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› Citizen CZ Smart Gen 1 Hybrid Smartwatch User Manual

Citizen JX1008-01E

Citizen CZ Smart Gen 1 Hybrid Smartwatch User Manual

Model: JX1008-01E

INTRODUCTION

The Citizen CZ Smart Gen 1 Hybrid Smartwatch combines the classic aesthetics of an analog watch with the advanced functionalities of a modern smartwatch. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance and user experience.

WHAT'S IN THE BOX

Upon unboxing your Citizen CZ Smart Gen 1 Hybrid Smartwatch, verify that all components are present:

- Citizen CZ Smart Gen 1 Hybrid Smartwatch
- Magnetic Charging Cable
- Quick Start Guide (separate document)



The magnetic charging cable for the Citizen CZ Smart Hybrid Smartwatch, coiled neatly.

SETUP

1. Initial Charging

Before first use, fully charge your smartwatch. Connect the magnetic charging cable to the charging contacts on the back of the watch and plug the USB end into a compatible power adapter (not included) or a computer's USB port. The watch display will indicate charging status.



Back view of the Citizen CZ Smart Hybrid Smartwatch, highlighting the heart rate sensor and charging contacts.

2. Download the Citizen Connected App

The Citizen Connected App is essential for managing your smartwatch. Download it from the Apple App Store (for iOS devices) or Google Play Store (for Android devices). The app is compatible with Android 5.0+ and iOS 5.0+.

3. Pairing with Your Smartphone

1. Ensure Bluetooth is enabled on your smartphone.
2. Open the Citizen Connected App and follow the on-screen instructions to create an account or log in.
3. The app will guide you through the pairing process. Select your CZ Smart Hybrid Smartwatch from the list of available devices.
4. Confirm the pairing code displayed on both your watch and phone.

4. Initial Configuration

After successful pairing, the app will prompt you to set up basic preferences, such as time zone, personal fitness goals, and notification settings. Customize these settings to personalize your smartwatch experience.

OPERATING YOUR SMARTWATCH

Basic Navigation

The CZ Smart Hybrid Smartwatch features a black and white display with luminous analog hands and functioning dials. Interaction is primarily through the physical pushers and crown on the side of the watch.

- **Pushers:** Use the pushers to scroll through messages, navigate menus, and access specific functions.
- **Crown:** The crown can be used to dismiss messages or interact with certain features.



Side profile of the Citizen CZ Smart Hybrid Smartwatch, showing the watch's slim design and control buttons.

Notifications and Customization

Stay connected by receiving notifications directly on your watch. When a notification arrives, the analog hands will temporarily move horizontally to clear the display for readability.

- **Notification Types:** Receive texts, emails, calendar alerts, social media updates, and phone call notifications.
- **Customization:** Use the Citizen Connected App to select which notifications appear on your watch. You can also customize the watch dial to display information such as steps, weather, and heart rate.



Front view of the Citizen CZ Smart Hybrid Smartwatch with blue strap and bezel, displaying heart rate, steps, and activity data.

Activity and Health Tracking

The smartwatch is equipped with heart rate and gyroscope sensors for comprehensive activity tracking.

- **Continuous Heart Rate Tracking:** Monitor your heart rate throughout the day and during workouts.
- **Activity Detection:** The watch can automatically detect and monitor various workouts.
- **Sleep Monitoring:** Track your sleep habits and recovery patterns.
- **Data Sync:** All fitness and sleep data syncs with the Citizen Connected App, and can also integrate with Apple

Battery Life

The Citizen CZ Smart Hybrid Smartwatch boasts an impressive battery life of approximately 15 days, depending on usage. Regular charging is recommended to maintain optimal performance.

MAINTENANCE

Cleaning Your Smartwatch

To keep your smartwatch in good condition, regularly clean the watch case, strap, and charging contacts. Use a soft, damp cloth. Avoid harsh chemicals or abrasive materials.

Water Resistance

The watch is water resistant to 3 ATM. This means it can withstand splashes, rain, and brief immersion in water, but it is not suitable for swimming, showering, or diving. Avoid pressing buttons while the watch is wet.

Charging Best Practices

Always use the provided magnetic charging cable. Ensure the charging contacts on the watch and cable are clean and dry before charging to prevent corrosion and ensure efficient power transfer.

TROUBLESHOOTING

If you encounter issues with your Citizen CZ Smart Hybrid Smartwatch, refer to the following common solutions:

- **Watch Not Connecting to Phone:** Ensure Bluetooth is on for both devices. Check that the watch is within 30 feet (9 meters) of your phone. Try restarting both the watch and the phone. Re-pair the devices through the Citizen Connected App if necessary.
- **Notifications Not Appearing:** Verify notification settings within the Citizen Connected App. Ensure the app has necessary permissions on your smartphone. Check your phone's notification settings for the Citizen Connected App.
- **Inaccurate Activity Data:** Ensure the watch is worn snugly on your wrist. Check for any app updates for the Citizen Connected App.
- **Battery Draining Quickly:** Reduce the frequency of notifications or background app usage. Ensure the watch is fully charged. Battery life can vary based on usage patterns.
- **Watch Not Turning On:** Connect the watch to its charger and ensure it is receiving power. Allow it to charge for at least 30 minutes before attempting to turn it on again.

For more complex issues, consult the Citizen Connected App's help section or the official Citizen support resources.

SPECIFICATIONS

Feature	Detail
Model Name	Citizen CZ Smart
Item Model Number	JX1008-01E
Brand	Citizen
Product Dimensions	8.27 x 1.73 x 0.51 inches
Item Weight	8 ounces (0.5 Pounds)

Feature	Detail
Screen Size	44 Millimeters
Shape	Round
Operating System	Proprietary
Special Features	Notifications, Heart Rate Monitor, Sleep Monitor, Distance Tracker, Phone Call, Weather Forecast, Alarm Clock, Activity Tracker
Connectivity Technology	Bluetooth
Wireless Communication Standard	Bluetooth 5.0 LE
Battery Type	Lithium Ion (1 A battery included)
GPS	No GPS
Water Resistance	3 ATM
First Available Date	October 30, 2021

SUPPORT AND WARRANTY

For detailed instructions and further assistance, please refer to the official PDF user manual:

[Download Official User Manual \(PDF\)](#)

The Citizen Connected App also provides support resources and frequently asked questions.

For warranty information, please refer to the documentation included with your purchase or visit the official Citizen website for the most up-to-date warranty terms and conditions.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question