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WiZ Connected Hero

WiZ Connected Hero v2 Smart Portable Table Lamp User Manual

Model: Hero (604082) | Brand: WiZ Connected

1. Introduction

The WiZ Hero plug-in lamp is designed to enhance your daily living with smart lighting capabilities. This portable table lamp offers a wide spectrum of 16 million colors and adjustable warm to cool white light, allowing you to create the perfect ambiance for any occasion. Control your lighting effortlessly via your smartphone or voice commands, and enjoy the convenience of remote access even when you are away from home. The WiZ Hero lamp connects directly to your existing Wi-Fi network, eliminating the need for additional hardware or hubs.



Image: WiZ Connected Hero v2 Smart Portable Table Lamp and its packaging.

2. Key Features

- **SpaceSense Activation:** With two or more WiZ lights in the same room (at least 2m/6.56ft apart), activate SpaceSense in the WiZ Connected app for automatic motion detection and light control, no additional sensors required.
- **Portable Design:** The subtle rounded design of the WiZ Hero Table Lamp allows for versatile placement throughout your home.
- **16 Million Colors:** Access a vast palette of colors to personalize your lighting. Save your favorite color mixes as scenes for quick recall.
- **Easy Setup:** Simple installation by plugging in the lamp, downloading the WiZ Connected app, and connecting to a 2.4GHz Wi-Fi network. No hub or gateway needed.
- **Multiple Control Options:** Adjust lights using your smartphone, voice commands (Google Home, Alexa, Siri Shortcuts), the WiZ remote control, or by toggling your existing wall switch between two favorite modes.
- **Automated Routines:** Schedule lights to turn on/off, dim, or change color based on your daily or weekly routines via the WiZ Connected app. Remote access is available even when you are away.

3. Setup Guide

Follow these steps for a quick and easy setup of your WiZ Hero Smart Portable Table Lamp:

1. **Check Wi-Fi Network Settings:** Ensure your phone is connected to a 2.4GHz Wi-Fi network. The WiZ lamp requires a 2.4GHz connection for initial pairing.
2. **Download the WiZ Connected App:** Search for "WiZ Connected" in your device's app store (available on iOS and Android) and install it.
3. **Install and Power On:** Place your WiZ Hero lamp in the desired location and plug it into a power outlet. The lamp should power on.
4. **Pair with the App:** Open the WiZ Connected app and follow the on-screen instructions to add your new device. The app will guide you through the pairing process, which typically involves granting location and local network permissions.
5. **Choose Light Settings:** Once paired, you can customize light settings for each room within the app.

