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Model: CSWS496TWMRRE-47

1. INTRODUCTION

Thank you for choosing the CANDY CSWS496TWMRRE-47 Front Load Washer Dryer. This manual provides essential information for the correct installation, safe use, and proper maintenance of your appliance. Please read these instructions carefully before using the washer dryer and keep them for future reference. Proper use ensures optimal performance and extends the lifespan of your appliance.

2. SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury. This appliance is intended for household use only. Do not allow children to play with the appliance. Ensure the appliance is properly grounded. Do not touch the appliance with wet hands. Unplug the appliance before cleaning or performing any maintenance. Keep packaging materials out of reach of children.

3. PRODUCT OVERVIEW

The CANDY CSWS496TWMRRE-47 is a versatile front-load washer dryer designed for efficient laundry care. It features a 9 kg washing capacity and a 6 kg drying capacity, making it suitable for various household needs. Key technologies include the Mix Power System for enhanced detergent dissolution, a steam function to reduce wrinkles and sanitize, and a Smart Inverter motor for quiet and efficient operation.



Figure 1: Full view of the CANDY CSWS496TWMRRE-47 Washer Dryer. This image shows the appliance's sleek design and compact form factor, suitable for various home environments.



Figure 2: Top panel of the CANDY CSWS496TWMRRE-47, highlighting the Smart Inverter technology and key features such as 9+6 kg capacity, 1400 RPM spin speed, Easy Iron, Active Motion System, and Apparel Care.

Control Panel

The control panel provides access to all washing and drying programs and functions. It features a digital display, program selector knob, and touch buttons for various options.



Figure 3: Detailed view of the digital control panel. This image displays the temperature selection, spin speed, delay start, and various program options, including the 'Smart Touch' area for connectivity.

- **Program Selector:** Turn to choose your desired wash or dry cycle.
- **Digital Display:** Shows program duration, selected options, and error codes.
- **Temperature Button:** Adjusts the wash temperature.
- **Spin Selection Button:** Modifies the spin speed.
- **Delay Start Button:** Sets a delayed start time for the cycle.
- **Options Button:** Selects additional functions like steam or extra rinse.
- **Start/Pause Button:** Initiates or pauses the selected program.
- **Smart Touch Area:** For NFC connectivity with compatible smartphones.

4. INSTALLATION

Unpacking

1. Remove all packaging materials, including the polystyrene base and any inserts in the drum.
2. Remove the transport bolts located at the rear of the appliance. These bolts secure the drum during transit and must be removed before use to prevent damage.
3. Plug the holes with the plastic caps provided.

Leveling

Ensure the appliance is perfectly level by adjusting the feet. Use a spirit level to check. Proper leveling prevents excessive vibration and noise during operation.

Water Connection

Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks. The drain hose should be securely placed into a standpipe or connected to a sink trap, ensuring it is not kinked or obstructed.

Electrical Connection

Connect the power cord to a properly grounded electrical outlet. Ensure the voltage and frequency match the specifications on the appliance's rating plate. Do not use extension cords or multiple adapters.

5. INITIAL SETUP AND FIRST USE

Before First Use

Before washing clothes for the first time, run a short cycle without laundry and detergent to clean the drum and remove any manufacturing residues. Select a short, high-temperature program (e.g., 60°C cotton cycle) and add a small amount of detergent to the main wash compartment.

6. OPERATING INSTRUCTIONS

Loading Laundry

1. Open the door and load laundry into the drum. Do not overload the machine; ensure there is enough space for clothes to tumble freely.
2. Close the door firmly until it clicks.

Adding Detergent and Additives

Pull out the detergent drawer located on the top left of the appliance. Add detergent to the main wash compartment (II) and fabric softener to the dedicated compartment (flower symbol). For pre-wash, add detergent to compartment (I). The Mix Power System ensures optimal dissolution of detergent.

Program Selection

Turn the program selector knob to choose the desired wash or dry program. The digital display will show the default duration and temperature for the selected program.

Adjusting Options

- **Temperature:** Press the 'Temperature' button to cycle through available temperatures for the selected program.
- **Spin Speed:** Press the 'Spin Selection' button to adjust the spin speed (RPM).
- **Delay Start:** Press the 'Delay Start' button repeatedly to set the desired delay time (up to 24 hours).
- **Steam Function:** Select programs that offer the steam option via the 'Options' button to reduce wrinkles and sanitize fabrics.
- **Child Lock:** To activate, press and hold the 'Temperature' and 'Spin Selection' buttons simultaneously for a few seconds. The display will show a lock icon. Repeat to deactivate.

