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DORTALA DO-OP2808PA

DORTALA Offset Patio Umbrella User Manual

Model: DO-OP2808PA

Introduction

This manual provides detailed instructions for the assembly, operation, maintenance, and troubleshooting of your DORTALA 10FT Adjustable Round Cantilever Patio Umbrella. Please read this manual thoroughly before assembly and use to ensure proper function and safety.



Image: The DORTALA 10FT Offset Patio Umbrella, showcasing its beige canopy and black frame.

Safety Information

- Always close the umbrella during strong winds, heavy rain, or other severe weather conditions to prevent damage or injury.
- Ensure the cross base is properly secured and weighted down. Additional weights (not included) are highly recommended for stability.
- Do not hang objects from the umbrella frame or ribs.
- Keep children and pets away from the umbrella during opening and closing operations.
- Regularly inspect all parts for wear and tear. Replace damaged components immediately.
- Do not attempt to modify the umbrella's structure.

Parts List

Before assembly, ensure all parts are present and accounted for:

- Umbrella Canopy (1)
- Main Pole (1)

- Cross Base (1)
- Crank Handle (1)
- Assembly Hardware (Bolts, Washers, Nuts, Wrench)



Image: Exploded view of the umbrella components, highlighting the premium polyester fabric, eight sturdy steel ribs, adjustable crank handle, and stable cross base.

Setup and Assembly

Follow these steps for proper assembly:

1. **Assemble the Cross Base:** Place the cross base on a flat, stable surface. Ensure all four arms are securely connected.
2. **Attach the Main Pole:** Insert the main pole into the center of the assembled cross base. Secure it using the provided bolts and wrench.
3. **Mount the Umbrella Canopy:** Carefully lift the umbrella canopy assembly and slide it onto the top of the main pole. Ensure it clicks into place or is secured with the designated locking mechanism.

4. **Secure the Base:** For optimal stability, place heavy patio blocks or sandbags (not included) onto the cross base. Alternatively, the base can be fixed directly to the ground using appropriate anchors (not included).



Image: Illustration demonstrating the importance of adding extra weight to the cross base for stable standing, showing options for weighted bases or ground fixation.

Operating Instructions

Opening the Umbrella

1. Ensure the area around the umbrella is clear of obstructions.
2. Locate the crank handle on the main pole.
3. Rotate the crank handle clockwise to slowly open the umbrella canopy until it is fully extended.

Closing the Umbrella

1. Rotate the crank handle counter-clockwise to slowly retract the umbrella canopy until it is fully closed.

2. Secure the closed canopy with any provided straps or ties to prevent it from unfurling in the wind.



Image: Visual guide illustrating the 10-foot diameter and 8.4-foot height of the umbrella, along with instructions for easy opening and closing using the crank system.

Adjusting Tilt and Height

- **Vertical Tilt:** Use the push-button mechanism on the pole to adjust the angle of the canopy, allowing you to block the sun at various angles throughout the day.
- **Height Adjustment:** Loosen the height adjustable knob on the main pole, set the desired height, and then tighten the knob securely.



Image: Visual representation of the adjustable crank system, showing how the umbrella can be tilted to block the sun from different angles throughout the day.



Image: Depiction of the umbrella providing a 10-foot large shading area, with an inset showing the height adjustable knob for setting desired height and ventilation.

Maintenance

- **Cleaning the Canopy:** Wipe the canopy with a dry cloth as per care instructions. For deeper cleaning, use a mild soap and water solution. Rinse thoroughly and allow to air dry completely before closing or storing.
- **Frame Care:** The powder-coated steel frame is resistant to rust and corrosion. Clean with a damp cloth and mild detergent if necessary. Avoid abrasive cleaners.
- **Storage:** When not in use for extended periods, especially during off-season or severe weather, it is recommended to close the umbrella, secure it, and store it in a dry, protected area.
- **Inspection:** Periodically check all bolts, screws, and connections to ensure they are tight. Tighten if necessary.



Image: Close-up of the umbrella fabric, emphasizing its water-resistant and sun protection qualities, ideal for outdoor use.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Umbrella is unstable or tips over easily.	Insufficient base weight; uneven surface; strong winds.	Add additional weights (e.g., patio blocks, sandbags) to the cross base. Ensure the umbrella is on a flat, level surface. Close the umbrella in windy conditions.
Crank mechanism is stiff or difficult to operate.	Lack of lubrication; debris in mechanism; damaged crank.	Apply a silicone-based lubricant to moving parts. Clean any visible debris. If damaged, contact customer support.
Canopy does not open or close fully.	Obstruction; misaligned ribs; damaged cord.	Check for any obstructions. Inspect ribs for bends or damage. If the cord is damaged, contact customer support.

Problem	Possible Cause	Solution
Water pooling on canopy.	Canopy not fully taut; heavy rain.	Ensure the umbrella is fully opened and taut. The air vent helps with drainage, but heavy rain may cause some pooling. Close umbrella during heavy downpours.

Specifications

- **Color:** Beige (also available in Blue, Orange, Tan, Burgundy)
- **Material:** Steel, Polyester
- **Height:** 8 ft
- **Diameter:** 10 ft
- **Core Pole Diameter:** 2"
- **Net Weight:** 27.5 lbs (12.47 kg)
- **Manufacturer:** DORTALA
- **Model Reference:** DO-OP2808PA
- **Care Instructions:** Wipe With Dry Cloth

Warranty and Support

For warranty information or technical support, please contact DORTALA customer service. Keep your purchase receipt as proof of purchase.
Visit the official DORTALA store for more products and support:DORTALA Store

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