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› [INTEX 28451EP PureSpa Greystone Deluxe Spa Set: Includes Energy Efficient Spa Cover and Wireless Control Panel – Spa Control App – Built-in FastFill Inflation System – 6 Person Capacity – 77" x 28"](#)

Intex 28451EP

INTEX PureSpa Greystone Deluxe Spa Set

Model: 28451EP | Brand: Intex

WELCOME TO YOUR PURESPA EXPERIENCE

Thank you for choosing the Intex PureSpa Greystone Deluxe Spa Set. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new spa. Please read it thoroughly before setup and use.



Figure 1: Intex PureSpa Greystone Deluxe Spa Set with included accessories.

IMPORTANT SAFETY INSTRUCTIONS

Always follow basic safety precautions when installing and using this electrical equipment. Read and follow all instructions in this manual and on the product. Failure to do so could result in serious injury or death.

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, please refer to the official product documentation.

- Always supervise children.
- Do not operate the spa if it is damaged.
- Ensure proper grounding for all electrical connections.
- Do not use extension cords.

COMPONENTS & KEY FEATURES

Your PureSpa set includes several components designed for optimal comfort and performance:

- **Fiber-Tech Beam Construction:** Provides superior structural stability and comfort.
- **Wireless Control Panel:** Removable panel with integrated wireless charging for convenient operation.
- **Spa Control App:** Control all spa functions, programming, and maintenance remotely via Wi-Fi.
- **Built-in FastFill Inflation System:** Inflate and deflate the spa with the touch of a button.
- **Energy Efficient Spa Cover:** Designed to retain heat and improve energy efficiency.
- **2 Contoured Headrests:** For enhanced relaxation.
- **Multi-colored LED Light:** Creates a mood-setting ambiance (requires 3 AAA batteries, not included).
- **Saltwater System:** Provides excellent water sanitation.
- **Electronic Hard Water Treatment System:** Reduces calcium buildup.

INTEX® GREYSTONE **DELUXE** PureSpa



170 High-Powered
Bubble Jets



2 Spa
Headrests



Multicolor
LED Light



Wireless Control
Panel



Easy FastFill
Inflation



INTEX Link
Spa Management App

Figure 2: Overview of PureSpa features.

Product Dimensions and Capacity

Specification	Value
Product Dimensions (L x W x H)	94"L x 94"W x 28"H
Interior Dimensions	74" x 28"
Seating Capacity	6 Persons
Water Capacity	290 Gallons (1,098 L)
Number of Jets	170
Item Weight	130.5 Pounds



Figure 3: Detailed dimensions of the PureSpa.

Setting up your PureSpa is made easy with the built-in FastFill Inflation System:

1. **Site Selection:** Choose a flat, stable, and level surface capable of supporting the weight of the filled spa and occupants. Ensure it is near a suitable electrical outlet.
2. **Ground Cloth:** Lay out the included ground cloth to protect the spa's bottom.
3. **Inflation:** Connect the spa to the control unit. Use the FastFill Inflation System to inflate the spa walls and the inflatable cover. No external hose is needed.
4. **Fill with Water:** Fill the spa with water to the indicated fill line.
5. **Connect Control Panel:** Attach the wireless control panel to the spa.



Figure 4: The FastFill Inflation System simplifies setup.

OPERATING THE PURESPA

Your PureSpa is designed for ease of use with its advanced control system:

- **Wireless Control Panel:** The removable wireless control panel allows you to manage all spa functions from within or outside the spa. It operates for up to 48 hours on a single charge.
- **Spa Control App:** Download the official Intex Spa Control App from the App Store or Google Play. This app enables remote control of heating, filtration, sanitation, and scheduling.
- **Heating:** The spa can heat water from 50°F to 104°F (10°C to 40°C). Heating time varies based on initial water temperature and ambient conditions.
- **Bubble Jets:** Activate the 170 high-powered bubble jets for a relaxing massage experience.
- **LED Light:** Use the multi-colored LED light to enhance your spa experience, especially during evening use.

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Video 1: Demonstrating the Wi-Fi app feature for the Intex Hot Tub. This video highlights the convenience of controlling spa functions remotely.

CARE AND MAINTENANCE

Regular maintenance is crucial for the longevity and hygiene of your PureSpa:

- **Filtration:** Ensure the filtration system runs daily to keep the water clean. Regularly clean and replace filter cartridges as needed.
- **Water Treatment:** Utilize the integrated Saltwater System for natural chlorine generation, which helps sanitize the water. Monitor water chemistry regularly using test strips and adjust as necessary.
- **Hard Water Treatment:** The Electronic Hard Water Treatment System helps reduce calcium buildup, extending the life of your spa components.
- **Spa Cover:** Always use the energy-efficient spa cover when the spa is not in use to minimize heat loss and keep debris out.
- **Cleaning:** Periodically drain and clean the spa interior.



SALTWATER SYSTEM

+ ELECTRONIC HARD WATER TREATMENT SYSTEM

INTEX
Natural Chlorine
Saltwater
+ System
ELECTRONIC
HARD WATER
TREATMENT SYSTEM

Saltwater system provides excellent water sanitation, while the water conditioner system reduces calcium buildup.

Figure 5: The integrated Saltwater System and Hard Water Treatment System.

TROUBLESHOOTING COMMON ISSUES

If you encounter issues with your PureSpa, refer to the following common troubleshooting tips:

- **Error Codes:** If an error code appears on the control panel, consult the full user manual (link below) for specific code meanings and solutions. Often, resetting the unit by unplugging it for a few minutes can resolve minor errors.
- **Slow Heating:** Ensure the spa cover is properly secured. Check that the ambient temperature is within the recommended operating range. For initial fills, using warm water can significantly reduce heating time.
- **Water Quality Issues:** Regularly test water chemistry. Adjust salt levels for the saltwater system or add appropriate chemicals as needed. Ensure filters are clean and functioning.
- **Inflation Loss:** Check for any punctures or leaks in the spa walls or inflatable cover. Use the included repair kit for minor repairs.

TECHNICAL SPECIFICATIONS

Specification	Value
Brand	Intex
Model Name	PureSpa Greystone Deluxe Spa
Item Model Number	28451EP
Color	Gray
Material	Polyvinyl Chloride (PVC)
Voltage	120 Volts (AC)
Shape	Square
Number of Jets	170
Assembly Required	Yes
Batteries Required	3 AAA batteries (for LED light)

WARRANTY & CUSTOMER SUPPORT

Your Intex PureSpa Greystone Deluxe Spa Set is covered by a manufacturer's warranty. For detailed information regarding warranty terms, conditions, and claims, please refer to the official Certificate of Compliance document.

Certificate of Compliance (PDF): [Download Here](#)

For further assistance, technical support, or replacement parts, please contact Intex customer support directly. Contact details can typically be found on the product packaging or the official Intex website.