

## Real Flame 5555

# Real Flame 49 Inch Wall-Mount or Recessed Electric Fireplace Insert

MODEL: 5555

## Introduction

This manual provides essential information for the safe and efficient operation of your Real Flame 49 Inch Wall-Mount or Recessed Electric Fireplace Insert. Designed as an alternative to traditional wood-burning and gas fireplaces, this electric insert offers the aesthetic appeal of a real fire without requiring a chimney or vents. It plugs into a standard outlet for convenient setup and features multiple heat and flame color settings. The heat option can be turned off, allowing you to enjoy the ambiance year-round. A remote control, mounting hardware, a log set, and two filler options (crystal and stone) are included.

## Important Safety Information

Read all instructions carefully before installing, operating, or servicing this electric fireplace. Failure to follow these instructions may result in fire, electric shock, or personal injury.

- Always disconnect the power supply before performing any maintenance or cleaning.
- Do not operate this fireplace with a damaged cord or plug, or if the heater has malfunctioned or been dropped/damaged.
- Keep combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater.
- Ensure proper ventilation and do not block air intakes or exhaust openings.
- This appliance is hot when in use. To avoid burns, do not let bare skin touch hot surfaces.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- This product is equipped with an automatic safety shut-off feature to prevent overheating.
- Only use this fireplace as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.

## Package Contents

Verify that all components are present before beginning installation:

- Electric firebox with a front glass panel
- Remote control
- 6' power cord with lay-flat plug
- Hardware
- Mounting bracket
- Wall brackets
- Log set
- Crystal filler
- Stone filler

## Product Specifications

Feature	Specification
Brand	Real Flame
Model Name	5555
Size	49 Inch
Product Dimensions	5.25"D x 49"W x 21.75"H
Item Weight	52 Pounds
Material	Glass, Steel
Color	Black
Power Source	Corded Electric
Heating Power	120V/60Hz, 1,500W, 12.5 amps
Heat Output	5,000 BTUs
Heating Coverage	Up to 1,000 sq ft (supplemental heat)
Installation Type	Wall Mount or Recessed
Special Feature	Timer, Multiple Flame Colors, Five Flame Brightness Levels, Thermostat
Certifications	CSA Certified, FCC Certified

*Note: Heating coverage is for supplemental heat and may vary based on room insulation and external temperatures.*



**Assembled  
Weight**



**Number of  
Boxes Shipped**



**Assembly  
Required**

*Figure 1: Product Dimensions. The diagram illustrates the depth (5.25"), width (49"), and height (21.7") of the electric fireplace insert.*

## Setup and Installation

Your Real Flame electric fireplace insert can be installed as a wall-mounted unit or recessed into a wall. Ensure the chosen location has access to a standard 120V/60Hz outlet.

### Recessed Installation

For a recessed installation, ensure your wall framing is built for standard 16-inch on-center stud spacing to accommodate the unit. Follow the detailed instructions provided in the included hardware kit for secure mounting.



**Built for standard 16" on center stud spacing**

*Figure 2: Recessed Installation. The image shows the fireplace insert designed to fit within standard 16-inch on-center stud spacing for a built-in look.*

### **Wall-Mount Installation**

If wall-mounting, use the provided mounting bracket and wall brackets. Ensure the wall can support the weight of the unit (52 lbs). The unit can be hung directly on the wall.



Figure 3: Installation Options. This image demonstrates both recessed (left) and wall-mounted (right) installation methods for the fireplace insert.

### Filler Options

The fireplace comes with a log set, crystal filler, and stone filler. Choose your preferred filler and carefully place it along the bottom of the firebox before securing the front glass panel.

### Operating Instructions

Control your electric fireplace using the included remote control or the manual controls on the unit.

#### Remote Control Functions

- **Power:** Turns the unit on/off.
- **Heat:** Activates or deactivates the heating function. The heat option can be turned off to enjoy heatless flames year-round.
- **Temperature:** Adjusts heat settings ranging from 71°F to 99°F. The thermostat turns off when the desired temperature is reached.
- **Flame Colors:** Cycles through multiple flame colors including orange, orange/red, red, blue, white, and color-changing modes.

- **Flame Brightness:** Adjusts the intensity of the flames with five brightness levels.
- **Timer:** Sets the operating time from 30 minutes to 6 hours.

