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UMIDIGI A11 Pro Max

UMIDIGI A11 Pro Max Unlocked Cell Phone User Manual

Model: A11 Pro Max

Introduction

This manual provides essential information for setting up, operating, and maintaining your UMIDIGI A11 Pro Max smartphone. Please read it thoroughly to ensure optimal performance and longevity of your device. The UMIDIGI A11 Pro Max is an unlocked Android 11 smartphone featuring a 6.8-inch FHD+ display, a powerful Helio G80 processor, 8GB RAM, 128GB internal storage (expandable), a 5150mAh battery, and a versatile triple camera system.

Setup

1. What's in the Box

Upon unboxing, verify that all standard components are present:

- UMIDIGI A11 Pro Max Smartphone
- Power Adapter (Charger)
- USB Type-C Cable
- SIM Ejector Tool
- Protective Case (may vary by region)
- Screen Protector (pre-applied or included)
- Quick Start Guide

2. SIM Card and SD Card Installation

The UMIDIGI A11 Pro Max supports dual Nano-SIM cards and a microSD card simultaneously for expanded storage.

1. Locate the SIM tray on the side of the device.
2. Insert the SIM ejector tool into the small hole on the SIM tray and press gently until the tray pops out.
3. Carefully place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray. Ensure the gold contacts face downwards and the cards are correctly oriented as indicated on the tray.
4. Gently push the tray back into the phone until it clicks into place.

Figure 1: Proper insertion of SIM and MicroSD cards into the tray.

3. Initial Power On and Setup

To power on your device, press and hold the Power button (located on the right side) until the UMIDIGI logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account login, and security settings.

Figure 2: UMIDIGI A11 Pro Max smartphone overview.

4. Charging the Battery

1. Charging the Battery

Before first use, it is recommended to fully charge the device. Connect the USB Type-C cable to the phone's charging port (bottom edge) and the other end to the power adapter. Plug the adapter into a wall outlet. The phone supports 10W fast charging.

Figure 3: USB Type-C charging port and 3.5mm audio jack.

Operating Your Device

1. Basic Navigation and Interface

The UMIDIGI A11 Pro Max runs on Android 11, offering an intuitive user experience. Navigate using touch gestures on the 6.8-inch FHD+ display. The power button and volume rocker are located on the right side. A customizable shortcut key is also present for quick access to preferred functions.

Figure 4: The 6.8-inch FHD+ FullView Display.

2. Camera Functions

The device features a versatile triple camera system on the rear and a high-resolution front camera.

- **Rear Cameras:**
  - 48MP Main Camera: For high-resolution photos.
  - 16MP Ultra-Wide Angle Camera (120° FOV): Ideal for landscapes and group shots.
  - 2MP Macro Camera: For detailed close-up photography.
- **Front Camera:** 24MP In-Screen Camera for selfies and video calls.
- **Night Mode:** Enhances low-light photography, capturing more detail in dark environments.

To access the camera, tap the camera icon on your home screen or lock screen. Select different modes (Photo, Video, Portrait, Night, Macro, etc.) from the camera interface.

Figure 5: Rear Triple Camera System.

3. Customizable Shortcut Key

The UMIDIGI A11 Pro Max features a programmable button on the side. You can assign various functions to this key, such as launching an app, activating the flashlight, or taking a screenshot. To customize, go to *Settings > Smart Assistant > Shortcut Key* and select your preferred action.

Figure 6: Side-mounted fingerprint sensor and customizable shortcut key.

4. Dual 4G VoLTE Connectivity

The device supports Dual 4G VoLTE, allowing both SIM slots to utilize 4G networks simultaneously for enhanced call quality and faster data speeds. Ensure your carrier supports VoLTE for this feature to function.

5. Performance and Gaming

Powered by the Helio G80 gaming processor and 8GB of RAM, the UMIDIGI A11 Pro Max delivers smooth performance for applications, videos, and mobile gaming. The 128GB internal storage provides ample space for your files, and it can be expanded further with a microSD card.

