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### Crosscall 1001011101114

# Crosscall CORE-M5 User Manual

Model: 1001011101114

## INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Crosscall CORE-M5 rugged smartphone. Designed for durability and performance in challenging environments, the CORE-M5 is built to withstand various conditions while providing essential communication and smart device functionalities.

Please read this manual thoroughly before using your device to ensure proper operation and to maximize its lifespan.

## PACKAGE CONTENTS

Upon opening the package, verify that all items are present:

- Crosscall CORE-M5 Device
- USB Charging Cable
- Quick Start Guide





Image: Front angled view of the Crosscall CORE-M5 device, highlighting its robust design and display.

## SETUP

### 1. Inserting the SIM Card and Memory Card

The CORE-M5 supports SIM cards for cellular connectivity and an optional memory card for expanded storage. Locate the SIM/memory card tray on the side of the device.

1. Power off the device completely.
2. Use the provided SIM ejector tool (or a small paperclip) to open the SIM/memory card tray.
3. Carefully place your SIM card(s) and/or memory card into the designated slots on the tray, ensuring correct orientation as indicated on the tray.
4. Gently push the tray back into the device until it clicks into place.



Image: A user demonstrating the insertion of a SIM card into the device's slot.

## 2. Initial Charging

Before first use, it is recommended to fully charge your CORE-M5.

1. Connect the USB charging cable to the device's charging port.
2. Connect the other end of the cable to a compatible USB power adapter or a computer's USB port.
3. The charging indicator on the screen will show the charging status. Allow the device to charge until the battery icon indicates a full charge.

## 3. Powering On and Initial Configuration

1. Press and hold the Power button (usually located on the side) until the Crosscall logo appears.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

## OPERATING THE CORE-M5

### Basic Navigation

- **Touchscreen:** Navigate the device using taps, swipes, and pinch gestures on the 4.95-inch touchscreen display.
- **Power Button:** Press to turn the screen on/off, or press and hold to power off/restart the device.
- **Volume Buttons:** Adjust media volume, call volume, or ringtone volume.

