

Dupad story G20S Pro Plus

Dupad story G20S Pro Plus Bluetooth Voice Remote Control User Manual

Model: G20S Pro Plus

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Dupad story G20S Pro Plus Bluetooth Voice Remote Control. This device is designed to enhance your control experience across various platforms, including PCs, projectors, smart TVs, and Android TV boxes, offering both Bluetooth and 2.4G wireless connectivity with voice control and air mouse functionalities.

2. PRODUCT OVERVIEW

The G20S Pro Plus remote features a standard layout with essential controls for seamless navigation and interaction. It includes a built-in microphone for voice commands and an LED indicator for status updates. The remote is also equipped with a backlight for improved visibility in low-light conditions.



Image: Front and back view of the G20S Pro Plus remote control, showcasing its sleek design and the included USB wireless connector.

PRODUCT DESCRIPTION

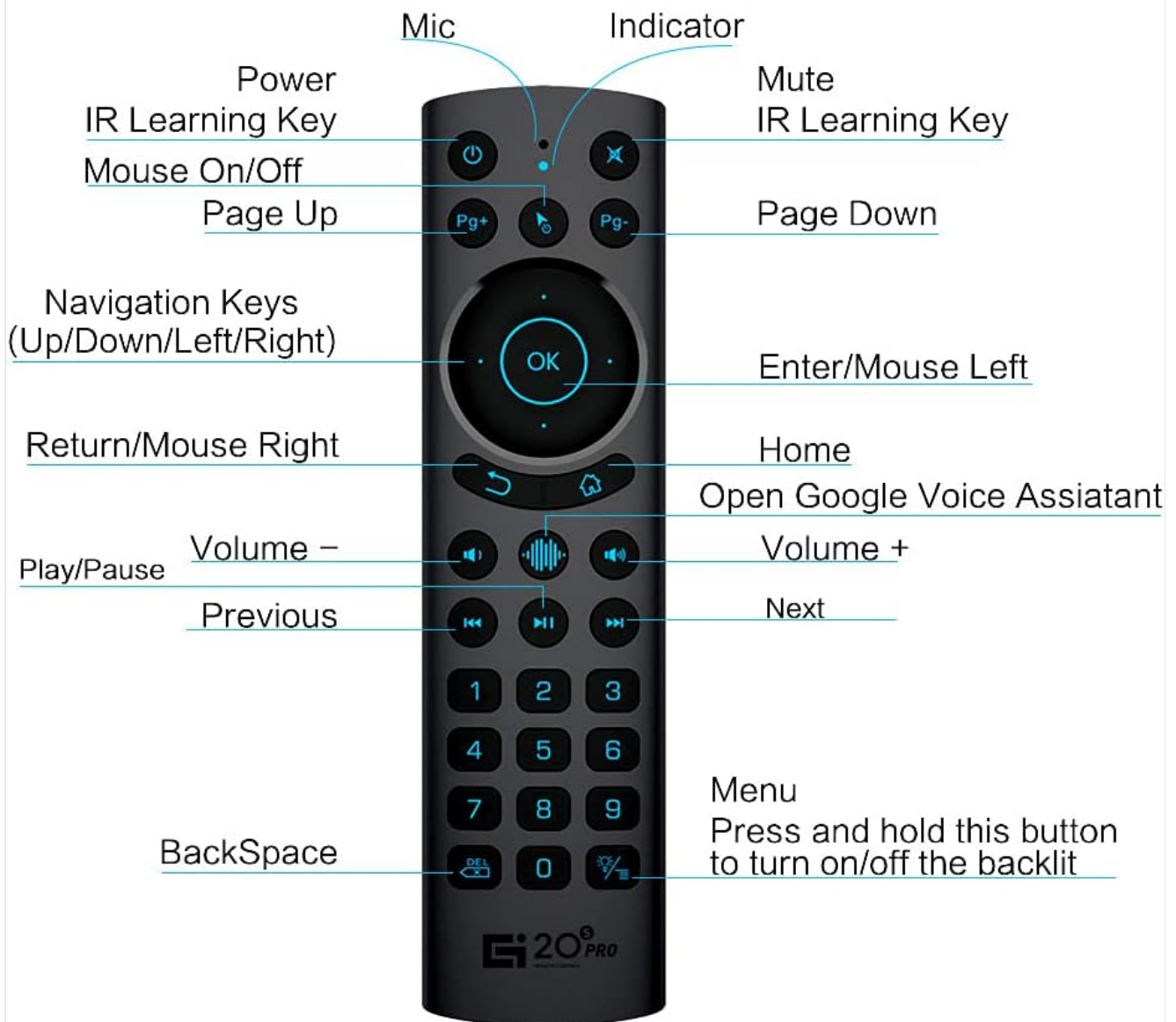


Image: A detailed diagram illustrating the function of each button on the G20S Pro Plus remote control, including Power, Mic, Indicator, Mute, Page Up/Down, Navigation Keys, OK, Return, Home, Voice Assistant, Volume, Play/Pause, Previous, Next, Backspace, and Menu/Backlight.

