SURFOU N128

SURFOU Wireless Doorbell Instruction Manual

Model: N128

1. Introduction

The SURFOU wireless doorbell system offers a convenient and reliable solution for home and office security. Designed for easy installation and user-friendly operation, it ensures you are always aware of visitors.

Key features include a wide wireless range, multiple chime options, adjustable volume, and durable, weather-resistant components.

Image: The SURFOU Wireless Doorbell kit, featuring one receiver and two push buttons.

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Video: An overview of the SURFOU wireless doorbell, highlighting its features and functionality.

2. Package Contents

Please verify that all items listed below are included in your package:

- 1 x Plug-in Receiver
- 2 x Battery-powered Push Buttons (batteries included)
- 2 x Door Plates
- 4 x Screws
- 1 x Mini Screwdriver
- 3 x Double-sided Adhesive Stickers
- 1 x English Instruction Manual (this document)

3. Setup and Installation

The SURFOU wireless doorbell is designed for quick and easy installation. Follow these steps to set up your system:

3.1 Prepare the Push Button (Transmitter)

1. Unplug the plastic sheet from the battery compartment of each push button. The button is powered by a 12V 23A battery, which is included.
2. Choose your desired mounting location for the push button. Ensure it is easily accessible for visitors.
3. Clean the surface where you intend to mount the button.
4. **Option 1: Adhesive Mounting**
   Peel off one side of the double-sided adhesive sticker and apply it to the back of the push button. Peel off the other side and firmly press the button onto the cleaned surface. Hold for a few seconds to ensure adhesion.
5. **Option 2: Screw Mounting**
   Use the provided screws and mini screwdriver to secure the push button to the wall. Some models may require prying open the back cover to access screw holes.

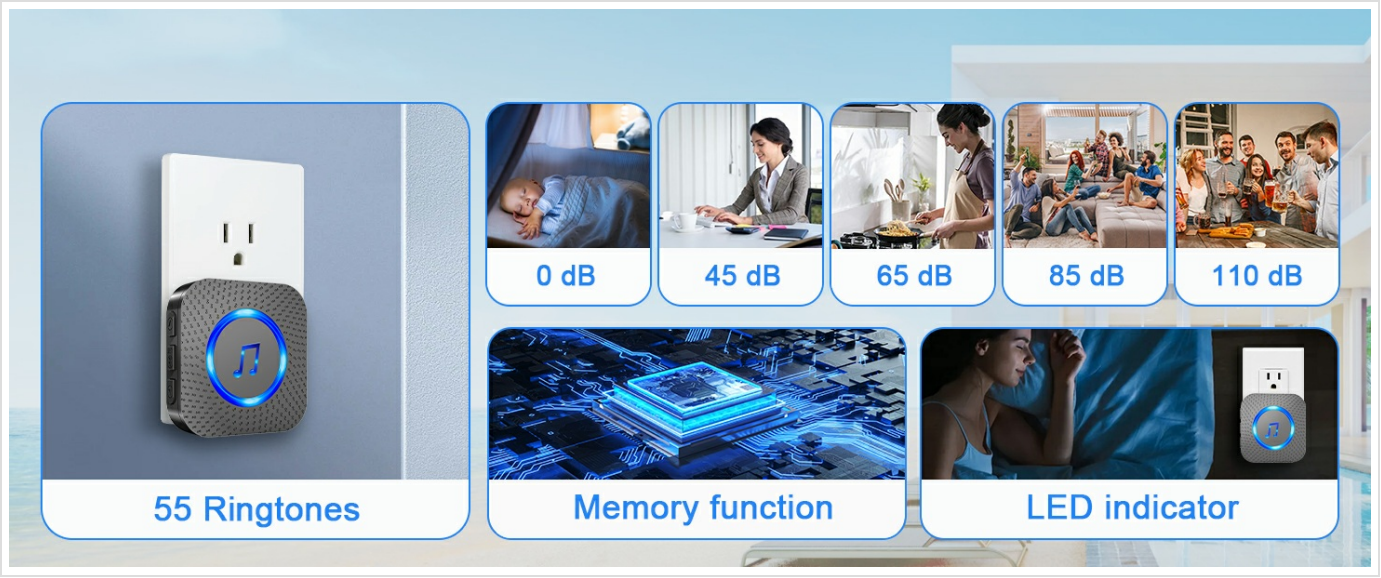

Image: Visual guide demonstrating both adhesive and screw-in installation methods for the push button.