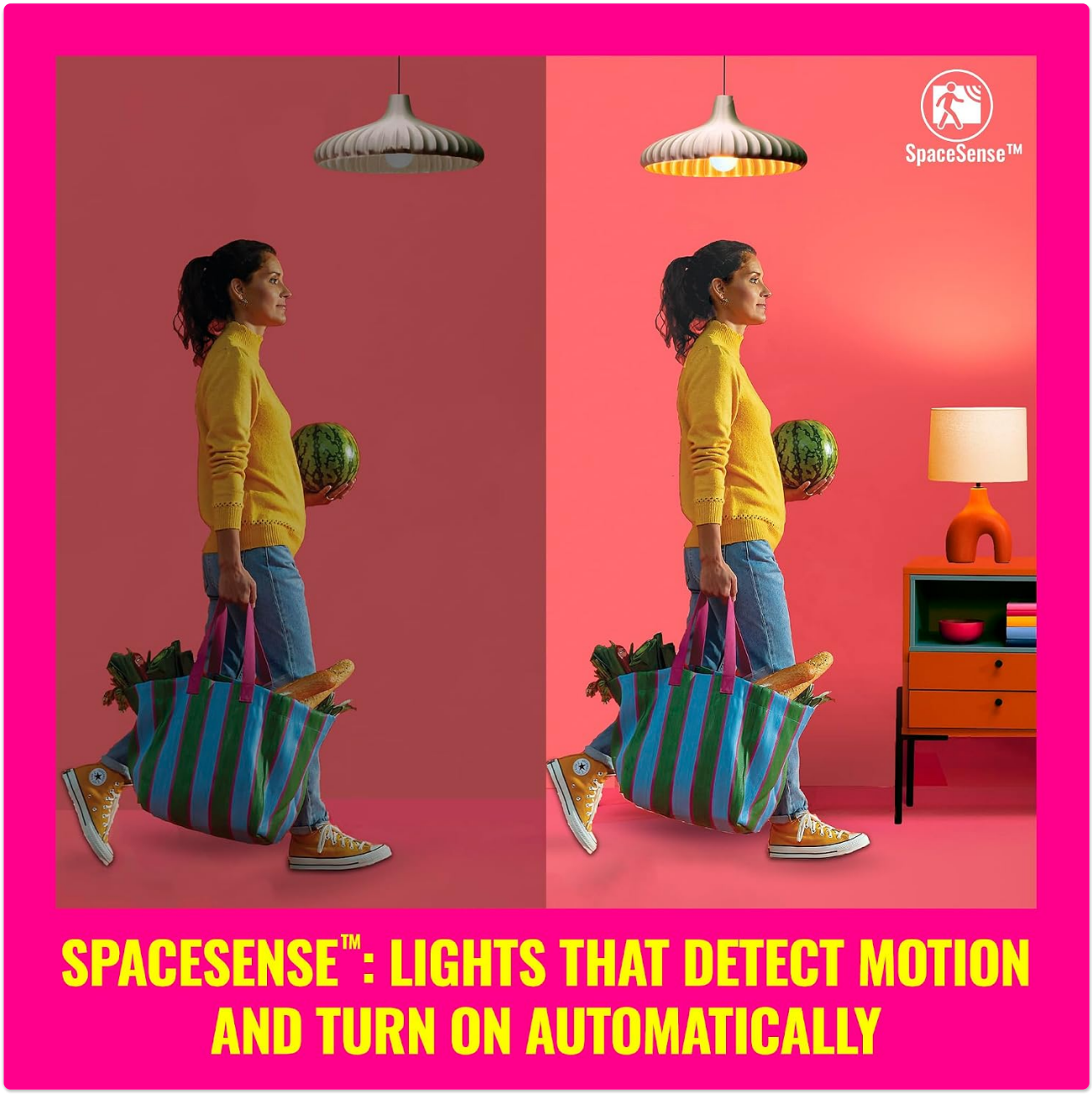


Image: Easy Plug & Play setup for WiZ lamp showing a smartphone with the WiZ app.

4. Operating Instructions

4.1 Control Methods

- **WiZ Connected App:** Use the app on your smartphone or tablet to control all aspects of your lamp, including color, brightness, scenes, and schedules.
- **Voice Control:** Integrate your WiZ lamp with Amazon Alexa, Google Home Assistant, or Siri Shortcuts for hands-free control. Simply use voice commands to adjust your lighting.
- **WiZ Remote Control (Sold Separately):** For quick adjustments without your phone, a dedicated WiZ remote can be paired with your lamp.
- **Wall Switch:** Toggle your existing wall switch to cycle between two pre-set favorite light modes.
- **Easy Tap Control:** Gently tap the top of the lamp to cycle through pre-defined light modes or turn it on/off.



Image: Control options for WiZ lamp including app, schedules, voice, and smart switches.



Image: Woman interacting with WiZ lamp using voice control.



Image: Hand tapping the top of a WiZ lamp for control.

4.2 Advanced Features

- **SpaceSense:** Enable this feature in the WiZ app to allow your lights to detect motion and turn on/off automatically. This requires at least two WiZ lights in the same room, positioned approximately 2 meters (6.56 feet) apart.
- **Color and White Light Adjustment:** Explore 16 million colors and adjust white light from warm (2200K) to cool (6500K) to suit your mood or activity.
- **Preset Dynamic Modes:** Utilize pre-programmed lighting effects and scenes for various occasions, such as party mode, cozy mode, or focus mode.
- **Circadian Rhythm:** Set your lights to automatically adjust color temperature and brightness throughout the day to mimic natural light patterns, promoting well-being.

