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### Comfort Zone CZ470BKB-EU

# Comfort Zone CZ470BKB-EU Space Heater User Manual

Model: CZ470BKB-EU

## 1. IMPORTANT SAFETY INFORMATION

Please read and understand all instructions before using this heater. Failure to follow these instructions may result in electric shock, fire, or serious injury.



Image: Visual representation of safety warnings including icons for distance, no drops, indoor use, stable surface, direct plug-in, and pet owner notice.

- **Heater is not meant to be used as a main heating source.**
- Keep heater at least 3 feet (0.9 meters) away from all combustible materials such as furniture, bedding, and curtains.
- Do not use the heater if it has been dropped, has a damaged cord, or malfunctions in any way.
- For indoor use only, and only in dry environments. Do not use in bathrooms, laundry rooms, or near sinks or pools.
- Do not place the heater on an uneven or unstable surface.
- Place the heater on a stable, non-combustible surface. Do not use on carpets, vinyl flooring, plastic, or wet surfaces.
- Always plug directly into a wall outlet and do not use an extension cord or power strip. Always unplug when not in use.
- **Pet Owners:** During initial use, keep birds and small pets away as corrosion coatings may burn off. These are not harmful to humans but can affect sensitive birds and small pets.

- This heater is equipped with an Overheat Protection System and a Safety Tip-Over Switch for enhanced safety.

## 2. PRODUCT OVERVIEW

The Comfort Zone CZ470BKB-EU is a compact, portable ceramic space heater designed for supplemental heating in various indoor environments. It features an adjustable thermostat, multiple heat settings, and a fan-only option.

**PERFECT FOR THE HOME**



The collage features four distinct home environments: a modern living room with a large window and sofa; a bedroom with a bed and patterned pillows; a kitchen with a dining table and chairs; and a study room with a desk, lamp, and books. In the center of the collage is a front-view image of the black ceramic space heater, showing its control panel with two knobs and the 'Comfort Zone' logo.

**Living Room**

**Bedroom**

**Kitchen**

**Study Room**

Image: Front view of the Comfort Zone CZ470BKB-EU ceramic space heater, showcasing its compact design and control knobs.



Image: Diagram highlighting key features: 2 heat settings, fan-only, thermostat control, quiet operation, and ceramic element.

## Key Features:

- **Dual Heat Settings:** 750 Watts and 1500 Watts for varied heating needs.
- **Fan-Only Setting:** For air circulation without heat.
- **Adjustable Thermostat:** To maintain desired room temperature.
- **Ceramic Heating Element:** Provides efficient and consistent heat.
- **Safety Features:** Overheat protection system and safety tip-over switch.
- **Portable Design:** Heat-resistant exterior housing and a molded handle for easy transport.

## 3. SETUP AND PLACEMENT

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### Unpacking:

1. Carefully remove the heater from its packaging.
2. Retain the packaging for off-season storage.
3. Inspect the heater for any signs of damage. If damaged, do not use and contact customer support.

### Placement:

- Place the heater on a firm, level surface.
- Ensure the heater is at least 3 feet (0.9 meters) away from walls, furniture, curtains, and other combustible materials.
- Do not place the heater in areas where it could be easily tipped over.
- Avoid placing the heater in high-traffic areas to prevent accidental tripping or contact.
- Ensure the power cord is not pinched or placed under rugs.



Image: Examples of suitable home environments for the heater, including living rooms, kitchens, bedrooms, and study rooms.



Image: Examples of suitable office and business environments for the heater, such as offices, workshops, studios, and meeting rooms.

## 4. OPERATION

The Comfort Zone CZ470BKB-EU heater features two control knobs for power/heat settings and thermostat adjustment.



Image: Detailed view of the heater's front and back, labeling the power indicator light, fan-only setting, two power levels (750W, 1500W), thermostat knob, and molded handle.

### Controls:

- **Top Knob (Power/Heat Settings):**

- **OFF:** Turns the heater off.
- **FAN:** Activates the fan without heat.
- **750W (Power Level 1):** Provides low heat output.
- **1500W (Power Level 2):** Provides high heat output.

- **Bottom Knob (Thermostat):** Adjusts the desired room temperature. Turn clockwise for higher temperature, counter-clockwise for lower. The heater will cycle on and off to maintain the set temperature.

### Initial Use:

When operating the heater for the first time, a slight odor may be present. This is normal and will dissipate after a few minutes of operation.

## Power Connection:

Plug the heater directly into a 120V AC, 60Hz wall outlet. Ensure the outlet is in good condition and not loose.

## 5. CARE AND MAINTENANCE

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Proper care and maintenance will ensure the longevity and efficient operation of your Comfort Zone space heater.

### Cleaning:

- Always unplug the heater and allow it to cool completely before cleaning.
- Use a soft, damp cloth to wipe the exterior surfaces of the heater.
- Do not use abrasive cleaners or solvents as they may damage the heater's finish.
- Do not immerse the heater in water or allow water to drip into the interior.
- Gently vacuum the air intake and exhaust grilles to remove dust and lint.

### Storage:

- Store the heater in its original packaging in a cool, dry place when not in use.
- Avoid storing in areas with high humidity or extreme temperatures.

## 6. TROUBLESHOOTING

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If your heater is not operating correctly, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	No power to the unit.	Ensure the heater is plugged into a working 120V outlet. Check the circuit breaker.
Heater turns off unexpectedly.	Overheat protection activated.	Unplug the heater, allow it to cool for 10-15 minutes. Check for obstructions around air intake/exhaust. Ensure proper clearance from walls/objects.
Heater tipped over.	Safety tip-over switch activated.	Place the heater upright on a stable, level surface. It should resume operation.
Heater produces a burning smell.	New unit odor or dust accumulation.	Initial odor is normal and will dissipate. If persistent or strong, unplug and clean the unit. If it continues, discontinue use.

## 7. SPECIFICATIONS

Technical details for the Comfort Zone CZ470BKB-EU Space Heater.



Image: Diagram illustrating the dimensions of the Comfort Zone space heater.

- **Brand:** Comfort Zone
- **Model Number:** CZ470BKB-EU
- **Color:** Black
- **Power Settings:** 750W / 1500W
- **Voltage:** 120V
- **Frequency:** 60Hz
- **Product Dimensions (D x W x H):** 5.5" x 8.625" x 7" (14 cm x 21.9 cm x 17.8 cm)
- **Item Weight:** 3.59 pounds (1.63 kg)
- **Heating Coverage:** Approximately 150 sq. ft.
- **Special Features:** Cool Touch Exterior, Manual Thermostat, Overheat Protection, Portable, Safety Tip-Over Switch.
- **Indoor/Outdoor Usage:** Indoor only
- **ETL Approved:** For USA and Canada

## 8. WARRANTY AND SUPPORT

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### Warranty Information:

This Comfort Zone heater comes with a **1-year warranty** against manufacturer defects. Please retain your proof of purchase for warranty claims.

### Customer Support:

For technical assistance, warranty claims, or any questions regarding your Comfort Zone heater, please contact the manufacturer, Mr. Brands, LLC. Refer to the product packaging or the official Comfort Zone website for the most current contact information.

## 9. PRODUCT VIDEO

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Your browser does not support the video tag.

Video: An overview of the Comfort Zone heater line-up, showcasing various models and their features. This video provides a visual demonstration of the product's design and functionality.

