

Duravit 0021690000

Duravit D-Neo 0021690000 Round Closed-Front Toilet Seat with Soft Close User Manual

Model: 0021690000

1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, maintenance, and troubleshooting of your Duravit D-Neo 0021690000 Round Closed-Front Toilet Seat with Soft Close. Please read this manual carefully before installation and retain it for future reference. Proper installation and care will ensure optimal performance and longevity of your product.

2. SAFETY INFORMATION

- Always wear appropriate personal protective equipment (PPE) during installation, such as gloves and eye protection.
- Ensure all fasteners are securely tightened to prevent the seat from shifting during use. Do not overtighten, as this may damage the product.
- Avoid using abrasive cleaners, solvents, or harsh chemicals on the toilet seat, as these can damage the plastic surface and the soft-close mechanism.
- Do not stand on the toilet seat or lid. This product is designed for seating only.
- Keep small children away from the toilet seat during installation to prevent injury from tools or small parts.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation. If any parts are missing or damaged, contact Duravit customer support.

- Duravit D-Neo Round Closed-Front Toilet Seat with Lid

- Mounting Hardware (hinges, bolts, washers, nuts)



Figure 3.1: Duravit D-Neo Toilet Seat with lid open, showing the seat and mounting points.

4. SETUP & INSTALLATION

Follow these steps to properly install your Duravit D-Neo toilet seat.

1. **Prepare the Toilet Bowl:** Ensure the toilet bowl's mounting holes are clean and free of debris. Remove any old toilet seat and hardware.
2. **Insert Mounting Bolts:** Place the rubber washers over the mounting holes on the toilet bowl. Insert the threaded bolts of the hinge assembly through the washers and holes.
3. **Attach Hinges to Seat:** Align the hinge posts with the corresponding holes on the underside of the toilet seat. Secure the hinges to the seat using the provided screws, ensuring they are snug but not overtightened.
4. **Position the Seat:** Carefully lower the toilet seat onto the toilet bowl, guiding the hinge bolts through the mounting holes.
5. **Secure the Seat:** From underneath the toilet bowl, place the plastic washers and then the nuts onto the threaded bolts. Hand-tighten the nuts initially to allow for adjustment.
6. **Adjust and Finalize:** Adjust the seat position to ensure it is centered and aligned with the toilet bowl. Once aligned, fully tighten the nuts with a wrench. Do not overtighten.



Figure 4.1: Close-up view of the Duravit D-Neo toilet seat hinges installed on a toilet bowl.



Figure 4.2: Top-down diagram illustrating the dimensions of the Duravit D-Neo toilet seat.

5. OPERATING INSTRUCTIONS

The Duravit D-Neo toilet seat features a soft-close mechanism for both the seat and the lid, designed to prevent slamming and reduce noise.

- **Soft-Close Function:** To engage the soft-close feature, simply push the seat or lid down gently. The mechanism will take over, allowing it to close slowly and quietly on its own.
- Do not force the seat or lid closed, as this can damage the soft-close mechanism over time.



Figure 5.1: The Duravit D-Neo toilet seat in its closed position, demonstrating the soft-close feature.

6. MAINTENANCE & CLEANING

Regular cleaning and proper maintenance will help preserve the appearance and functionality of your toilet seat.

- **Daily Cleaning:** Use a soft cloth dampened with mild soap and water to wipe down the seat and lid.
- **Avoid Harsh Chemicals:** Do not use abrasive cleaners, scouring pads, strong detergents, disinfectants containing chlorine, or aerosol cleaners. These can scratch the surface, dull the finish, or damage the soft-close mechanism.
- **Drying:** Always dry the seat thoroughly with a soft, clean cloth after cleaning to prevent water spots.
- **Hinge Care:** Periodically check the hinge connections for tightness. If the seat feels loose, gently tighten the mounting nuts.

7. TROUBLESHOOTING

Refer to the table below for common issues and their solutions.

Problem	Possible Cause	Solution
Seat is loose or shifts	Mounting nuts are not tight enough.	Tighten the mounting nuts underneath the toilet bowl. Do not overtighten.
Soft-close mechanism not working	Mechanism is obstructed or damaged.	Check for any obstructions around the hinges. If damaged, contact customer support for replacement parts or warranty service.
Seat does not align with bowl	Seat was not properly aligned during installation.	Loosen the mounting nuts, adjust the seat to the correct position, then retighten the nuts.