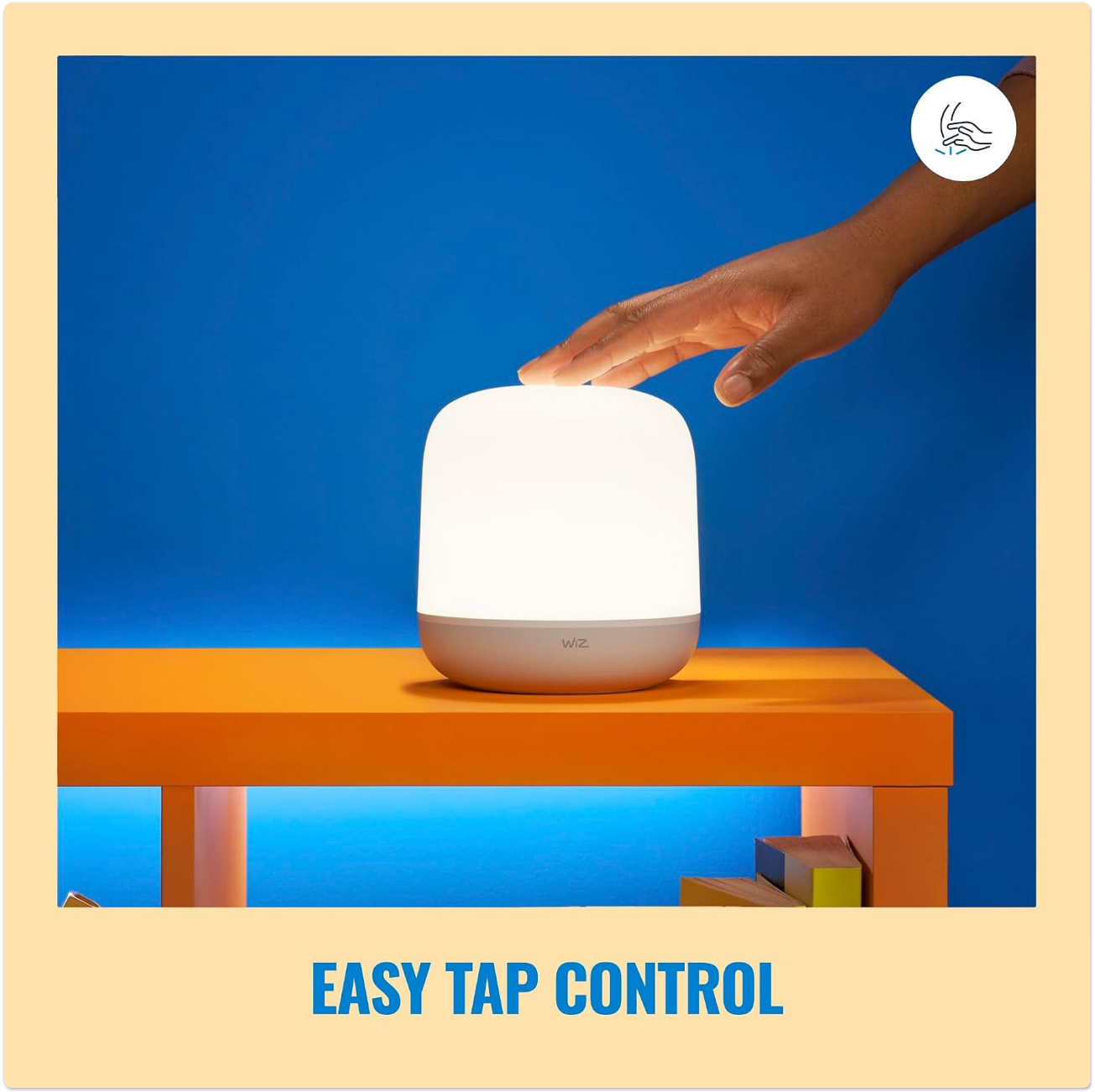


Image: SpaceSense feature showing lights detecting motion and turning on automatically.



Image: WiZ lamp displaying various colored and white light options.

