

BETELNUT 36 Inch 93232038-cade-4d66-b9d2-b47105733e54

BETELNUT 36-Inch Electric Fireplace User Manual

Model: 36 Inch 93232038-cade-4d66-b9d2-b47105733e54 | Brand: BETELNUT

1. IMPORTANT SAFETY INFORMATION

Please read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.

- Always disconnect the fireplace from the power supply before cleaning or performing maintenance.
- Do not use this fireplace outdoors.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the fireplace.
- This fireplace is ETL certified, ensuring safety standards are met.

2. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- 1x Electric Fireplace (36"L*17"W*4"D)
- 1x Carbon Log
- 1 pack Crystal Stone
- 1x Remote Control
- 1x Installation Manual
- Hardware Accessories

3. PRODUCT SPECIFICATIONS

Feature	Specification
Brand	BETELNUT
Model Name	93232038-cade-4d66-b9d2-b47105733e54
Size	36 Inch
Product Dimensions	4"D x 36"W x 17"H
Power Source	Corded Electric
Heat Output	750W/1500W (5100 British Thermal Units)
Heating Coverage	Up to 400 sq ft
Temperature Settings	62°F to 82°F
Timer	1 to 8 Hours
Flame Colors	12 adjustable LED colors
Flame Brightness	5 levels (L1-L5)
Noise Level	Low noise (45 dB)
Material	Tempered Glass
Installation Type	Wall Mount or Recessed
Certifications	ETL Certified

4. INSTALLATION

The BETELNUT electric fireplace offers flexible installation options: wall-mounted or recessed. No chimney or venting is required.

