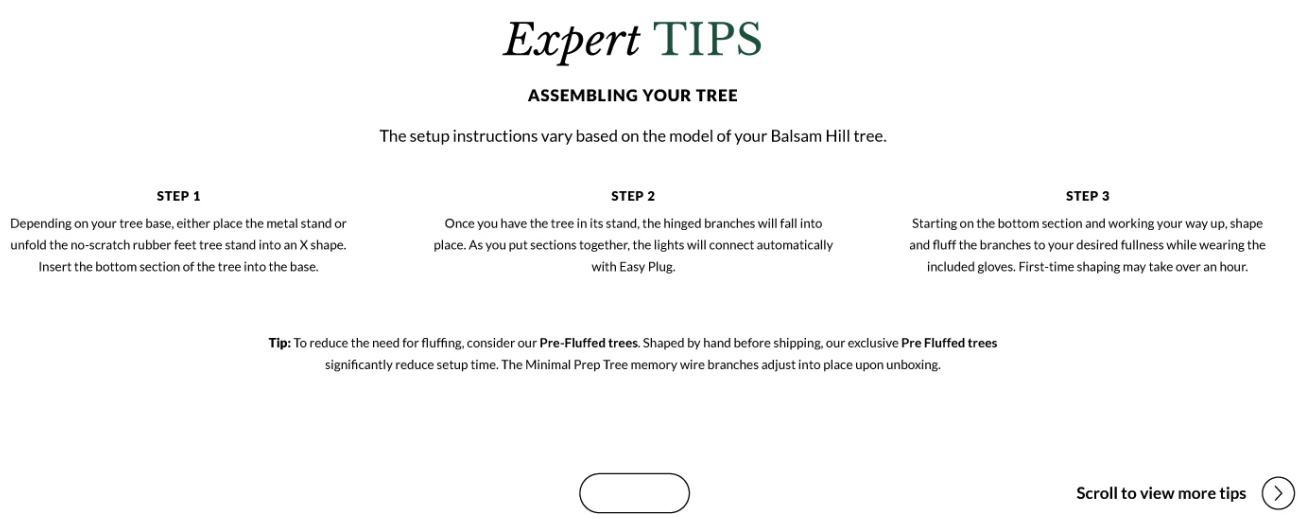



*Image: A visual guide demonstrating the recommended steps for storing your tree after the holiday season.*

## Troubleshooting

| Problem | Possible Cause | Solution |
|---|---|---|
| Lights are not working. | Loose connection, blown fuse, or faulty bulb. | Check all Easy Plug™ connections. Ensure the main power cord is securely plugged in. Check and replace any blown fuses in the plug or foot pedal. Replace any faulty bulbs with the provided spares. |
| Tree is unstable. | Stand not fully extended or eye bolts not tightened. | Ensure the tree stand is fully extended and placed on a flat, stable surface. Tighten all eye bolts on the stand securely. |
| Branches appear sparse. | Insufficient fluffing. | Dedicate more time to shaping and fluffing the branches, working from the inside out to cover any gaps. |

## Specifications

| Feature | Detail |
|---|---|
| Brand | Balsam Hill |
| Product Dimensions | 53"D x 53"W x 78"H (6.5 feet tall) |
| Color | Clear Led |
| Material | Polyethylene |

| Feature | Detail |
|---|---|
| Item Package Quantity | 1 |
| Recommended Uses | Christmas Tree |
| Occasion | Christmas, Hanukkah, Thanksgiving, Winter Holidays |
| Special Feature | Flame Resistant, Prelit |
| Seasons | Winter |
| Tree Type | Fir |
| Base Type | Stand |
| Plant or Animal Product Type | Synthetic |
| Built-in Light | Yes |
| Tip Count | 5768 |
| Light Color | Clear |
| Included Components | Bag |
| UPC | 196041200575 |
| Number of Items | 1 |
| Manufacturer | Balsam Hill |
| Number of Packs | 1 |
| Item Weight | 54.1 pounds |
| ASIN | B09L5DBHZM |
| Item Model Number | 2800861 |
| Date First Available | November 6, 2021 |

## Warranty & Support

For warranty information or customer support, please visit the official Balsam Hill website or contact their customer service directly. You can also visit the Balsam Hill Store on Amazon for additional resources and product information.



*Image: A graphic indicating customer support availability.*

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## Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

**Name**

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**Email**

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question