3. SETUP

3.1. Battery Installation

The G20S Pro Plus remote requires 2 AAA batteries (not included). To install, gently slide off the back cover of the remote. Insert the batteries according to the polarity indicators (+/-) inside the compartment. Replace the back cover securely.

3.2. Connection Methods

Your remote supports two connection modes: 2.4G wireless via USB receiver and Bluetooth 5.0.

3.2.1. 2.4G Wireless Connection

The remote comes with a USB wireless connector. Locate this dongle inside the battery compartment. Plug the USB wireless connector into an available USB port on your PC, Smart TV, Android TV Box, or other compatible device. The remote should automatically connect. This is the default connection mode when the USB receiver is connected.

3.2.2. Bluetooth 5.0 Connection

To use Bluetooth mode, ensure the USB receiver is disconnected from your device. The remote will automatically switch to Bluetooth mode. To activate the Bluetooth pairing feature, simply press and hold the **OK** button and the **Return** button simultaneously until the LED indicator starts flashing rapidly. Then, on your device (e.g., Smart TV, Android TV Box), go to the Bluetooth settings, scan for new devices, and select "G20BTS PRO" to pair. The maximum connection distance is 10m, which may vary depending on the environment.

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Video: A demonstration of the G20S Pro Plus remote control's unboxing, physical features, and the Bluetooth pairing process. It shows how to activate pairing mode by holding the OK and Return buttons, and then connecting to a device.

4. OPERATING INSTRUCTIONS

4.1. Air Mouse Functionality

The remote features a built-in 6-axis Gyroscope, allowing it to sense changes in direction and speed. This converts your space movement in the air into accurate cursor displacement on the screen. To activate or deactivate the air mouse, press the dedicated mouse on/off button (often depicted as a cursor icon).



Image: The remote control being used to navigate a screen via motion sensing, highlighting its air mouse capability.

4.2. Voice Input

Press the voice button (microphone icon) on the remote control to activate the voice input feature. With a built-in high-fidelity microphone, you can search for content or input words via voice. **Note:** The Voice Search Function works only for the built-in voice input search box or apps and does not function across all applications like some smart assistants (e.g., Alexa Voice Remote).