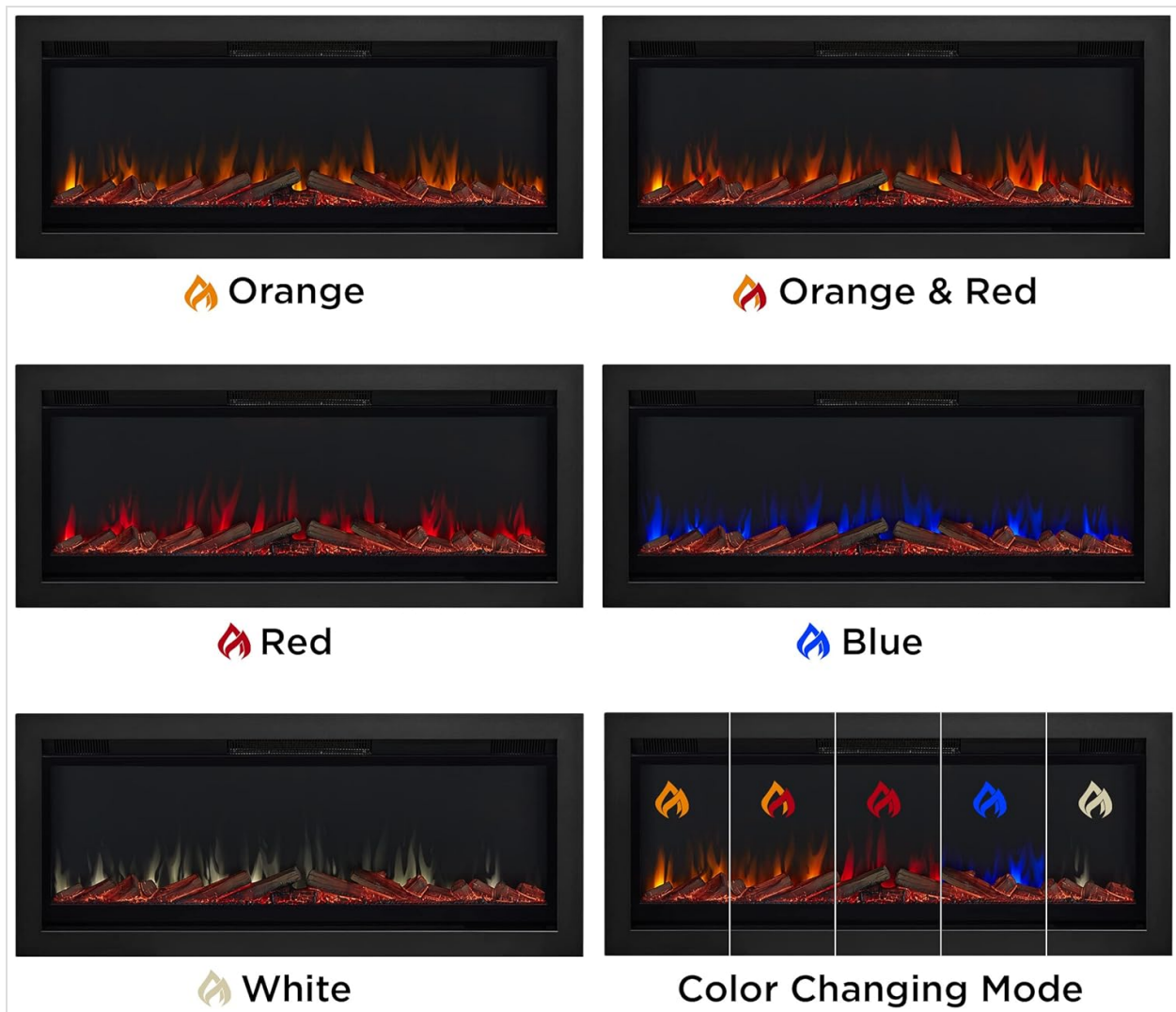


Figure 4: Multiple Flame Color Options. This image showcases the variety of flame colors available, allowing for customization of the ambiance.

## General Operation

Once powered on, use the remote to select your desired flame color, brightness, and heat setting. The unit provides supplemental heat for rooms up to 1,000 sq ft. The thermostat will maintain the set temperature by cycling the heater on and off.

## Maintenance

Regular maintenance ensures optimal performance and longevity of your electric fireplace. Always disconnect power before cleaning or servicing.

- **Cleaning:** Use a soft, damp cloth to clean the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Glass Panel:** Clean the glass panel with a soft cloth and a glass cleaner. Do not use harsh chemicals.
- **Air Vents:** Keep air vents clear of dust and debris to ensure proper airflow and prevent overheating. Use a vacuum cleaner with a soft brush attachment.
- **Light Bulbs:** The LED flame effect does not require bulb replacement.

## Troubleshooting



If you experience issues with your electric fireplace, refer to the following common solutions:

- **No Power:** Ensure the power cord is securely plugged into a working 120V outlet. Check the circuit breaker.
- **No Heat:** Verify the heat function is activated on the remote or control panel. Check the thermostat setting.
- **Flames Not Working:** Ensure the flame effect is turned on. Check the remote control batteries.
- **Remote Not Responding:** Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the fireplace sensor.
- **Unit Overheating:** The unit has an automatic safety shut-off. Disconnect power, allow it to cool, and check for any blocked air vents before restarting.

## Warranty and Support

This Real Flame electric fireplace insert comes with a **Limited Warranty**. For specific details regarding warranty coverage and duration, please refer to the documentation included with your product or contact Real Flame customer support.

For customer support, assistance with installation, troubleshooting, or warranty claims, please visit the [Real Flame Store on Amazon](#) or contact their official support channels.

The product is eligible for 30-day easy returns through Amazon.



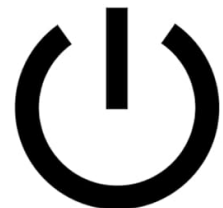
CSA Certified



FCC Certified



One-Year  
Limited Warranty



Automatic  
Safety Shut-Off

Figure 5: Product Certifications and Warranty. This image highlights the safety certifications (CSA, FCC) and the one-year

*limited warranty.*

## **Additional Resources**

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No official seller videos were found for this specific product. Please refer to the written instructions and diagrams for guidance.