Figure 7: Gaming experience on the UMIDIGI A11 Pro Max.

6. Battery Management

The 5150mAh massive battery provides extended usage times. To optimize battery life:

- Adjust screen brightness.
- Close unused applications running in the background.
- Enable Battery Saver mode when needed.
- Limit background data usage for certain apps.

Figure 8: Battery capacity and estimated usage.

Maintenance

1. Cleaning the Device

To clean your UMIDIGI A11 Pro Max, use a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials, as these can damage the screen or finish. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution designed for electronics.

2. Software Updates

Regularly check for software updates to ensure your device has the latest features, security patches, and performance improvements. Go to *Settings* > *System* > *System update*to check for and install available updates. Ensure your device is connected to Wi-Fi and has sufficient battery life before initiating an update.

3. Battery Care

To prolong the lifespan of your battery:

- Avoid extreme temperatures.
- Do not let the battery completely drain frequently.
- Use the original charger and cable provided with the device.

Troubleshooting

Common Issues and Solutions

Issue	Possible Solution
Device not turning on	Ensure the battery is charged. Press and hold the Power button for at least 10-15 seconds.
Poor network connectivity	Check SIM card insertion. Restart the phone. Verify APN settings with your carrier. Ensure you are within network coverage.
Apps crashing or freezing	Clear app cache/data (*Settings > Apps > [App Name] > Storage*). Update the app. Restart the device.
Battery draining quickly	Reduce screen brightness. Close background apps. Check for power-intensive apps in battery usage settings (*Settings > Battery*).
Touchscreen unresponsive	Restart the device. If the issue persists, consider a factory reset (backup data first).

If you encounter issues not listed here or if the suggested solutions do not resolve your problem, please contact UMIDIGI customer support.

Specifications

Feature	Detail
Model Name	A11 Pro Max
Operating System	Android 11
Processor	Helio G80
RAM	8 GB
Internal Storage	128 GB (Expandable via MicroSD up to 256GB)
Display	6.8-inch FHD+ (2460x1080) FullView Display
Rear Camera	48MP Main + 16MP Ultra-Wide + 2MP Macro
Front Camera	24MP In-Screen
Battery Capacity	5150 mAh
Charging	10W Type-C

Feature	Detail
SIM Card Support	Dual Nano-SIM (Dual 4G VoLTE)
Connectivity	Wi-Fi, Bluetooth, GPS
Audio Jack	3.5 mm
Dimensions	6.61 x 2.98 x 0.34 inches
Weight	1.15 pounds
Special Features	Customizable Shortcut Key, AI Face Unlock, Side-mounted Fingerprint Sensor

Warranty and Support

UMIDIGI products come with a standard manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official UMIDIGI website. For technical support, troubleshooting assistance, or service inquiries, please contact UMIDIGI customer service through their official channels. You can often find support contact information on the UMIDIGI website or within the device's settings under *About phone > Legal information*.
For further assistance, you may also visit theUMIDIGI Store on Amazon.

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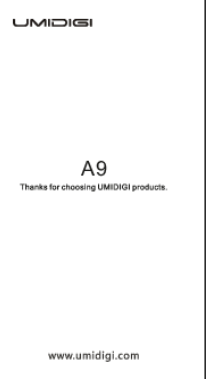
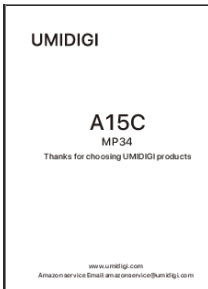
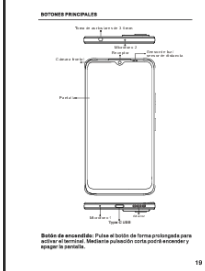
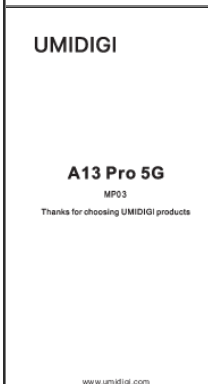
Related Documents - A11 Pro Max

	UMIDIGI F3 Smartphone User Manual and Specifications Comprehensive guide to the UMIDIGI F3 smartphone, covering specifications, features, setup, connectivity, and safety information. Includes details on cameras, battery, dual SIM, and more.
	UMIDIGI A9 Smartphone User Manual Comprehensive user manual for the UMIDIGI A9 smartphone, covering setup, features, specifications, and safety information.

