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**DreamCloud dcpremiermatt-s:king**

# DreamCloud Premier 14" King Mattress User Manual

Your guide to setting up, understanding, and maintaining your luxurious DreamCloud Premier mattress.

## 1. SETUP AND INITIAL EXPANSION

Your DreamCloud Premier mattress is conveniently shipped in a box. Upon arrival, carefully unbox the mattress and allow it to expand fully. For optimal performance, we recommend allowing 24 to 72 hours for the mattress to decompress and reach its full size and comfort level. While you can sleep on it sooner, full expansion ensures the best experience.

# Let it Breathe

Once you unbox your new mattress, it takes time to expand. **We recommended waiting 24 to 72 hours.** If you sleep on a DreamCloud mattress before the recommended time, don't worry. You won't damage the mattress or stop it from expanding.

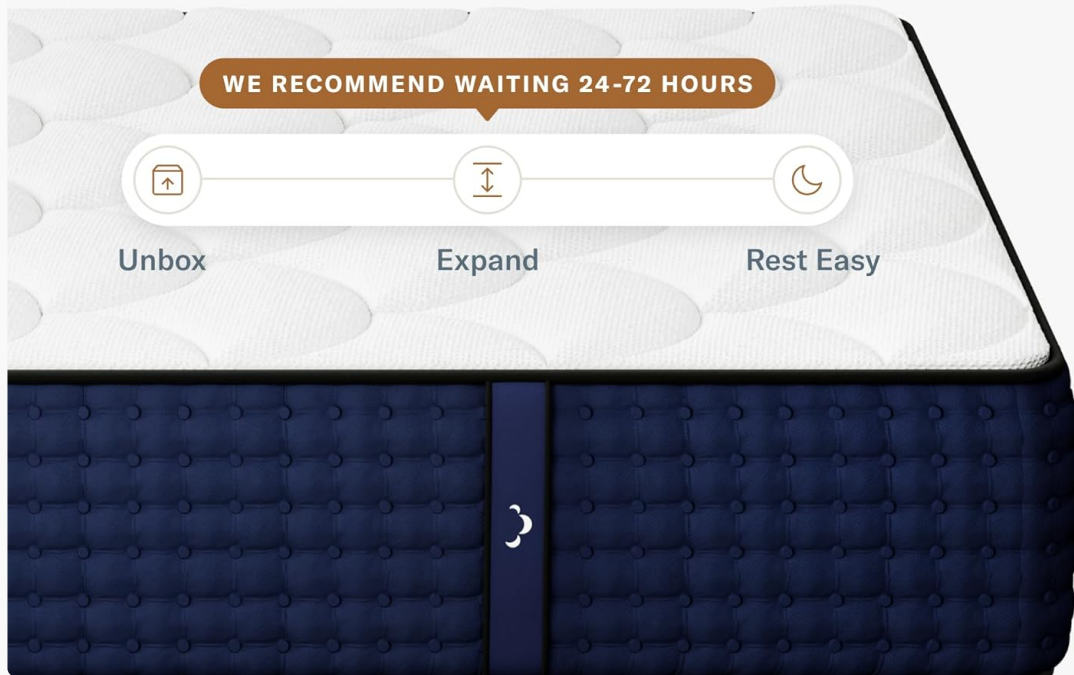
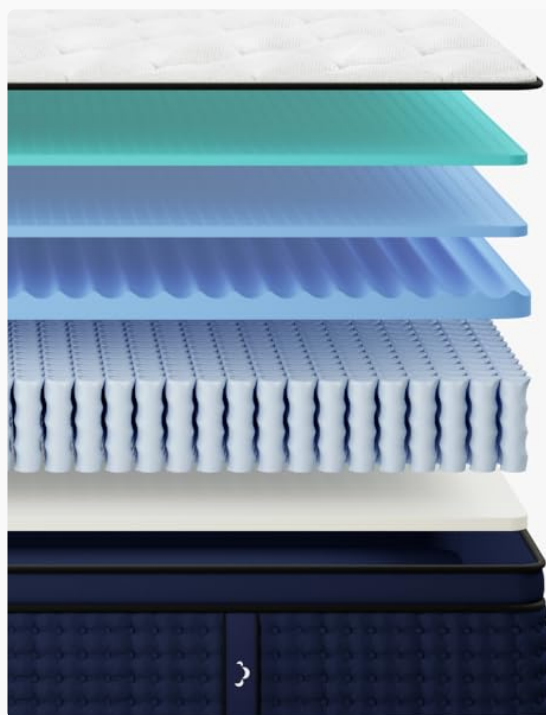


Image: The DreamCloud mattress expanding after being unboxed. It is shown on a bed frame, gradually gaining its full shape.



