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## IFB Serena WXS 7KG

# IFB Serena WXS 7KG Front Load Washing Machine User Manual

Model: Serena WXS 7KG

## 1. INTRODUCTION

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Thank you for choosing the IFB Serena WXS 7KG Front Load Washing Machine. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your appliance. Please read these instructions carefully before using the washing machine and retain them for future reference.

## 2. SAFETY INSTRUCTIONS

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Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury to persons.

- Ensure the washing machine is properly grounded.
- Do not allow children to play on or in the appliance.
- Keep flammable materials away from the washing machine.
- Do not operate the machine if the power cord or plug is damaged.
- Always unplug the machine before cleaning or performing any maintenance.

## 3. SETUP AND INSTALLATION

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### 3.1 Unpacking

Carefully remove all packaging materials. Inspect the machine for any damage incurred during transit. Remove all transit bolts from the rear of the machine before installation. Keep the packaging materials out of reach of children.

### 3.2 Placement

Place the washing machine on a firm, level surface. Ensure there is adequate space around the machine for ventilation and maintenance. Avoid direct sunlight or extreme temperatures.



Image 1: Front view of the IFB Serena WXS 7KG Front Load Washing Machine with the door open, showing the drum interior.

### 3.3 Leveling

Adjust the leveling feet at the bottom of the machine to ensure it is perfectly stable and level. An unbalanced machine can cause excessive vibration and noise during operation.

### 3.4 Water Connection

Connect the inlet hose to a cold water tap with a 3/4-inch thread. Ensure all connections are tight to prevent leaks. Do not use old hoses; always use the new hoses supplied with the appliance.

### 3.5 Drain Connection

Securely attach the drain hose to a standpipe or a sink. Ensure the drain hose is not kinked or blocked, and that its end is positioned at an appropriate height (between 60 cm and 100 cm from the floor) to prevent siphoning.

### 3.6 Power Connection

Plug the power cord into a grounded electrical outlet. Ensure the voltage and frequency match the specifications on the rating label of the washing machine. The machine features high-low voltage protection.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Control Panel Overview

The control panel consists of a program selection dial, a digital display, and various function buttons. Use the dial to select your desired wash program and the buttons to adjust settings or activate special features.

### 4.2 Loading Laundry

Open the door and load laundry into the drum. Do not overload the machine; ensure there is enough space for clothes to tumble freely. Close the door firmly.

### 4.3 Adding Detergent and Additives

Pull out the detergent dispenser drawer. Add the appropriate amount of detergent to the main wash compartment and fabric softener to its designated compartment. Refer to detergent packaging for dosage recommendations.



Image 2: Close-up view of the detergent dispenser drawer, showing compartments for detergent and fabric softener.

#### 4.4 Selecting a Wash Program

Turn the program selection dial to choose the desired wash program. Available cycle options include 'Soak' and others suitable for various fabric types and soil levels. The display will show the estimated wash time.

#### 4.5 Starting a Wash Cycle

Press the 'Start/Pause' button to begin the wash cycle. The machine will automatically proceed through the selected program.

#### 4.6 Special Features

- **Aqua Energie:** This built-in device energizes water, helping detergent dissolve better for a softer wash.



Image 3: Logo indicating 'Aqua Energie' and 'Eco Savings' features.

- **3D Wash System:** Soaks clothes thoroughly to deliver an excellent wash performance.
- **Hygiene/Anti-Allergen:** Removes allergens, ensuring clothes are 99.99% germ-free, beneficial for households with children or allergy sufferers.

## 5. MAINTENANCE

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Regular maintenance ensures the longevity and optimal performance of your washing machine.

### 5.1 Cleaning the Detergent Dispenser

Periodically remove and clean the detergent dispenser drawer under running water to prevent detergent residue buildup.

### 5.2 Cleaning the Drum

Run a 'Tub Clean' or high-temperature wash cycle with a washing machine cleaner or a small amount of vinegar to keep the drum fresh and free of odors.

### 5.3 Cleaning the Filter

Locate the drain pump filter, usually at the bottom front of the machine. Open the cover, drain any residual water, and carefully remove and clean the filter of lint and debris. Reinstall securely.

### 5.4 Care for the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

## 6. TROUBLESHOOTING

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Before contacting customer service, refer to the following table for common issues and their solutions.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged, door not closed, power outage	Check power connection, ensure door is latched, check circuit breaker
Excessive vibration/noise	Machine not level, transit bolts not removed, uneven load	Adjust leveling feet, remove transit bolts, redistribute laundry
Water leakage	Hose connections loose, drain hose blocked, detergent overdose	Tighten hose connections, clear drain hose, use correct detergent amount
Detergent residue on clothes	Too much detergent, low water pressure, detergent dispenser blocked	Reduce detergent, check water supply, clean dispenser

## 7. SPECIFICATIONS

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- **Brand:** IFB
- **Model:** Serena WXS
- **Capacity:** 7 Kilograms
- **Maximum Rotational Speed:** 1200 RPM
- **Item Weight:** 22 kg
- **Human Interface Input:** Dial
- **Cycle Options:** Soak
- **Special Features:** Aqua Energie, 3D Wash System, High-low voltage protection, Hygiene/Anti-Allergen

## 8. WARRANTY AND SUPPORT

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Your IFB Serena WXS 7KG Front Load Washing Machine comes with comprehensive warranty coverage:

- **Machine Warranty:** 4 years
- **Motor Warranty:** 10 years
- **Spares Support:** 10 years



Image 4: Visual representation of IFB's warranty and support commitment.

For technical assistance, service requests, or to inquire about spare parts, please contact IFB customer support. Refer to your purchase documentation for specific contact details or visit the official IFB website.