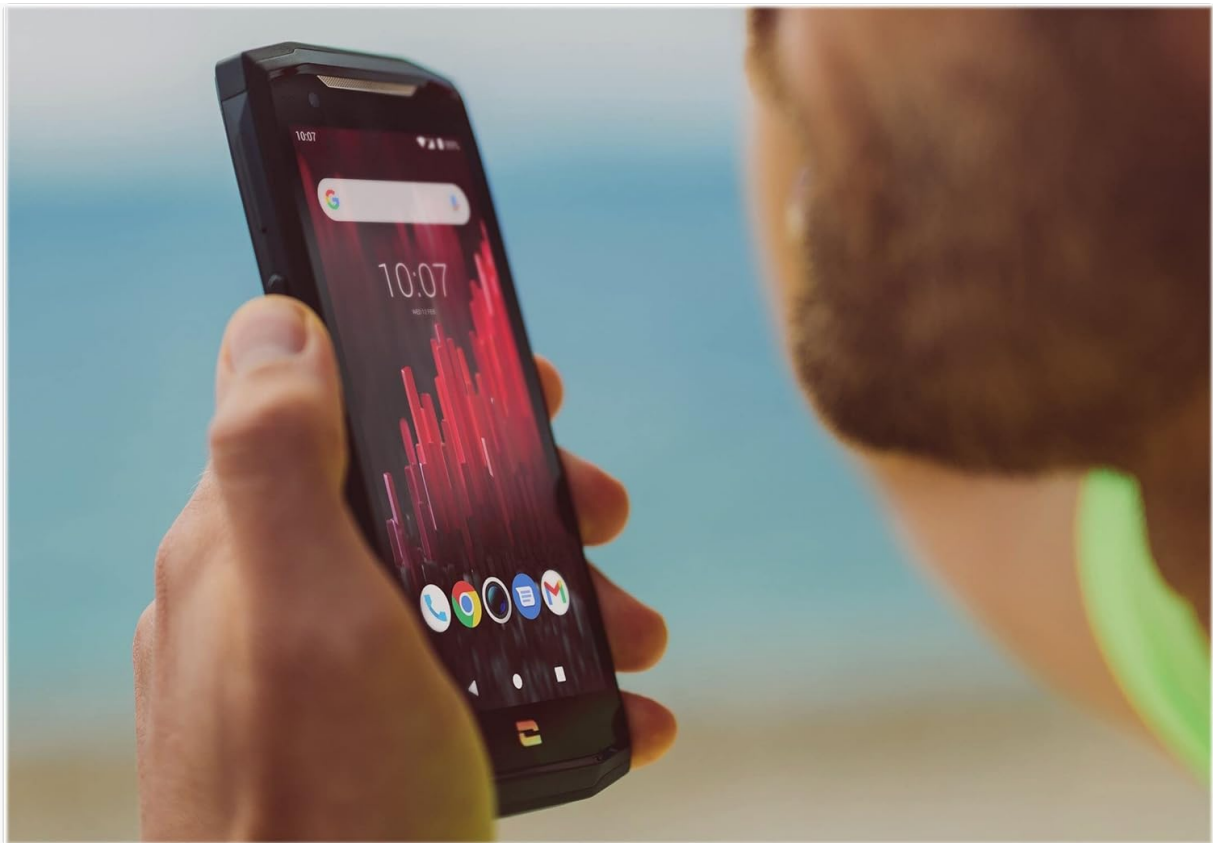


Image: The CORE-M5 in use, demonstrating its compact size and clear display for outdoor visibility.

## Connectivity

- **Wi-Fi:** Access Wi-Fi settings from the Quick Settings panel or Settings app to connect to wireless networks.
- **Bluetooth:** Pair with Bluetooth devices such as headphones, speakers, or other smartphones via the Bluetooth settings.
- **USB:** Connect the device to a computer using the USB cable for data transfer or charging.
- **Cellular Data:** Enable or disable mobile data from the Quick Settings or Network & Internet settings. Supports 2G and 3G cellular technologies.

## Camera Functionality

The CORE-M5 features both front and rear cameras for capturing photos and videos.

- Open the Camera application from the home screen or app drawer.
- Tap the shutter button to take a photo or switch to video mode to record.
- Use the on-screen controls to switch between front and rear cameras, adjust zoom, or apply filters.



Image: Detailed view of the CORE-M5's rear, highlighting the camera module and the X-Link magnetic connection system.

### **X-Link System**

The CORE-M5 is equipped with Crosscall's X-Link magnetic connection system on the back, allowing for easy attachment of compatible accessories such as chargers, mounts, and external batteries.

- Align the X-Link accessory with the magnetic connector on the back of your CORE-M5.
- The magnets will guide the accessory into place, ensuring a secure connection.



Image: The CORE-M5 securely mounted in a vehicle, demonstrating the utility of the X-Link system for hands-free use.

## MAINTENANCE

- **Cleaning:** Use a soft, damp cloth to clean the device. Avoid harsh chemicals or abrasive materials. Ensure all ports are closed before cleaning if exposed to water.
- **Water and Dust Resistance:** The CORE-M5 is designed to be rugged. However, ensure all port covers are securely closed to maintain water and dust resistance. Avoid prolonged submersion beyond specified limits.
- **Battery Care:** To prolong battery life, avoid extreme temperatures. Do not allow the battery to fully discharge frequently.
- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Device will not power on	Low battery; software crash	Charge the device for at least 30 minutes. Perform a forced restart by holding the Power button for 10-15 seconds.
Screen is unresponsive	Temporary software glitch	Restart the device. If unresponsive, perform a forced restart.
Poor call quality / No network	Weak signal; incorrect SIM insertion; network issue	Move to an area with better signal. Reinsert the SIM card. Contact your network provider.



Problem	Possible Cause	Solution
Apps crashing or freezing	Insufficient memory; app conflict; outdated software	Close background apps. Clear app cache/data. Update apps and system software. Free up storage space.

