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› Realme C11 (2021) Smartphone User Manual

**realme Realme C11 (2021)**

# Realme C11 (2021) Smartphone User Manual

Model: Realme C11 (2021) | Brand: realme

## 1. INTRODUCTION

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Welcome to the user manual for your new Realme C11 (2021) smartphone. This guide provides detailed instructions on how to set up, operate, maintain, and troubleshoot your device. Please read this manual carefully to ensure optimal performance and longevity of your smartphone.

## 2. WHAT'S IN THE BOX

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Upon unboxing your Realme C11 (2021), please verify that all the following items are included:

- Realme C11 (2021) Smartphone
- USB Cable
- Quick Start Guide (may vary by region)
- SIM Ejector Tool (may vary by region)

## 3. PRODUCT OVERVIEW

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The Realme C11 (2021) is a powerful and versatile smartphone designed for everyday use. It features a 6.52-inch IPS LCD display, a 2.3 GHz Octa-core processor, 4GB of RAM, and 64GB of internal storage, expandable via microSDXC. It runs on Android 11 and is powered by a 5000mAh non-removable battery.



Figure 3.1: Front and back view of the Realme C11 (2021) smartphone, showcasing its display and rear camera module.



A vertical smartphone screen displays a 3D graphic. The graphic features a thick, yellow, curved ribbon-like shape. A small, blue, glossy sphere is attached to the top of the ribbon. A larger, pink, glossy sphere is positioned behind the ribbon. A yellow, ring-like shape is attached to the bottom of the ribbon. The text "Dare to Leap." is overlaid on the ribbon in a white, sans-serif font. The phone's black bezel and a silver button are visible on the right side.

*Dare to Leap.*

Figure 3.2: Side view of the Realme C11 (2021), highlighting the slim profile and the vibrant display.





Figure 3.3: Detailed view of the Realme C11 (2021)'s rear camera module, featuring the 8 MP main camera.

## 4. SETUP

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### 4.1. Inserting SIM Cards and MicroSD Card

1. Locate the SIM card tray on the side of your phone.
2. Insert the SIM ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards (up to two) and/or a microSDXC card into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Carefully push the tray back into the phone until it is flush with the side.

### 4.2. Initial Power On and Setup

1. Press and hold the Power button (located on the right side) until the Realme logo appears.
2. Follow the on-screen prompts to select your language, region, and connect to a Wi-Fi network.
3. Sign in with your Google account or create a new one to access Google services and the Play Store.

### 4.3. Charging the Battery

Before first use, it is recommended to fully charge your device. Connect the USB cable to the phone's charging port and the other end to a power adapter or a computer's USB port. The battery indicator on the screen will show the charging status.

## 5. OPERATING INSTRUCTIONS

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### 5.1. Basic Navigation

- **Touch:** Tap an icon to open an app or select an item.
- **Swipe:** Drag your finger across the screen to scroll through pages or content.
- **Pinch:** Use two fingers to zoom in or out on photos and web pages.

### 5.2. Making Calls and Sending Messages

- To make a call, open the Phone app, enter the number, and tap the call icon.
- To send a message, open the Messages app, tap the new message icon, enter the recipient and your text.

### 5.3. Using the Camera

Your Realme C11 (2021) is equipped with an 8 MP rear camera and a 5 MP front camera.

1. Open the Camera app from your home screen or app drawer.
2. Tap the shutter button to take a photo.
3. Swipe left or right to switch between photo, video, and other modes.
4. Tap the camera switch icon to toggle between the front and rear cameras.

### 5.4. Connecting to Wi-Fi

1. Go to **Settings > Network & internet > Wi-Fi**.
2. Toggle Wi-Fi on.
3. Select your desired network from the list and enter the password if prompted.

## 6. MAINTENANCE

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### 6.1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials that could damage the finish.

### 6.2. Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System > System update**.

### 6.3. Battery Care

To prolong battery life, avoid extreme temperatures and do not let the battery drain completely before recharging frequently. The 5000mAh battery is non-removable.

### 6.4. Storage Management

Your device comes with 64GB of internal storage. You can expand this using a microSDXC card. Regularly clear unnecessary files and apps to maintain optimal performance. Go to **Settings > Storage** to manage your storage.

## 7. TROUBLESHOOTING

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If you encounter issues with your Realme C11 (2021), refer to the following common problems and solutions:

- **Phone won't turn on:** Ensure the battery is charged. Press and hold the Power button for at least 10 seconds.
- **No network signal:** Check if SIM cards are properly inserted. Go to **Settings > Network & internet > Mobile network** and ensure mobile data is enabled. For USA buyers, please verify compatibility with your network provider as this phone is not compatible with CDMA networks (e.g., Verizon, Sprint, US Cellular).
- **Apps crashing or freezing:** Close the app and reopen it. Clear the app's cache (**Settings > Apps > [App Name] > Storage & cache > Clear cache**). Restart your phone.
- **Battery drains quickly:** Reduce screen brightness, disable unused features like Wi-Fi or Bluetooth, and

close background apps.

- **Cannot connect to Wi-Fi:** Ensure Wi-Fi is enabled on your phone and the router is working. Try restarting both devices.

If problems persist, consider performing a factory reset (back up your data first) or contact customer support.

## 8. SPECIFICATIONS

Key technical specifications for the Realme C11 (2021) smartphone:

Feature	Specification
Model Name	Realme C11 (2021)
Operating System	Android 11.0
Processor	Unisoc SC9863A (28nm), Octa-core (4x1.6 GHz Cortex-A55 & 4x1.2 GHz Cortex-A55)
RAM	4GB
Internal Storage	64GB
Expandable Storage	microSDXC (dedicated slot)
Display Size	6.52 inches
Display Type	IPS LCD
Resolution	720 x 1600 pixels
Rear Camera	8 MP, f/2.0, (wide), AF
Front Camera	5 MP, f/2.2, (wide)
Battery Capacity	5000 mAh (non-removable)
SIM Card Type	Dual Nano-SIM
Network Compatibility	2G GSM, 3G HSDPA, 4G FDD-LTE/TDD-LTE (Unlocked for All Carriers, check bands for compatibility)
Connectivity	Wi-Fi, Bluetooth, GPS, USB
Dimensions	6.5 x 3.01 x 3.5 inches
Weight	193 Grams (6.8 ounces)
Color	Cool Grey

## 9. WARRANTY AND SUPPORT

Your Realme C11 (2021) smartphone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including the warranty period and coverage details.

For technical support, service, or further inquiries, please visit the official realme support website or contact their customer service hotline. Keep your proof of purchase handy when seeking support.

