

Sena 10S-02

Sena 10S Motorcycle Bluetooth Headset Communication System

Model: 10S-02

Brand: Sena

PRODUCT OVERVIEW

The Sena 10S is an advanced Bluetooth headset designed for motorcycle helmets, offering enhanced communication and entertainment features for riders. It allows for clear communication with up to three riding companions over distances of up to 1.6 km (1.0 mile) in open terrain, utilizing HD audio and Advanced Noise Control technology.

Key features include:

- **Bluetooth 4.1 and Universal Intercom:** Ensures broad compatibility with Sena and non-Sena Bluetooth motorcycle headsets.
- **Crystal-clear HD audio and Advanced Noise Control:** Provides superior sound quality and reduces wind and road noise.
- **Extended Intercom Range:** Communicate with up to 4 riders over a distance of up to 1.6 km (1.0 mile) in open terrain.
- **Long Battery Life:** Offers up to 13 hours of talk time with a charging time of approximately 3 hours.
- **Smartphone Pairing:** Seamlessly connect for music streaming, GPS navigation, and phone calls.



Image: Front view of the Sena 10S Bluetooth Headset. This compact device is designed to integrate seamlessly with motorcycle helmets, providing essential communication and entertainment features.

SAFETY INFORMATION

Always prioritize safety when operating your motorcycle. The Sena 10S is designed to enhance your riding experience, but it should not distract you from road conditions or traffic. Ensure the device is securely mounted and all cables are properly routed to avoid interference with helmet functionality or rider comfort. Operating the device at high volumes for extended periods may cause hearing damage. Be aware of your surroundings and local regulations regarding the use of communication devices while riding.

Proposition 65 Warning: This product may contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, please visit www.P65Warnings.ca.gov.

SETUP AND INSTALLATION

Proper installation of the Sena 10S is crucial for optimal performance and rider comfort. The headset is designed to be mounted on most motorcycle helmets.

1. Unboxing and Component Identification

Before beginning installation, familiarize yourself with all included components. The single pack typically includes the main headset unit, speakers, a boom microphone, a wired microphone, and various mounting accessories and cables.



Image: All components included in the Sena 10S Single Pack. This typically includes the main unit, speakers, boom microphone, wired microphone, and necessary cables for charging and connectivity.



Image: A closer view of the Sena 10S components, highlighting the main unit, speakers, and microphone options.

2. Mounting the Main Unit

The main unit can be mounted to the side of your helmet using either the clamp kit or the adhesive mount. Choose the method that best suits your helmet type and ensures a secure fit. Ensure the unit is positioned where it does not obstruct helmet functionality or vision.



Image: Angled view of the Sena 10S headset, showing its sleek design and mounting interface.





Image: Side view of the Sena 10S headset, illustrating the charging port and control button. This view helps in understanding how the unit attaches to the helmet.

3. Speaker and Microphone Placement

Carefully place the speakers inside the helmet's ear pockets, ensuring they are aligned with your ears for optimal audio quality. Route the speaker wires discreetly under the helmet padding. Attach the microphone (either boom or wired, depending on your preference and helmet type) to the appropriate location, ensuring it is close to your mouth for clear voice transmission.



Image: The Sena 10S speakers, designed for clear audio output within a motorcycle helmet.

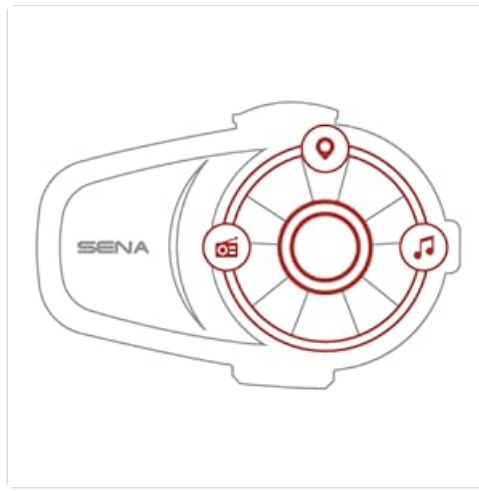


Image: A diagram illustrating the control layout of the Sena 10S, showing the main jog dial and button functions for intuitive operation.



Image: A rider adjusting the Sena 10S unit mounted on their helmet, demonstrating the typical placement and interaction.

OPERATING INSTRUCTIONS

The Sena 10S features an intuitive jog dial and button interface for easy control while riding.

Power On/Off

- **To Power On:** Press and hold the Jog Dial and Phone Button simultaneously for 1 second.
- **To Power Off:** Tap the Jog Dial and Phone Button simultaneously.

