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eufy G30 Verge (T2252Z11)

eufy RoboVac G30 Verge User Manual

Model: G30 Verge (T2252Z11)

Introduction

Welcome to the eufy RoboVac G30 Verge user manual. This guide provides essential information for setting up, operating, maintaining, and troubleshooting your new robotic vacuum cleaner. The RoboVac G30 Verge is designed to provide efficient and hands-free cleaning for your home, featuring smart dynamic navigation, powerful suction, and app control.



The eufy RoboVac G30 Verge, designed for efficient home cleaning.

1. Setup

1.1 What's in the Box

Upon unboxing your RoboVac G30 Verge, you should find the following components:

- eufy RoboVac G30 Verge unit
- Charging Base
- AC Power Adapter
- Boundary Strips
- Side Brushes (2 pairs)
- HEPA-style Filter (2)
- Cleaning Tool

- User Manual (this document)



The retail packaging for the eufy RoboVac G30 Verge.

1.2 Charging Base Placement

Place the charging base on a hard, level surface against a wall. Ensure there is at least 3 feet (1 meter) of clear space to the front and 1.5 feet (0.5 meters) to each side of the charging base. Connect the AC power adapter to the charging base and a wall outlet. Ensure the power cord is not obstructing the RoboVac's path.

1.3 Initial Charge

Before first use, fully charge your RoboVac. Place the RoboVac onto the charging base, ensuring the charging pins align. The indicator lights on the RoboVac will show charging status. A full charge typically takes 5-6 hours.

1.4 Connecting to Wi-Fi and App Setup

Download the eufyHome app from the App Store (iOS) or Google Play Store (Android). Follow the in-app instructions to connect your RoboVac G30 Verge to your home Wi-Fi network. **Note:** The RoboVac supports 2.4GHz Wi-Fi networks only. Ensure your router is configured to support this frequency band.



The eufyHome app provides a visual map of the RoboVac's cleaning history and current location.

1.5 Using Boundary Strips

The RoboVac G30 Verge uses specialized dual-Hall Sensors to detect Boundary Strips. These strips can be used to create virtual walls, preventing the RoboVac from entering specific areas such as pet beds, play areas, or areas with delicate items. Cut the strips to the desired length and place them flat on the floor. Ensure they are securely placed to avoid movement during cleaning.



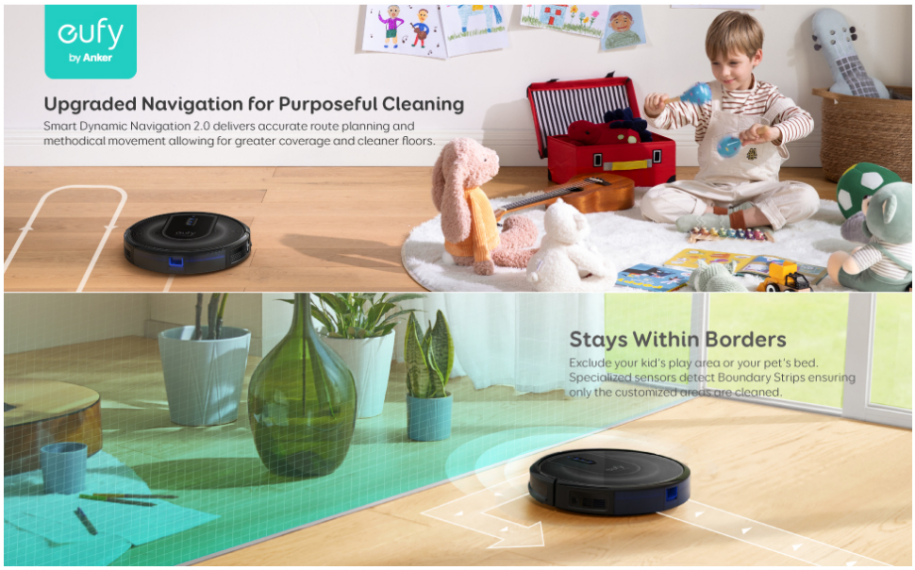
Boundary strips help define cleaning zones for the RoboVac.

2. Operating Your RoboVac

2.1 Cleaning Modes

The RoboVac G30 Verge offers various cleaning modes to suit your needs:

- **Auto Cleaning:** The RoboVac automatically cleans your home using its Smart Dynamic Navigation 2.0 system, adapting to different surfaces and navigating efficiently.
- **Spot Cleaning:** For concentrated cleaning of a specific area, place the RoboVac directly over the desired spot and activate spot cleaning.
- **Edge Cleaning:** The RoboVac cleans along walls and furniture edges to ensure thorough coverage.



The RoboVac G30 Verge utilizes Smart Dynamic Navigation 2.0 for efficient and methodical cleaning.

2.2 App Control and Cleaning History

Control your RoboVac directly from your smartphone using the eufyHome app. You can start, pause, or stop cleaning, set schedules, and view the cleaning history, which shows where and when your RoboVac has cleaned. The app also provides helpful voice prompts and reminders about the RoboVac's status.

2.3 Manual Control

The RoboVac G30 Verge also features physical buttons on its top panel for basic operations:

- **Play/Pause Button:** Press to start or pause a cleaning cycle.
- **Home Button:** Press to send the RoboVac back to its charging base.
- **Spot Cleaning Button:** Press to initiate spot cleaning.

2.4 Path Tracking Sensor and Navigation

The Path Tracking Sensor ensures the G30 Verge adapts to changes in surface type (e.g., carpet to hard floor) while maintaining an efficient cleaning route. It uses 9 built-in infrared sensors to be constantly aware of its surroundings, preventing collisions and falls.



