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## H.Koenig SHK800

# H.Koenig SHK800 Stainless Steel Hot Chocolate Dispenser User Manual

Model: SHK800

## 1. INTRODUCTION

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Thank you for choosing the H.Koenig SHK800 Hot Chocolate Dispenser. This appliance is designed for preparing and serving hot beverages such as hot chocolate, tea, milk, or mulled wine. Its 3-liter capacity and stainless steel construction make it suitable for both domestic and professional environments. Please read this manual carefully before operating the device to ensure safe and efficient use.



Image 1.1: The H.Koenig SHK800 Hot Chocolate Dispenser, showcasing its design and function.

## 2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow these basic safety precautions:

- Read all instructions before using the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical hazards, do not immerse the cord, plugs, or the appliance base in water or other liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from the outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach the plug to the appliance first, then plug the cord into the wall outlet. To disconnect, turn any control to 'off', then remove the plug from the wall outlet.
- Do not use the appliance for other than intended use.
- Exercise extreme caution when dispensing hot liquids.
- Ensure the appliance is placed on a stable, level surface away from edges.

### **3. PRODUCT OVERVIEW**

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The H.Koenig SHK800 Hot Chocolate Dispenser consists of several key components designed for ease of use and maintenance.



Image 3.1: Exploded view illustrating the main parts of the dispenser.

## Components:

1. **Lid:** Stainless steel lid with a handle, featuring perforations for steam release.
2. **Removable Tank:** Transparent 3-liter capacity tank for holding beverages.
3. **Stirring Paddle:** Rotates to ensure even heating and prevent sticking.

4. **Dispensing Tap:** Anti-drip tap for serving beverages.
5. **Main Unit/Base:** Contains the heating element and control panel.
6. **Drip Tray:** Integrated and removable tray to catch any drips.
7. **Thermostat Knob:** Adjustable temperature control.
8. **Power Switch:** On/Off switch.

## 4. SETUP

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Before first use, ensure all packaging materials are removed and clean the appliance thoroughly.

### Initial Cleaning:

- Remove the removable tank, lid, stirring paddle, and drip tray.
- Wash these parts with warm, soapy water. The removable tank is dishwasher safe.
- Wipe the main unit/base with a damp cloth. Do not immerse the base in water.
- Ensure all parts are completely dry before reassembly.

### Assembly:

1. Place the main unit on a stable, flat, heat-resistant surface.
2. Insert the stirring paddle into its designated slot in the main unit.
3. Carefully place the clean, dry removable tank onto the main unit, ensuring it is securely seated.
4. Attach the lid to the top of the tank.
5. Slide the drip tray into its position at the base of the dispenser.

## 5. OPERATING INSTRUCTIONS

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Follow these steps to prepare and dispense your hot beverages.



Image 5.1: Dispenser controls, including the thermostat knob and power switch.

## Preparation:

1. Ensure the appliance is correctly assembled and plugged into a grounded electrical outlet.
2. Pour your desired beverage (e.g., milk and chocolate powder/pieces for hot chocolate) into the removable tank. Do not exceed the maximum fill line.

3. Place the lid securely on the tank.

### Heating and Mixing:

1. Turn the power switch to the 'ON' position. The stirring paddle will begin to rotate.
2. Adjust the thermostat knob to your desired temperature, typically between 90°C and 120°C for hot chocolate. The appliance will automatically heat the beverage and maintain the set temperature.
3. Allow sufficient time for the beverage to heat and mix thoroughly. The stirring paddle ensures consistent temperature and prevents ingredients from settling.

### Dispensing:

1. Place a cup or mug under the dispensing tap.
2. Pull the tap handle towards you to release the beverage.
3. Push the tap handle back to close it and stop the flow. The anti-drip system will prevent residual drips.

### After Use:

- Once you have finished dispensing, turn the power switch to 'OFF'.
- Unplug the appliance from the wall outlet.
- Allow the appliance to cool completely before cleaning.

## 6. MAINTENANCE AND CLEANING

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Regular cleaning ensures optimal performance and extends the lifespan of your dispenser.

