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TECLAST Artpadpro

TECLAST Artpad Pro 12.7" Tablet User Manual

Model: Artpadpro

1. Product Overview

The TECLAST Artpad Pro is a 12.7-inch tablet designed for a versatile user experience, featuring the Android 15 operating system. It combines a large, high-resolution display with powerful processing capabilities and extensive connectivity options, making it suitable for various tasks from entertainment to productivity.



Figure 1: TECLAST Artpad Pro Tablet (Gray variant)

Key Features:

- **12.7-inch FHD Display:** A 2176 x 1600 resolution screen provides a comprehensive and comfortable viewing experience for reading, browsing, and media consumption.
- **Helio G99 Octa-Core Processor:** Powered by a 2.2GHz MediaTek Helio G99 CPU, ensuring smooth performance for work, gaming, and multitasking.
- **Android 15 Operating System:** Features the latest Android OS with GMS certification, offering enhanced privacy controls and smart AI optimization.
- **Dual 4G LTE/SIM Support:** Equipped with dual SIM slots for 4G TD-LTE and FDD-LTE networks, supporting simultaneous calls and VoLTE.
- **10000mAh Battery with 30W Fast Charging:** Provides extended usage time and supports rapid charging via USB-PD.
- **Customizable Shortcut Buttons:** Allows quick access to various modes like reading, drawing, or office applications.
- **20GB RAM + 256GB Storage:** Ample memory and storage, expandable up to 8TB via TF card.

2. Initial Setup

2.1 What's in the Box

Before starting, ensure all components are present in the packaging:



Figure 2: Box Contents (Power adapter may vary by country)

1. Power Adapter
2. Data Cable (USB-C)
3. SIM Eject Pin
4. Warranty Card
5. User Manual

2.2 Charging the Tablet

Before first use, fully charge your tablet. Connect the provided USB-C cable to the tablet's USB-C port and the power adapter, then plug the adapter into a wall outlet. The tablet supports 30W fast charging.



Figure 3: Fast Charging Capability

2.3 SIM and MicroSD Card Installation

The Artpad Pro supports dual SIM cards and a MicroSD card for expanded storage.

1. Locate the SIM card tray on the side of the tablet.
2. Insert the SIM eject pin into the small hole next to the tray to open it.
3. Place your Nano-SIM cards and/or MicroSD card into the designated slots on the tray, ensuring correct orientation.
4. Gently push the tray back into the tablet until it clicks into place.



Figure 4: SIM Card Installation

2.4 Powering On/Off

- **To Power On:** Press and hold the Power button until the TECLAST logo appears on the screen.
- **To Power Off:** Press and hold the Power button until the power options menu appears, then select "Power Off".
- **To Restart:** Press and hold the Power button until the power options menu appears, then select "Restart".

2.5 Initial Android Setup

Upon first power-on, follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account login, and security settings.

3. Operating Your Tablet

3.1 Display Features

The 12.7-inch display offers a 2176x1600 FHD resolution, providing clear and vibrant visuals. With a 178° viewing angle and 180Hz touch sampling rate, it ensures a responsive and immersive experience.



Figure 5: Display Specifications

The Artpad Pro offers a larger display area compared to standard 16:9 tablets, enhancing productivity and viewing comfort.

