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› MOUNT PRO Dual Monitor Mount User Manual

MOUNT PRO B09GY4ZTMS

MOUNT PRO Dual Monitor Mount User Manual

Model: B09GY4ZTMS

Brand: MOUNT PRO

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your MOUNT PRO Dual Monitor Mount. This gas spring display arm is designed to enhance your workspace ergonomics and efficiency by securely holding two computer screens.

The MOUNT PRO Dual Monitor Mount is compatible with monitors ranging from 13 to 32 inches and supports VESA mounting patterns of 75x75 mm and 100x100 mm. Each arm can hold monitors weighing between 4.4 lbs and 17.6 lbs.

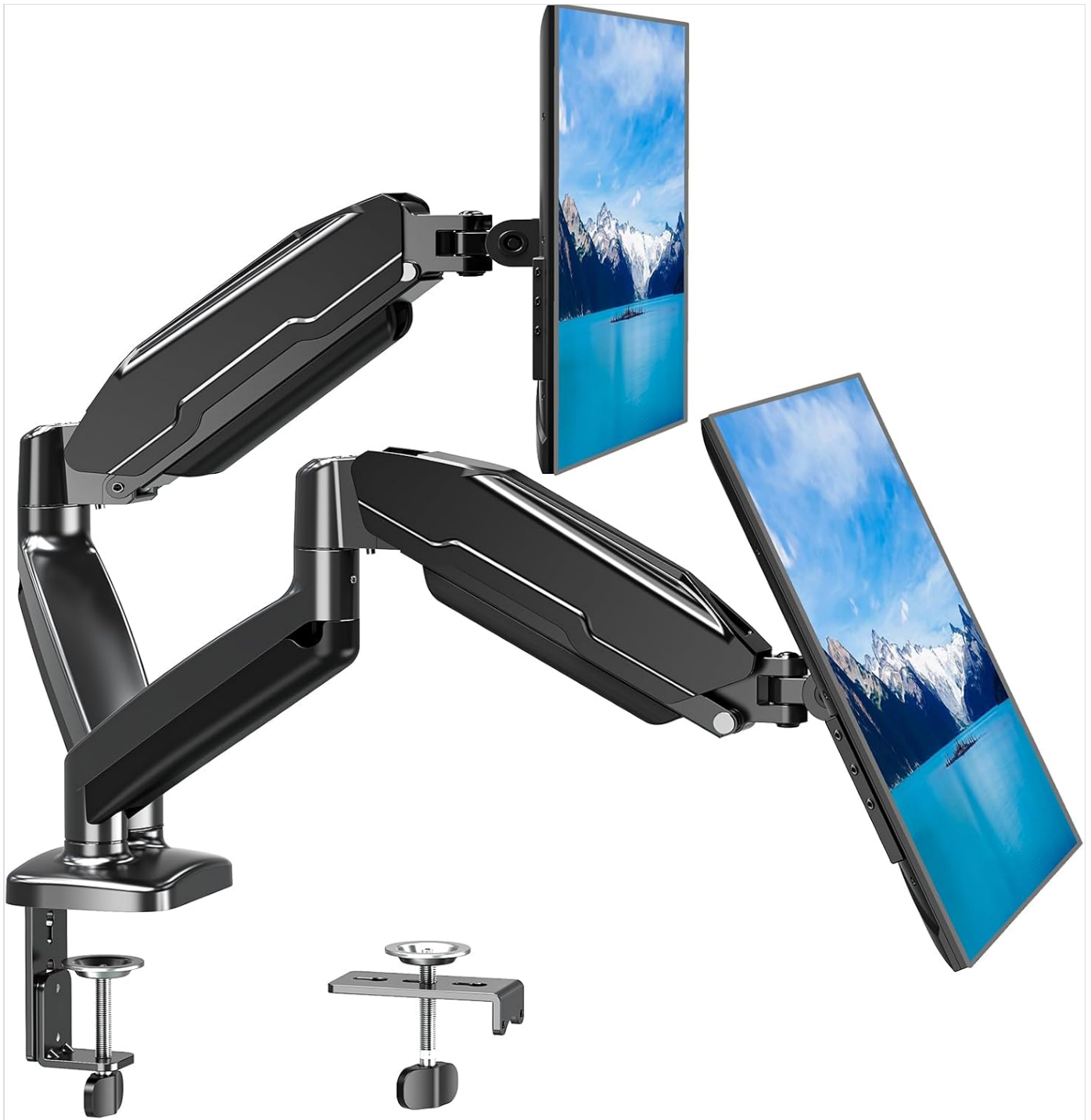


Image: The MOUNT PRO Dual Monitor Mount, showcasing its design and ability to hold two monitors.

2. SAFETY INFORMATION

Please read all safety warnings and instructions carefully before installation and use. Failure to follow these instructions may result in property damage or personal injury.