Smart Touch (NFC Connectivity)

This appliance is equipped with Smart Touch technology, allowing you to interact with it via an NFC-enabled smartphone. Download the Candy simply-Fi app, enable NFC on your phone, and follow the app's instructions to access additional programs, monitor cycles, and perform diagnostics.

Starting a Cycle

After selecting the program and desired options, press the 'Start/Pause' button to begin the cycle. The indicator light will illuminate.

Ending a Cycle

At the end of the cycle, the display will show "End" or similar. The door will unlock after a short delay. Open the door and remove your laundry.

7. PROGRAMS

The CANDY CSWS496TWMRRE-47 offers 15 specialized programs to cater to various fabric types and soil levels. These include standard cotton, synthetics, delicates, wool, and rapid cycles, as well as dedicated drying programs. Refer to the appliance's program chart (usually found on the detergent drawer or inside the door) for specific details on each program, including maximum load, temperature, and spin speed.

Capacity Information

- **Washing Capacity:** 9 kg

- **Drying Capacity:** 6 kg



Figure 4: Energy label for the CANDY CSWS496TWMRRE-47. This label provides information on energy efficiency class (D for washing, A for washing and drying), water consumption, and capacities for both washing (9 kg) and drying (6 kg).

8. MAINTENANCE

Regular maintenance ensures the longevity and efficient operation of your washer dryer.

Cleaning the Detergent Drawer

Remove the detergent drawer and rinse it under running water to remove any detergent or softener residue. Clean the housing of the drawer with a brush. Reinsert the drawer.

Cleaning the Filter

The filter, located at the bottom front of the appliance, should be cleaned periodically to prevent blockages. Place a shallow container beneath the filter to catch any residual water. Unscrew the filter cover, remove the filter, and clean it under running water. Reinsert and tighten the filter cover.

Cleaning the Drum

Run a maintenance wash (e.g., a hot cycle with no laundry and a descaling agent or white vinegar) every few months to prevent limescale buildup and odors.

Exterior Cleaning

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

9. TROUBLESHOOTING

If you encounter issues with your appliance, consult the following table before contacting service.

Problem	Possible Cause	Solution
Appliance does not start	No power supply; Door not closed; Program not selected; Start/Pause button not pressed.	Check power plug and fuse; Close the door firmly; Select a program; Press Start/Pause.
Water not filling	Water tap closed; Water inlet hose kinked; Water filter blocked.	Open water tap; Straighten hose; Clean water inlet filter.
Water not draining	Drain hose kinked or blocked; Pump filter blocked.	Check and clear drain hose; Clean pump filter.
Excessive vibration/noise	Transport bolts not removed; Appliance not level; Uneven load.	Remove transport bolts; Adjust leveling feet; Redistribute laundry in the drum.
Poor washing results	Incorrect detergent dosage; Overloading; Wrong program selection.	Adjust detergent amount; Reduce load size; Select appropriate program.
Poor drying results	Overloading; Incorrect drying program; Lint filter blocked.	Reduce load size; Select appropriate drying program; Clean lint filter.

10. SPECIFICATIONS

- **Brand:** CANDY
- **Model Number:** CSWS496TWMRRE-47
- **Type:** Front Load Washer Dryer
- **Washing Capacity:** 9 Kilograms
- **Drying Capacity:** 6 Kilograms
- **Color:** Anthracite Grey
- **Special Features:** Steam Hygiene, Mix Power System, Smart Touch (NFC)
- **Number of Programs:** 15
- **Certification:** Energy Star
- **Weight:** 67 Kilograms
- **ASIN:** B09JGNKTFF
- **First Available Date:** October 11, 2021

11. WARRANTY AND SUPPORT

This appliance comes with a manufacturer's warranty. Please refer to the warranty card provided with your purchase for details on coverage and duration. For technical assistance, repairs, or spare parts, please contact your retailer or the authorized CANDY service center. Ensure you have your model number (CSWS496TWMRRE-47) and purchase date available when contacting support.