	[UMIDIGI A15C MP34 User Manual and Specifications] This document provides comprehensive information on the UMIDIGI A15C MP34 smartphone, including setup, features, specifications, and safety guidelines. Learn how to insert SIM and TF cards, manage dual SIM settings, connect to networks, use the camera, and understand the device's technical details.
	[UMIDIGI G5A Smartphone: User Manual, Specifications, and Features] Comprehensive user manual and specifications for the UMIDIGI G5A smartphone, covering setup, features, network connectivity, camera, security, and hardware details. Learn about your UMIDIGI G5A.
	[UMIDIGI G5 Smartphone: User Manual, Features, and Specifications] Explore the UMIDIGI G5 smartphone with this comprehensive guide covering button layouts, SIM card installation, network connectivity, camera usage, safety guidelines, and detailed technical specifications.
	[UMIDIGI A13 Pro 5G User Manual and Specifications] This document provides a comprehensive user manual and technical specifications for the UMIDIGI A13 Pro 5G smartphone. It covers device setup, operation, features, connectivity options, camera usage, security information, and detailed specifications.

Documents - UMIDIGI – A11 Pro Max

[SonarPen Compatible Devices Guide]

Discover the full range of devices compatible with SonarPen, including Apple, Android, and Windows devices. Learn how to connect and use your SonarPen for an enhanced digital art experience.

lang:fr score:27 filesize: 941.02 K page_count: 24 document date: 2024-01-10

[SonarPen Device Compatibility List and Setup Guide]

Comprehensive guide to SonarPen compatibility with Apple, Android, Chromebook, Windows, and Nintendo Switch devices, including setup instructions and a detailed list of supported models.

lang:en score:24 filesize: 923.21 K page_count: 27 document date: 2023-09-21

[pdf]

UMIDIGI Technology Co Ltd also is a global electronics and technology service provider that delivers the latest most exquisite mobile electronic devices in over 220 countries D9406639913517 s globalsources IMAGES SPL 517 |||

UMIDIGI Technology Co., Ltd. What is UMIDIGI Dreamer Doer Fighter Unique Mobile Innovation Di ... Best Seller of the Year 2021 Mar UMIDIGI BISON GT New flagship rugged smartphone 2021 Aug UMIDIGI **A11 Pro Max** A series marketable products 2022 Mar UMIDIGI A13 Pro The new design, Born to Shine 20...

lang:en score:21 filesize: 2.49 M page_count: 19 document date: 2022-12-06

[Edge Family of Products: Supported Android Devices]

A comprehensive list of Android devices compatible with the Edge Family of Products, including model names and codes.

lang:es score:15 filesize: 441.94 K page_count: 160 document date: 2021-10-27

[SonarPen: Guida alla Compatibilità con Dispositivi Apple, Android, Windows, Chromebook e Nintendo Switch]

Scopri quali dispositivi Apple, Android, Windows, Chromebook e Nintendo Switch sono compatibili con SonarPen. Trova le informazioni necessarie per utilizzare la tua penna stylus su diverse piattaforme.

lang:it score:13 filesize: 938.5 K page_count: 24 document date: 2024-01-10

[SonarPen Device Compatibility Guide - Apple, Android, Windows, Chromebook, Nintendo Switch]

Comprehensive guide to SonarPen compatibility across Apple iOS/iPadOS, Android OS, Windows 10/11, Chromebook, and Nintendo Switch devices. Learn about required adapters and calibration for optimal performance.