8. SPECIFICATIONS

Key specifications for the Duravit D-Neo 0021690000 Toilet Seat:

Feature	Detail
Model Number	0021690000
Type	Round, Closed-Front
Material	Plastic
Color	White
Special Features	Soft-Close Lid
Product Dimensions	18.2"L x 14.4"W (approximate)
Item Weight	6 Pounds



Figure 8.1: Bottom-up diagram illustrating additional dimensions of the Duravit D-Neo toilet seat.

9. WARRANTY INFORMATION

The Duravit D-Neo 0021690000 Round Closed-Front Toilet Seat is covered under Duravit's **1-year limited warranty**. This warranty covers defects in material and workmanship under normal residential and commercial use.

For full warranty terms and conditions, please visit the official Duravit website or contact customer support.

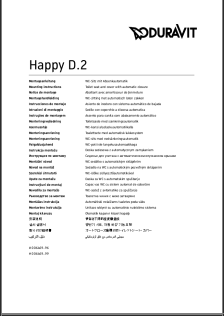
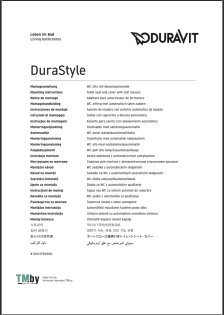
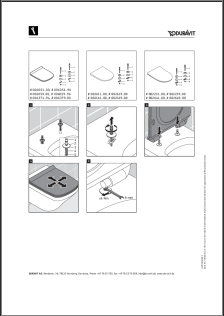
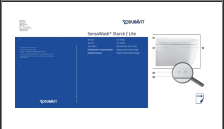
10. CUSTOMER SUPPORT

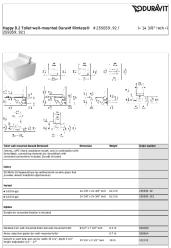
If you have any questions, require assistance with installation, or need to report a defect, please contact Duravit customer support through their official website or the contact information provided with your purchase.

For more information about Duravit products, visit: www.duravit.us

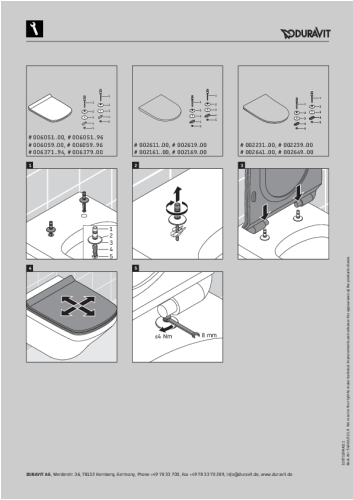
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Related Documents - 0021690000

	Duravit Happy D.2 Toilet Seat with Automatic Closure - Mounting Instructions Comprehensive installation guide for the Duravit Happy D.2 toilet seat, featuring automatic soft-close functionality. Includes a parts list, multilingual titles, and detailed textual descriptions of assembly diagrams.
	Duravit DuraStyle Toilet Seat and Cover with Soft Close Installation Guide This document provides installation instructions for the Duravit DuraStyle toilet seat and cover with soft-close functionality. It includes multilingual assembly steps and diagrams.
	Duravit Toilet Seat Installation Guide: Assembly and Parts Step-by-step installation instructions and part identification for Duravit toilet seats, including model numbers and assembly details for various Duravit models.
	Duravit SensoWash® Starck f Lite Duravit SensoWash® Starck f Lite

	Duravit Happy D.2 Wall-Mounted Rimless Toilet - Technical Specifications and Accessories Detailed specifications, dimensions, and accessory information for the Duravit Happy D.2 wall-mounted rimless toilet, including color options, variants, and compatible SensoWash shower-toilet seats.
	Duravit Vero Toilet Seat and Cover SoftClose Installation Guide Step-by-step instructions for installing the Duravit Vero toilet seat and cover with SoftClose functionality. Includes diagrams and multilingual guidance.

Documents - Duravit – 0021690000



[Duravit Toilet Seat Installation Guide: Assembly and Parts](#)

Step-by-step installation instructions and part identification for Duravit toilet seats, including model numbers and assembly details for various Duravit models.

