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› PROSONIC Pro-24" LED TV User Manual

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Model: Pro-24" LED TV

1. SETUP AND INSTALLATION

1.1 Unboxing

Carefully remove all components from the packaging. Ensure the following items are present:

- PROSONIC Pro-24" LED TV
- Remote Control
- Table Stand
- User Manual (this document)

1.2 Installing the Table Stand

If you intend to place the TV on a flat surface, attach the included table stand. Follow these steps:

1. Place the TV screen-down on a soft, clean surface to prevent scratches.
2. Align the stand bases with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws. Do not overtighten.



Image: Rear view of the PROSONIC Pro-24" LED TV showing dimensions and the attached table stand.

1.3 Wall Mounting (Optional)

The PROSONIC Pro-24" LED TV supports VESA-compatible wall mounts. A wall mount kit is sold separately. Refer to the wall mount manufacturer's instructions for proper installation. Ensure the wall can support the weight of the TV.

1.4 Connecting External Devices

The TV features multiple ports for connecting various external devices. Refer to the images below for port locations.



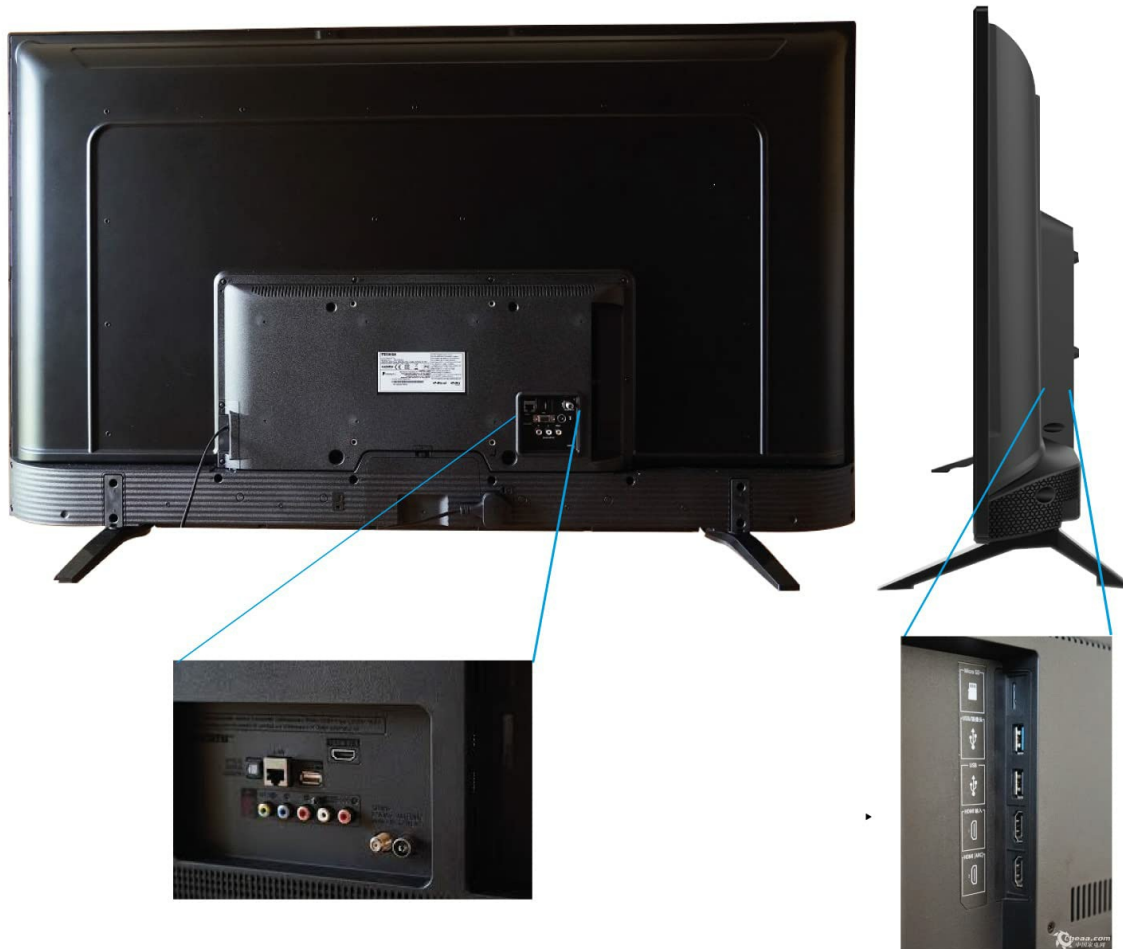


Image: Close-up of the side-mounted HDMI and USB ports on the PROSONIC Pro-24" LED TV for easy access.

