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› Epson EcoTank ET-3850 All-in-One Printer User Manual

Epson ET-3850

Epson EcoTank ET-3850 All-in-One Printer User Manual

Model: ET-3850

INTRODUCTION

This manual provides essential instructions for setting up, operating, and maintaining your Epson EcoTank ET-3850 All-in-One Printer. The ET-3850 is designed for efficient printing, copying, and scanning, featuring high-capacity refillable ink tanks and versatile connectivity options.



Image: The Epson EcoTank ET-3850 All-in-One Printer, showcasing its compact design and front-facing ink tanks.

1. SETUP

1.1 Unpacking the Printer

Carefully remove the printer from its packaging. Ensure all protective tapes and materials are removed from the exterior and interior of the printer. Verify that all components are present:

- Main unit
- Power cable
- Setup guide
- 2 x 127 ml black ink bottles
- 3 x 70 ml color ink bottles (Cyan, Magenta, Yellow)
- Warranty document

Contenido de la caja



1
Botellas de tinta EcoTank



2
CD y documentación



3
Cable de alimentación
(USB no incluido)

Image: Contents of the Epson EcoTank ET-3850 box, including the printer, ink bottles, power cable, and documentation.

1.2 Filling the Ink Tanks

The EcoTank system uses high-capacity ink tanks designed for spill-free refills. Each ink bottle has a unique key to ensure it only fits into the correct color tank.

1. Open the ink tank unit cover on the right side of the printer.
2. Open the cap for the ink tank you wish to fill.
3. Uncap the corresponding ink bottle and insert it firmly into the tank's filling port. The ink will begin to flow automatically. Do not squeeze the bottle.
4. Once the tank is full, the ink flow will stop. Remove the bottle and securely close the ink tank cap.
5. Repeat for all colors.



Image: A hand demonstrating the clean and easy ink refilling process for the Epson EcoTank ET-3850, showing an ink bottle inserted into the printer's ink tank.

1.3 Power Connection

Connect the power cable to the printer and then to a wall outlet. Press the power button to turn on the printer.

1.4 Software and Network Setup

Follow the on-screen instructions on the printer's LCD display to complete the initial setup. For driver installation and network configuration (Wi-Fi, Wi-Fi Direct, or Ethernet), visit the official Epson support website for your model. The Epson Smart Panel app can also assist with setup and control from your smart device.

2. OPERATING THE PRINTER

2.1 Basic Printing

Load paper into the front-loading paper tray. Ensure the paper guides are adjusted correctly. From your computer or smart device, select the Epson ET-3850 as your printer and choose your desired print settings (e.g., paper size, print quality, color/monochrome).

2.2 Automatic Duplex Printing

The ET-3850 supports automatic double-sided printing. To use this feature, select the duplex printing option in your printer settings before sending the print job.

2.3 Copying Documents

Place your document on the scanner glass or in the Automatic Document Feeder (ADF). Use the printer's control panel to select the 'Copy' function. Adjust settings such as number of copies, color/monochrome, and paper size, then press the start button.

Sistema de recarga limpia y sin problemas



Image: A user placing documents into the Automatic Document Feeder (ADF) of the Epson EcoTank ET-3850 for copying or scanning multiple pages.

2.4 Scanning Documents

Documents can be scanned using the flatbed scanner or the ADF. Select the 'Scan' function from the control panel or initiate a scan from your computer or the Epson Smart Panel app. You can choose to save scans to your computer, a network folder, or cloud services.

2.5 Using the Epson Smart Panel App

The Epson Smart Panel app allows you to control your printer from a smartphone or tablet. You can print, copy, scan, and monitor ink levels, as well as troubleshoot issues directly from the app. Download it from your device's app store.



Image: Screenshot of the Epson Smart Panel app interface on a smartphone, illustrating its functionality for printing and managing the printer remotely.

3. MAINTENANCE

3.1 Ink Refilling

Monitor ink levels regularly via the printer's display or the Epson Smart Panel app. Refill tanks as described in Section 1.2 using genuine Epson EcoTank ink bottles to ensure optimal performance and prevent damage.

3.2 Print Head Cleaning and Alignment

If print quality declines (e.g., streaks, missing colors), perform a print head cleaning or alignment. These functions are accessible through the printer's control panel under the 'Maintenance' menu or via the Epson printer utility on your computer. Follow the on-screen prompts for these automated processes.

3.3 Paper Handling

Always use appropriate paper types and sizes for your printing needs. Avoid overfilling the paper tray. Regularly check for and remove any dust or debris from the paper path to prevent paper jams.

4. TROUBLESHOOTING

4.1 Common Issues

- **Paper Jams:** If a paper jam occurs, the printer's display will show instructions. Carefully remove any jammed paper following the guide.
- **Poor Print Quality:** Perform a nozzle check to identify clogged nozzles. If necessary, run a print head cleaning cycle. Ensure you are using genuine Epson ink.
- **Connectivity Problems:** Verify that the printer is connected to the correct Wi-Fi network or that the Ethernet cable is securely connected. Restart your router, printer, and computer/device.
- **Printer Not Responding:** Check power connections. Ensure the printer is selected as the default printer on your computer. Restart the print spooler service on Windows or reset the printing system on macOS.

4.2 Error Messages

Refer to the printer's LCD display for specific error codes or messages. Consult the online user guide or Epson support website for detailed explanations and solutions for each error.

5. SPECIFICATIONS

Feature	Specification
Product Dimensions	3.47D x 3.75W x 2.31H meters

Feature	Specification
Max Paper Size	A4
Power Consumption	10 Watts
Print Media	Plain paper
Scanner Type	Automatic Document Feeder (ADF)
Max Sheet Input Capacity	250
Max Copy Speed (B&W)	33 Pages per minute
Compatible Devices	PC, Laptop, Smartphone, Tablet
Max Print Resolution (Color)	4800 dpi
Max Print Resolution (B&W)	1200 dpi
Duplex Printing	Yes
Model Number	C11CJ61402
Screen Size	6.1 Centimeters
Connectivity Technology	USB, Ethernet, WiFi, Wi-Fi Direct
Operating System	MacOS, Windows
Item Weight	6.7 Kilograms

6. WARRANTY AND SUPPORT

6.1 Warranty Information

The Epson EcoTank ET-3850 comes with a **12-month on-center warranty**. Spare parts availability in the EU is guaranteed for **2 years**. Please refer to the included warranty document for full terms and conditions.

6.2 Customer Support

For further assistance, troubleshooting, or to access the latest drivers and software, please visit the official Epson support website. You can also utilize the Epson Smart Panel app for direct support and diagnostics from your mobile device.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I scan a full document with multiple pages into one single PDF file on my computer using the Epson ET-3850?

To scan multiple pages into a single document with your Epson ET-3850, you should use the Automatic Document Feeder (ADF) and ensure your software settings are configured for a multi-page format like PDF. Follow these...

[Read full answer](#)