lang:en score:13 filesize: 936.89 K page_count: 24 document date: 2024-01-10

[SonarPen Compatible Devices List]

A comprehensive list of devices compatible with SonarPen, including Apple, Android, and Nintendo Switch devices. Find the right SonarPen model for your device.

lang:de score:13 filesize: 941.43 K page_count: 24 document date: 2024-01-10

[SonarPen Compatible Devices: A Comprehensive Guide]

Discover which Apple, Android, Windows, and Chromebook devices are compatible with the SonarPen stylus. This guide lists supported models across numerous brands, ensuring you find the perfect match for your digital drawing and note-taking needs.

lang:es score:13 filesize: 939.47 K page_count: 24 document date: 2024-01-10

VODIAC

Supported Devices

Minimum version of Android: Android 10 orabove / 2GHz CPU or faster / 2GB Memory ormore

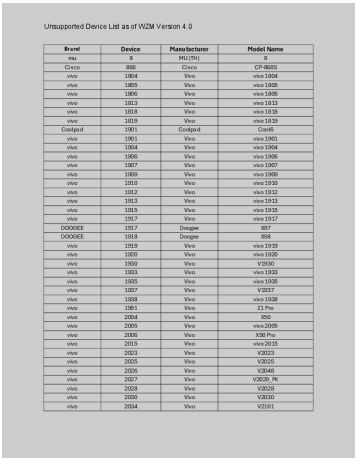
Minimum version of iOS: iPhone 8 with iOS 11 orabove