### Cleaning Steps:

1. Ensure the appliance is unplugged and completely cool.
2. Remove the lid, removable tank, stirring paddle, and drip tray.
3. Wash the removable tank, lid, stirring paddle, and drip tray with warm, soapy water. These parts are dishwasher safe for convenience.
4. Clean the dispensing tap by flushing it with warm water. If necessary, disassemble the tap for thorough cleaning (refer to specific instructions if provided in a full manual for tap disassembly).
5. Wipe the exterior of the main unit with a damp cloth. Do not use abrasive cleaners or immerse the main unit in water.
6. Ensure all parts are thoroughly dried before reassembling or storing the appliance.

### Storage:

Store the appliance in a cool, dry place when not in use. Ensure it is clean and dry before storage.

## 7. TROUBLESHOOTING

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If you encounter any issues with your H.Koenig SHK800 dispenser, refer to the following common problems and solutions:

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in; power switch off; no power from outlet.	Ensure the power cord is securely plugged in. Turn the power switch to 'ON'. Check the power outlet with another appliance.
Beverage not heating.	Thermostat set too low; heating element malfunction.	Adjust the thermostat knob to a higher temperature. If the problem persists, contact customer support.
Stirring paddle not rotating.	Obstruction; motor malfunction.	Check for any obstructions in the tank. Ensure the paddle is correctly installed. If the issue continues, contact customer support.
Dispensing tap drips.	Tap not fully closed; residue in tap mechanism.	Ensure the tap handle is pushed back completely. Clean the tap thoroughly to remove any residue.

If the problem persists after attempting these solutions, please contact H.Koenig customer support.

## 8. SPECIFICATIONS

Feature	Detail
Brand	H.Koenig
Model Number	SHK800
Product Dimensions (L x W x H)	50 x 50 x 28 cm
Item Weight	5.71 Kilograms
Color	Grey
Material Type	Stainless Steel
Capacity	3 Liters
Power	1200W
Temperature Range	Adjustable, up to 90°C (Note: Original description states 90-120°C, but feature bullets state up to 90°C. Using the more conservative and common range for hot beverages.)
Dishwasher Compatibility	Removable tank is dishwasher safe
Origin	China

## 9. WARRANTY AND SUPPORT

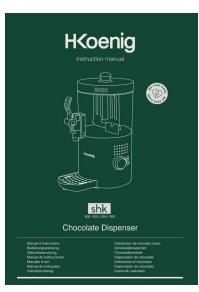
## Warranty Information:

The H.Koenig SHK800 Hot Chocolate Dispenser comes with an extended **2-year warranty**. This warranty is supported by a dedicated after-sales service workshop located in France, providing confidence and peace of mind for prolonged and reliable use.

## Customer Support:

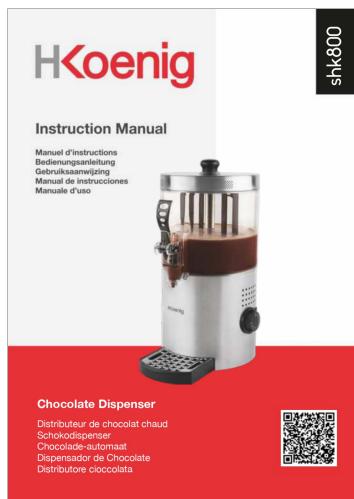
For any questions, technical assistance, or warranty claims, please contact H.Koenig customer service. Refer to the contact information provided with your purchase documentation or visit the official H.Koenig website for support details.