4.1 Dimensions and Clearances

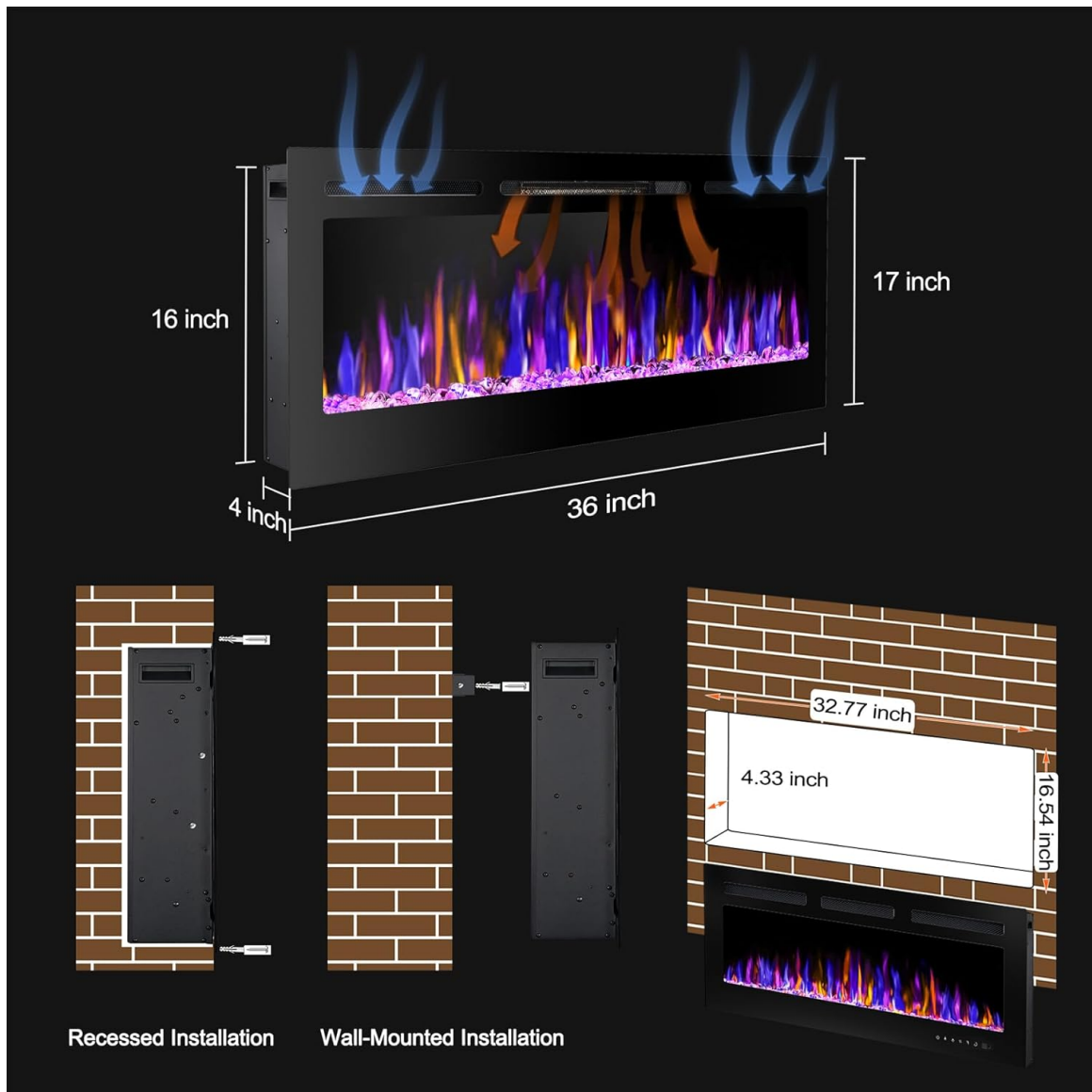


Image: Detailed dimensions for the 36-inch electric fireplace, including the unit's overall size (36"L x 17"H x 4"D) and the recommended recessed opening (32.77"W x 16.54"H x 4.33"D). Arrows indicate air intake and exhaust.

Ensure adequate clearance around the fireplace for proper air circulation and safety. Refer to the diagram for precise measurements for both the unit and the required wall opening for recessed installation.

4.2 Installation Methods



Image: Examples of the two installation methods: recessed into a wall (left) and wall-mounted (right). Both show the fireplace integrated into different room aesthetics.

Wall-Mounted Installation: Secure the mounting bracket to a wall stud using appropriate hardware. Hang the fireplace unit onto the bracket, ensuring it is level and securely fastened.

Recessed Installation: Create an opening in the wall according to the specified dimensions. Insert the fireplace unit into the opening and secure it using the provided mounting screws. Ensure the unit is flush with the wall surface.

5. OPERATING INSTRUCTIONS

The fireplace can be operated using the LED touch screen panel on the unit or the included remote control.

5.1 Controls: Remote and Touch Screen



Image: An overhead view of the electric fireplace highlighting the touch screen controls on the unit and the handheld remote control. Icons for Timer, Temperature, Heater, Flame Color, Dimmer, and Power are clearly visible.

- **Power Button:** Turns the fireplace ON/OFF.
- **Timer Button:** Sets the automatic shut-off timer from 1 to 8 hours.
- **Temperature Button:** Adjusts the heat temperature from 62°F to 82°F.
- **Heater Button:** Toggles between 750W (low heat) and 1500W (high heat) settings.
- **Flame Color Button:** Cycles through 12 different flame colors.
- **Dimmer Button:** Adjusts the flame brightness through 5 levels (L1-L5).

5.2 Flame Effects

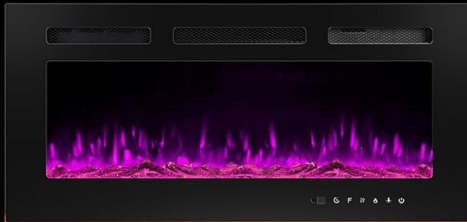
Customize the visual ambiance with various flame colors and brightness levels.



Crystal Flame
cool color warm color



12 Flame Bed Colors



Log Flame
cool color warm color



Image: A visual representation of the 12 distinct flame colors available for both the crystal and log flame bed options, showcasing the variety of aesthetic choices.

