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› PHILIPS 3000 series Compact and Foldable Handheld Steamer STH3020/16 User Manual

PHILIPS STH3020/16

PHILIPS 3000 Series Handheld Steamer

Model: STH3020/16

Brand: PHILIPS

1. INTRODUCTION

Thank you for choosing the PHILIPS 3000 series Compact and Foldable Handheld Steamer. This appliance is designed for quick and easy garment care, providing powerful steam to remove wrinkles and refresh fabrics without the need for an ironing board. Its compact and foldable design makes it ideal for home use and travel.



Image 1.1: The PHILIPS 3000 series handheld steamer in its compact form, showcasing its white body and gold accents.

2. IMPORTANT SAFETY INFORMATION

Please read this user manual carefully before using the appliance and save it for future reference. Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and personal injury.

- Do not immerse the appliance, its power cord, or plug in water or any other liquid.
- Keep the appliance and its cord out of reach of children.

- Always unplug the appliance from the power outlet when filling or emptying the water tank, and when not in use.
- Use the appliance only on heat-resistant surfaces.
- Do not direct steam at people, pets, or electrical appliances. Steam is hot and can cause burns.
- Only use tap water in the water tank. Do not add perfumes, vinegar, starch, descaling agents, or other chemicals, as they may damage the appliance.
- Do not operate the appliance if the cord or plug is damaged, or if the appliance has been dropped or damaged.

3. PRODUCT COMPONENTS

Familiarize yourself with the parts of your PHILIPS Handheld Steamer:

- Steam Plate / Nozzle
- Water Tank (removable)
- Water Tank Release Button
- Steam Trigger / Button
- Power Button / Indicator Light
- Handle (foldable)
- Power Cord





Image 3.1: Front view of the steamer, highlighting the steam plate with multiple holes and the control buttons on the handle.

4. SETUP

1. **Unfold the Handle:** If the handle is folded, gently pull it up until it clicks into place.
2. **Fill the Water Tank:**
 - Press the water tank release button and remove the water tank from the appliance.
 - Open the rubber cap on the water tank.
 - Fill the water tank with clean tap water up to the MAX indication. The capacity is 120 milliliters.
 - Close the rubber cap securely and reinsert the water tank into the appliance until it clicks.
3. **Plug In:** Insert the power plug into a suitable wall socket (220 Volts).
4. **Power On:** Press the power button. The indicator light will illuminate, and the appliance will begin to heat up. It is ready to use in approximately 30 seconds.

5. OPERATING INSTRUCTIONS

The PHILIPS 3000 series handheld steamer is designed for vertical steaming. No ironing board is needed.

1. **Prepare Garment:** Hang your garment on a hanger. For best results, gently pull the fabric taut with one hand while steaming with the other.
2. **Start Steaming:** Once the steamer is ready (indicator light stable), press and hold the steam trigger to release steam.

3. **Steam Application:** Move the steam plate slowly downwards over the fabric, maintaining light contact. The steam will penetrate the fibers, relaxing wrinkles.
4. **Fabric Types:** This steamer is safe to use on all ironable fabrics. For delicate fabrics like silk, hold the steam plate slightly away from the fabric.
5. **Refreshing:** Steam can also be used to refresh clothes, remove odors, and kill up to 99.9% of bacteria.
6. **Finish Steaming:** Release the steam trigger to stop steaming. Press the power button to turn off the appliance and unplug it from the wall socket.



Image 5.1: Demonstrating the vertical steaming process on a pair of trousers, showing steam effectively removing creases.



Image 5.2: A detailed view of the steamer's nozzle, clearly showing the powerful steam being emitted during operation.

6. MAINTENANCE AND CLEANING

Regular cleaning ensures optimal performance and extends the life of your steamer.

- Cool Down:** Always allow the appliance to cool down completely before cleaning.
- Empty Water Tank:** Remove the water tank and empty any remaining water after each use.
- Clean Exterior:** Wipe the exterior of the appliance with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Descaling (if necessary):** If you notice reduced steam output or mineral residue, descaling may be required. Consult the PHILIPS support website for specific descaling instructions for your model.
- Storage:** Fold the handle down for compact storage. Store the appliance in a dry place, away from direct sunlight and moisture.

7. TROUBLESHOOTING

If you encounter issues with your steamer, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No steam or very little steam.	Water tank is empty or not properly inserted. Appliance not heated up. Mineral build-up.	Fill water tank and ensure it's clicked into place. Wait for the indicator light to stabilize. Perform descaling.
Water leaking from the steam plate.	Appliance not hot enough. Overfilled water tank.	Allow the appliance to fully heat up before use. Do not overfill the water tank.
Appliance does not turn on.	Not plugged in. Power outlet issue.	Ensure the power cord is securely plugged into a working outlet. Check the power button.

8. SPECIFICATIONS

Key technical specifications for your PHILIPS Handheld Steamer STH3020/16:

- Model Number:** STH3020/16
- Power / Wattage:** 1000 watts
- Voltage:** 220 Volts
- Water Tank Capacity:** 120 Milliliters
- Heat-up Time:** Approximately 30 seconds
- Steam Output:** Up to 20g/min
- Material:** Plastic
- Item Weight:** 990 g
- Dimensions (L x W x H):** 17.7 cm x 12.5 cm x 23.3 cm (unfolded)
- Color:** White



Image 8.1: Dimensional overview of the PHILIPS handheld steamer, indicating its length, width, and height.

9. WARRANTY AND SUPPORT

This PHILIPS 3000 series Handheld Steamer STH3020/16 comes with a minimum 1-year manufacturer warranty from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical support, warranty service, or to purchase accessories, please visit the official PHILIPS support website or contact their customer service line in your region. You can find more information and contact details on the [Philips official website](#).