3.2 Install the Receiver

Plug the receiver into any standard electrical outlet within your home. For optimal performance, choose a central location or an area where you want to ensure you hear the chime.

Image: The compact receiver unit plugged into a wall outlet, ready for use.

The system is designed to work right out of the box. The receiver has a memory function that retains your previously set tune even after being unplugged and reinserted.

Image: A diagram illustrating the extensive 1300 FT (400 M) ultra-long wireless range and strong penetration capability of the doorbell system.

4. Operating Instructions

4.1 Changing Ringtone and Volume

Your SURFOU wireless doorbell offers 55 classic ringtones and 5 adjustable volume levels (0-110dB), including a mute option. The receiver also features an LED indicator that flashes when the doorbell rings, which is beneficial for individuals with hearing impairments.

Image: Visual representation of the 55 chime options, 5 volume levels, mute function, and LED flashing light.

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Video: Instructions on how to change the ringtone and re-pair the doorbell transmitter with the receiver.

1. **To Select a Ringtone:** Use the "UP" and "DOWN" buttons on the side of the receiver to cycle through the 55 available melodies.
2. **To Adjust Volume:** Use the "Volume" button on the side of the receiver to adjust the sound level. There are 5 levels, from 0dB (mute) to 110dB.
3. **To Pair/Re-pair the Doorbell:**
    - Select your desired ringtone using the UP/DOWN buttons.
    - Long press the volume button on the receiver for approximately 8 seconds until the receiver emits a "ding" sound and the LED flashes. This indicates it's in pairing mode.
    - Quickly press the push button (transmitter) within 8 seconds. The receiver will emit two "ding" sounds and the LED will flash, confirming successful pairing.

- The learning mode automatically exits after 8 seconds if no button is pressed.