Dual Control & 5 Flame Intensities

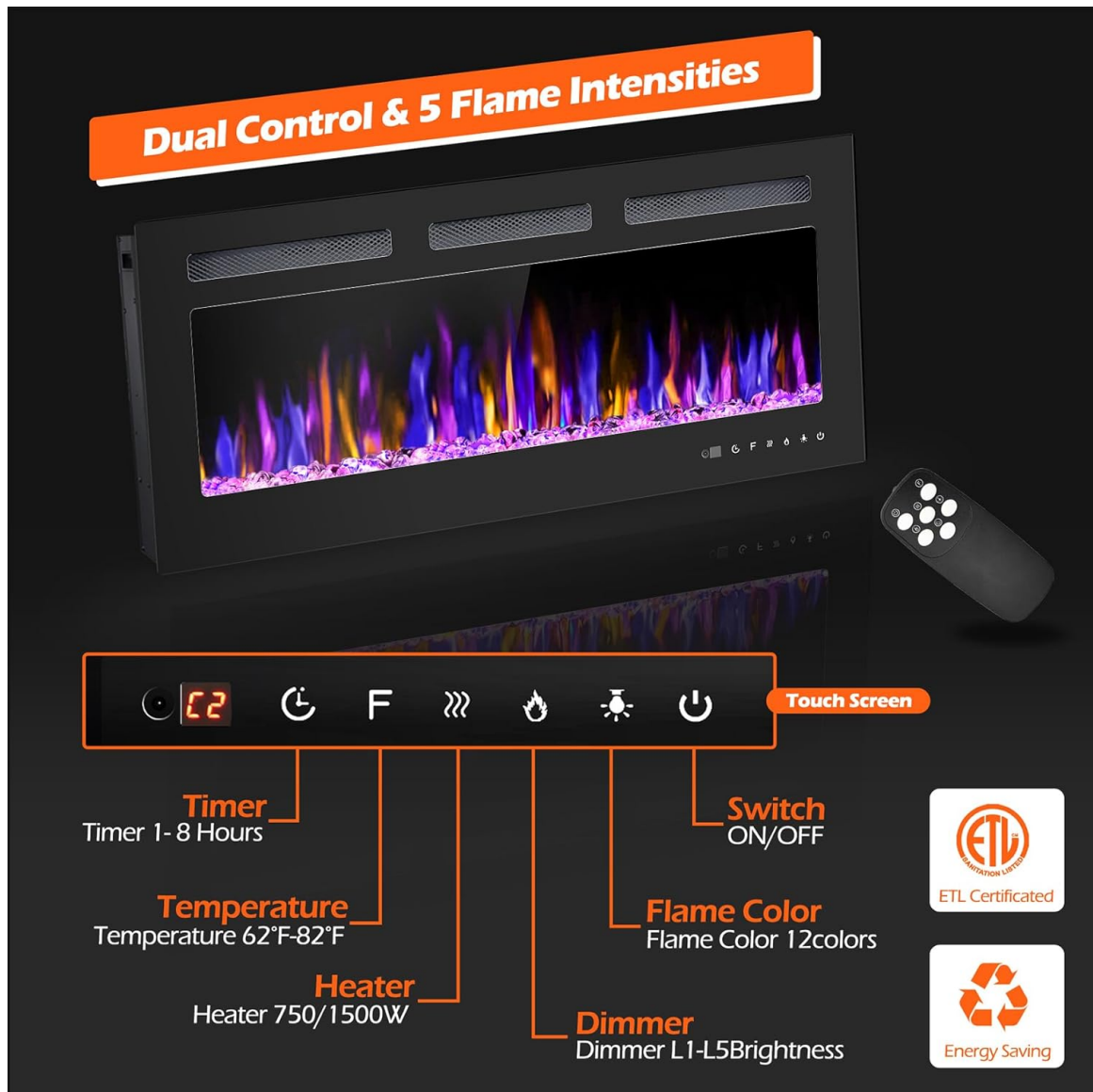


Image: A graphic demonstrating the five adjustable brightness levels (L1 being dimmest, L5 brightest) for the flame effect, allowing users to control the intensity of the visual display.

The fireplace includes both a carbon log and crystal stone options for the flame bed, allowing you to choose your preferred aesthetic.



Image: The electric fireplace showcasing both the traditional carbon log set and the modern crystal stone options for the flame bed, providing versatility in design.

5.3 Heating Function

The heating function provides supplemental warmth for spaces up to 400 sq ft.



Image: A visual explanation of the heating operation, indicating that heat is emitted from the top-center vent. Icons highlight the low-noise operation (below 45 dB) and the adjustable timer (1-8 hours).

- Choose between 750W and 1500W heat settings.
- Adjust the thermostat to maintain a comfortable room temperature between 62°F and 82°F.
- The unit operates with low noise (approximately 45 dB) for a quiet environment.
- Utilize the timer function to automatically shut off the heater after 1 to 8 hours, promoting energy saving.
- Equipped with a safe cut-off device to prevent overheating.

6. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces, including the tempered glass panel. Do not use abrasive cleaners or sprays.
- **Air Vents:** Periodically check and clean the air intake and exhaust vents to ensure they are free from dust and debris, which can obstruct airflow and reduce heating efficiency.

7. TROUBLESHOOTING

If you encounter any issues with your fireplace, refer to the following common troubleshooting steps:

- **No Power:** Check if the power cord is securely plugged into a working electrical outlet. Ensure the circuit breaker is not tripped.
- **No Heat:** Verify that the heater function is activated and the temperature setting is above the current room temperature. Check for any obstructions in the air vents.
- **Remote Not Working:** Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the fireplace's sensor.
- **Unusual Noise:** A slight fan noise is normal during heating operation. If the noise is excessive or unusual, turn off the unit and contact customer support.

8. WARRANTY & SUPPORT

This BETELNUT electric fireplace comes with a **Limited Warranty**. For specific details regarding warranty coverage, terms, and conditions, please refer to the warranty card included in your product packaging or contact BETELNUT customer support directly.

For technical assistance, parts replacement, or any other inquiries, please contact the manufacturer, BETELNUT, through their official support channels.