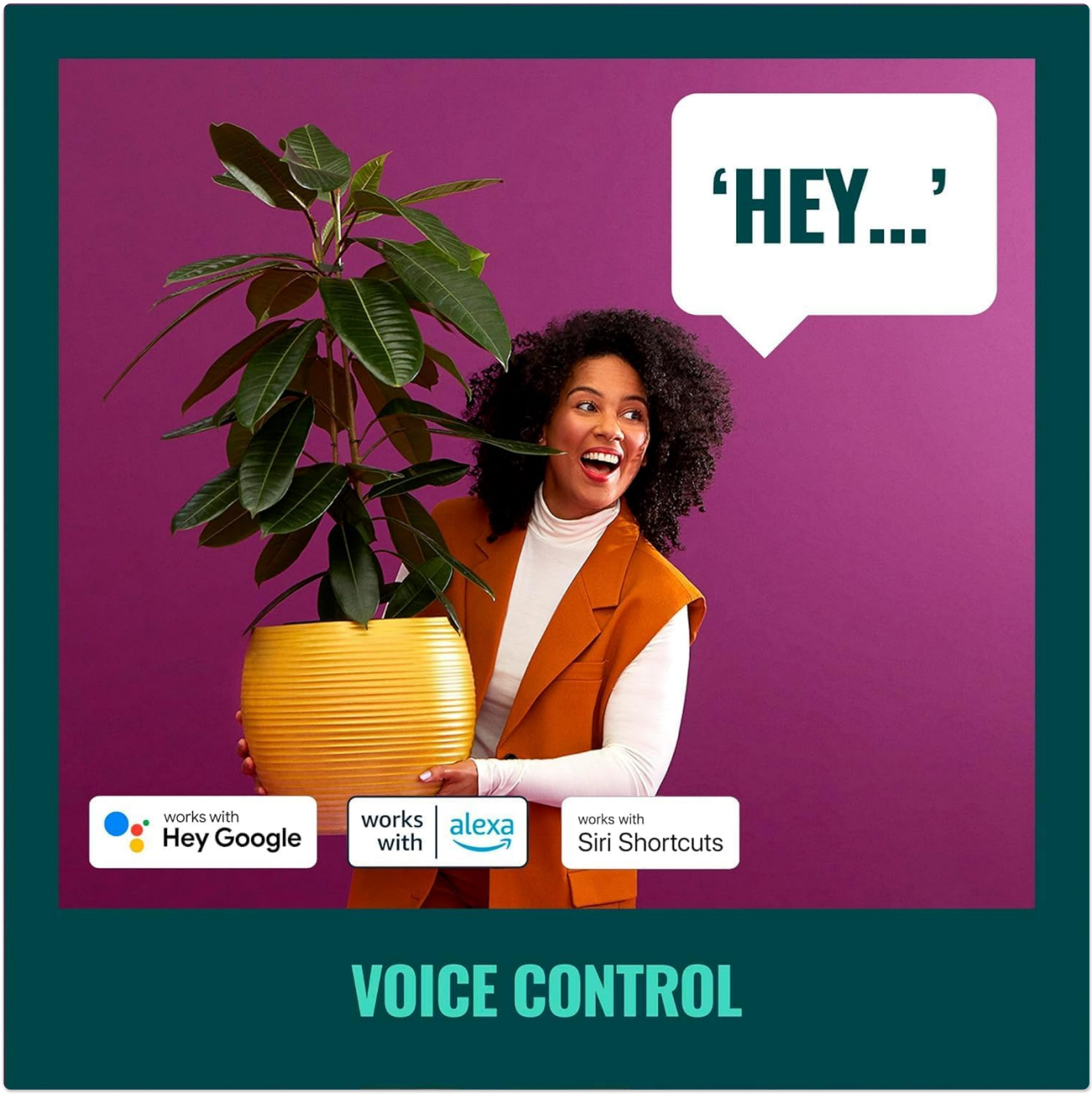


Image: Examples of preset dynamic lighting modes in a room setting.

5. Care and Maintenance

To ensure the longevity and optimal performance of your WiZ Hero lamp, follow these general care and maintenance guidelines:

- **Cleaning:** Disconnect the lamp from power before cleaning. Use a soft, dry cloth to wipe the surface. Do not use abrasive cleaners, solvents, or harsh chemicals, as these may damage the finish.
- **Placement:** Place the lamp on a stable, flat surface. Avoid placing it in direct sunlight or near heat sources, which can affect its performance and lifespan.
- **Indoor Use Only:** This product is designed for indoor use only. Do not expose it to water or high humidity.
- **Bulb Replacement:** The LED light source in this product is not replaceable. Do not attempt to open or modify the lamp.

6. Troubleshooting

If you encounter issues with your WiZ Hero lamp, try the following troubleshooting steps:

- **Lamp Not Responding:** Ensure the lamp is properly plugged into a working power outlet. Check if the wall switch is in the ON position.
- **Connectivity Issues:**
  - Verify your Wi-Fi network is 2.4GHz. WiZ lamps do not support 5GHz networks for initial setup.
  - Ensure your Wi-Fi router is within range of the lamp.
  - Restart your Wi-Fi router and the lamp by unplugging and re-plugging it.
  - If pairing fails, try resetting the lamp (refer to the app for specific reset instructions, usually involves cycling power multiple times).
- **App Not Controlling Lamp:** Ensure your smartphone's Bluetooth and Location Services are enabled, as these are often required for initial setup and local control. Make sure the WiZ app is updated to the latest version.
- **Voice Control Not Working:** Confirm that your WiZ account is correctly linked to your voice assistant (Alexa, Google Home). Check your internet connection.

For persistent issues, refer to the WiZ Connected app's help section or visit the official WiZ Connected support website.

7. Specifications



Image: Dimensions of the WiZ Connected Hero v2 Smart Portable Table Lamp.

Attribute	Detail
Model Number	604082
Dimensions	15.75"D x 11.81"W x 11.81"H
Item Weight	1.8 Pounds
Wattage	40 watts
Brightness	620 Lumen
Color	16 Million Colors (Warm to Cool White: 2200K-6500K)
Light Source Type	LED
Material	Acrylic
Finish Type	White

Power Source	Plug-in Electric
Connectivity Technology	Wi-Fi (2.4GHz)
Control Method	App, Remote, Voice
Controller Type	Amazon Alexa, Google Assistant
Indoor/Outdoor Usage	Indoor
Included Components	1 Lamp, 1 Power Plug
Assembly Required	Yes
UPC	046677604080

8. Warranty Information

The WiZ Connected Hero v2 Smart Portable Table Lamp comes with a**2-year manufacturer's warranty**. Please retain your proof of purchase for any warranty claims. For detailed warranty terms and conditions, or to initiate a claim, please contact WiZ Connected customer support.

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