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## Duravit 0338490017

# Duravit D-Code 0338490017 Undermount Bathroom Sink Instruction Manual

Model: 0338490017

## INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, maintenance, and troubleshooting of your Duravit D-Code 0338490017 Undermount Bathroom Sink. Please read these instructions carefully before beginning installation or use to ensure proper function and longevity of your product.

The Duravit D-Code sink is a 20-5/8" oval ceramic undermount bathroom sink, designed for seamless integration into your bathroom countertop. It features an overflow for added safety.

## SAFETY INFORMATION

- Always turn off the water supply before beginning any installation or maintenance work.
- Wear appropriate personal protective equipment (PPE) such as safety glasses and gloves during installation.
- Handle ceramic products with care to prevent chipping or breakage.
- Ensure all connections are watertight to prevent leaks.
- If you are unsure about any part of the installation process, consult a qualified plumber.

## PACKAGE CONTENTS

Verify that all components are present before starting installation.

- Duravit D-Code 0338490017 Undermount Bathroom Sink
- Mounting Hardware (included with item)
- Installation Template (if applicable, check packaging)

**Note:** Faucet, drain assembly (pop-up type recommended), and P-trap are typically sold separately and are not included with the sink.

## SETUP AND INSTALLATION

This section outlines the general steps for installing your undermount sink. Specific details may vary based on your countertop material and cabinet design. Always refer to any included paper templates or detailed instructions from your countertop fabricator.

- 1. Prepare the Countertop:** Ensure the countertop opening is correctly sized and finished for an undermount sink. The dimensions of this sink are approximately 8.25"D x 19.5"W x 8.25"H (overall product dimensions). The basin itself is 19-1/4 x 13 inches.
- 2. Position the Sink:** Carefully position the sink upside down on the underside of the countertop opening. Ensure it is centered and aligned as desired.
- 3. Apply Sealant:** Apply a continuous bead of silicone sealant around the rim of the sink where it will contact the underside of the countertop.
- 4. Secure the Sink:** Use the provided mounting hardware (clips and screws) to secure the sink to the underside of the countertop. Tighten the clips evenly to create a firm, watertight seal. Do not overtighten.
- 5. Install Drain Assembly:** Install the pop-up drain assembly (sold separately) into the sink's drain opening according to the drain manufacturer's instructions. Ensure all seals are properly seated to prevent leaks.
- 6. Connect Plumbing:** Connect the P-trap and water supply lines to the faucet and drain assembly. Ensure all connections are hand-tightened, then gently snugged with a wrench. Avoid overtightening.
- 7. Test for Leaks:** Turn on the water supply and check all connections for leaks. Run water into the sink and observe the drain connections.



**Figure 1:** Duravit D-Code Undermount Sink installed in a bathroom countertop. This image shows the oval ceramic sink seamlessly integrated into the counter, with a faucet and toiletries nearby, illustrating a typical installation scenario.

## OPERATING INSTRUCTIONS

The Duravit D-Code undermount sink operates like any standard bathroom sink. Ensure the drain stopper is functioning correctly for filling the basin.

- **Water Flow:** Use the faucet handles to control water temperature and flow.
- **Drainage:** The sink is equipped with an overflow to prevent minor overfilling. Ensure the drain assembly is clear of obstructions for proper drainage.

## MAINTENANCE AND CARE

Proper care will help maintain the appearance and longevity of your ceramic sink. The manufacturer recommends wiping with a dry cloth for product care.

- **Regular Cleaning:** Clean the sink regularly with a soft cloth or sponge and a mild, non-abrasive cleaner. Rinse thoroughly with water after cleaning.

- **Avoid Abrasives:** Do not use abrasive cleaners, scouring pads, or harsh chemicals (e.g., strong acids, alkalis, or drain cleaners) as these can damage the ceramic surface.
- **Stain Removal:** For stubborn stains, a diluted solution of vinegar or a ceramic-specific cleaner can be used, followed by thorough rinsing.
- **Overflow Maintenance:** Periodically clean the overflow channel to prevent buildup.
- **Preventing Damage:** Avoid dropping heavy or sharp objects into the sink, which could chip or crack the ceramic.



**Figure 2:** Top-down view of the Duravit D-Code Undermount Sink. This image highlights the oval shape of the basin and the integrated overflow opening, demonstrating the design and features of the ceramic sink.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
<b>Slow Drainage</b>	Clogged drain or P-trap.	Remove and clean the drain stopper. If necessary, disassemble and clean the P-trap. Avoid using harsh chemical drain cleaners.
<b>Leaks around drain or faucet</b>	Loose connections or worn seals.	Check and tighten all plumbing connections. Inspect and replace any worn washers or seals in the drain or faucet assembly.
<b>Water pooling on countertop around sink rim</b>	Compromised silicone sealant.	Remove old sealant, clean the area thoroughly, and reapply a fresh bead of silicone sealant between the sink rim and the countertop.
<b>Chipped or cracked ceramic</b>	Impact from heavy objects.	Ceramic damage is typically not repairable by the user. Contact a professional for assessment or consider replacement.

## SPECIFICATIONS

- **Brand:** Duravit

- **Model Number:** 0338490017
- **Material:** Ceramic
- **Color:** White
- **Shape:** Oval
- **Installation Type:** Undermount
- **Product Dimensions (Overall):** 8.25"D x 19.5"W x 8.25"H
- **Basin Size:** 19-1/4 x 13 Inch
- **Item Weight:** 22 Pounds
- **Drain Type:** Pop-Up (recommended)
- **Overflow:** Equipped with overflow

## WARRANTY INFORMATION

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The Duravit D-Code 0338490017 Undermount Bathroom Sink comes with a **5 Year Limited Warranty**. For specific terms, conditions, and to make a warranty claim, please refer to the official Duravit warranty documentation provided with your purchase or visit the official Duravit website.

## CUSTOMER SUPPORT

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For further assistance, technical support, or inquiries regarding your Duravit product, please contact Duravit customer service through their official website or the contact information provided in your product packaging.

**Online Resources:** [www.duravit.us](http://www.duravit.us)

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