EPOS IMPACT SDW D1 USB

EPOS IMPACT SDW D1 USB Audio Receiver User Manual

INTRODUCTION

This manual provides comprehensive instructions for the EPOS IMPACT SDW D1 USB Audio Receiver. This device is a plug-and-play DECT dongle designed to provide seamless connectivity for your EPOS IMPACT 5000 series headset with your PC. It enhances mobility and productivity, making it ideal for various work environments, including hot-desking and remote work setups.

PACKAGE CONTENTS

Ensure all the following items are present in your product package:

- IMPACT SDW D1 USB Audio Receiver
- Quick Guide
- Safety Guide
- Compliance Sheet
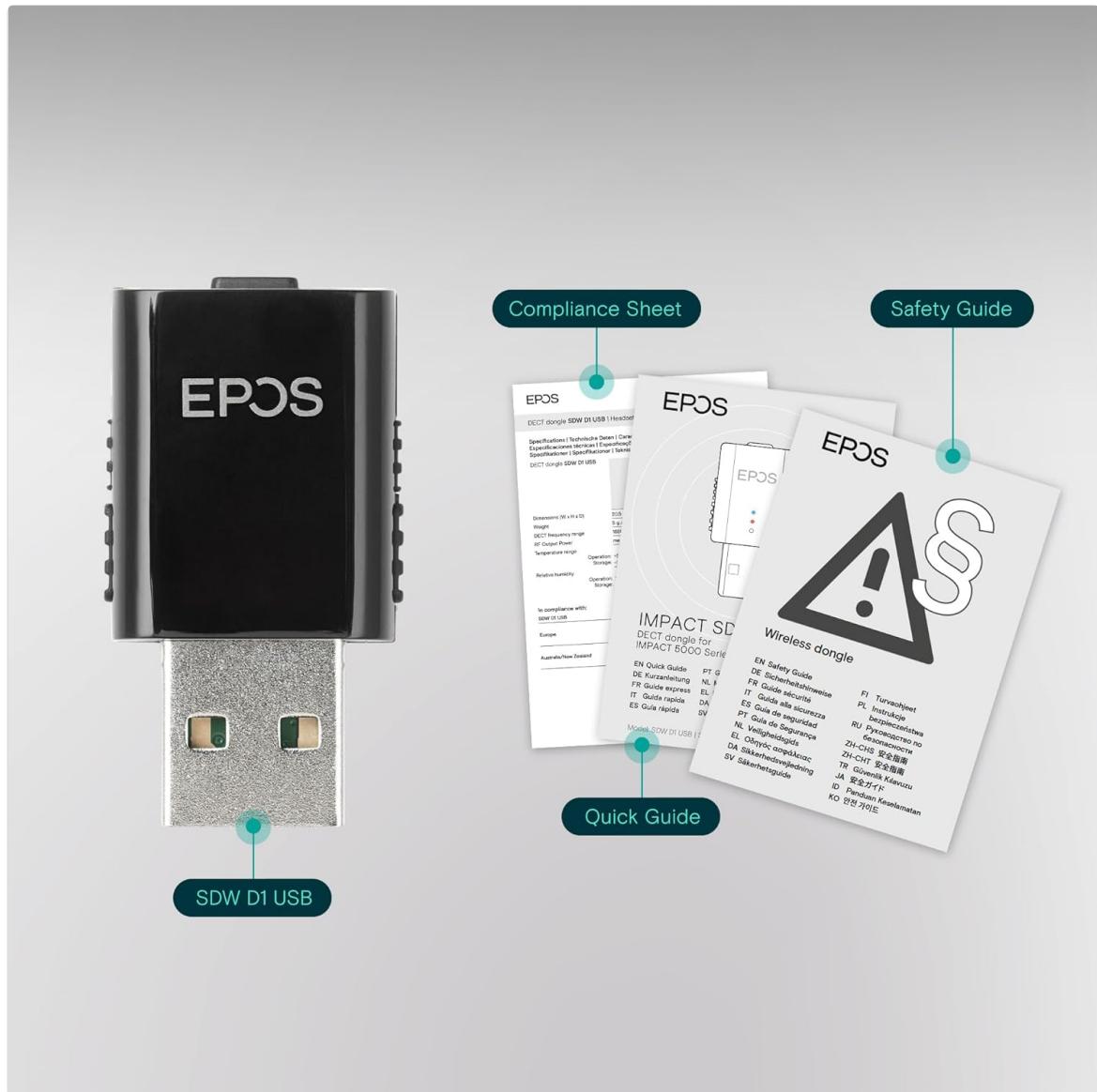
Image: The EPOS IMPACT SDW D1 USB Audio Receiver shown alongside its accompanying Quick Guide, Safety Guide, and Compliance Sheet, illustrating the complete package contents.

KEY FEATURES

The EPOS IMPACT SDW D1 USB Audio Receiver offers several features designed for optimal user experience:

- Enables mobility for IMPACT 5000 DECT headsets.
- Direct PC connection via dongle for seamless headset functionality.
- Plug-and-play solution, eliminating the need for a separate base station.
- Supports clear and flexible hot-desking in dense office environments.
- Facilitates simple hot-desking and remote working.
- Ensures fast, secure pairing between headset and PC.
- Discreet and handy dongle size for portability.
- Rubber casing provides anti-slip properties and easy grasping.

Discreet, handy dongle size

Make your DECT headset mobile

Neat, plug-and-play solution, no base station necessary

Simple hot desking and remote working

Rubber casing for dongle

EPOS

Image: A close-up view of the EPOS IMPACT SDW D1 USB Audio Receiver, with visual callouts pointing to its discreet size, plug-and-play nature, rubber casing, and its ability to make DECT headsets mobile for hot-desking and remote work.

