

JOBYNA Neck Pad (Classic) (B09KL38F59)

JOBYNA Heating Pad for Neck

Model: Neck Pad (Classic) (B09KL38F59)

User Instruction Manual

INTRODUCTION

Thank you for choosing the JOBYNA Heating Pad for Neck. This electric heated neck wrap is designed to provide targeted heat therapy for the neck area, offering relief from soreness, stiffness, and muscle tension. Its hands-free design, adjustable settings, and soft crystal fabric ensure a comfortable and effective experience. Please read this manual thoroughly before use to ensure proper operation and safety.

IMPORTANT SAFETY INFORMATION

WARNING: To reduce the risk of burns, electric shock, fire, and injury, this product must be used in accordance with the following instructions:

- Do not use while sleeping.
- Do not use on infants or individuals with poor circulation or insensitivity to heat.
- Consult a doctor before use if pregnant or have medical conditions.
- Do not use if the cord or controller is damaged.
- Unplug when not in use.
- Avoid prolonged use or falling asleep with the pad on to ensure safety.

Indications for Use: This heating pad is intended for temporary relief of minor aches and pains associated with neck soreness, stiffness, migraines, muscle tension, muscle cramps, nervous tension, and for relaxation before yoga.

PRODUCT FEATURES

- **Skin-Friendly Crystal Fabric:** Made with durable, soft, and comfortable crystal fabric for a smooth feel and maximum comfort.
- **Efficient Pain Relief:** Provides heat therapy for neck soreness, stiffness, migraines, muscle tension, cervical spondylosis, sprains, muscle cramps, and nervous tension.
- **Fast Heating & Adjustable Temperature:** Heats up in seconds with a temperature range of 86°F to 158°F (30°C to

70°C), adjustable in 2°F increments.

- **Adjustable Auto Shut-Off Timer:** Features a 10-90 minute auto-off timer, adjustable in 5-minute increments, to conserve energy and prevent excessive heating.
- **Backlight Setting & Digital Controller:** Equipped with a digital LED controller for easy adjustment of heating time and temperature, even at night.
- **Hands-Free Design:** Features adjustable Velcro for a secure and comfortable fit around the neck.
- **Extended Power Cord:** An 8.53ft (2.6m) power cable allows for flexible use in various locations.

PACKAGE CONTENTS

Upon unpacking, please ensure all items are present:

- 1 x JOBYNA Neck Heating Pad (Navy, Classic)
- 1 x Digital LED Controller
- 1 x Power Cord (8.53ft / 2.6m)

SETUP INSTRUCTIONS

1. **Unpack the Product:** Carefully remove the heating pad and its components from the packaging.
2. **Connect the Controller:** Locate the connector on the heating pad and the corresponding plug on the controller. Ensure they are aligned correctly and push firmly until they click into place.



Image: Proper connection of the controller to the heating pad. Ensure the plug is fully inserted.

3. **Plug into Power:** Insert the power cord into a standard electrical outlet (AC110V, 60Hz).
4. **Position the Pad:** Wrap the heating pad around your neck. Use the adjustable Velcro straps to secure it comfortably for a hands-free experience.

EASY TO USE

- » The temperature adjustment range is 86F-158°F, 2F is a level.
- » The time adjustment range is 10mins -90mins, 5mins is a level.
- » The default time is 30mins and default temperature is 122F.



WARM TIPS!!

Beware of burns. Recommended temperature from low to high.



Image: Visual guide demonstrating the easy four-step process for setting up and using the heating pad.

OPERATING INSTRUCTIONS

Once the heating pad is set up, use the digital LED controller to manage its functions:

1. **Power On/Off:** Press the power button () to turn the heating pad on or off. The LED display will illuminate.
2. **Adjust Temperature:** Use the temperature '+' and '-' buttons to increase or decrease the heat level. The temperature range is 86°F to 158°F, with increments of 2°F. The default temperature is 122°F.
3. **Set Timer:** Use the time '+' and '-' buttons to set the desired operating duration. The timer can be set from 10 to 90 minutes, in 5-minute increments. The default time is 30 minutes. The pad will automatically shut off once the timer expires.
4. **Backlight Control:** The controller features a backlight for visibility in low-light conditions. Refer to the controller diagram for specific backlight button.



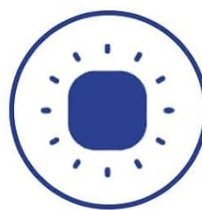
LED SMART CONTROLLER



LARGE CLEAR
LED DISPLAY



AUTO SHUT OFF



BACKLIGHT
DESIGN



COUNTDOWN
DISPLAY

Image: The digital LED controller showing temperature and time display, along with buttons for power, temperature adjustment, and timer settings.

Warm Tip: It is recommended to start with a lower temperature and gradually increase it to your desired comfort level to prevent burns.

MAINTENANCE

Proper care ensures the longevity and hygiene of your heating pad:

- **Cleaning:** Detach the controller from the heating pad before cleaning. The fabric pad is machine-washable. Wash at a temperature not exceeding 86°F (30°C). Do not bleach, iron, or dry clean.
- **Drying:** Air dry the heating pad completely before reattaching the controller or storing it. Do not tumble dry.
- **Storage:** Store the heating pad in a cool, dry place when not in use. Avoid folding it tightly or placing heavy objects on it, which could damage the internal heating elements.

TROUBLESHOOTING

If you encounter issues with your JOBYNA Heating Pad, please refer to the following common solutions:

- **Pad Not Heating:**
 - Ensure the power cord is securely plugged into a working electrical outlet.
 - Verify that the controller is firmly connected to the heating pad.
 - Check if the power button on the controller has been pressed to turn the unit on.
- **Inconsistent Heat:**
 - Adjust the temperature setting using the '+' and '-' buttons on the controller.
 - Ensure the pad is not folded or bunched up during use, which can affect heat distribution.
- **Controller Display Not Working:**
 - Confirm the unit is powered on and connected correctly.
 - If the issue persists, unplug the unit for a few minutes and then plug it back in.

If these steps do not resolve the issue, please contact JOBYNA customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Model	Neck Pad (Classic)
Dimensions	29 inches (length) x 8 inches (width)
Material	Crystal Fabric
Temperature Range	86°F - 158°F (30°C - 70°C)
Timer Settings	10 - 90 minutes (5-minute increments)
Power Cord Length	8.53 ft (2.6 m)
Voltage	AC110V
Frequency	60Hz
Power	35W
Item Weight	1 Pound

**We are Premium Brand
in Heating Pad**

We Offer Best Customer Support



365 Days Warranty



365 Days
Free Replacement



30 Days Free Return

We are committed to becoming a brand
benchmark in the personal care

Image: Summary of JOBYNA's customer support commitments including warranty and return policies.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question