Manufacturer	Model Name	Model Code
SSTAR	SStar_Note_5	SStar_Note_5
A1	A1 Alpha 20+	P671160
ACE (Global)	BUZZ 3 Plus	BUZZ_3_Plus
ACE (Global)	URBAN 3	URBAN_3
ADOC	D30	D30
Advan digital	G5	ADVAN_G5
Advan digital	G5 Plus	ADVAN_G5_Plus
Advan digital	G9	ADVAN_G9
Advan digital	GX	ADVAN_GX
AGM Mobile	AGM Glory G1	AGM_Glory_G1
AGM Mobile	AGM H3	AGM_H3
AGM Mobile	AGM H5	AGM_H5
Airpha	Halo4	Halo4
Airpha	Halo4 Pro	Halo4_Pro
Aligator	ALIGATOR RX800	ALIGATOR_RX800
Alldocube	iPlay_30	T1012
Alldocube	iPlay 20P	T1021P
Alldocube	T1021P	T1021PM
AllView	X8 PRO	X8_Soul_Pro
AllView	X8 Soul Style	X8_Soul_Style
Altice	E54	E54
Altice	ALTICE S43	S43
Apple	iPhone 8	
Apple	iPhone 8 Plus	
Apple	iPhone X	
Apple	iPhone XR	
Apple	iPhone XS	
Apple	iPhone XS Max	
Apple	iPhone 11	
Apple	iPhone 11 Pro	
Apple	iPhone 11 Pro Max	
Apple	iPhone SE (2020)	
Apple	iPhone 12	
Apple	iPhone 12 mini	
Apple	iPhone 12 Pro	
Apple	iPhone 12 Pro Max	
Apple	iPhone 13	
Apple	iPhone 13 mini	
Apple	iPhone 13 Pro	
Apple	iPhone 13 Pro Max	
Archos	X67 5G	ac67x5g
Artel	Artel Air	Artel_Air
Artel	Artel Quadro	Artel_Quadro
Artel	Artel Quadro Pro	Artel_Quadro_Pro
Artel	Artel_T10	Artel_T10
Artel	Artel Tesla	Artel_Tesla
Ascom	Ascom Myco 3	ABAA
Ascom	Ascom Myco 3	ABBA
Ascom	Ascom Myco 3	ACBA
Ascom	Ascom Myco 3	ADAA
Ashtel	RAVOZ Z5 Lite	RAVOZ_Z5_Lite
Asus	ROG Phone II	ASUS_I001_1
Asus	ZenFone 7 / 7 Pro (ZS670KS/ ZS671KS)	ASUS_I002D
Asus	ROG Phone 3	ASUS_I003_1
Asus	Zenfone 8 Flip	ASUS_I004D
Asus	ROG Phone 5	ASUS_I005_1
Asus	Zenfone 8 / ASUS 8Z	ASUS_I006D
Asus	Smartphone for Snapdragon Insiders	ASUS_I007_1
Asus	ZenFone 6 (ZS630KL) (WW) / 6Z (ZS630KL) (IN)	ASUS_I01WD
Asus	ZenFone 5Z (ZS620KL)(WW) / 5Z (ZS621KL) (IN)	ASUS_Z01R_1
AT&T	AT&T MAGNA™ Max 5G	EA211001
AT&T	AT&T Motivate™ 2	EA211002
AT&T	Pelican	EA211005
AT&T	U705AA	U705AA
AT&T	AT&T Maestro™ Plus	v350u
Athesi	Athesi AP5702	AP5702
Athesi	Athesi professional AP5705S	AP5705S
ATM (Brazil)	R5_Pro	R5_Pro
AVA(USA)	AVA-RM-RX1-EU	AVA-RM-RX1
AVYA	T1	T1
AZOM TECH	Desert2	Desert2
AZOM TECH	River1	River1
BALMUDA	BALMUDA Phone	A101BM
BALMUDA	BALMUDA Phone	X01A
beafon	M6s	M6s
beafon	MX1	MX1
benco	benco v80	AE9010
Bird	IC_S1R	IC_S1R
Bittium	Bittium Tough Mobile 2	craton
BKAV	Bphone B86	Bphone_B86
Blackshark	Shark 1S	bullhead
Blackshark	黑鲨游戏手机2 Pro	darklighter
Blackshark	SHARK KSR-A0	kaiser
Blackshark	Black shark 4 pro	kaiser-os
Blackshark	KLE-H0	klein
Blackshark	MBU-H0	mobius
Blackshark	SHARK PRS-H0	penrose
Blackshark	黑鲨游戏平机	shark
Blackshark	Black Shark 2	skywalker
Blackview	A100	A100
Blackview	A50	A50
Blackview	A55	A55
Blackview	A55 Pro	A55_Pro

[Vodiac Phone Compatibility List]

A comprehensive list of smartphone manufacturers and models compatible with Vodiac devices, detailing model names and codes for easy reference.

lang:it score:12 filesize: 768.29 K page_count: 25 document date: 2022-11-15



Unsupported Device List as of WZM Version 4.0

Brand	Device	Manufacturer	Model Name
mu	ti	MU (TH)	ti
Cisco	860	Cisco	CP-8805
vivo	1804	Vivo	vivo 1804
vivo	1805	Vivo	vivo 1805
vivo	1806	Vivo	vivo 1806
vivo	1813	Vivo	vivo 1813
vivo	1818	Vivo	vivo 1818
vivo	1819	Vivo	vivo 1819
Coolpad	1901	Coolpad	CoolR
vivo	1901	Vivo	vivo 1901
vivo	1904	Vivo	vivo 1904
vivo	1906	Vivo	vivo 1906
vivo	1907	Vivo	vivo 1907
vivo	1909	Vivo	vivo 1909
vivo	1910	Vivo	vivo 1910
vivo	1912	Vivo	vivo 1912
vivo	1913	Vivo	vivo 1913
vivo	1915	Vivo	vivo 1915
vivo	1917	Vivo	vivo 1917
DOOGEE	1917	Doogee	X97
DOOGEE	1918	Doogee	X98
vivo	1919	Vivo	vivo 1919
vivo	1920	Vivo	vivo 1920
vivo	1930	Vivo	V1930
vivo	1933	Vivo	vivo 1933
vivo	1935	Vivo	vivo 1935
vivo	1937	Vivo	V1937
vivo	1938	Vivo	vivo 1938
vivo	1951	Vivo	Z1 Pro
vivo	2004	Vivo	X50
vivo	2005	Vivo	vivo 2005
vivo	2006	Vivo	X50 Pro
vivo	2015	Vivo	vivo 2015
vivo	2023	Vivo	V2023
vivo	2025	Vivo	V2025
vivo	2026	Vivo	V2048
vivo	2027	Vivo	V2029_PK
vivo	2028	Vivo	V2028
vivo	2030	Vivo	V2030
vivo	2034	Vivo	V2101

