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## Sharper Image 3D Shiatsu Neck and Shoulder Massager

# Sharper Image 3D Shiatsu Neck and Shoulder Massager User Manual

MODEL: 3D SHIATSU NECK AND SHOULDER MASSAGER

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## Introduction

The Sharper Image 3D Shiatsu Neck and Shoulder Massager is designed to provide a deep and penetrating massage to the neck, shoulders, and back. It features rotating shiatsu massage nodes that simulate human touch, forward and backward motion, an LCD display, and optional infrared heat. This manual provides essential information for the safe and effective use of your massager.

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## Important Safety Instructions

To reduce the risk of electric shock, burns, fire, or injury, always follow these basic safety precautions:

- Read all instructions thoroughly before using this appliance.
  - Do not use while sleeping or drowsy.
  - Do not use on swollen, inflamed, or injured areas of the body.
  - Consult a physician before use if you have any medical conditions, including but not limited to pregnancy, pacemaker use, or diabetes.
  - Keep out of reach of children.
  - Always unplug the massager from the electrical outlet immediately after use and before cleaning.
  - Never operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged.
  - Do not use outdoors.
  - Do not use pins or other metallic fasteners with this appliance.
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## Product Features

- **3D Shiatsu Massage Nodes:** Rotating nodes simulate the touch of a human masseuse.
- **Forward and Backward Motion:** Adjustable massage direction for varied relief.
- **LCD Display Screen:** Provides clear visual feedback on settings.
- **Optional Infrared Heat:** Soothing heat function to enhance relaxation.

- **Flexible Design:** Bends and flexes to conform to body curves.
- **Targeted Relief:** Designed for use on the neck, shoulders, and back.

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## Setup

1. Unpack the massager and all components from the packaging.
2. Inspect the device for any visible damage. Do not use if the unit or power cord appears damaged.
3. Connect the power adapter to the massager's power input port. Plug the adapter into a standard electrical outlet.



Image: The Sharper Image 3D Shiatsu Neck and Shoulder Massager, showcasing its design and massage nodes.

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## Operating Instructions

1. **Positioning:** Place the massager on your desired area (neck, shoulders, or back). Use the integrated arm straps to adjust the position and apply gentle pressure for optimal massage intensity.
2. **Power On:** Press the **Power** button on the control panel to turn on the device. The LCD display will illuminate, showing the current settings.

3. **Adjust Massage Direction:** Press the **Mode** button to switch between forward and backward massage rotation.
4. **Activate Heat:** Press the **Heat** button to activate the infrared heat function. Press again to turn off the heat. Allow a few minutes for the heat to become noticeable.
5. **Automatic Shut-off:** The massager is equipped with an automatic shut-off feature, typically after 15 minutes, to prevent overheating and ensure safety. To continue use, restart the device after a brief pause.
6. **Power Off:** To turn off the massager, press the **Power** button again.