Bluetooth Pairing

To pair with your smartphone for music, GPS, or phone calls:

1. With the 10S powered off, press and hold the Phone Button for 5 seconds until the LED flashes red and blue.
2. On your smartphone, enable Bluetooth and search for "Sena 10S".
3. Select the device to complete pairing.

Intercom Communication

The 10S supports intercom communication with up to 3 other Sena headsets or non-Sena headsets via Universal Intercom.

- **Starting Intercom:** Tap the Jog Dial to initiate intercom with the first paired friend. Tap again for the next friend.
- **Ending Intercom:** Tap the Jog Dial.
- **Universal Intercom:** Follow specific pairing instructions in the full manual for non-Sena devices.



Image: Two motorcyclists on their bikes, demonstrating the use of Sena headsets for communication while riding.

Music and Audio Control

- **Play/Pause Music:** Press the Jog Dial for 1 second.
- **Adjust Volume:** Rotate the Jog Dial clockwise to increase volume, counter-clockwise to decrease.
- **Next Track:** Press the Jog Dial for 2 seconds.
- **Previous Track:** Press the Phone Button for 2 seconds.



Image: The Sena 10S unit securely mounted on the side of a motorcycle helmet, ready for use.



Image: A rider holding their helmet with the Sena 10S attached, illustrating the compact design and integration.

MAINTENANCE AND CARE

To ensure the longevity and optimal performance of your Sena 10S, follow these maintenance guidelines:

- **Cleaning:** Wipe the unit with a soft, damp cloth. Do not use harsh chemicals or abrasive cleaners.
- **Water Resistance:** The 10S is water resistant, meaning it can withstand light rain and splashes. However, it is not designed for submersion. Avoid exposing the unit to heavy rain for prolonged periods or direct water jets.
- **Charging:** Always use the provided cable for charging. Ensure the charging port is dry before connecting the cable.
- **Storage:** When not in use for extended periods, store the unit in a cool, dry place. Charge the battery periodically (e.g., every 3-6 months) to prevent deep discharge.
- **Firmware Updates:** Regularly check the Sena website for firmware updates. Updates can improve performance, add new features, and resolve issues. Use the Sena Device Manager software for updates.

TROUBLESHOOTING

If you encounter issues with your Sena 10S, refer to the following common troubleshooting steps:

No Power / Not Turning On

- Ensure the battery is charged. Connect the unit to a power source and check the charging indicator.
- Perform a factory reset (refer to the full manual for specific steps, usually involves holding certain buttons for an extended period).

Bluetooth Pairing Issues

- Ensure the 10S is in pairing mode (LED flashing red and blue).
- Delete previous Sena 10S pairings from your smartphone's Bluetooth settings and try pairing again.
- Move closer to your smartphone or other Sena devices during pairing.

Intercom Disconnections / Poor Audio

- Ensure all units are within the specified intercom range (up to 1.6 km in open terrain).
- Check for obstructions between units (e.g., buildings, dense foliage).
- Verify microphone and speaker connections are secure and properly positioned within the helmet.
- Perform a firmware update, as this can often resolve communication stability issues.

FM Radio Functionality

Note: Some users have reported that a firmware update for the Sena 10S disabled the FM radio function that was present in earlier versions. If you are experiencing issues with FM radio, please check the latest firmware release notes on the Sena website to confirm feature availability.

SPECIFICATIONS

Feature	Detail
Model Name	10S
Item Model Number	10S-02
Connectivity Technology	Bluetooth 4.1
Wireless Communication Technology	Bluetooth
Noise Control	Active Noise Cancellation

Feature	Detail
Intercom Distance	Up to 1.6 km (1.0 mile) in open terrain
Supported Riders	Up to 4
Talk Time	13 hours
Charging Time	3 hours
Frequency Range	20 Hz - 10,000 Hz
Headphones Jack	3.5 mm Jack
Control Type	Volume Control, Touch
Material	Plastic
Water Resistance Level	Water Resistant
Item Weight	1.04 pounds
Product Dimensions	10 x 2 x 2.7 inches
Included Components	Headset, Cable

WARRANTY AND SUPPORT

Sena provides support for its products. For detailed warranty information, product registration, and technical assistance, please visit the official Sena website or contact their customer support directly.

You can find more information and support resources at the [Sena Store on Amazon](#) or the official Sena website.

Protection plans are also available for extended coverage. Please refer to your purchase details for information on available protection plans.

OFFICIAL PRODUCT VIDEOS

No official product videos from the seller were found to be embedded in this manual based on the provided data. For video tutorials and demonstrations, please visit the official Sena YouTube channel or their product support page.