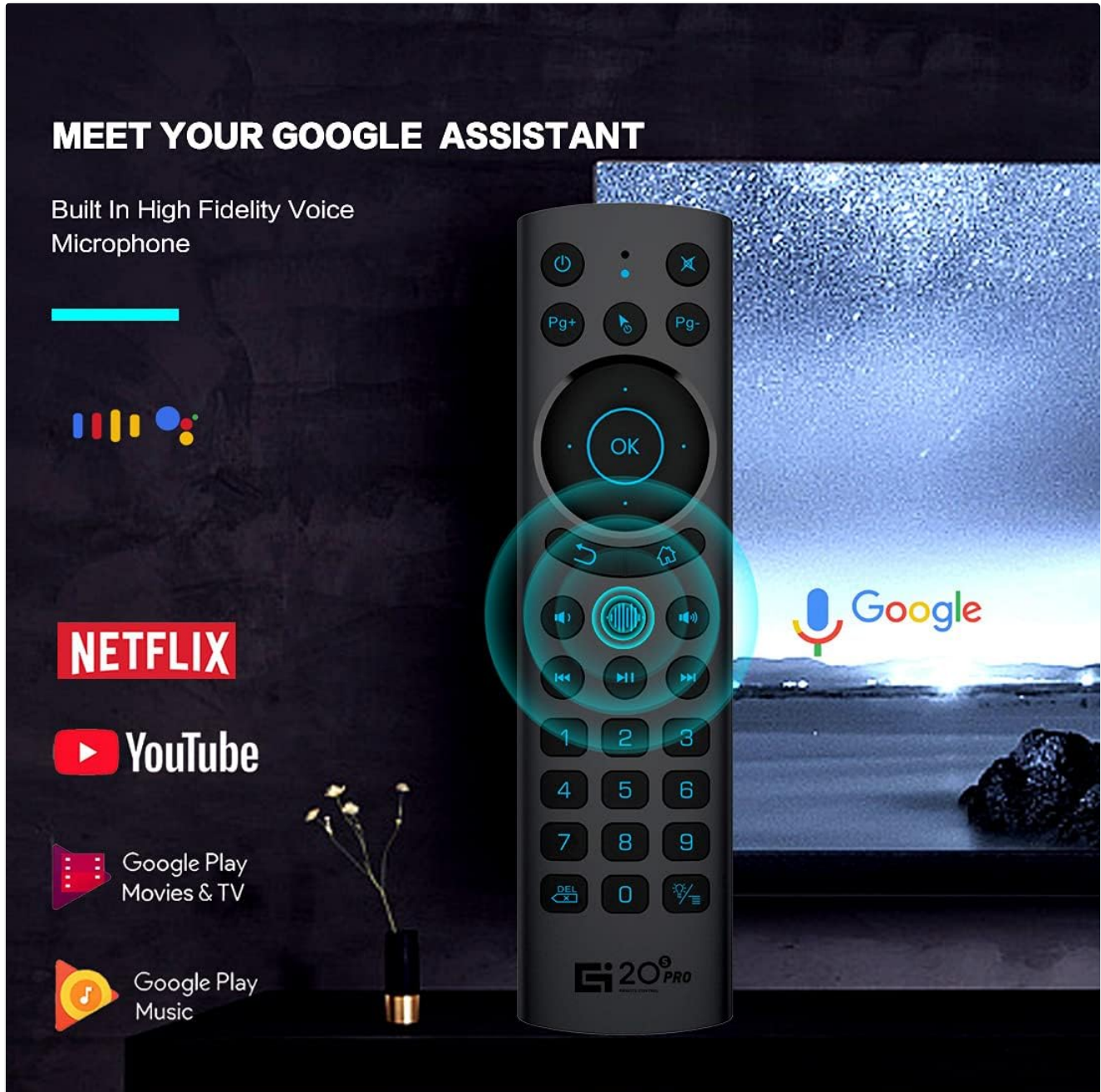


Image: The remote control integrated with Google Assistant, showing its voice input capability for various applications.

4.3. IR Learning Function

The remote supports 2-button infrared (IR) learning, allowing it to learn functions from your old infrared remote control, such as the power and mute buttons. This enables you to control basic TV functions directly from the G20S Pro Plus remote.

1. Press and hold the **Power** button on the G20S Pro Plus remote for 3 seconds. The red LED indicator will flash slowly, indicating it has entered IR Learning State.
2. Point the IR emitter of your original remote control directly at the IR receiver of the G20S Pro Plus remote (typically 2-3cm apart).
3. Press the desired button (e.g., Power) on your original remote. Once the G20S Pro Plus receives the infrared code, its

red LED indicator will go out after flashing, indicating successful learning.

Repeat this process for other learnable buttons like the Mute button.

4.4. Backlight Control

The remote features a backlight for easy operation in the dark. To turn the backlight on or off, press and hold the Menu/Backlight combination button (often depicted as a lightbulb icon) for 3 seconds.

4.5. Compatibility

The G20S Pro Plus is widely compatible with Smart TVs, Android TV boxes, mini PCs, and HTPCs. It supports various operating systems including Linux, Android, MAC OS, and IOS. For Windows computers, the remote can only be used in 2.4G mode; Bluetooth mode is not supported with Windows.

PRODUCT APPLICATION

TV box, projector, TV, mobile phone, tablet computer, desktop computer, all-in-one, multi-scene application



TV BOX



Raspberry Pi



Projector



Smart TV



Cell phone



Tablet



Computer



All-in-one PC



HTPC

Image: A visual representation of the diverse range of devices compatible with the G20S Pro Plus remote, from TV boxes to personal computers.

5. MAINTENANCE

To ensure the longevity and optimal performance of your remote control, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the surface of the remote. Avoid using liquid cleaners or abrasive materials.
- **Battery Replacement:** Replace batteries when the remote's performance degrades or the LED indicator signals low power. Always use new AAA batteries and dispose of old batteries responsibly.
- **Storage:** Store the remote in a cool, dry place away from direct sunlight, extreme temperatures, and high humidity.
- **Handling:** Avoid dropping the remote or subjecting it to strong impacts, as this can damage internal components.