- **HDMI Ports:** Connect set-top boxes, Blu-ray players, gaming consoles, or other HDMI-enabled devices. This TV has 2 HDMI ports.
- **USB Ports:** Connect USB storage devices for media playback. This TV has 2 USB ports.
- **Other Inputs:** Analog audio/video inputs may be available for older devices.

1.5 Initial Power On

1. Connect the power cord to the TV and then to a power outlet.
2. Press the Power button on the remote control or on the TV itself.
3. Follow the on-screen instructions to complete the initial setup, including language selection, network connection (Wi-Fi), and channel scanning.

2. OPERATING YOUR TV

2.1 Remote Control Functions

The remote control allows you to access all TV functions. Familiarize yourself with the buttons for power, volume, channel, input selection, smart TV features, and navigation.

2.2 Smart TV Features (Android TV)

Your PROSONIC Pro-24" LED TV runs on Android TV, offering a range of smart functionalities:

- **Voice Search:** Use the voice search function on your remote to find content, launch apps, or get information.
- **Google Play Store:** Download and install a variety of apps, games, and streaming services directly to your TV.
- **Chromecast Built-in:** Cast content from your compatible smartphone, tablet, or computer directly to the TV screen.
- **Amazon Prime Video:** Access your Amazon Prime Video subscription for movies and TV shows.

2.3 Input Selection

To switch between connected devices (e.g., set-top box, gaming console), press the "Input" or "Source" button on your remote control and select the desired input (e.g., HDMI1, HDMI2).

2.4 Audio Settings

The TV provides 20 Watts of audio output. You can adjust volume levels and sound modes through the TV's audio settings menu.

2.5 Display Settings

The TV features an A+ Grade Panel with HD Ready resolution (1920 x 1080) and a 60 Hz refresh rate. Adjust picture settings like brightness, contrast, and color to your preference via the display settings menu.

3. MAINTENANCE AND CARE

3.1 Cleaning the Screen

To clean the TV screen, gently wipe it with a soft, dry, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner. **Do not** spray liquid directly onto the screen.

3.2 Cleaning the TV Casing

Wipe the TV casing with a soft, dry cloth. Avoid using abrasive cleaners or solvents, as they may damage the finish.

3.3 General Care

- Avoid placing the TV in direct sunlight or near heat sources.
- Ensure adequate ventilation around the TV to prevent overheating.
- Unplug the TV from the power outlet during lightning storms or when it will be unused for extended periods.

4. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Solution
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Problem	Possible Solution
No Power	Ensure the power cord is securely connected to both the TV and the power outlet. Check if the power outlet is working.
No Picture / Black Screen	Verify the correct input source is selected. Check all cable connections (HDMI, AV). Try restarting the TV.
No Sound	Check the volume level and ensure the TV is not muted. Verify audio cable connections. If using external speakers, check their power and connections.
Remote Control Not Working	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV's IR sensor.
Smart Features Not Connecting (Wi-Fi)	Check your Wi-Fi router and internet connection. Re-enter the Wi-Fi password in the TV's network settings. Try restarting both the TV and the router.

5. SPECIFICATIONS

Detailed technical specifications for the PROSONIC Pro-24" LED TV:

Feature	Detail
Model Name	Pro-24" LED TV
Screen Size	24 Inches (60 cm)
Display Technology	LED
Resolution	HD Ready (1920 x 1080)
Refresh Rate	60 Hz
Sound Output	20 Watts
Operating System	Android TV
Connectivity	2 HDMI Ports, 2 USB Ports, Wi-Fi
Supported Internet Services	Amazon Video, Android TV, Google Play Store
Control Method	Voice Control, Remote Control
Mounting Type	Wall Mount (VESA compatible)
Color	Black
Manufacturer	PROSONIC TECHNOLOGIES PVT LTD

6. WARRANTY INFORMATION

This PROSONIC Pro-24" LED TV comes with a **1-year standard manufacturer warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your purchase receipt as proof of purchase for warranty claims.

For detailed terms and conditions, please refer to the warranty card included with your product or contact PROSONIC customer support.

7. CUSTOMER SUPPORT

If you require further assistance, have questions not covered in this manual, or need technical support, please contact PROSONIC customer service. Refer to the warranty card or PROSONIC's official website for contact details.

When contacting support, please have your TV model number (Pro-24" LED TV) and purchase information readily available.