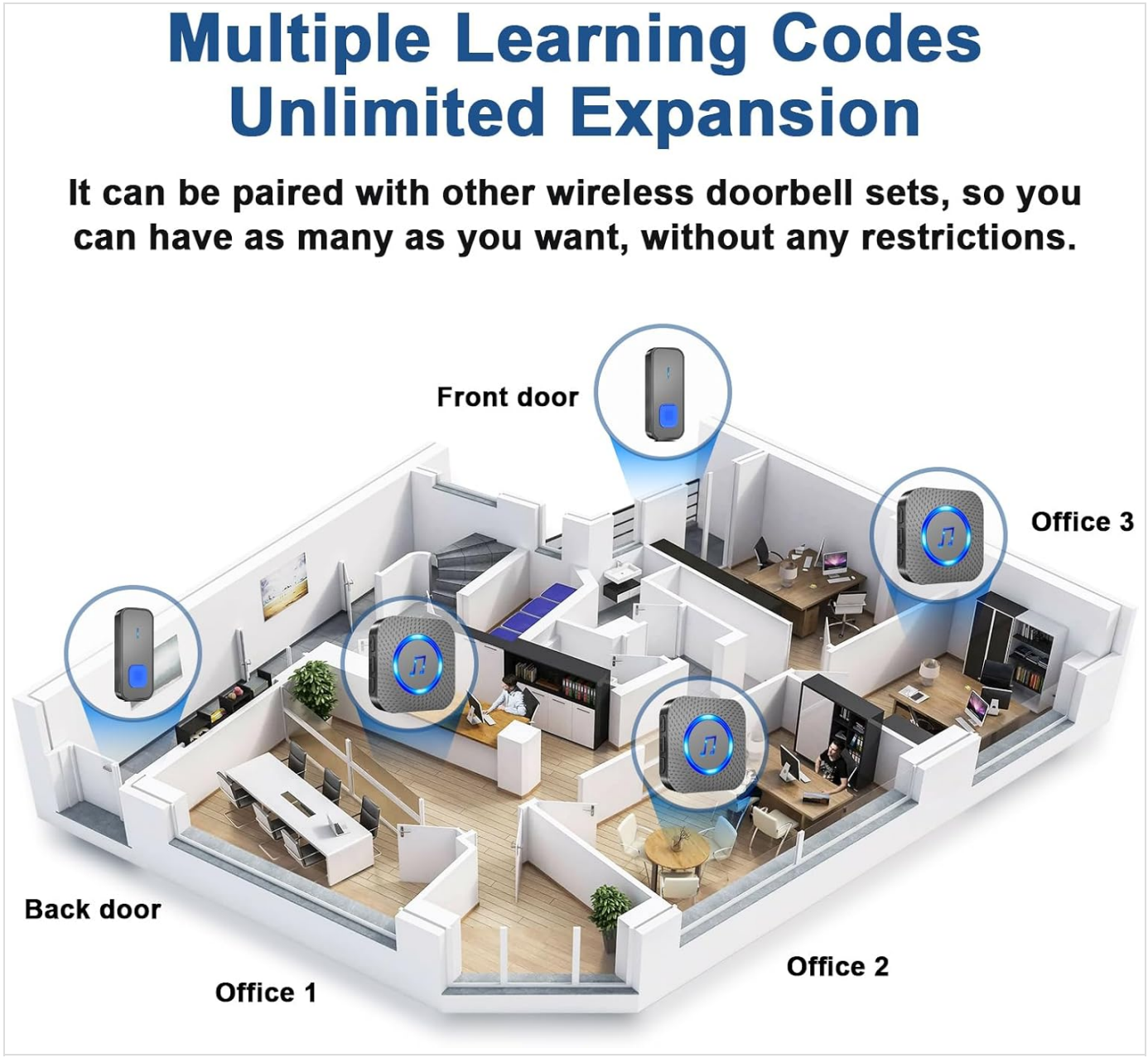

Image: A diagram illustrating the doorbell's multiple learning codes and unlimited expansion capability, allowing pairing with additional units.

5. Maintenance

5.1 Battery Replacement (Push Button)

The push button is powered by a 12V 23A battery, designed for extremely low power consumption and a service life of up to 3 years. When the battery needs replacement, follow these steps:

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Video: Detailed instructions on how to replace the battery in the doorbell push button.

1. Using the provided mini screwdriver, gently insert it at a 45-degree angle into the slot at the bottom of the transmitter and pry off the cover.
2. Carefully remove the old 12V 23A battery.

3. Insert a new 12V 23A battery, paying close attention to the correct polarity (negative contact spring).
4. Replace the cover, ensuring it snaps securely into place.

Image: The push button's IP55 dustproof and waterproof rating, highlighting its durability in various weather conditions and its long battery life.

5.2 Cleaning

Wipe the doorbell units with a soft, dry cloth. Do not use abrasive cleaners or solvents.

6. Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Doorbell does not ring.	Battery in push button is dead or incorrectly installed. Receiver is unplugged or not powered. Transmitter and receiver are not paired. Distance between units is too far or too many obstructions.	Replace battery in push button, ensuring correct polarity. Ensure receiver is securely plugged into a working outlet. Re-pair the transmitter and receiver (refer to Section 4.1). Relocate receiver closer to the transmitter or minimize obstructions.
Chime volume is too low or too high.	Volume setting needs adjustment.	Adjust the volume using the volume button on the receiver (refer to Section 4.1).
Unwanted ringing or interference.	Interference from other wireless devices or accidental pairing.	Re-pair the transmitter and receiver to reset the connection (refer to Section 4.1).

7. Specifications

Feature	Detail
Model Number	N128
Wireless Range	Up to 1300 feet (400 meters) in open area
Ringtones	55 selectable chimes
Volume Levels	5 levels (0-110 dB)
Transmitter Battery	1 x 12V 23A Alkaline battery (included)
Estimated Battery Life	Up to 3 years
Waterproof Rating	IP55 (for push button)
Operating Temperature	-22°F to 158°F (-30°C to 70°C)
Receiver Power Source	AC 100-260V / 50-60Hz (US style plug)
Product Dimensions (Receiver)	Approximately 2.8 x 2.8 inches (7 x 7 cm)
Product Dimensions (Transmitter)	Approximately 3.4 x 1.4 inches (8.6 x 3.5 cm)
Item Weight	7 ounces (total package)

Image: Detailed dimensions of the compact wireless doorbell receiver and push button.

8. Warranty and Support

SURFOU is committed to providing high-quality products and excellent customer service. If you encounter any questions or issues with your wireless doorbell, please do not hesitate to contact us.

Our customer support team aims to respond to all inquiries within 24 hours.

For support, please refer to the contact information provided with your purchase or visit the official SURFOU store on Amazon: SURFOU Store

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question