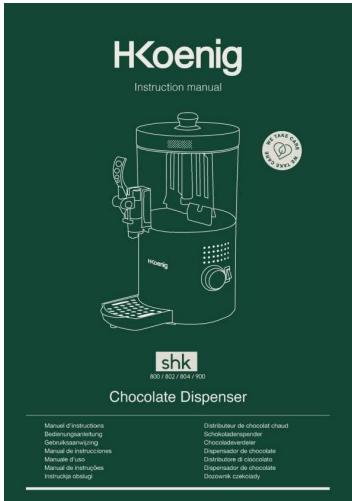
## Related Documents - SHK800

 shk800	<p><a href="#"><u>H.Koenig shk800 Chocolate Dispenser Instruction Manual</u></a></p> <p>Comprehensive guide for the H.Koenig shk800 Chocolate Dispenser, covering safety instructions, installation, operation, cleaning, and maintenance for optimal use.</p>
 STW25	<p><a href="#"><u>H.koenig STW25 Programmable Steward Coffee Maker - Features &amp; Specifications</u></a></p> <p>Discover the H.koenig STW25 Programmable Steward Coffee Maker. This 1.5L coffee maker offers 15 cups of autonomy, a digital clock, anti-drip system, and an isotherm jug. Perfect for home or office use.</p>
 TWT99	<p><a href="#"><u>H.Koenig TWT99 Hot Water and Steam Textile Cleaner Instruction Manual</u></a></p> <p>Comprehensive instruction manual for the H.Koenig TWT99 hot water and steam textile cleaner. Learn about safety instructions, product features, specifications, operation, maintenance, troubleshooting, and warranty.</p>
 shk	<p><a href="#"><u>H.Koenig Chocolate Dispenser Instruction Manual</u></a></p> <p>Comprehensive instruction manual for the H.Koenig SHK series chocolate dispensers, covering safety, operation, maintenance, and warranty information.</p>

 <p><b>H.Koenig</b> Instruction Manual Manuel d'instructions Bedienungsanleitung Manual de instrucciones Manuale d'uso</p> <p>Chocolate Dispenser Distributeur de chocolat chaud Schokodispenser Chocolade-automaat Dispensador de Chocolate Distributore cioccolata</p> <p>shk800</p>	<p><a href="#">H.Koenig shk800 Chocolate Dispenser Instruction Manual</a></p> <p>Comprehensive guide for the H.Koenig shk800 Chocolate Dispenser, covering safety instructions, installation, operation, cleaning, and maintenance for optimal use.</p>
<p><b>AIR-CONDITIONER REMOTE CONTROLLER INSTRUCTIONS</b></p>  <p>● Carefully read the instructions for safe and correct use of the air-conditioner. ● Carefully keep the instructions as it can be referred to at any time.</p>	<p><a href="#">Air Conditioner Remote Control Instructions Manual</a></p> <p>Comprehensive instructions for safe and correct use of the air conditioner remote controller, including battery installation, button descriptions, and operation modes. Learn how to use various functions like timer, swing, ECO, sleep, and more.</p>

## Documents - H.Koenig – SHK800





## [HKoenig Chocolate Dispenser Instruction Manual](#)

Comprehensive instruction manual for the HKoenig SHK series chocolate dispensers, covering safety, operation, maintenance, and warranty information.

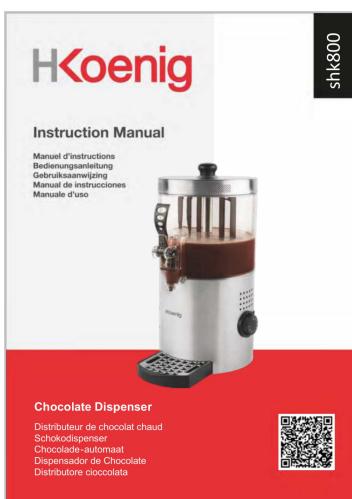
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## [\[pdf\] Dimension Guide](#)

Discover the H Koenig SHK800 ideal for preparing and serving hot chocolate dispenser With its large 3 litre tank stainless steel design this machine is perfect both home professional use Thanks to adjustable thermostat rotating blade it View Oct 15 2021 — QTY container 2234 pcs pallet 1 80m 36 master carton pc Packaging dimensions 26 x 44 5 cm L\*D\*H FICHEPRODUIT EN dl hkoenig SiteHkoenig ||| hot chocolate dispenser essential for your hot drinks Discover the H.Koenig **SHK800**, ideal for preparing and serving tasty hot chocolate. With its large 3 litre tank and stainless-steel design, this machine is perfect for both home and professional use. Thanks to its adjustable thermostat and rotatin...

