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› EnergyCell Pilot 4GS 12000mAh Portable Charger Instruction Manual

EnergyCell Pilot 4GS

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Model: Pilot 4GS | Brand: EnergyCell

INTRODUCTION

The EnergyCell Pilot 4GS Portable Charger is a high-capacity power bank designed to provide fast and reliable charging for your mobile devices. With its compact design and multiple safety features, it's an ideal companion for daily use and travel.

WHAT'S IN THE BOX

- 1 x EnergyCell Pilot 4GS 12000mAh Power Bank
- 1 x Lightning Cable (for charging the power bank and compatible iPhone 11-14 series)
- 1 x User Manual

Note: For iPhone 15 and iPhone 16 series, a USB-C cable (not included) is required to charge your phone.

PRODUCT OVERVIEW & KEY FEATURES

12000mAh Powerful Capacity

This power bank offers a substantial 12000mAh capacity, capable of charging most smartphones 2-3 times. For instance, it can charge an iPhone 13 approximately 2.8 times.



Image: The EnergyCell Pilot 4GS power bank simultaneously charging an iPhone and AirPods, illustrating its multi-device charging capability and capacity.

Dual USB Output

Equipped with two USB-A output ports, the power bank supports simultaneous charging of two devices at speeds up to 5V/3A (max) per port, enhancing charging efficiency.

Dual 3A High-Speed Charging for iPhone 2X Faster

High-Speed Charging



Image: A close-up of the EnergyCell Pilot 4GS showing its dual USB output ports, ready to connect to charging cables.

Designed For iOS Devices & Wide Compatibility

The power bank features an 8-pin input port, making it convenient for iPhone users as you can use a single Lightning cable to charge both the power bank and compatible iOS devices (iPhone 11-14 series). It offers wide compatibility with various devices including iPhone 16/Plus/Pro/Pro Max, 15/Plus/Pro/Pro Max, 14/Plus/Pro/Pro Max, 13/Mini/Pro/Pro Max, 12/Mini/Pro/Pro Max, iPhone 11/Pro/Pro Max, iPhone XR/SE/XS/X/8/8 Plus/7/7 Plus/6s/6, Galaxy Note7/8/9/9+/10/20, S20/S20+/S10/S10+/S10e/S9 etc.

Universal Compatibility

iPhone Series



iPhone16



iPhone15



iPhone14

iPad Series



iPad Pro



iPad Air



iPad

Samsung Series



Galaxy S25 Ultra



Galaxy S25+



Galaxy A36

Airpods Series



AirPods Pro 2



AirPods 4



AirPods 3



Image: The EnergyCell Pilot 4GS positioned next to a display of various compatible devices, including iPhones, iPads, Samsung phones, and AirPods, highlighting its universal charging capabilities.

Matte Metal Shell & Ultra-Compact Size

Featuring an arc anti-fingerprint design and a slim profile, this power bank is easy to carry and does not feel bulky, making it ideal for travel.

Pack Light and Take Control with Ease



Only **10.5oz**



Size
6.69*3.15*0.59 in

Image: A close-up of the EnergyCell Pilot 4GS, emphasizing its aluminum body design and anti-fingerprint finish.

Exquisite Slim

-PowerBank-



Image: The slim EnergyCell Pilot 4GS power bank is shown floating above an open hand, highlighting its lightweight and portable nature.

Ultra Safe

The MultiProtect safety system provides comprehensive protection for both the power bank and your connected devices. This includes safeguards against overload, overcurrent, overcharging, over pressure, and short circuits.

SETUP

Charging the Power Bank

Before first use, fully charge your EnergyCell Pilot 4GS power bank. Connect the included Lightning cable to the power bank's 8-pin input port. Plug the USB-A end of the cable into a compatible USB wall adapter (not included) or a computer's USB port. The LED indicator lights will illuminate to show the charging status. A full charge typically takes several hours.

Aluminium Body Design

Aristocratic appearance and Arc edge design
Perfect anti-scratch and anti-fingerprint



Image: The EnergyCell Pilot 4GS power bank is shown connected via its Lightning input to a wall adapter, indicating it is being recharged.

Video: This video demonstrates the unboxing and initial charging process of the EnergyCell Pilot 4GS power bank, showing how to connect it to a power source.

OPERATING INSTRUCTIONS

Charging Your Devices

To charge your mobile device, connect your device's charging cable (e.g., USB-C for newer iPhones, or the included Lightning cable for compatible older iPhones) to one of the power bank's USB-A output ports. The power bank will automatically detect the connected device and begin charging. The LED indicators will show the remaining battery level of the power bank.



Image: The EnergyCell Pilot 4GS power bank is shown actively charging an iPhone and a pair of AirPods, demonstrating its ability to power multiple devices.

Video: This video illustrates the process of using the 12000mAh portable charger to power various devices, showcasing its functionality and ease of use.

MAINTENANCE

- Keep the power bank away from extreme temperatures, direct sunlight, and liquids.
- Avoid dropping or subjecting the device to strong impacts.
- Clean the device with a soft, dry cloth. Do not use harsh chemicals.
- Store in a cool, dry place when not in use for extended periods.

TROUBLESHOOTING

- **Power bank not charging:** Ensure the charging cable is securely connected to both the power bank's input port and the power source. Verify the power source is active.
- **Device not charging:** Ensure the charging cable is securely connected to both the power bank's output port and your device. Check if the power bank has sufficient charge. Try a different cable or port.
- **Slow charging:** Ensure you are using a compatible cable and adapter. Some devices may charge slower if used while charging.
- **Included cable compatibility:** The included Lightning cable is for charging the power bank and compatible with iPhone 11-14 series. iPhone 15/16 series require a USB-C cable (not included) for phone charging.

SPECIFICATIONS

Model	Pilot 4GS
Battery Capacity	12000 Milliamp Hours
Battery Type	Li-Polymer Battery
Product Dimensions	5.6 x 2.9 x 0.58 inches
Item Weight	10.2 ounces
Input	8-Pin Port 5V = 2A (Max)
Output	USB 5V = 3A (Max)
Connector Type	Lightning (for input)
Special Feature	Slim
Manufacturer	Shenzhen Wang Xiong Digital Technology Co., Ltd.
Date First Available	November 2, 2021

WARRANTY AND SUPPORT

For detailed warranty information, product registration, or customer support, please visit the official EnergyCell website or contact EnergyCell Direct through your purchase platform. Keep your proof of purchase for any warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question