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[\[pdf\] Price List](#)

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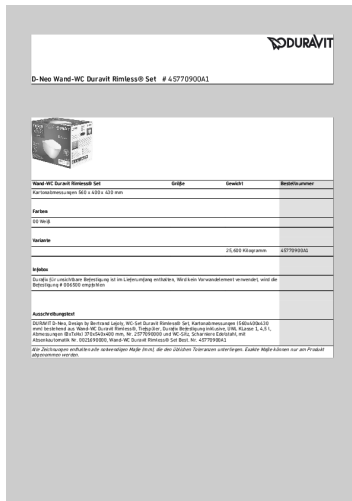
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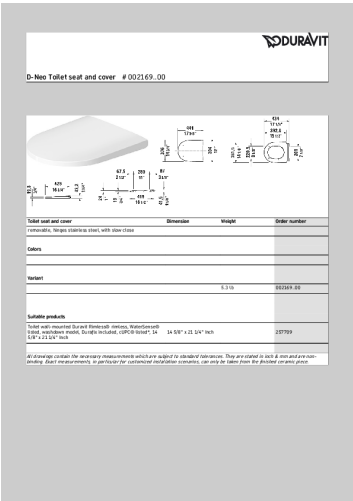


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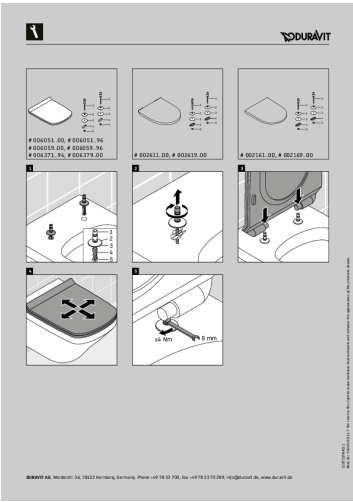


[pdf] Specifications

Specification Sheet Duravit 0021690000 at Keidel Serving Cincinnati OH 002169 keidel Requested Info brands DRV documents specSheets |||

D-Neo Toilet seat and cover # 002169..00 Toilet seat and cover removable, hinges stainless steel, with slow close Colors Dimension Weight Order number Variant 5.31 lb 002169..00 Suitable products Toilet wall-mounted Duravit Rimless rimless, WaterSense listed, washdown model, Durafix included,...

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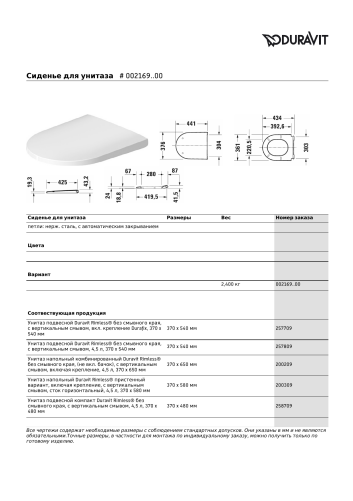


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Toilet set wall-mounted	Dimensions	Weight	Order number
Wall-mounted toilet # 45770900A1, colour White High Gloss, Washdown model, Flushing rim Rimless, Outlet drain horizontal, Concealed fixation, Flush water quantity 4,5 l, Toilet seat # 0021690000, Lid colour White High Gloss, Removable, Durafix included			
Colors			
10 White Apron			
Variant			
■ Packaging dimensions: 264x120x101 mm	25.455 kg		45770900A1

All drawings contain the necessary measurements which are subject to standard tolerances. They are stated in mm and are non-binding. Exact measurements, in particular for customer installation purposes, can only be taken from the finished product.

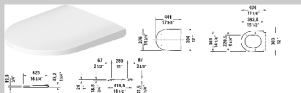
[pdf] Datasheet Dimension Guide

Download Data SheetDURAVIT D NEO WALL MOUNTED TOILET RIMLESS WITHOUT CISTERN AND SEAT CO Safana Online45770900A1cdn.shopify.s/files/1/0259/6195/5402/45770900A1_III

D-Neo Toilet set wall-mounted # 45770900A1 370 mm Toilet set wall-mounted

Dimension Wall-mounted toilet: 2577090000, colour White High Gloss, Washdown model, Flushing rim: Rimless, Outlet drain horizontal, Concealed fixation, Flush water quantity: 4,5 l, Toilet seat: **0021690000**, Lid colour...