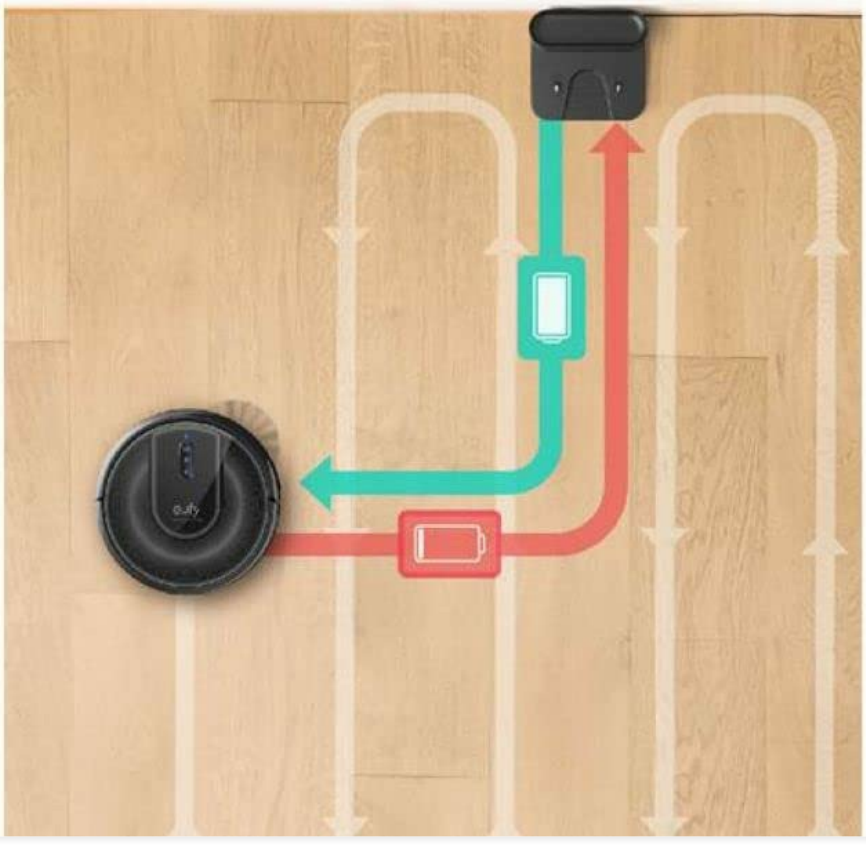
The Path Tracking Sensor helps the RoboVac maintain an efficient cleaning pattern.



Drop-proof technology prevents the RoboVac from falling down stairs or off ledges.

2.5 Auto-Return Cleaning

When the battery level is too low to continue cleaning, the RoboVac will automatically return to the charging base. Once charged to 80% battery, it will resume cleaning in the area where it stopped, ensuring complete coverage.



The RoboVac intelligently returns to its base to charge and then resumes cleaning.

3. Maintenance

Regular maintenance is crucial for optimal performance of your RoboVac G30 Verge. Always turn off the RoboVac and unplug the charging base before performing any maintenance.

3.1 Emptying the Dust Collector

The dust collector should be emptied after each cleaning cycle. Press the release button on the top of the RoboVac to remove the dust collector, then open its lid and discard debris.

3.2 Cleaning the Filter

The HEPA-style filter should be cleaned weekly (or more frequently depending on usage). Tap the filter to remove loose dirt, or use the cleaning tool to brush away debris. Replace the filter every 3-6 months for best results.

3.3 Cleaning the Brushes

The main rolling brush and side brushes should be cleaned regularly to prevent tangles and maintain cleaning efficiency. Use the provided cleaning tool to remove hair and debris from the rolling brush. Detach the side brushes and remove any tangled hair or threads.

4. Troubleshooting

If your RoboVac G30 Verge encounters an issue, refer to the following common solutions:

- **RoboVac not charging:** Ensure the charging pins on both the RoboVac and the charging base are clean and making proper contact. Check if the power adapter is securely plugged in.
- **RoboVac getting stuck:** Clear any obstacles like loose cables, thick rugs, or furniture that might trap the RoboVac. Use boundary strips to block off problematic areas.
- **Reduced suction power:** Empty the dust collector, clean or replace the filter, and ensure the main rolling brush is free of debris.
- **Wi-Fi connection issues:** Ensure your Wi-Fi network is 2.4GHz. Restart your router and the RoboVac. Try reconnecting through the eufyHome app.
- **Unusual noises:** Check all brushes and wheels for tangled hair or foreign objects.

For more detailed troubleshooting or persistent issues, please refer to the official eufy support resources.

5. Specifications

Feature	Detail
Model Name	G30 Verge
Item Model Number	T2252Z11
Product Dimensions	12.8"L x 12.8"W x 2.85"H
Weight	5.94 Pounds
Suction Power	2000Pa

Feature	Detail
Battery Type	Lithium Ion (1 included)
Connectivity	Wi-Fi (2.4GHz only)
Special Features	App Control with Cleaning History, Boundary Strips, HEPA Filtration, Path Tracking Sensor
Color	Black
Manufacturer	Anker

6. Warranty and Support

For warranty information and customer support, please refer to the official eufy website or the contact details provided in your product packaging. You can also find additional resources and FAQs on the eufy support page.
A digital version of the user manual is available at:eufy RoboVac G30 Verge User Manual (PDF)

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