lang:en score:26 filesize: 698.64 K page\_count: 1 document date: 2021-10-05



## [\[pdf\] User Manual](#)

Manual de Instrucciones Dispensador Chocolate HKoenig dispensador chocolate hkoening manual bebidas calientes Hosteleria10 Caliente hosteleria10 recursos s |||

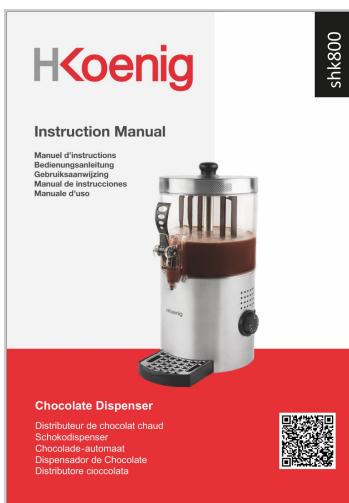
**shk800 Chocolate Dispenser Distributeur de chocolat chaud Schokodispenser**  
Chocolade - automaat Dispensador de Chocolate Distributore cioccolata ESPANOL  
INSTRUCCIONES DE SEGURIDAD Este electrodomestico puede ser utilizado por nios con al menos 8 aos de edad, siempre y cuando sean supervisados, hay...  
lang:es score:25 filesize: 405.74 K page\_count: 17 document date: 2024-10-16



## [H.Koenig shk800 Chocolate Dispenser Instruction Manual](#)

Comprehensive guide for the H.Koenig shk800 Chocolate Dispenser, covering safety instructions, installation, operation, cleaning, and maintenance for optimal use.

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## [\[pdf\] Instructions](#)

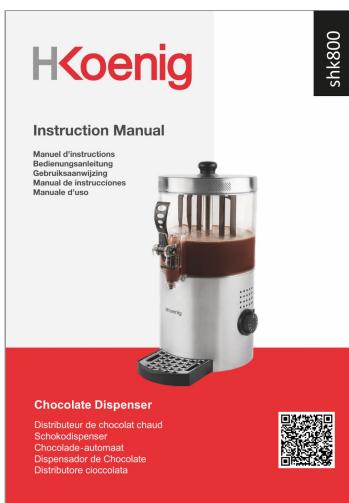
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**shk800** Chocolate Dispenser Distributeur de chocolat chaud Schokodispenser

Chocolade - automaat Dispensador de Chocolate Distributore cioccolata ENGLISH

**SAFETY INSTRUCTIONS** This appliance may be used by children of at least 8 years of age, as long as they are supervised and have been given instruc...

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## [\[pdf\] Instructions](#)

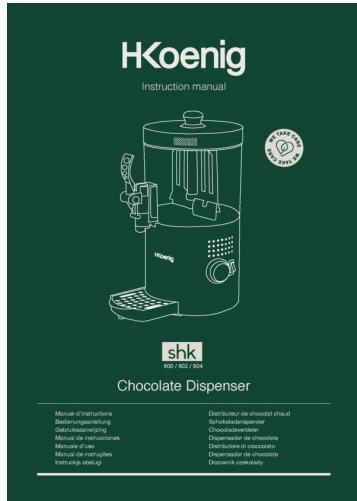
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**shk800** Chocolate Dispenser Distributeur de chocolat chaud Schokodispenser

Chocolade - automaat Dispensador de Chocolate Distributore cioccolata ENGLISH

**SAFETY INSTRUCTIONS** This appliance may be used by children of at least 8 years of age, as long as they are supervised and have been given instruc...

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### [\[pdf\] Instructions](#)

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**EN SAFETY INSTRUCTIONS** This appliance may be used by children of at least 8 years of age, as long as they are supervised and have been given instructions about using the appliance safely and are fully aware of the dangers involved. Cleaning and maintenance should not be carried out by children un...

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