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Toilet seat and cover	Dimensions	Weight	Order number
Removable, Hinges stainless steel, with slow close			
Colors			
Variant			
5.3 lb			002169..00
Suitable products			
Toilet set wall-mounted Duravit Rimless rimless, Washdown model, Flushing rim: Rimless, Outlet drain horizontal, Concealed fixation, Flush water quantity 4,5 l, Toilet seat # 0021690000, Lid colour White High Gloss, Removable, Durafix included			257709

All drawings contain the necessary measurements which are subject to standard tolerances. They are stated in mm and are non-binding. Exact measurements, in particular for customer installation purposes, can only be taken from the finished product.

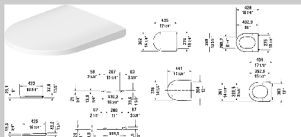
[pdf] Specifications

Specification Sheet Duravit 0021690000 D Neo Round Closed Front Toilet Seat with Soft Close Ferguson

Home duravit 002169 specification sheet s1 img b build mediabase specifications 1807351_III

D-Neo Toilet seat and cover # 002169..00 Toilet seat and cover removable, hinges stainless steel, with slow close Colors Dimension Weight Order number Variant 5.3 lb 002169..00 Suitable products Toilet wall-mounted Duravit Rimless rimless, WaterSense listed, washdown model, Durafix included,...

lang:en **score:19** filesize: 131.8 K page_count: 1 document date: 2022-10-26



Toilet seat and cover	Dimensions	Weight	Order number
Removable, Hinges stainless steel, with slow close			
Colors			
Variant			
5.3 lb			002169..00
Suitable products			
Toilet set wall-mounted Duravit Rimless rimless, Washdown model, Flushing rim: Rimless, Outlet drain horizontal, Concealed fixation, Flush water quantity 4,5 l, Toilet seat # 0021690000, Lid colour White High Gloss, Removable, Durafix included			257709

All drawings contain the necessary measurements which are subject to standard tolerances. They are stated in mm and are non-binding. Exact measurements, in particular for customer installation purposes, can only be taken from the finished product.

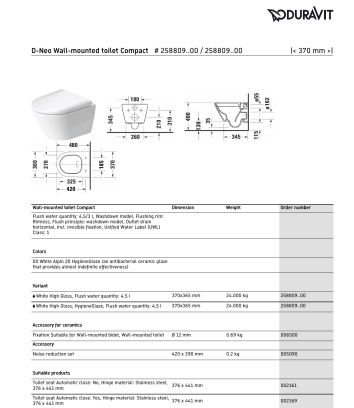
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Product Specifications Duravit 0021690000 D Neo Slow Close Toilet Seat and Cover with Hinges

Stainless Steel in White AF Supply afsupply.pub/media/catalog/product/matridtech/delta/spec_III

D-Neo Toilet seat and cover # 002169..00 Toilet seat and cover removable, hinges stainless steel, with slow close Colors Dimension Weight Order number Variant 5.3 lb 002169..00 Suitable products Toilet wall-mounted Duravit Rimless rimless, WaterSense listed, washdown model, Durafix included,...

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[\[pdf\]](#) Dimension Guide

D Neo Toilet set wall mounted 45770900A1 370 mm Removable Seat Automatic close Packaging dimensions 396x450x560 370x400 25 600 kg All drawings contain the necessary measurements which vas wc suspendat duravit d neopacac 45770900a1 instalco md files global items sanitare obiecte din portelan |||

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lang:en score:15 filesize: 39.57 K page_count: 1 document date: 2024-12-11

[\[pdf\]](#) User Manual Instructions

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D-Neo Wall-mounted toilet Compact # 258809..00 / 258809..00 370 mm Wall-

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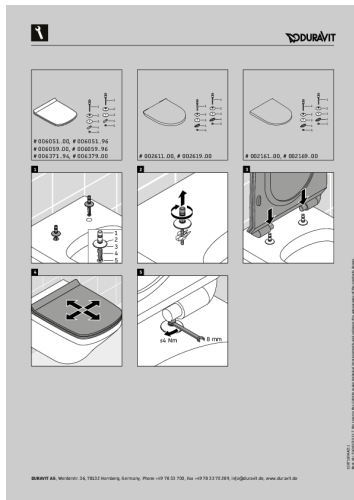
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