

Xiaomi Redmi Power Bank 74Wh

Xiaomi Mi 20000mAh Redmi Power Bank User Manual

MODEL: 74WH

1. Introduction

Thank you for choosing the Xiaomi Mi 20000mAh Redmi Power Bank. This portable power bank is designed to provide reliable and efficient charging for your electronic devices on the go. Please read this manual carefully before use to ensure proper operation and to maximize the lifespan of your device.

2. Package Contents



Image: The Xiaomi Mi 20000mAh Redmi Power Bank shown alongside the included 3-in-1 multi-charging cable.

- Xiaomi Mi 20000mAh Redmi Power Bank
- 3-in-1 Multi-Charging Cable (USB-A to Lightning, USB-C, Micro-USB)
- User Manual (this document)

3. Safety Information

To prevent injury to yourself and others, or damage to your device, please observe the following precautions:

- Do not disassemble, repair, or modify the power bank.
- Do not expose the power bank to fire, high temperatures, or direct sunlight.
- Do not immerse the power bank in water or other liquids.
- Avoid dropping or subjecting the power bank to strong impacts.
- Keep out of reach of children.
- Use only certified charging cables and adapters.
- If the power bank swells, leaks, or emits an unusual odor, discontinue use immediately.

4. Product Overview



Image: A detailed top-down view of the power bank, highlighting its input and output ports, and the LED battery indicators.

The Xiaomi Mi 20000mAh Redmi Power Bank features multiple ports and LED indicators for convenient use:

- **USB-A Output Ports (x2):** Used for charging external devices.
- **Micro-USB Input Port:** Used for charging the power bank.
- **USB-C Input Port:** Used for charging the power bank.
- **Power Button:** Press once to check battery level, press and hold to turn off (if applicable, some models auto-off).
- **LED Indicators (x4):** Each light represents approximately 25% of the battery capacity.

5. Setup

5.1 Initial Charging of the Power Bank

Power for Days

Mi 20,000 mAh 74Wh Power Bank



Lightning, USB-C & Micro-USB
3 in 1 Multi-Charging Cable

Image: The power bank is shown with a charging cable inserted into one of its input ports, indicating it is being charged.

1. Before first use, fully charge the power bank.
2. Connect the provided 3-in-1 multi-charging cable (or any compatible USB-C or Micro-USB cable) to either the Micro-USB or USB-C input port on the power bank.
3. Connect the other end of the cable to a USB wall charger (not included) or a computer's USB port.
4. The LED indicators will light up and blink during charging. All four LEDs will remain solid when the power bank is fully charged.

6. Operating Instructions

6.1 Charging Devices



Image: A hand holding the compact Xiaomi Redmi Power Bank, demonstrating its portability and ease of handling during use.

1. Connect your device's charging cable to one of the USB-A output ports on the power bank.
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. If not, press the power button once to initiate charging.
4. The LED indicators will show the remaining battery level of the power bank during discharge.

6.2 Checking Battery Level

- Press the power button once. The LED indicators will light up to show the current battery level.
- Four LEDs: 75% - 100% charged
- Three LEDs: 50% - 75% charged
- Two LEDs: 25% - 50% charged
- One LED: 0% - 25% charged (recharge soon)

7. Maintenance

7.1 Cleaning and Storage

- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- If storing for an extended period, charge the power bank to approximately 50% every three months to maintain battery health.

8. Troubleshooting

8.1 Common Issues and Solutions

Issue	Possible Cause	Solution
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Issue	Possible Cause	Solution
Power bank not charging	Cable or adapter issue; power bank fully charged; faulty port.	Try a different cable or adapter. Ensure the power bank is not already full. Try a different input port.
Device not charging from power bank	Power bank low on battery; cable issue; device not compatible; power bank in standby.	Recharge the power bank. Try a different charging cable. Ensure your device is compatible. Press the power button once to activate output.
Slow charging	Cable quality; device input limit; multiple devices charging.	Use a high-quality cable. Ensure your device supports fast charging. Charging multiple devices simultaneously may reduce individual charging speed.
LED indicators not working	Power bank completely drained or faulty.	Attempt to charge the power bank for several hours. If still unresponsive, contact customer support.

9. Specifications

9.1 Technical Specifications

Feature	Detail
Product Dimensions	3 x 0.5 x 6 inches
Item Weight	1.37 pounds
Battery Capacity	20000mAh (74Wh)
Battery Cell Composition	Lithium Polymer
Input Ports	Micro-USB, USB-C
Output Ports	2 x USB-A
Voltage	5.1 Volts
Special Features	Fast Charging
Manufacturer	Xiaomi

10. Warranty and Support

10.1 Warranty Information

This product is sold without a direct MI warranty. Please refer to the seller's return and warranty policy for details regarding your purchase. Typically, a 30-day return/replacement policy applies from the date of purchase.

10.2 Customer Support

For any questions or issues not covered in this manual, please contact the seller directly through the platform where you purchased the product. For more information about Xiaomi products, you may visit the official [Xiaomi Store on Amazon](#).

