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**JBL JBLTUNE230NCTWSUAM**

# JBL Tune 230NC TWS User Manual

**MODEL: JBLTUNE230NCTWSUAM**

**Brand: JBL**

## INTRODUCTION

Tackle your day one song at a time with the JBL Tune 230NC TWS True Wireless In-Ear Headphones. These earbuds offer 40 hours of exceptional JBL Pure Bass Sound, combined with an ergonomic and water-resistant design for all-day comfort in any weather. Featuring 4 microphones for clear voice calls, Active Noise Cancelling, and Smart Ambient technology, you can choose to immerse yourself in sound or stay aware of your surroundings. The light stick-closed design ensures a comfortable fit, and the JBL Headphones App allows for personalized listening experiences. Stay connected to your world, your way.



Image: JBL Tune 230NC TWS earbuds and their charging case, showcasing the sleek blue design.

## SETUP

### Charging Your Headphones

Before first use, fully charge your JBL Tune 230NC TWS headphones using the included USB-C charging cable. Ensure the earbuds are properly seated in the charging case for effective charging. Indicator lights on the case will confirm charging status.



Image: The JBL Tune 230NC TWS earbuds resting in their open charging case, with visible charging indicator lights.

## Selecting the Right Ear-tips

For optimal sound quality and comfort, select the ear-tips that best fit your ears. The package includes three different sizes of silicon ear-tips. Experiment with each size to find the most secure and comfortable fit, which is crucial for proper audio performance and noise cancellation.



Image: A selection of different sized ear tips and the orange USB-C charging cable included with the JBL Tune 230NC TWS.

## Bluetooth Pairing

The JBL Tune 230NC TWS headphones utilize Bluetooth connectivity. To pair, ensure your device's Bluetooth is enabled and select the headphones from the list of available devices. Bluetooth range is typically up to 30 feet, but can vary based on environmental factors like walls and other electronic devices. For computer connectivity, consult your device's Bluetooth settings and the product's troubleshooting guide to ensure compatibility.

## OPERATING YOUR HEADPHONES

### Active Noise Cancelling (ANC) and Smart Ambient

The headphones feature Active Noise Cancelling to block out external sounds, allowing for focused listening. Alternatively, use Ambient Aware mode to hear your surroundings, or TalkThru mode for quick conversations without removing your earbuds.



**FOCUS ANYWHERE WITH  
ACTIVE NOISE CANCELLING**

Image: A person wearing the earbuds while concentrating on a tablet, illustrating the effectiveness of Active Noise Cancelling in an outdoor setting.

## **Voice Calls**

Equipped with 4 microphones, the Tune 230NC TWS ensures clear, hands-free stereo calls. Your voice will be heard with clarity, making communication seamless.



Image: A person smiling while wearing the earbuds, highlighting the clear call quality provided by the four integrated microphones.

## **JBL Pure Bass Sound**

Experience JBL's Pure Bass Sound delivered by smartly designed 10mm drivers, ensuring every beat is felt with rich detail.

