

HP 13-BD0063DX

HP Envy x360 Convertible 13-bd0063dx 2-in-1 Laptop User Manual

Model: 13-BD0063DX

1. PRODUCT OVERVIEW

The HP Envy x360 Convertible 13-bd0063dx is a versatile 2-in-1 laptop designed for adaptability and performance. Featuring a 13.3-inch IPS Touch Full HD (1920x1080) display, it seamlessly transitions between laptop and tablet modes. Powered by an Intel Core i5-1135G7 processor with Intel Iris Xe Graphics, 8GB of DDR4 RAM, and a 256GB PCIe SSD, this device is equipped for everyday tasks, creative work, and entertainment. It operates on Windows 10 Home, offering a familiar and efficient user experience.



Image 1: The HP Envy x360 Convertible laptop in a folded-back tablet configuration, showcasing its flexible design.

2. SETUP GUIDE

2.1 Initial Power-On and Configuration

1. **Unpack the Device:** Carefully remove the laptop and all accessories from the packaging.
2. **Connect Power:** Plug the power adapter into the laptop's charging port and then into a wall outlet. Allow the battery to

charge for at least 30 minutes before first use.

3. **Power On:** Open the laptop lid and press the power button, usually located on the side or top-right of the keyboard.
4. **Follow On-Screen Prompts:** Windows 10 Home will guide you through the initial setup process, including language selection, network connection, account creation, and privacy settings.



Image 2: The HP Envy x360 Convertible laptop fully open, showing the keyboard and the Windows 10 desktop interface on the screen.

3. OPERATING INSTRUCTIONS

3.1 Using Convertible Modes

- **Laptop Mode:** Use the device as a traditional laptop for typing and productivity tasks.
- **Tent Mode:** Fold the screen back to form an inverted "V" shape. Ideal for watching videos or presentations.
- **Stand Mode:** Fold the screen back further, resting the keyboard face down. This positions the screen upright for viewing.
- **Tablet Mode:** Fold the screen completely back against the base, transforming the laptop into a tablet for touch-based interaction. The operating system will automatically prompt you to switch to tablet mode.

3.2 Touchscreen and Keyboard Usage

- **Touchscreen:** Interact directly with the display using your fingers for navigation, drawing, and app control.
- **Keyboard and Touchpad:** Utilize the full-size keyboard for typing and the precision touchpad for cursor control and gestures.



Image 3: The HP Envy x360 Convertible laptop in a partially folded stand mode, highlighting the touchscreen capabilities and flexible hinge.

4. MAINTENANCE AND CARE

- Cleaning the Screen:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Avoid harsh chemicals.
- Cleaning the Keyboard:** Use compressed air to remove dust and debris from between the keys. Wipe keys with a soft, damp cloth.
- Battery Care:** To maximize battery life (up to 21 hours), avoid extreme temperatures and fully discharging the battery frequently. Store the laptop with a partial charge if not used for extended periods.
- Software Updates:** Regularly install Windows updates and HP driver updates to ensure optimal performance and security.
- Ventilation:** Ensure the laptop's vents are not obstructed to prevent overheating.

5. TROUBLESHOOTING COMMON ISSUES

Issue	Solution
Laptop not powering on:	Ensure the power adapter is securely connected and the outlet is functional. Try a different outlet. If the battery is completely drained, it may take a few minutes to respond after plugging in.
Touchscreen unresponsive:	Restart the laptop. Check for any pending Windows updates or driver updates for the touchscreen. Ensure the screen is clean and free of obstructions.
Slow performance:	Close unnecessary applications. Check Task Manager for resource-intensive processes. Ensure sufficient free space on the SSD. Run a disk cleanup and defragmentation (for HDD, not typically needed for SSD). Update drivers and Windows.
Wi-Fi connectivity issues:	Restart your router and modem. Restart the laptop. Check Wi-Fi settings and ensure the correct network is selected. Update Wi-Fi drivers.

6. SPECIFICATIONS

Feature	Detail

Feature	Detail
Model Name	HP Envy x360 Convertible 13-bd0063dx
Screen Size	13.3 Inches
Screen Resolution	1920x1080 Pixels (Full HD IPS Touch)
Processor	Intel Core i5-1135G7 (2.4 GHz)
RAM	8 GB DDR4 (3200 MHz)
Hard Drive	256 GB PCIe NVMe SSD
Graphics Coprocessor	Intel Iris Xe Graphics
Operating System	Windows 10 Home
Average Battery Life	Up to 21 Hours
Ports	2x SuperSpeed USB-A, 2x SuperSpeed USB-C, 1x HDMI 2.1
Wireless Type	802.11ac (Wi-Fi 6E capable)
Item Weight	2.86 pounds
Product Dimensions	12.05 x 8.35 x 0.58 inches
Color	Pale Gold

7. OFFICIAL PRODUCT VIDEOS

Below are official product videos from the seller, providing additional visual guidance and information about the HP Envy x360 Convertible laptop.

HP AI Business laptop for student and everyday use

Your browser does not support the video tag.

Video Description: This video highlights the HP Envy x360 as an AI-powered business laptop suitable for students and daily use, showcasing its capabilities for various tasks.

8. WARRANTY AND SUPPORT

For detailed warranty information, please refer to the documentation included with your HP Envy x360 Convertible laptop or visit the official HP support website. HP offers various support resources, including online troubleshooting, driver downloads, and customer service contact options.

Online Support: www.hp.com/support