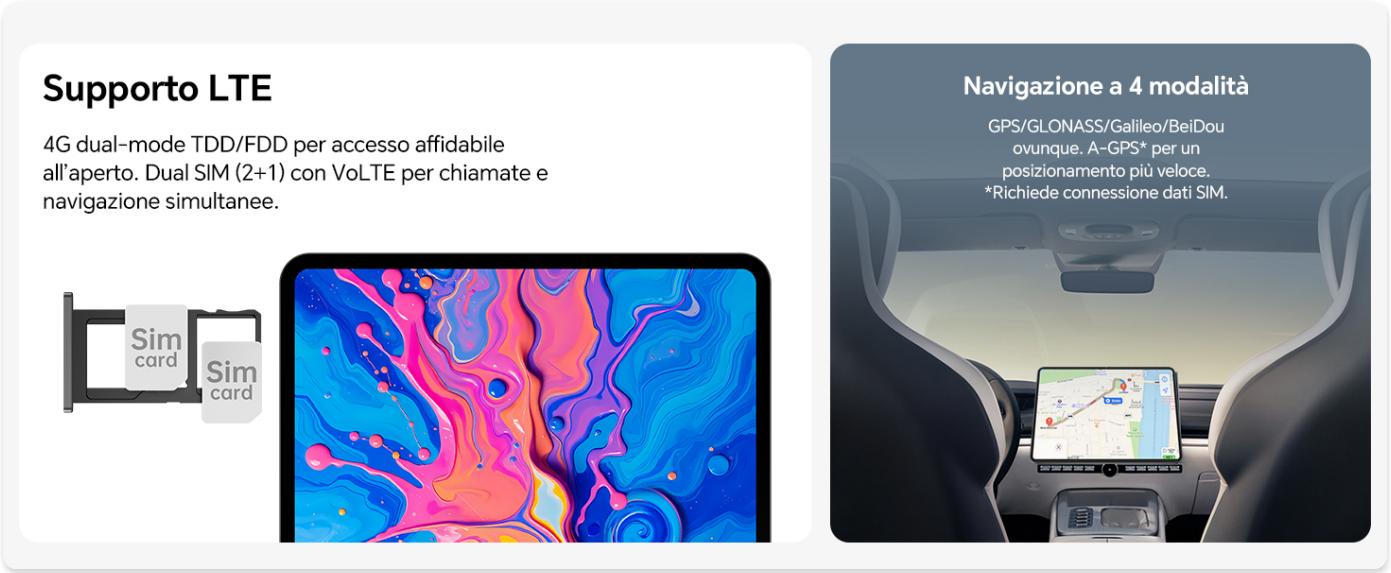


Figure 6: Versatile Display Usage

3.2 ArtOS and User Interface

The tablet runs on ArtOS, based on Android 15, offering intuitive features for enhanced usability.

- **Three Color Modes:** Choose between Standard Mode for lasting enjoyment, Pastel Mode for soft colors, and Ink Mode for a paper-like reading experience.
- **Smart Button:** A customizable button for quick access to apps, modes, or system functions.
- **Sidebar & Floating Ball:** Provides convenient access to assistive controls and quick system settings.



Figure 7: ArtOS Interface and Modes

3.3 Performance

Equipped with the MediaTek Helio G99 Octa-Core processor (2x A76 + 6x A55) and Mali-G57 MC2 GPU, the Artpad Pro delivers robust performance for multitasking, gaming, and media consumption. HyperEngine 2.0 ensures smooth visuals and sustained performance.



Figure 8: Internal Performance Components

3.4 Connectivity

- **4G LTE:** Dual SIM support for reliable outdoor access and simultaneous calling/browsing.
- **Wi-Fi:** Dual-band 2.4/5GHz Wi-Fi (802.11 ac/b/g/n) for stable and fast internet connection.
- **Bluetooth 5.2:** For connecting wireless accessories like headphones and keyboards.
- **GPS:** Supports GPS, GLONASS, BDS, and GALILEO for accurate navigation.

3.5 Audio

The tablet features AI-tuned quad speakers, providing an enhanced audio experience for gaming, movies, and music.



Figure 9: AI-tuned Quad Speakers

3.6 Google Gemini AI

The Artpad Pro integrates Google Gemini AI, offering intelligent assistance for content creation, information retrieval, logical responses, and document analysis.