6. TROUBLESHOOTING

If you encounter issues with your G20S Pro Plus remote, please refer to the following common troubleshooting steps:

- **Remote Not Responding:**
 - Check battery levels and replace if necessary.
 - Ensure the USB receiver is securely plugged into your device for 2.4G mode.
 - For Bluetooth mode, ensure the remote is properly paired with your device. Re-initiate the pairing process if needed (hold OK + Return until LED flashes rapidly, then scan on your device).
- **Voice Function Not Working:**
 - Confirm that the voice function is being used within the built-in voice input search box or compatible apps, not across all applications.
 - In Bluetooth mode, the voice function may only support devices with an ATV system. For most Android devices that support voice, use 2.4G mode.
- **IR Learning Failure:**
 - Ensure the IR emitters of both remotes are closely aligned (2-3cm apart) during the learning process.
 - Verify that your original remote is transmitting a strong IR signal.
- **Bluetooth Connectivity Issues:**
 - Due to the variety of Bluetooth modules in different devices, some devices may not be fully compatible with the remote's Bluetooth mode. Try using the 2.4G USB dongle if Bluetooth connection is unstable or fails.
 - For Windows computers, Bluetooth mode is not supported; use 2.4G mode.
- **Clearing IR Learned Functions:**

To clear all IR learned functions, simply press and hold the **OK** button and the **Delete** button at the same time for a couple of seconds. This will clear all learned functions, but it does not clear the Bluetooth connection to your device.

7. SPECIFICATIONS

Feature	Specification
Product Dimensions	6.3 x 1.65 x 0.71 inches
Item Weight	2.08 ounces
Item Model Number	G20S Pro Plus
Batteries Required	2 AAA batteries
Connectivity	2.4G RF Wireless Technology, Bluetooth 5.0
Special Features	Backlit, Voice Search, 6-Axis Gyroscope, IR Learning

Max Number of Supported Devices	1
Compatible Devices	Streaming Device, Television (Smart TV, Android TV box, mini PC, HTPC)
Manufacturer	Dupad story

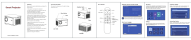
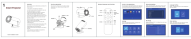


8. WARRANTY AND SUPPORT



Your Dupad story G20S Pro Plus remote control comes with an unconditional 30-day money-back guarantee and lifetime after-sales service. If you are not satisfied with your air mouse remote control, please do not hesitate to contact us. Your positive purchasing experience is our priority.

For further assistance, you may refer to the official User Manual (PDF) available online or contact Dupad story customer support.

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Related Documents - G20S Pro Plus

	<p>Magcubic HY350 Pro Smart Projector User Manual and Guide</p> <p>Comprehensive user manual for the Magcubic HY350 Pro Smart Projector, covering setup, features, settings, safety instructions, and troubleshooting. Features Android 11, 4K support, Wi-Fi 6, and voice control.</p>
	<p>Magcubic HY300 Smart Projector User Manual</p> <p>User manual for the Magcubic HY300 Smart Projector, covering setup, features, settings, connectivity (Miracast, Airplay), safety, and FCC information. Learn to navigate menus and optimize your projector experience.</p>
	<p>ProtoArc KM100-A Backlit Bluetooth Keyboard Mouse for Mac - User Manual</p> <p>User guide for the ProtoArc KM100-A Backlit Bluetooth Keyboard Mouse for Mac. Details setup, pairing for macOS and iOS, charging, multimedia keys, and product specifications.</p>
	<p>Epson LS800BATV/LS800WATV 4K Laser Projector User Guide</p> <p>Comprehensive user guide for the Epson LS800BATV and LS800WATV 4K PRO-UHD laser projectors, covering setup, features, operation, maintenance, and troubleshooting.</p>

	<p>MXQ Pro G9C Amlogic S905 Smart TV Box: Specifications and Features</p> <p>Explore the comprehensive specifications and features of the MXQ Pro G9C Smart TV Box, powered by the Amlogic S905 Quad Core processor. This device offers 4K Ultra HD, Android 5.1, and extensive connectivity for an enhanced media experience.</p>
	<p>ThundeaL TD92Pro Mini Projector: Full HD 1080P, 5G WiFi, Android User Manual</p> <p>User manual for the ThundeaL TD92Pro Mini Projector, covering setup, features, specifications, operation, and troubleshooting for this Full HD 1080P device with 5G WiFi and Android OS.</p>