

Joerns Healthcare WECC-TRD-QO-QSR

Joerns WeCare Full-Electric Adjustable Bed Frame

Model: WECC-TRD-QO-QSR

Manufacturer: Joerns Healthcare

1. INTRODUCTION

This manual provides essential information for the safe and effective use of your Joerns WeCare Full-Electric Adjustable Bed Frame, model WECC-TRD-QO-QSR. Please read all instructions carefully before assembly, operation, or maintenance. Keep this manual for future reference.

The Joerns WeCare bed is designed to offer the functionality and stability of an institutional frame with ease of delivery and assembly. Its split-frame design facilitates one-person delivery and features an ultra-low bed height for fall prevention, alongside a full range of options for convenient and effective care.

Key features include:

- Grounded, full electric head and foot adjustments.
- Electric height adjustments for optimal positioning.
- Steel frame with a 450 lb weight capacity.
- Wide height range to accommodate wheelchairs and patient lifts.
- Unparalleled stability for enhanced confidence during bed entry and exit.
- Ultra-low height (8.75 inches) and ergonomic high height (26 inches) to reduce fall injury risk and caregiver strain.
- Fully adjustable sleep deck and AutoContour positioning for enhanced comfort.
- Flexible sizing with optional length and width extensions.



Image 1.1: The Joerns WeCare Full-Electric Adjustable Bed Frame with traditional panels in a room setting.

2. SAFETY INFORMATION

Always prioritize safety when operating or maintaining the bed. Failure to follow safety instructions may result in injury or damage to the product.

- **Read All Instructions:** Before using the bed, read and understand all instructions in this manual.
- **Weight Capacity:** Do not exceed the maximum weight capacity of 450 lbs.
- **Power Cord:** Ensure the power cord is not pinched, cut, or damaged. Keep it away from moving parts and heat sources.
- **Electrical Safety:** The bed is grounded. Do not remove the grounding prong from the plug. Do not use extension cords unless absolutely necessary and ensure they are properly rated.
- **Clearance:** Ensure adequate clearance around the bed during adjustment to prevent pinching or crushing hazards.
- **Side Rails:** If using side rails, ensure they are properly installed and secured to prevent entrapment. This model includes a 1/4-length side assist handle.

- **Supervision:** Individuals with cognitive impairments or those at risk of entrapment should be supervised.
- **Cleaning:** Disconnect power before cleaning. Use a dry cloth for cleaning.
- **Maintenance:** Only qualified personnel should perform repairs or complex maintenance.

3. COMPONENTS LIST

The Joerns WeCare bed frame includes the following main components:

- WeCare Head Section
- WeCare Foot Section
- WeCare Headboard (Traditional Style, Quartered Oak)
- WeCare Footboard (Traditional Style, Quartered Oak)
- F025 Qtr Length Handle (1/4-Length Side Assist Handle)
- Hand Pendant (for electric adjustments)
- Power Cord



Image 3.1: Traditional style headboard and footboard panels.



Image 3.2: F025 1/4-Length Side Assist Handle.

4. SETUP AND ASSEMBLY

The Joerns WeCare bed features a split-frame design for easier assembly. It is recommended to have two people for assembly, though one person can manage with care.

1. **Unpack Components:** Carefully remove all components from the packaging. Check for any damage during shipping.
2. **Connect Head and Foot Sections:** Place the head and foot sections of the bed frame in the desired location.

Connect them according to the manufacturer's instructions, ensuring all locking mechanisms are engaged.

3. **Install Headboard and Footboard:** Attach the traditional style headboard and footboard panels to the bed frame using the provided hardware. Ensure they are securely fastened.
4. **Install Side Assist Handle:** Attach the F025 1/4-Length Side Assist Handle to the designated location on the bed frame. Verify it is stable and secure.
5. **Connect Electrical Components:** Connect the hand pendant to the control box. Plug the power cord into the control box and then into a grounded electrical outlet.
6. **Test Functions:** Before placing a mattress or patient on the bed, test all electric functions (head, foot, and height adjustments) using the hand pendant to ensure proper operation.

