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> [Gorenje](#) /

> Gorenje WNEI 86 APS Washing Machine User Manual

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Model: WNEI 86 APS

Brand: Gorenje

INTRODUCTION

This user manual provides essential information for the safe and efficient operation of your Gorenje WNEI 86 APS washing machine. Please read these instructions carefully before using the appliance for the first time and keep them for future reference. This appliance is designed to simplify your daily laundry tasks with its advanced features and programs.

SAFETY INFORMATION

Always adhere to the following safety guidelines to prevent injury or damage to the appliance:

- Ensure the appliance is properly grounded and connected to a suitable power supply.
- Do not allow children to play with or operate the washing machine. The appliance includes a child safety lock feature.
- Before cleaning or maintenance, always unplug the appliance from the power outlet.
- Do not wash items that have been cleaned, washed, soaked, or spotted with combustible or explosive substances such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.
- In case of water leakage, the AquaStop feature is designed to prevent flooding. However, always check hoses and connections regularly.
- Never force the door open during operation. Wait until the cycle is complete and the door lock has disengaged.
- Refer to the installation instructions for proper transport bolt removal before first use.

SETUP

Unpacking and Placement

Carefully remove all packaging materials. It is crucial to remove the transport bolts located at the rear of the machine before operation. Failure to do so can cause significant damage to the appliance. Place the washing machine on a firm, level surface. Adjust the feet to ensure stability and minimize vibration during operation.



Image: Front view of the Gorenje WNEI 86 APS washing machine, showcasing its white body and black door.



Image: Diagram showing the dimensions of the Gorenje WNEI 86 APS washing machine: 85cm height, 60cm width, and 54.51cm depth.

Water and Power Connection

Connect the water inlet hose to a cold water tap and the washing machine. Ensure all connections are tight to prevent leaks. Position the drain hose into a suitable drain or sink. Plug the power cord into a grounded electrical outlet. The AquaStop system provides protection against water leakage.

OPERATING INSTRUCTIONS

Control Panel Overview

The control panel features a program selector knob, a digital display, and various touch buttons for additional functions and settings. The display shows the selected program, remaining time, and other relevant information.



Image: Detailed view of the washing machine's control panel, showing the program dial, digital display, and function buttons.

Loading Laundry

Open the washing machine door. Load laundry into the drum, ensuring not to overload it. The machine has an 8 kg capacity. Close the door firmly until it clicks.



Image: The washing machine with its front-loading door open, revealing the stainless steel drum.

Adding Detergent and Softener

Pull out the detergent dispenser drawer. Add the appropriate amount of detergent to the main wash compartment and softener to the designated softener compartment. Refer to your detergent packaging for recommended dosages.



Image: Close-up of the detergent dispenser drawer, showing compartments for wash and softener.

Program Selection

Turn the program selector knob to choose one of the 16 available programs. The digital display will show the default settings for the selected program. Available programs include:

- Daily Wash
- White Cotton
- Colored Cotton
- Mix
- Wool
- Eco 40-60
- Power 59 min (Quick Wash)
- Quick 20 min
- Drum Cleaning (SterilTub)
- Spin/Pump
- Rinse/Softener
- Down

- Shirts/Blouses
- Pet Hair Removal
- Baby Wash
- Extra Hygiene

Special Functions and Technologies

- **Steam Function:** The SteamTech feature uses steam to deeply clean and refresh clothes, reducing wrinkles and eliminating allergens.
- **Inverter PowerDrive Motor:** This motor ensures quiet operation, energy efficiency, and a longer lifespan for the appliance.
- **WaveActive Drum:** The unique wave-patterned drum combined with special 3D ribs softens fibers to provide the most complete treatment for clothes, ensuring perfectly clean laundry with minimal wrinkles.
- **AquaStop:** A safety feature that prevents water leakage, providing peace of mind.
- **StableTech:** Side panels designed to reduce vibrations and noise during operation, enhancing stability.
- **Extra Hygiene Program:** This program uses higher temperatures and additional rinsing to effectively remove bacteria and allergens.
- **PowerWash 59':** A fast and efficient program for daily laundry, completing a full wash cycle in just 59 minutes.
- **Child Safety Lock:** Prevents accidental changes to settings or starting of cycles by children.



Image: An illustration depicting the WaveActive Drum's design, showing water droplets and a wave pattern for gentle yet effective washing.


 StableTech



Image: An illustration showing steam inside the washing machine drum, representing the SteamTech function for hygienic cleaning.

 Trommelreinigung



Image: An illustration demonstrating the AquaStop feature, showing a woman wringing out clothes with a bucket, implying protection against leaks.

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Image: An illustration showing the washing machine with wavy lines indicating reduced vibrations, highlighting the StableTech feature.