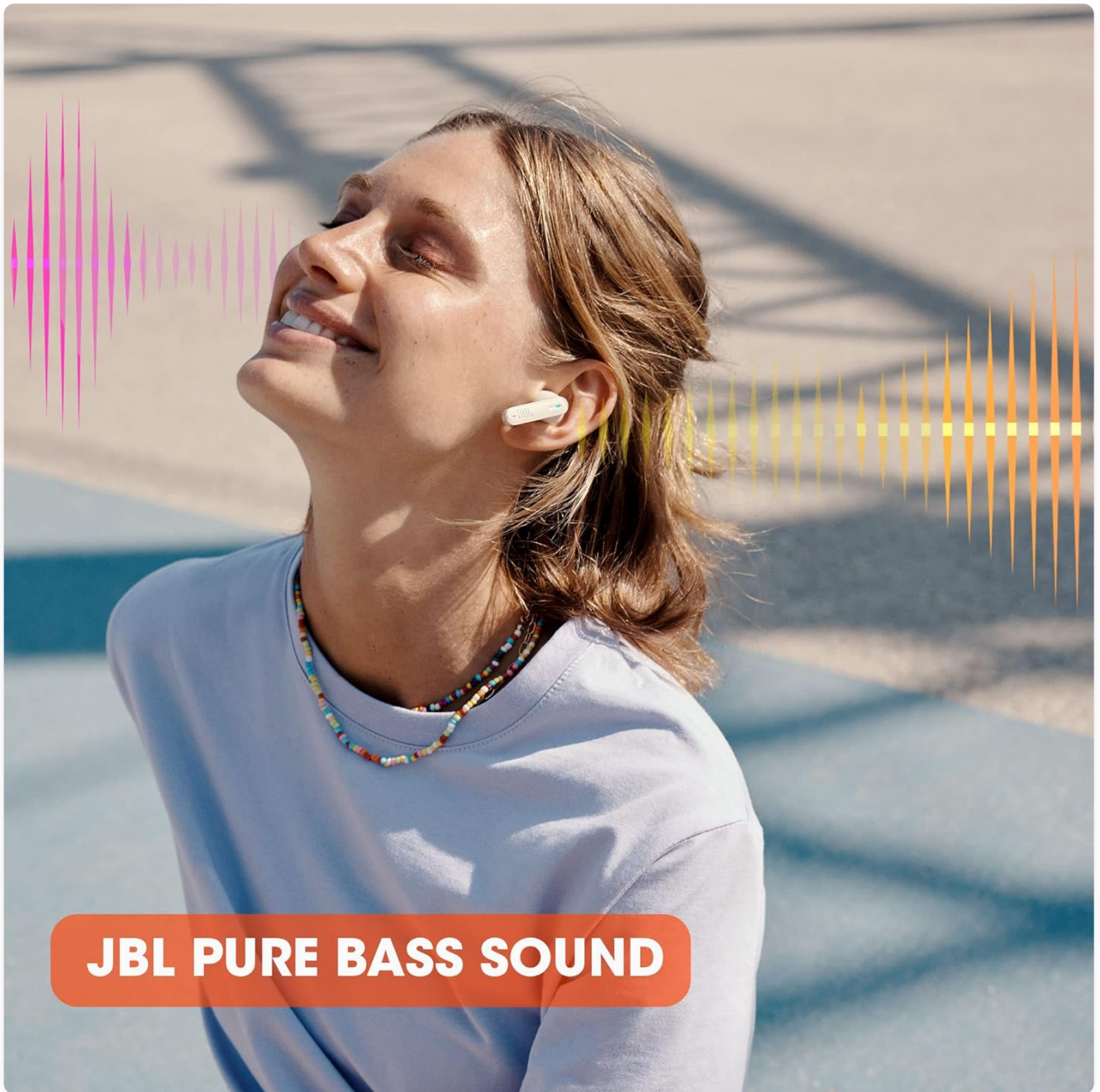


Image: A person with closed eyes, seemingly enjoying music through the earbuds, with visual representations of sound waves, emphasizing the Pure Bass Sound feature.

## **Battery Life**

Enjoy up to 40 hours of combined battery life (10 hours from earbuds + 30 hours from case), or 8 hours with Active Noise Cancelling engaged, plus an additional 24 hours from the case. A quick 10-minute Speed Charge provides 2 hours of playtime.

## **JBL Headphones App**

Personalize your listening experience by downloading and using the JBL Headphones App. This app allows for custom sound settings and feature control.

## **MAINTENANCE**

### **Water Resistance and Sweatproofing**

The JBL Tune 230NC TWS headphones are IPX4 water resistant and sweatproof, making them suitable for workouts and various weather conditions. While resistant to splashes and sweat, they are not designed for submersion.



Image: A man with wet hair and face, indicating the earbuds' resistance to sweat and splashes during activities.

## General Care

To maintain your headphones, keep them clean and dry. Wipe them gently with a soft, dry cloth. Avoid using abrasive cleaners or submerging them in water.

## TROUBLESHOOTING

- **Sound Quality/Call Performance Issues:** Ensure the earbud tips match your ear canal size and the headset is worn properly. Incorrect fit can affect sound quality and call performance. Try different ear-tip sizes for a more snug fit.
- **One Side Not Playing/Charging Issues:** Confirm that both earbuds are properly seated in the charging case. The indicator lights on the case should confirm they are charging. Fully charge the headphones before use.
- **Noise Control Modes:** If you prefer to hear your surroundings, remember that in addition to Active Noise Cancelling, the headphones offer TalkThru and Ambient Aware modes.
- **Bluetooth Connectivity:** Bluetooth performance can vary based on the connected device and environmental conditions. Ensure your device's software and Bluetooth version are updated, as well as the JBL Headphones App, for optimal connectivity and sound quality.
- **Further Assistance:** For more detailed troubleshooting, refer to the official [Troubleshooting Guide \(PDF\)](#).

## SPECIFICATIONS

Feature	Detail
Model Name	Tune 230NC TWS

Noise Control	Active Noise Cancellation
Connectivity Technology	Bluetooth 5.2
Frequency Response	20 Hz - 20 kHz
Sensitivity	105 dB
Impedance	16 Ohm
Battery Life	Up to 40 hours (10 + 30 with case)
Charging Time	2 Hours
Water Resistance Level	IPX4 (Water Resistant)
Microphones	4 for perfect voice calls
Control Type	Touch, App
Item Weight	58 Grams (2.05 ounces)
Product Dimensions	0.91 x 0.79 x 1.34 inches

## WHAT'S IN THE BOX

Your JBL Tune 230NC TWS package includes:

- JBL Tune 230NC TWS Earbuds
- Charging case
- USB-C charging cable
- User Manual
- Eartips (multiple sizes)
- Warranty Card

## WARRANTY AND SUPPORT

The product includes a warranty as detailed on the provided Warranty Card. For any further questions, issues, or product inquiries, please contact JBL customer support:

- **Website:** [JBL.com](https://www.jbl.com)
- **Phone:** (800) 336-4525
- **Chat:** Available from 9-11 am EST on JBL.com