Refer to the detailed assembly diagrams provided with your product packaging for specific steps and hardware identification.

5. OPERATING INSTRUCTIONS

The Joerns WeCare bed is operated using a hand pendant, which controls all electric adjustments.

5.1 Hand Pendant Controls

The hand pendant typically features buttons for the following adjustments:

- **Head Up/Down:** Adjusts the head section of the bed.
- **Foot Up/Down:** Adjusts the foot section of the bed.
- **Bed Up/Down (Height Adjustment):** Raises or lowers the entire bed frame.
- **AutoContour:** Simultaneously adjusts the head and foot sections to a comfortable, supportive position, often preventing sliding.

5.2 General Operation

1. Ensure the bed is plugged into a grounded electrical outlet.
2. Press and hold the desired button on the hand pendant to initiate movement. Release the button to stop movement.
3. Adjust the head, foot, or overall height of the bed to the desired position for patient comfort, care, or transfer.
4. Utilize the ultra-low height setting (8.75 inches) for safe patient egress and ingress, reducing fall risk.
5. Use the ergonomic high height setting (26 inches) to facilitate caregiver tasks and patient transfers with lifts or wheelchairs.

6. MAINTENANCE AND CARE

Regular maintenance ensures the longevity and safe operation of your Joerns WeCare bed.

- **Cleaning:** Wipe surfaces with a dry cloth. For deeper cleaning, disconnect the power and use a mild, non-abrasive cleaner. Avoid excessive moisture.
- **Inspection:** Periodically inspect the power cord for any signs of damage. Check all connections and fasteners for tightness.
- **Moving Parts:** Ensure that all moving parts operate smoothly and are free from obstructions. Do not lubricate motors or electrical components.
- **Storage:** If storing the bed, ensure it is clean, dry, and protected from extreme temperatures and moisture.

7. TROUBLESHOOTING

If you encounter issues with your Joerns WeCare bed, refer to the following troubleshooting guide:

| Problem | Possible Cause | Solution |
|---|----------------------------------|---|
| Bed does not operate (no movement) | No power to the bed. | Check if the power cord is securely plugged into the wall outlet and the control box. Verify the outlet has power. |
| Specific section (head/foot/height) does not move | Loose connection or motor issue. | Check the connection of the hand pendant to the control box. Ensure no obstructions are preventing movement. If the issue persists, contact customer support. |
| Unusual noises during operation | Obstruction or mechanical issue. | Inspect for any objects caught in the moving parts. If no obstruction is found and noise continues, discontinue use and contact customer support. |
| Bed moves slowly or intermittently | Low voltage or motor strain. | Ensure the bed is plugged directly into a wall outlet. Do not exceed the weight capacity. |

If troubleshooting steps do not resolve the issue, contact Joerns Healthcare customer support for assistance.

8. SPECIFICATIONS

Detailed specifications for the Joerns WeCare Full-Electric Adjustable Bed Frame (Model WECC-TRD-QO-QSR):

- **Model Number:** WECC-TRD-QO-QSR
- **Bed Length:** 80 inches
- **Bed Width:** 35 inches (Standard, with optional width extensions to 39" or 42")
- **Bed Weight:** 168 lbs
- **Bed Weight Capacity:** 450 lbs
- **Sleep Surface Travel Range (Height):** 8-3/4 inches (ultra-low) to 26 inches (high)
- **Material Type:** Alloy Steel (frame)
- **Color:** Quartered Oak (panels)
- **Included Components:** WeCare Head and Foot Section, WeCare Head and Footboard, F025 Qtr Length Handle
- **Product Care Instructions:** Wipe with Dry Cloth
- **Package Dimensions:** 46 x 35.4 x 8.72 inches

9. WARRANTY AND SUPPORT

Specific warranty details for the Joerns WeCare Full-Electric Adjustable Bed Frame are not provided in this document. For warranty information, please refer to the documentation included with your purchase or contact Joerns Healthcare directly.

For technical support, replacement parts, or further assistance, please contact Joerns Healthcare customer service. Contact information can typically be found on the manufacturer's website or in your product packaging.