[WZM Version 4.0 Unsupported Device List: Comprehensive Guide]

A comprehensive list of mobile devices and models that are not supported by WZM Version 4.0, including brands like Vivo, Samsung, Nokia, and more. Essential for compatibility checks.

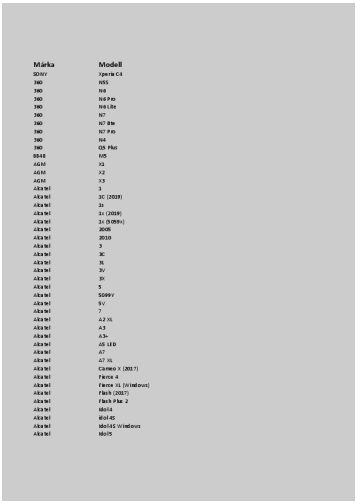
lang:de score:12 filesize: 1.64 M page_count: 98 document date: 2024-11-06

[pdf] Decleration of Conformity Test Report

HD 271 S1 LAB02 Test report Shenzhen Youmi Intelligent Technology Co Ltd A9P11PM Smart phone 2ATZ4A9P11PM a9p11pm

JianYan Testing Group Shenzhen Co., Ltd. Report No: JYTSZE201011707 1 Cover Page FCC REPORT Applica ... hina. Equipment Under Test EUT Product Name: Smart phone Model No.: A9 Pro, A9, A9S, A11 Pro, **A11 Pro Max** Trade mark: UMIDIGI FCC ID: 2ATZ4A9P11PM Applicable standards: FCC CFR Title 47 Par...

lang:en score:12 filesize: 2.29 M page_count: 18 document date: 2020-12-09



Märka	Modell
SONY	Xperia C4
360	N5S
360	N6
360	N6 Pro
360	N6 Lite
360	N7
360	N7 Lite
360	N7 Pro
360	N4
360	Q5 Plus
BQ®	M5
AGM	X1
AGM	X2
AGM	X3
Alcatel	3
Alcatel	3C (2019)
Alcatel	3l
Alcatel	3x (2019)
Alcatel	3x (5059+)
Alcatel	3V(5)
Alcatel	2010
Alcatel	3
Alcatel	3C
Alcatel	3L
Alcatel	3V
Alcatel	3X
Alcatel	5
Alcatel	5099Y
Alcatel	5V
Alcatel	7
Alcatel	A2 XL
Alcatel	A3
Alcatel	A3+
Alcatel	A5 LED
Alcatel	A7
Alcatel	A7 XL
Alcatel	Cameo X (2017)
Alcatel	Fierce 4
Alcatel	Fierce XL (Windows)
Alcatel	Flash (2017)
Alcatel	Flash Plus 2
Alcatel	Idol 4
Alcatel	Idol 4S
Alcatel	Idol 4S Windows
Alcatel	Idol 5

[Comprehensive List of Mobile Phone Models]

A detailed catalog of mobile phone brands and their corresponding models, covering a wide range of manufacturers and devices.

