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GROHE 26816000

GROHE Vitalio Start System 250 Shower System with Thermostat Instruction Manual

Model: 26816000

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1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your GROHE Vitalio Start System 250 Shower System with Thermostat (Model 26816000). Please read this manual thoroughly before installation and use to ensure proper function and safety. Keep this manual for future reference.

2. SAFETY INFORMATION

Important Safety Instructions:

- Installation must be performed by a qualified professional in accordance with local plumbing and building codes.
- Ensure water supply is turned off before beginning installation.
- Do not use abrasive cleaners or solvents on the product, as this may damage the finish.
- The GROHE SafeStop feature limits water temperature to 38°C (100.4°F) to prevent scalding. The SafeStop Plus option allows for an additional limit at 43°C (109.4°F).
- Regularly check connections for leaks.
- This product is designed for domestic use.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Thermostat for wall mounting with Aquadimmer
- Vitalio Start Rain Shower Head (250 mm diameter)

- Vitalio Start Hand Shower (100 mm diameter, 2 spray patterns: Rain, Jet)
- VitalioFlex Comfort Shower Hose (1750 mm length)
- Swiveling Horizontal Shower Arm (390 mm)
- Mounting hardware and instructions

4. SETUP & INSTALLATION

Professional installation is recommended. Follow these general steps, referring to the detailed diagram for measurements and connections.

1. **Prepare the Installation Area:** Ensure the wall surface is clean, flat, and structurally sound to support the shower system. Turn off the main water supply.
2. **Mark Drilling Points:** Use the provided template or refer to the dimension diagram to accurately mark the drilling points for the wall mounts. The recommended minimum water pressure is 1.0 bar.
3. **Drill Holes and Insert Plugs:** Drill holes at the marked positions and insert appropriate wall plugs suitable for your wall type.
4. **Mount the Thermostat:** Connect the thermostat to the hot and cold water supply lines. Ensure the connections are secure and watertight. The thermostat features a GROHE TurboStat compact cartridge for precise temperature control and GROHE CoolTouch to prevent the surface from overheating.
5. **Install the Shower Rail:** Attach the shower rail to the wall mounts. Ensure it is vertically aligned.
6. **Attach the Shower Arm and Head:** Secure the swiveling horizontal shower arm (390 mm) to the rail. Attach the Vitalio Start Rain Shower Head (250 mm diameter) to the shower arm. The shower head features a joint with a $\pm 10^\circ$ rotation angle.
7. **Connect the Hand Shower:** Attach the VitalioFlex Comfort Shower Hose (1750 mm) to the thermostat and the Vitalio Start Hand Shower. Place the hand shower in its adjustable holder on the rail. The hose features AntiFold protection and Twistfree cone to prevent twisting.
8. **Test for Leaks:** Slowly turn on the main water supply and check all connections for leaks.
9. **Adjust Temperature Limits:** Set the desired maximum temperature using the SafeStop and SafeStop Plus features on the thermostat.



Figure 1: Installation dimensions for the GROHE Vitalio Start System 250. This diagram shows key measurements for mounting the shower system, including distances between mounting points, shower arm length, and shower head diameter.



Figure 2: The GROHE Vitalio Start System 250 Shower System fully installed in a bathroom setting, showcasing the rain shower head, hand shower, and thermostat.

5. OPERATING INSTRUCTIONS

Your GROHE Vitalio Start System 250 is designed for ease of use and comfort.

5.1. Water Flow and Temperature Control

- **Temperature Adjustment:** Use the thermostat handle to set your desired water temperature. The GROHE TurboStat technology ensures constant water temperature.
- **SafeStop Feature:** The thermostat is equipped with GROHE SafeStop, which prevents accidental setting of temperatures above 38°C (100.4°F). To exceed this temperature, press the SafeStop button while turning the handle. An optional SafeStop Plus limit at 43°C (109.4°F) provides additional protection.
- **Flow Control:** Use the Aquadimmer handle to adjust the water flow and switch between the main shower

head and the hand shower.

5.2. Shower Head Functions

- **Rain Shower Head:** The 250 mm rain shower head provides a wide, gentle Rain spray pattern for a relaxing shower experience. It features GROHE DreamSpray for balanced water distribution and GROHE EcoJoy for water-saving (9.5 l/min flow limiter).
- **Hand Shower:** The Vitalio Start hand shower offers two spray patterns:
 - **Rain:** A soft, even spray.
 - **Jet:** A focused, powerful spray for rinsing or targeted cleaning.

The hand shower also incorporates GROHE EcoJoy (5.7 l/min flow limiter) and GROHE DreamSpray. It has a ShockProof silicone ring to protect against damage from drops.



Figure 3: The GROHE Vitalio Start System 250 rain shower head in operation, demonstrating the consistent and full water flow provided by GROHE DreamSpray technology.

6. MAINTENANCE

Proper care will ensure the longevity and appearance of your GROHE shower system.

- **Cleaning the Finish:** The GROHE StarLight chrome finish is durable and easy to clean. Use only a soft cloth and mild soap and water. Avoid abrasive cleaners, scouring pads, or chemical solvents, as these can damage the surface.
- **Limescale Removal (SpeedClean):** Both the rain shower head and hand shower feature GROHE SpeedClean nozzles. To remove limescale, simply wipe the silicone nozzles with your finger.
- **Internal WaterGuide:** The internal WaterGuide in the shower heads helps prolong their lifespan by preventing the surface from getting too hot.
- **Regular Inspection:** Periodically check the shower hose and connections for any signs of wear or leaks.

7. TROUBLESHOOTING

If you encounter issues, refer to the following common problems and solutions:

| Problem | Possible Cause | Solution |
|------------------------------|---|--|
| Insufficient water flow | Low water pressure; clogged nozzles; flow limiter activated. | Check main water pressure; clean SpeedClean nozzles; ensure flow limiter is not obstructed. |
| Water temperature fluctuates | Thermostat cartridge issue; inconsistent hot/cold water supply. | Ensure stable hot and cold water supply; if problem persists, contact a qualified plumber to inspect the thermostat cartridge. |
| Water leaks from connections | Loose connections; damaged seals. | Tighten connections carefully; replace any worn or damaged seals. |
| Cannot exceed 38°C (100.4°F) | SafeStop feature is active. | Press the SafeStop button on the thermostat handle while turning to increase temperature. |

If the problem persists after attempting these solutions, please contact a qualified plumber or GROHE customer support.

8. SPECIFICATIONS

Key technical specifications for the GROHE Vitalio Start System 250 Shower System (Model 26816000):

| Feature | Detail |
|------------------------------------|---|
| Model Number | 26816000 |
| Brand | GROHE |
| Material | Brass (main body), Silicone (handle) |
| Finish | Chrome (GROHE StarLight) |
| Installation Type | Wall Mounted |
| Product Dimensions | 114 x 32 x 10 cm (approximate) |
| Item Weight | 6.3 kg |
| Rain Shower Head Diameter | 250 mm |
| Hand Shower Diameter | 100 mm |
| Shower Hose Length | 1750 mm |
| Minimum Recommended Water Pressure | 1.0 bar |
| Water Saving Features | GROHE EcoJoy (9.5 l/min for rain shower, 5.7 l/min for hand shower) |
| Safety Features | GROHE SafeStop (38°C), SafeStop Plus (optional 43°C), CoolTouch |

9. WARRANTY & SUPPORT

For warranty information and customer support, please refer to the warranty card included with your product or visit the official GROHE website. Keep your proof of purchase for warranty claims.

GROHE Official Website: www.grohe.ca (or relevant regional website)