**Seven layer construction of luxury materials provide pressure-relief and comfort for your best rest.**






-  Cashmere Euro Top Cover
-  Contouring Comfort Support Foam
-  Pressure-Relieving Memory Foam
-  Dynamic Transition Layer
-  Individually Wrapped Coils

Image: An infographic illustrating the three simple steps for mattress setup: Unbox, Expand, and Rest Easy. It highlights the recommended 24-72 hour expansion period.

## 2. OPERATING AND FEATURES

The DreamCloud Premier mattress is engineered for optimal comfort and support, combining the best of traditional and modern mattress technologies. It features a luxurious hybrid design with multiple layers to ensure a restful sleep experience.

### Key Features:

- **Luxurious Height:** 14 inches of comfort.
- **Plush Cashmere Euro Top:** For added luxury and a soft feel.
- **Hybrid Design with Pocketed Coil System:** Offers balanced support and minimizes motion transfer.
- **Pressure Relieving Layers:** Designed to alleviate pressure points for a restful sleep.
- **Breathable and Cool Gel Memory Foam:** Helps regulate temperature for a cooler sleep.
- **Elegant White Finish:** Aesthetically pleasing design to complement any bedroom decor.



Image: A detailed diagram illustrating the seven premium layers of the DreamCloud Premier mattress, including the

cashmere blend euro top, memory foam, and individually-wrapped coils.



### 3. MAINTENANCE

Proper care and maintenance will extend the life and comfort of your DreamCloud Premier mattress.

- **Rotation:** To ensure even wear and prolong the mattress's lifespan, rotate your mattress 180 degrees every 3-6 months. This helps distribute body impressions evenly.
- **Cleaning:** Spot clean any spills immediately using a mild detergent and a damp cloth. Avoid saturating the mattress. Do not machine wash or dry clean the mattress.
- **Protection:** Use a high-quality mattress protector to guard against spills, stains, and allergens.
- **Support:** Ensure your mattress is placed on a sturdy, supportive bed frame or foundation that

provides adequate central support.

## 4. TROUBLESHOOTING

While DreamCloud mattresses are designed for durability and comfort, should you encounter any issues, please refer to the following general guidance:

- **Initial Odor:** A new mattress may have a slight "new mattress" odor upon unboxing. This is normal and will dissipate within a few days. Ensure good ventilation in the room.
- **Uneven Expansion:** If the mattress does not appear to fully expand after 72 hours, ensure it is on a flat surface and gently massage the affected areas to encourage air circulation.
- **Comfort Adjustment:** It can take a few weeks for your body to adjust to a new mattress. Give yourself ample time to adapt to the new sleep surface.
- **Persistent Issues:** For any persistent concerns or manufacturing defects, please contact DreamCloud Customer Support.

## 5. SPECIFICATIONS

Attribute	Detail
Brand	DreamCloud
Model Number	dcpremiermatt-s:king
Size	King
Product Dimensions	80"L x 76"W x 14"Th
Item Weight	94 pounds
Top Style	Euro Top
Cover Material	Cashmere Blend
Number of Layers	7
Fill Material	Gel Memory Foam
Special Features	Back Pain Relief, 365 Night Trial, Pressure Relief, Breathable and Cool, Low Motion Transfer
Color	White
Coil Type	Continuous Coil

## 6. WARRANTY AND SUPPORT

DreamCloud stands behind the quality and durability of its mattresses with industry-leading guarantees:

- **365-Night Trial:** Experience your DreamCloud Premier mattress for a full year in the comfort of your home. If you're not completely satisfied, DreamCloud offers a hassle-free return process.
- **Forever Warranty™:** Your mattress is covered for as long as you own it. This warranty protects against manufacturing defects and ensures your investment is secure.
- **Customer Support:** For any questions, concerns, or warranty claims, please visit the official DreamCloud website or contact their customer support team directly.