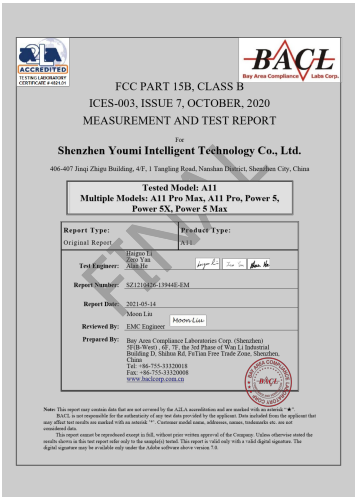
lang:de score:11 filesize: 1.2 M page_count: 116 document date: 2023-09-01

[pdf] Decleration of Conformity Test Report

HD 271 S1 LAB02 Test report BLE Shenzhen Youmi Intelligent Technology Co Ltd A9P11PM Smart phone 2ATZ4A9P11PM a9p11pm

JianYan Testing Group Shenzhen Co., Ltd. Report No: JYTSZE201011702 1 Cover Page FCC REPORT BLE A ... hina. Equipment Under Test EUT Product Name: Smart phone Model No.: A9 Pro, A9, A9S, A11 Pro, **A11 Pro Max** Trade mark: UMIDIGI FCC ID: 2ATZ4A9P11PM Applicable standards: FCC CFR Title 47 Par...

lang:en score:10 filesize: 3.27 M page_count: 38 document date: 2020-12-09



FCC PART 15B, CLASS B
ICES-003, ISSUE 7, OCTOBER, 2020
MEASUREMENT AND TEST REPORT

For

Shenzhen Youmi Intelligent Technology Co., Ltd.

406-407 Jinqi Zhigu Building, 4/F, 1 Tangling Road, Nanshan District, Shenzhen City, China

Tested Model: A11
Multiple Models: A11 Pro Max, A11 Pro, Power 5, Power 5X, Power 5 Max

Report Type: Original Report	Product Type: A11
Test Engineer:	Haigao Li, Qiao Yan, Alan He
Report Number:	SZ1210426-13944E-EM
Report Date:	2021-05-14
Reviewed By:	Moon Liu, EMC Engineer
Prepared By:	Bay Area Compliance Laboratories Corp. (Shenzhen) 5F(B-West) , 6F, 7F, the 3rd Phase of Wan Li Industrial Building D, Shihua Rd, FuTian Free Trade Zone, Shenzhen, China Tel: +86-755-33320018 Fax: +86-755-33320008 www.baclcorp.com.cn

[pdf] Test Report

Microsoft Word SZ1210426 13944E EM FCC Part 15B SDoC ICES 003 Report sandra wang Class B Issue 7 October 2020 SunskyThe measurement procedure of EUT setup is according with ANSI C63 4 2014 and CAN CSA CISPR 22 10 The related limit was specified in Part MPH1718 FCCupload sunsky online res certificate MPH1718 |||

FCC PART 15B, CLASS B ICES-003, ISSUE 7, OCTOBER, 2020 MEASUREMENT AND TEST REPORT For Shenzhen Youmi Intelligent Technology Co., Ltd. 406-407 Jinqi Zhigu Building, 4/F, 1 Tangling Road, Nanshan District, Shenzhen City, China Tested Model: A11 Multiple Models: **A11 Pro Max**, A11 Pro, Power 5, Power 5X...

lang:en score:9 filesize: 2.82 M page_count: 38 document date: 2021-06-25

[pdf] Decleration of Conformity Test Report

1 Test report part Shenzhen Youmi Intelligent Technology Co Ltd A9P11PM Smart phone 2ATZ4A9P11PM a9p11pm

1 Cover Page JianYan Testing Group Shenzhen Co., Ltd. Report No: JYTSZE201011703 FCC REPORT Blueto ... hina. Equipment Under Test EUT Product Name: Smart phone Model No.: A9 Pro, A9, A9S, A11 Pro, **A11 Pro Max** Trade mark: UMIDIGI FCC ID: 2ATZ4A9P11PM Applicable standards: FCC CFR Title 47 Par...

lang:en score:9 filesize: 2.62 M page_count: 37 document date: 2020-12-09