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Nokia TA-1390

Nokia G50 5G Smartphone User Manual

Model: TA-1390

1. Product Overview

The Nokia G50 is a modern smartphone designed for current and future connectivity, featuring the Qualcomm Snapdragon 480 5G Mobile Platform for 5G readiness. It is equipped with a 48MP triple camera system, a battery engineered for extended use, and runs on the latest Android 11 operating system, with guaranteed OS upgrades.



Front and back view of the Nokia G50 5G smartphone in Ocean Blue.

This device is compatible with GSM carriers such as Boost, Metro, and T-Mobile. Please verify network compatibility with your chosen carrier before purchase, as 5G support may vary.

2. Setup

2.1. What's in the Box

- Power Adapter
- SIM Tray Ejector
- Screen Protector
- USB Cable



Included accessories with the Nokia G50 smartphone.

2.2. Charging the Device

Use only the provided charging adapter and cable. Using incompatible charging equipment may lead to device malfunction. Always observe basic safety precautions during charging and avoid using damaged equipment.

2.3. Connecting to a Carrier Network (SIM Card Installation)

To connect your Nokia G50 to a carrier network:

1. Use the included SIM card removal tool to open the SIM tray.
2. Place your compatible SIM card into the tray.
3. Insert the SIM tray back into the phone.
4. Power on your phone and follow the on-screen product setup steps.

If you encounter issues connecting to your network after setup, contact your carrier's support for assistance.

3. Operating Instructions

3.1. Software Updates

Regularly updating your device to the latest software version can resolve many issues and improve performance. To check for updates:

- Navigate to **Settings** > **System** > **System update**.
- Select **Check for update**.
- Follow the on-screen prompts to install any available updates.

3.2. Data Backup

To back up your files and data:

- Go to **Settings** > **System** > **Backup**.
- Switch the backup feature on.

3.3. Camera Usage

The Nokia G50 features a 48MP triple camera setup with AI capabilities for enhanced photography. It also supports selfie video stabilization and night selfie mode.



Detail of the 48MP triple camera system on the Nokia G50.

3.4. Network Settings Reset

If you are experiencing network connection issues, resetting network settings may help:

- Navigate to **Settings** > **Network & Internet**.
- Tap the three vertical dots (more_vert) or similar menu icon.
- Select **Reset**.