## SPECIFICATIONS

Feature	Detail
Model Name	1001011101114
Brand	Crosscall
Operating System	Android
CPU Model	Cortex
Screen Size	4.95 Inches
Resolution	1026 x 513
RAM	3 GB
Memory Storage Capacity	32 GB
Battery Capacity	4000 mAh
Phone Talk Time	24 Hours
Connectivity	Bluetooth, Wi-Fi, USB
Cellular Technology	2G, 3G
Wireless Carrier	Unlocked
Cameras	Rear, Front
Color	Black
Product Dimensions	4.25 x 0.79 x 4.25 inches
Item Weight	8 ounces (226.6 Grams)
First Available	September 21, 2021

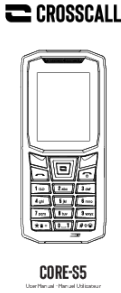

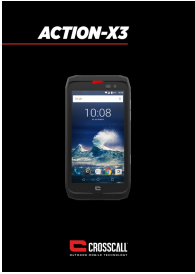


## WARRANTY AND SUPPORT

Crosscall products are known for their durability and come with a manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Crosscall website.

For technical support, troubleshooting assistance, or service requests, please contact Crosscall Customer Service through their official channels. Have your product model number (1001011101114) and purchase information ready when contacting support.

Official Crosscall Website: [www.crosscall.com](http://www.crosscall.com)

## Related Documents - 1001011101114

 <p>CROSSCALL CORE-S5 User Manual - Manual Utilisateur</p>	<p><a href="#">CROSSCALL CORE-S5 User Manual: Comprehensive Guide</a></p> <p>Explore the CROSSCALL CORE-S5 user manual for detailed instructions, features, safety guidelines, and specifications. Learn how to set up and use your rugged mobile phone.</p>
 <p>CROSSCALL CORE-M6</p>	<p><a href="#">CROSSCALL CORE-M6: Ultra-Rugged Smartphone for Demanding Professionals</a></p> <p>Discover the CROSSCALL CORE-M6, an ultra-rugged, waterproof, and durable smartphone designed for field professionals. Featuring exceptional battery life, powerful audio, advanced connectivity, and multi-functional capabilities, it's built to withstand extreme conditions and enhance productivity.</p>
 <p>ACTION-X3 CROSSCALL</p>	<p><a href="#">CROSSCALL ACTION-X3 User Manual - Rugged Smartphone Guide</a></p> <p>Explore the features and safety guidelines of the CROSSCALL ACTION-X3, a durable, IP68 waterproof, and MIL-STD-810G certified smartphone designed for extreme conditions. Learn about X-Link technology, battery life, and more.</p>
 <p>CROSSCALL CORE-S5 Guide de démontage</p>	<p><a href="#">Crosscall CORE-S5 Disassembly and Reassembly Guide</a></p> <p>A comprehensive guide for disassembling and reassembling the Crosscall CORE-S5 smartphone, including safety warnings, necessary tools, and step-by-step instructions for component replacement.</p>
 <p>SHARK-X3 CROSSCALL</p>	<p><a href="#">Crosscall SHARK-X3 User Manual - Rugged IP68 Mobile Phone Guide</a></p> <p>Comprehensive user manual for the Crosscall SHARK-X3, an IP68 certified, waterproof, and rugged mobile phone. Details safety, features, menus, settings, technical specifications, and important instructions.</p>





CORE-X5

### [CROSSCALL CORE-X5 : Guide d'utilisation et caractéristiques principales](#)

Découvrez le CROSSCALL CORE-X5, un smartphone robuste conçu pour les professionnels. Profitez de ses fonctions de communication avancées (PMR, X-TALK), de sa puissance (Snapdragon 665), de sa durabilité exceptionnelle (IP68, résistance aux chutes) et de sa garantie de 5 ans. Plus d'informations sur [www.crosscall.com](http://www.crosscall.com).