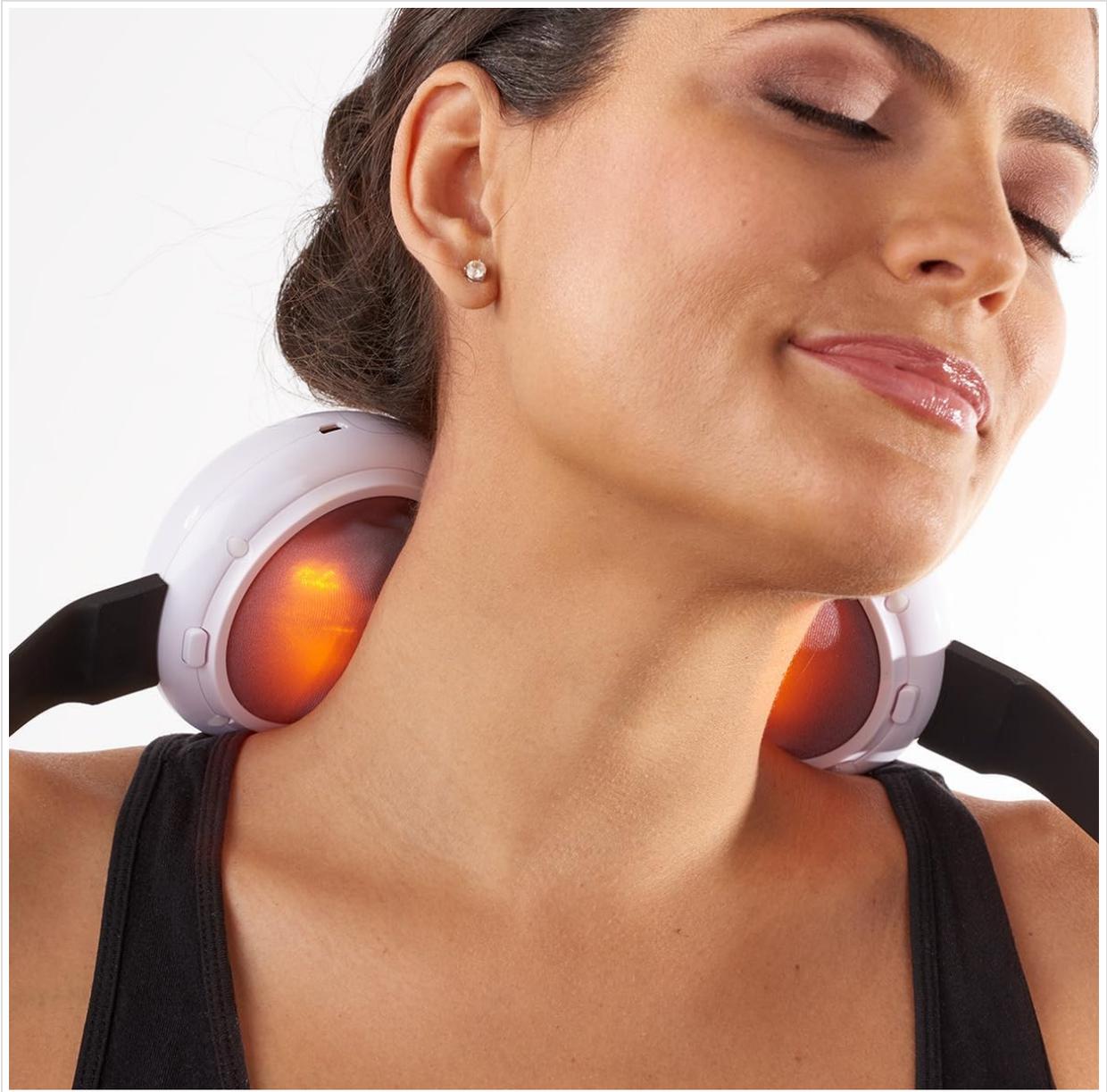


Image: A user experiencing the neck massage with the heat function engaged.



Image: The massager's control panel, highlighting the LCD display and function buttons.



Image: Demonstrating how to hold the straps for proper positioning and pressure adjustment.

## Maintenance

1. **Cleaning:** Before cleaning, ensure the massager is unplugged from the power outlet. Wipe the surface of the massager with a soft, slightly damp cloth. Do not use abrasive cleaners, solvents, or immerse the device in water.
2. **Storage:** Store the massager in a cool, dry place, away from direct sunlight and moisture. Avoid placing heavy objects on the massager.
3. **Cord Care:** Do not wrap the power cord tightly around the device, as this can damage the cord. Avoid sharp bends or kinks in the cord.

## Troubleshooting

- **Device does not turn on:** Ensure the power adapter is securely connected to both the massager and a working electrical outlet.
- **Massage nodes are not rotating:** Check if the device is powered on. If powered on, try pressing the Mode button to cycle through settings.

- **Heat function is not working:** Ensure the heat button has been pressed. Allow a few minutes for the heat to become noticeable.
- **Unusual noise or smell:** Discontinue use immediately and unplug the device. Contact customer support for assistance.

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## Specifications

|                           |                                       |
|---------------------------|---------------------------------------|
| <b>Model Name</b>         | 3D Shiatsu Neck and Shoulder Massager |
| <b>Product Dimensions</b> | 7.5 x 5 x 4 inches                    |
| <b>Item Weight</b>        | 1 Pound (16 ounces)                   |
| <b>Power Source</b>       | Corded Electric Operation             |
| <b>Special Features</b>   | Heat Function, LCD Display            |
| <b>Specific Uses</b>      | Neck, Shoulders, Back                 |
| <b>Material</b>           | Plastic                               |
| <b>UPC</b>                | 810022141243                          |

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## Warranty and Support

The Sharper Image 3D Shiatsu Neck and Shoulder Massager comes with a **1-year limited replacement warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use.

For warranty claims, technical support, or service inquiries, please refer to the contact information provided with your original purchase documentation or visit the official Sharper Image website for customer service details.