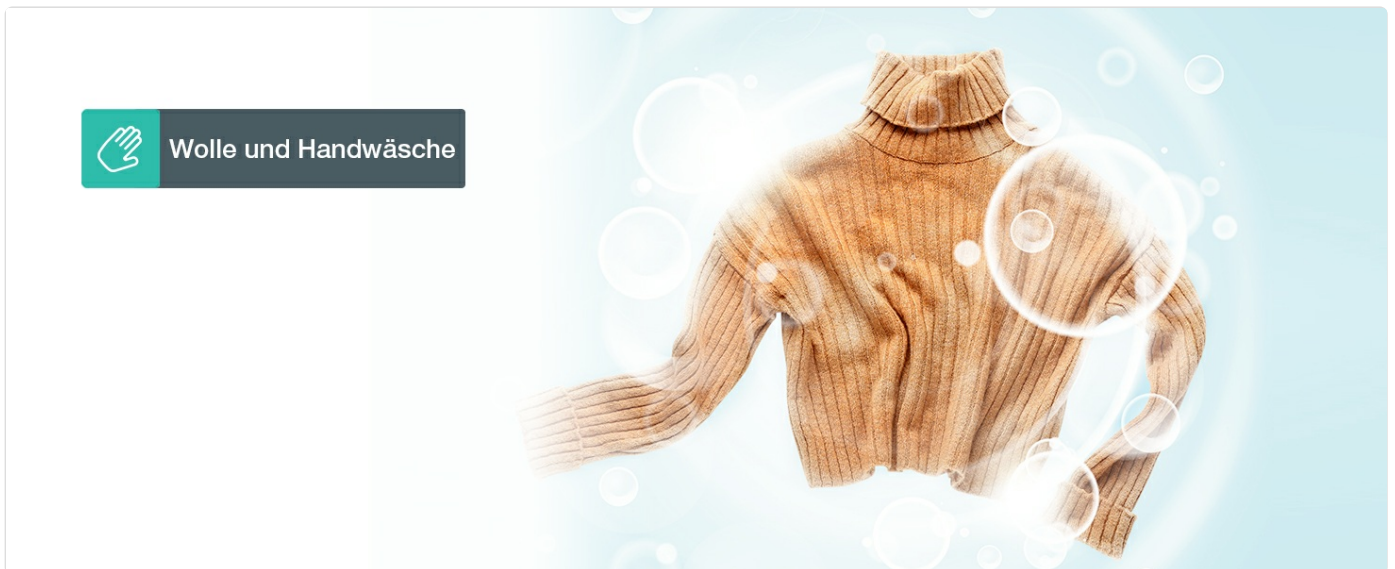


Image: An illustration of the washing machine drum with a large '59' and a clock icon, indicating the PowerWash 59-minute quick program.



Image: An illustration of a wool sweater with bubbles, representing the gentle Wool and Handwash program.



Image: An illustration showing fabric on one side and bacteria on the other, representing the Extra Hygiene program's ability to remove germs.



Image: An illustration of a baby with a stained bib, indicating the Baby Clothing program designed for effective stain removal.

Starting a Wash Cycle

After selecting your program and any desired options, press the Start/Pause button to begin the wash cycle. The machine will automatically adjust water levels and cycle duration based on the load and selected program.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your washing machine.

Cleaning the Drum (SterilTub)

The SterilTub program is designed to clean the washing machine drum and remove any bacteria or residue. It is recommended to run this program periodically, especially if you frequently wash at low temperatures.



Image: An illustration showing a child smelling fresh laundry, representing the effectiveness of the drum cleaning program.

Cleaning the Detergent Dispenser

Remove the detergent dispenser drawer and rinse it under running water to remove any detergent or softener residue. Clean the housing of the dispenser with a brush if necessary. Reinsert the drawer once clean.

Filter Cleaning

Periodically check and clean the pump filter, usually located at the bottom front of the machine. This prevents blockages and ensures proper drainage. Refer to the detailed instructions in the full manual for safe filter removal and cleaning.

Exterior Cleaning

Wipe the exterior of the washing machine with a soft, damp cloth. Do not use abrasive cleaners or solvents that could damage the surface.

TROUBLESHOOTING

Before contacting customer service, please refer to the following common issues and their potential solutions:

Problem	Possible Cause	Solution
Machine does not start	Power cord not plugged in; Door not closed properly; Program not selected; Start button not pressed.	Check power connection; Ensure door is securely latched; Select a program; Press the Start button.
Machine vibrates excessively	Transport bolts not removed; Machine not level; Uneven load.	Remove transport bolts; Adjust leveling feet; Redistribute laundry inside the drum.

Problem	Possible Cause	Solution
Water leakage (e.g., Error Code E09)	Hose connections loose; Detergent dispenser overflowing; Drain hose blocked.	Check and tighten all hose connections; Do not overfill detergent dispenser; Check and clear drain hose/filter. If E09 persists without visible leak, contact service.
Laundry not clean	Overloaded machine; Insufficient detergent; Incorrect program selected; Water temperature too low.	Reduce load size; Use correct detergent amount; Select appropriate program; Increase water temperature if suitable for fabric.
Machine not draining/spinning	Drain hose kinked or blocked; Pump filter clogged; Imbalance in drum.	Straighten drain hose; Clean pump filter; Redistribute laundry.

For more complex issues or error codes not listed, please consult the full user manual or contact Gorenje customer support.

SPECIFICATIONS

Feature	Detail
Brand	Gorenje
Model Number	739565
Product Dimensions (WxDxH)	60 x 54.5 x 85 cm
Weight	67 kg
Capacity	8 Kilograms
Max Spin Speed	1600 rpm
Number of Programs	16
Special Function	Inverter PowerDrive Motor, Steam Function, AquaStop
Access Type	Front Load
Color	White
Material	Metal (Drum: Stainless Steel)
Controls Type	Push Button, Rotary Knob
Recommended Use	Residential
First Available Date	April 22, 2022



Image: "Made in Europe" logo, indicating the product is designed, developed, and produced in Europe.

WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your appliance or visit the official Gorenje website. For technical support, spare parts, or service requests, please contact Gorenje customer service in your region. Ensure you have your model number (WNEI 86 APS) and serial number ready when contacting support.

What's in the box: 1 washing machine, 1 instruction manual.