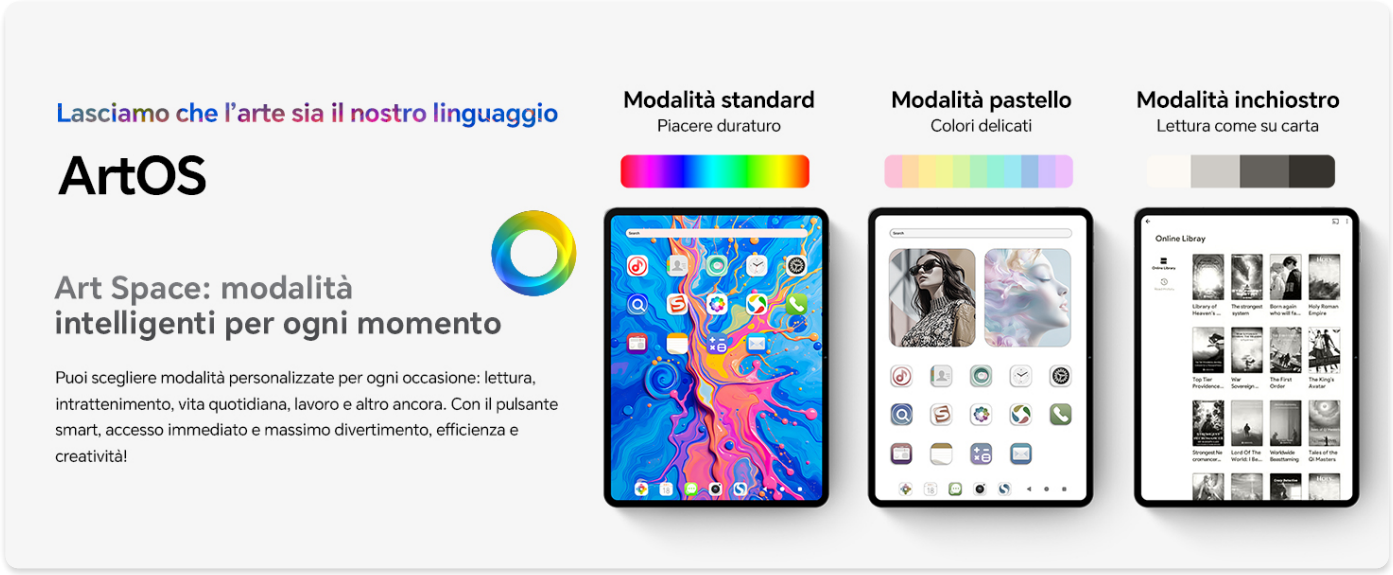


Figure 10: Google Gemini AI Integration

3.7 Split Screen Functionality

Utilize the split-screen feature for enhanced multitasking:

1. Tap the square icon at the bottom of the screen to view background applications.
2. Tap the application icon on the task card of the desired application. Select the applications to view in Split Screen mode.
3. In Split Screen mode, you can adjust the viewing area by tapping and holding the divider icon and dragging it left or right.



Figure 11: Split Screen Multitasking

3.8 Stylus Usage (Sold Separately)

While the stylus is not included with the tablet, the Artpad Pro supports a stylus with 4096 levels of pressure sensitivity, allowing for precise drawing and note-taking. It also features palm rejection for comfortable use.



Figure 12: Stylus Capabilities (Stylus sold separately)

4. Maintenance

4.1 Battery Management

- To maximize battery life, avoid exposing the tablet to extreme temperatures.

- For optimal battery health, try to keep the charge level between 20% and 80% when possible.
- Use only the provided charger or a certified 30W USB-PD charger for fast and safe charging.

4.2 Cleaning Your Tablet

- Use a soft, lint-free cloth to clean the screen and body of the tablet.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics.
- Avoid using harsh chemicals, abrasive materials, or excessive moisture.

4.3 Software Updates

TECLAST may release software updates to improve performance, add features, or enhance security. It is recommended to keep your tablet's software up to date.

- To check for updates, go to **Settings** > **System** > **System update**.
- Ensure your tablet is connected to Wi-Fi and has sufficient battery charge before performing an update.

5. Troubleshooting

5.1 Common Issues and Solutions

Problem	Solution
Tablet does not turn on	Ensure the tablet is charged. Connect it to the charger for at least 30 minutes. Press and hold the Power button for 10-15 seconds to force a restart.
Wi-Fi connection is unstable or drops frequently	Restart the tablet and your Wi-Fi router. Forget the Wi-Fi network in settings and reconnect. Ensure you are within range of the Wi-Fi router. Check for any physical obstructions or interference.
Applications are slow or unresponsive	Close unnecessary background applications. Clear the cache of the problematic app (Settings > Apps > [App Name] > Storage > Clear Cache). Restart the tablet. Ensure sufficient storage space is available.
Tablet screen is unresponsive	Force restart the tablet by holding the Power button. Ensure the screen is clean and free of moisture or debris.

5.2 Factory Reset

If you encounter persistent issues, a factory reset may resolve them. **Warning:** A factory reset will erase all data on your tablet. Back up important data before proceeding.

1. Go to **Settings** > **System** > **Reset options**.
2. Select **Erase all data (factory reset)**.
3. Confirm your choice and follow the on-screen prompts.

6. Specifications

Feature	Detail
Brand	TECLAST
Model Number	Artpadpro
Operating System	Android 15
Display Size	12.7 Inches
Max Display Resolution	2176×1600 Pixels
Screen Type	LCD
Screen Aspect Ratio	4:3
Processor	MediaTek Helio G99 Octa-Core (2.2 GHz)
Graphics Coprocessor	Mali-G57 MC2
RAM	20 GB
Storage Capacity	256 GB
Expandable Storage	MicroSD (up to 8TB)
Battery Capacity	10000 mAh
Fast Charging	30W USB-PD
Connectivity	4G LTE, Dual SIM, Wi-Fi (802.11ac), Bluetooth 5.2, USB-C
GPS Features	GPS, GLONASS, BDS, GALILEO
Rear Camera Resolution	13 MP
Front Camera Resolution	8 MP
Video Capture Resolution	QHD 1440p
Weight	674 Grams
Dimensions (LxWxH)	27.9 x 21.1 x 0.7 cm
Color	Gray

7. Warranty and Support

7.1 Warranty Information

The TECLAST Artpad Pro Tablet comes with a**Limited Warranty**. Please refer to the included Warranty Card for specific

terms, conditions, and duration of the warranty in your region. Keep your proof of purchase for warranty claims.

7.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact TECLAST customer support. You can typically find support contact information on the official TECLAST website or through the retailer where you purchased the product.

For more information about TECLAST products, visit the TECLAST Store on Amazon.

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