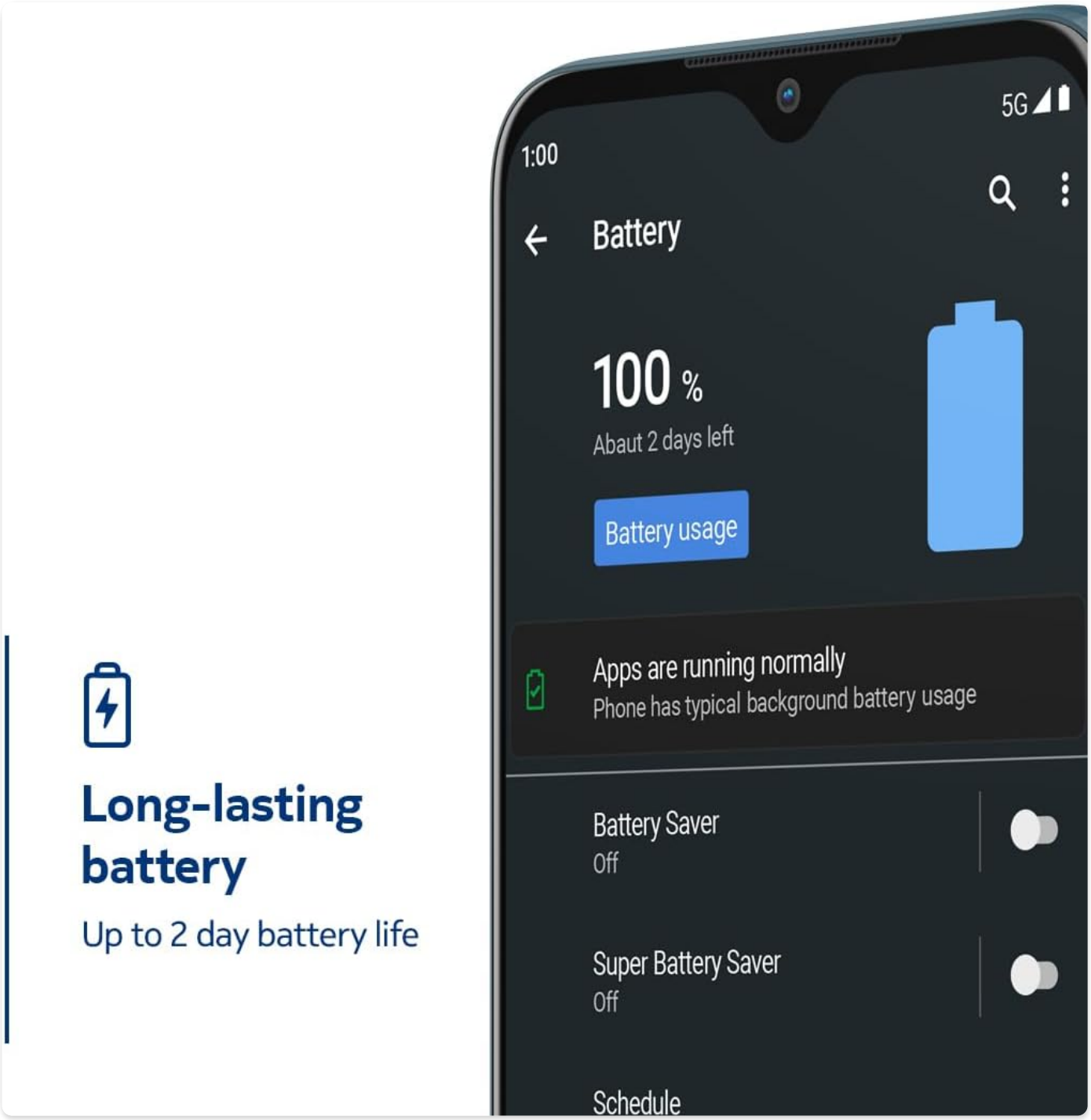
4. Maintenance

4.1. Conserving Battery Life

To extend your phone's battery life, activate Power Saver mode:

- Open **Settings**.
- Select **Battery**.
- Choose and activate **Battery Power Saving**.

Note that battery life is influenced by usage frequency, application demands, operating system, and cellular signal strength.



Battery settings display on the Nokia G50, indicating remaining battery life.

5. Troubleshooting

5.1. App Not Responding

If an app stops working:

- Open **Settings**.
- Select **Apps**.
- Find the problematic app and select **Force Stop**.

5.2. Microphone Issues

If others cannot hear you:

- Ensure the Google Assistant button (if present) is not stuck or dirty.
- Check the headphone port for dirt or debris.
- If the above do not resolve the issue, disable Google Assistant microphone permission: Go to **Settings** > **Apps & Notifications** > **Google App** > **Permission** > **Microphone** > **Deny**.

5.3. Speaker Volume Issues

If you cannot hear audio from the speaker:

- Ensure the headphone port is clear of dirt or debris.
- Verify that **Do Not Disturb** mode is disabled: Go to **Settings** > **Do not disturb** and toggle it off.
- Adjust media volume: Go to **Settings** > **Sounds and vibration** > **Volume** and move the Media slider to the right.
- Check individual app volume settings within the app itself.

5.4. Phone Feeling Warm or Slowing Down

It is normal for the device to feel warm during extended operation. To prevent overheating, the device may automatically reduce performance, dim the display, close apps, or temporarily stop charging. If the device consistently malfunctions, seek authorized service.

5.5. Unresponsive Phone (Soft Reset)

If your phone is unresponsive, perform a soft reset:

- Press and hold the **volume up key** and the **power button** simultaneously for approximately 15 seconds, or until the phone vibrates.
- The phone should restart momentarily. This action will not erase data.

5.6. Charging Issues

If your phone is not charging:

- Test with a different power outlet to rule out power source issues.
- Inspect the charging cable and the phone's charging port for any visible damage or debris.
- Turn the phone off completely and then plug it into the charger. If the battery is fully drained, it may take 2-3 minutes before charging indicators appear.

5.7. Touch Sensitivity Issues (Hard Reset)

Before performing a hard reset, ensure:

- The product has no physical damage and has not been exposed to water.
- The screen is clean, and your fingers/hands are not wet or dirty.
- Any third-party screen protectors are removed, as they may reduce touch sensitivity.

If issues persist, a hard reset may be necessary. **Warning: A hard reset will erase all data, settings, and content. Back up your device before proceeding.**
To perform a hard reset:

- Ensure your phone is connected to a power source and the battery is at least 50% charged.
- Press and hold the **volume up key** and the **power button** simultaneously for approximately 30 seconds, or until the root menu appears.
- From the root menu, select **Wipe data/factory reset**.

Alternatively, you can perform a hard reset via settings:

- Tap **Settings** > **Backup & Reset** > **Factory data reset** > **Reset phone** > **Erase everything**.

6. Specifications



Key features and specifications of the Nokia G50 5G.

Feature	Detail
Model Name	G50
Item Model Number	TA-1390
Operating System	Android 11.0 (Upgradeable to Android 13)
RAM	4 GB
Memory Storage Capacity	128 GB (Expandable up to 512 GB with microSD)
Standing Screen Display Size	6.82 Inches

Feature	Detail
Resolution	1560 x 720
Refresh Rate	60 Hz
CPU Model	A-Series
CPU Speed	1.9 GHz
Battery Capacity	4850 mAh (Typical 5000 mAh)
Phone Talk Time	18 Hours
Phone Standby Time (with data)	48 Hours
Charging Time	3 Hours (with 18W fast charging support)
Product Dimensions	6.85 x 3.05 x 0.35 inches
Item Weight	6.7 ounces
Color	Ocean Blue
Wireless Communication Technologies	Cellular, Bluetooth
Connectivity Technologies	Bluetooth, Wi-Fi, USB, NFC
Special Features	Supports USB OTG, Fast Charging Support, Expandable Memory, Built-In GPS
Audio Jack	3.5 mm
Manufacturer	HMD Global Oy
Country of Origin	China
Date First Available	September 22, 2021

7. Support and Warranty

For further assistance, troubleshooting, or warranty information, please visit the official Nokia customer support website. You can find various contact methods and resources there.
Official Nokia Support: Nokia Support Website
Additional user guides and troubleshooting PDFs are available for download:

- Troubleshooting Guide (PDF)
- User Guide (PDF)
- User Manual (PDF)

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Question

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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