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Ember CM191411US

Ember Temperature Control Smart Mug 2

MODEL: CM191411US (14 Oz, GRAY)

Brand: Ember

INTRODUCTION

The Ember Temperature Control Smart Mug 2 is designed to keep your beverages at your preferred drinking temperature. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your smart mug to ensure optimal performance and enjoyment.

Key Features:

- **Perfect Temperature Everytime:** Maintains beverage temperature between 120°F to 145°F for up to 80 minutes on battery or all-day on the charging coaster.
- **Smart or Standalone Operation:** Use the Ember app for precise temperature control and notifications, or use the mug standalone with a default temperature of 135°F and memory for your last setting.
- **Auto Sleep & Sensors:** Automatically wakes when hot liquid is poured and enters sleep mode based on motion detection to conserve battery.
- **Hand Wash Safe:** Designed for easy hand washing with a scratch-resistant coating and fully submersible up to 1 meter. Not dishwasher safe.
- **Smart LED Indicator:** An LED light indicates when your drink has reached the desired temperature.

SETUP

1. **Unpack the Mug:** Carefully remove the Ember Smart Mug 2, charging coaster, and power adapter from the packaging.
2. **Charge the Mug:** Connect the power adapter to the charging coaster and plug it into a power outlet. Place the mug onto the coaster. The LED on the mug will indicate charging status (pulsing light). Ensure the bottom of the mug is dry before placing it on the coaster.
3. **Download the Ember App:** Download the Ember app from your smartphone's app store (iOS or Android).
4. **Pair with the App:** Open the Ember app and follow the on-screen instructions to pair your mug. This allows you to set custom temperatures, receive notifications, and manage settings.
5. **Initial Use:** Once charged and paired, fill your mug with your desired hot beverage. The mug will automatically detect the liquid and begin heating to your set temperature, or the default 135°F if not connected to the app.



The Ember Smart Mug 2 in Gray on its charging coaster, ready for use.

OPERATING INSTRUCTIONS

Setting Temperature:

- **Using the App:** Open the Ember app, select your mug, and use the temperature slider to set your desired drinking temperature. The mug will adjust accordingly.
- **Standalone Use:** Without the app, the mug defaults to 135°F (57°C). It remembers your last used temperature setting if previously set via the app.

LED Indicator:

The LED light at the base of the mug provides visual cues:

- **Pulsing White:** Heating or cooling to target temperature.
- **Solid White:** At target temperature.
- **Pulsing Red:** Low battery.
- **Solid Green:** Fully charged.
- **Solid Red:** Error (refer to troubleshooting).



The Smart LED indicator at the base of the mug provides status updates.

Auto Sleep Function:

The mug features an auto-sleep function. It will wake up when it senses liquid or motion and go to sleep when empty or inactive for a period to conserve battery life.

MAINTENANCE

Cleaning Instructions:

- **Hand Wash Only:** The Ember Smart Mug 2 is designed for hand washing. Do not place it in a dishwasher.
- **Submersible:** The mug is fully submersible up to 1 meter. You can rinse or soak it for cleaning.
- **Drying:** Ensure the bottom of the mug is completely dry before placing it back on the charging coaster to prevent damage to the charging contacts.
- **Avoid Abrasives:** Do not use abrasive cleaners or scrubbers that could damage the scratch-resistant coating.



The Ember Mug 2 is safe for hand washing and submersible up to 1 meter.

TROUBLESHOOTING

Problem	Possible Solution
Mug not heating liquid.	Ensure the mug is charged. If pouring room temperature liquid, the mug may not detect it as 'hot' to activate heating. Try pouring pre-heated liquid or manually activating via the app if available.

Problem	Possible Solution
App connectivity issues.	Ensure Bluetooth is enabled on your device. Try restarting the app and the mug. If issues persist, unpair and re-pair the mug in the app settings.
Short battery life.	Battery life is up to 80 minutes off the coaster. For all-day warmth, keep the mug on its charging coaster. Ensure the charging contacts on both the mug and coaster are clean and dry.
LED shows solid red.	This indicates an error. Try resetting the mug by holding the power button on the bottom for 3 seconds. If the error persists, contact Ember customer support.

SPECIFICATIONS

Feature	Detail
Brand	Ember
Model Number	CM191411US
Color	Gray
Size	14 Ounces (414 Milliliters)
Item Weight	1.6 Pounds
Product Dimensions	5.85"W x 6.24"H
Material	Ceramic (Heat Resistant)
Special Feature	Programmable, Scratch Resistant
Battery Life	Up to 80 minutes (off coaster)
Connectivity	App-controlled (Bluetooth)
Care Instructions	Hand Wash Only

WARRANTY & SUPPORT

For specific warranty information and customer support, please refer to the documentation included with your product or visit the official Ember website. Keep your proof of purchase for any warranty claims.

Included Components: Adapter, Charging coaster, Quick start guide.