- Ensure your desk surface is stable and strong enough to support the combined weight of the mount and your monitors.
- Do not exceed the maximum weight capacity of 17.6 lbs per arm.
- Perform all adjustments slowly and carefully to prevent sudden movements of the monitors.
- Keep children and pets away during installation.
- Check all connections periodically to ensure they remain secure.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Dual Monitor Arm Assembly
- Desk Clamp (C-clamp)
- Grommet Mount Base
- VESA Plates
- Hardware Kit (screws, washers, spacers, Allen wrenches)
- Cable Management Clips
- Instruction Manual (this document)

4. SETUP AND INSTALLATION

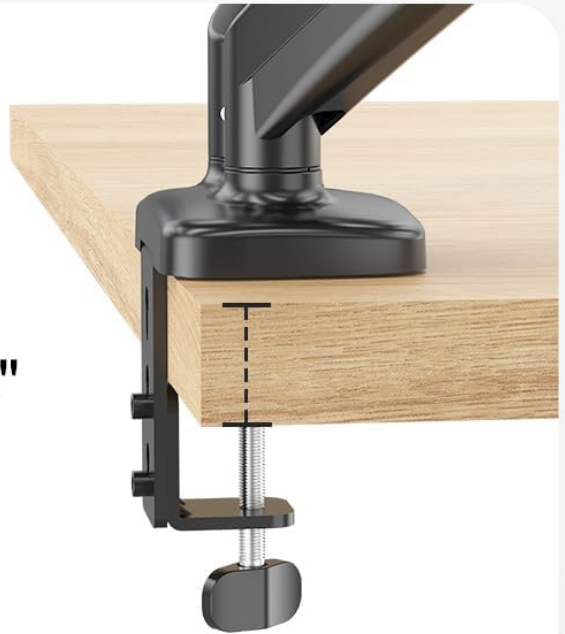
The MOUNT PRO Dual Monitor Mount offers two primary installation methods: C-clamp and Grommet mounting.

Two Installation Options

1

C-clamp:

Desk Thickness: 0.39~4.53"
(10~115mm)



2

Grommet:

Desk Thickness: 0.39~3.15"
(10~80mm)

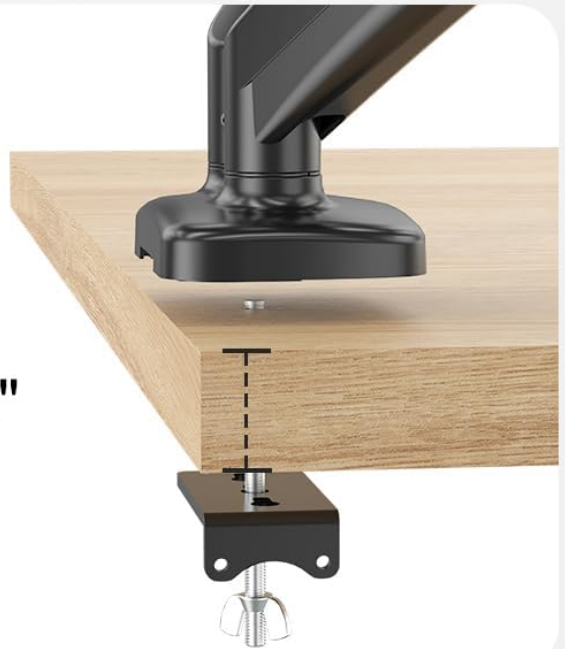


Image: Illustration of C-clamp and Grommet mounting options, detailing compatible desk thicknesses.

4.1. Choose Your Mounting Option

- **C-clamp:** Suitable for desks with a thickness of 0.39" to 4.52" (10-115mm). This method clamps the mount to the edge of your desk.
- **Grommet:** Suitable for desks with an existing hole (grommet hole) and a thickness of 0.39" to 3.15" (10-80mm). This method secures the mount through the desk hole.

4.2. General Installation Steps

1. Assemble the main pole and base according to your chosen mounting option (C-clamp or Grommet). Securely attach the base to your desk.
2. Slide the monitor arms onto the pole and adjust to your desired initial height.
3. Attach the VESA plates to the back of your monitors using the provided screws. Ensure the screws are tightened securely but do not overtighten.
4. Carefully slide the monitors (with VESA plates attached) onto the monitor arms. Ensure they click into place or are secured with the locking mechanism.
5. Adjust the gas spring tension and monitor tilt as described in the 'Operating Instructions' section to ensure monitors hold their position.
6. Route cables through the integrated cable management system for a tidy workspace.

For a visual guide on installation, please refer to the official installation video:

Your browser does not support the video tag.

Video: Official guide on how to install the MOUNT PRO Dual Monitor Mount.

5. OPERATING INSTRUCTIONS AND ADJUSTMENTS

The MOUNT PRO Dual Monitor Mount offers extensive adjustability to optimize your viewing experience and ergonomic comfort.

Easy Adjustment



Monitor raise up?

Turn clockwise("-" direction)
Reduce tension for lighter monitor



Monitor drop down?

Turn counterclockwise("+" direction)
Increase tension for heavier monitor

Gas Spring Adjust

Please keep the arm in a horizontal position

Tilt Angle Adjust

1. Loosen the tilting bolt(Turn to "-" direction)
2. Adjust monitor to your desired tilt angle
3. Retighten the tilting bolt(Turn to "+" direction)



Image: The monitor mount demonstrating its maximum height and extension capabilities.

5.1. Gas Spring Tension Adjustment

The gas spring mechanism allows for smooth height adjustment. If your monitor is too light and rises, or too heavy and drops, you need to adjust the tension.

- To **raise** the monitor (reduce tension for lighter monitors): Turn the adjustment screw clockwise (" Maintenance is minimal for this unit. Regularly wipe the exterior with a soft, dry cloth. Ensure no liquids enter the internal components. Do not use harsh chemicals or abrasive materials. Periodically check all screws and connections to ensure they are secure. If any part is damaged, do not attempt to repair it yourself; contact customer support.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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