Setup

The EPOS IMPACT SDW D1 USB Audio Receiver is designed for quick and easy setup.

1. **Connect to PC:** Insert the IMPACT SDW D1 USB Audio Receiver into an available USB port on your computer. The device is plug-and-play and should be recognized automatically by your operating system.

2. **Pairing:** Once connected, ensure your EPOS IMPACT 5000 series headset is in pairing mode. The dongle will automatically attempt to establish a secure connection with the headset. Refer to your headset's manual for specific pairing instructions if needed.

3. **Audio Configuration:** After successful pairing, your computer's audio settings may need to be configured to use the EPOS IMPACT SDW D1 USB as the default playback and recording device. This can typically be done through your operating system's sound settings.

OPERATING INSTRUCTIONS

Once the IMPACT SDW D1 USB Audio Receiver is set up and paired with your IMPACT 5000 series headset, it operates seamlessly:

- **Call Management:** Use the controls on your IMPACT 5000 series headset to answer, end, or reject calls. The dongle facilitates the audio transmission between your headset and PC.
- **Audio Playback:** The dongle will transmit audio from your PC to your headset for media playback, online meetings, and other applications.
- **Mobility:** The DECT technology allows you to move freely within your office or home environment while maintaining a clear and stable connection to your PC.
- **Hot-Desking:** For hot-desking scenarios, simply unplug the dongle from one PC and plug it into another. The dongle will quickly re-establish connection with your paired headset.

MAINTENANCE

To ensure the longevity and optimal performance of your EPOS IMPACT SDW D1 USB Audio Receiver, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the dongle. Avoid using liquid cleaners or solvents, as these can damage the device.
- **Storage:** When not in use, store the dongle in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Handling:** Handle the dongle with care. Avoid dropping it or subjecting it to strong impacts. The rubber casing provides some protection, but excessive force can cause damage.
- **USB Port:** Always insert and remove the dongle gently from USB ports to prevent damage to both the dongle and the computer's port.

TROUBLESHOOTING

If you encounter issues with your EPOS IMPACT SDW D1 USB Audio Receiver, refer to the following common problems and solutions:

- **No Connection to Headset:**

  - Ensure the dongle is fully inserted into a working USB port.
  - Verify your IMPACT 5000 series headset is powered on and in pairing mode.
  - Try unplugging and re-plugging the dongle.
  - Restart your computer.

- **No Audio / Poor Audio Quality:**

  - Check your computer's sound settings to ensure the EPOS IMPACT SDW D1 USB is selected as the default audio device.
  - Ensure the headset volume is turned up.
  - Move closer to the dongle to improve signal strength, especially in environments with many

wireless devices.

- ◦ Update your computer's USB drivers if necessary.

- **Dongle Not Recognized by PC:**

  - ◦ Try a different USB port on your computer.
  - ◦ Test the dongle on another computer to rule out a PC-specific issue.
  - ◦ Ensure your operating system is up to date.
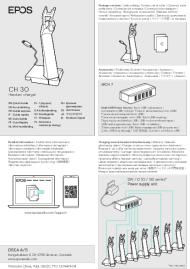
SPECIFICATIONS

Feature	Detail
Product Dimensions	1.4 x 0.7 x 0.3 inches
Item Weight	0.16 ounces (approx. 0.01 lbs)
Model Number	IMPACT SDW D1 USB - US
Brand	EPOS
Color	Black
Special Feature	DECT Dongle
Connectivity Technology	USB
Power Source	Corded Electric (via USB)
Material	Rubber
Compatible Devices	EPOS IMPACT 5000 Series Headsets
UPC	840064407809

WARRANTY AND SUPPORT

For information regarding product warranty, technical support, or service, please refer to the official EPOS website or contact their customer support directly. Details can typically be found in the Compliance Sheet or Safety Guide included with your product, or by visiting the EPOS brand store online.

Related Documents - IMPACT SDW D1 USB

[EPOS SDW D1 USB DECT Dongle and IMPACT 5000 Series Headsets User Guide](#)

Comprehensive user guide for the EPOS SDW D1 USB DECT dongle and IMPACT 5000 Series headsets, covering setup, usage, features, and troubleshooting.

[EPOS IMPACT 5000 Go DECT Headset: Features, Specs, and Variants](#)

Discover the EPOS IMPACT 5000 Go DECT headset, designed for flexible work. Features include advanced microphone technology, clear DECT audio, long wireless range up to 135m, Microsoft Teams certification, and a portable 3-in-1 design. Includes product specifications, box contents, software options, and spare parts.

[EPOS Connect End-User Manual: Software Guide for UC Devices](#)

Comprehensive end-user manual for EPOS Connect, a desktop application that keeps EPOS UC devices connected and updated. Learn about installation, system requirements, features, settings, and support.

[EPOS IMPACT 5000 Go Series DECT Headset: Features, Data, and Specifications](#)

Discover the EPOS IMPACT 5000 Go Series DECT headset for seamless, professional communication. Features include advanced mic technology, long wireless range, plug-and-play setup, and Microsoft Teams certification. View product data, what's in the box, and spare parts.

[EPOS CH 30 Headset Charger User Guide and Information](#)

Comprehensive guide for the EPOS CH 30 Headset Charger, including package contents, setup instructions, and compatibility with other EPOS accessories like the MCH 7 and DW/D 10/SD series power supply units. Learn how to connect and charge your headset.

[EPOS IMPACT 500 Series Headset & Dongle: Specifications, Compliance, and Setup Guide](#)

Comprehensive guide detailing the EPOS IMPACT 500 Series wireless headset (DSBT7) and Bluetooth dongle (DSBT4). Includes technical specifications, regional compliance information, and step-by-step setup instructions for optimal use.