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› Music Hero TWS Wireless Earbuds User Manual

MUSIC HERO MHTWSKOMBOBTB

Music Hero TWS Wireless Earbuds User Manual

Model: MHTWSKOMBOBTB

PRODUCT OVERVIEW

The Music Hero TWS Wireless Earbuds are designed for a seamless audio experience, featuring an Air Conduction System that allows natural sound perception while remaining aware of your surroundings. These compact earbuds come with an integrated microphone for calls and voice notes, and intuitive touch controls for managing music and calls directly from the earbuds.

The included charging case features an LCD screen to display battery levels and provides convenient on-the-go charging.



Image: Music Hero TWS Wireless Earbuds with their charging case, displaying the LCD screen with battery percentage.

SETUP AND FIRST USE

1. **Initial Charge:** Before first use, fully charge the earbuds and the charging case. Place the earbuds into the

charging case. Connect the charging case to a power source using the included USB-A to USB-C cable. The LCD screen on the case will indicate the charging status. A full charge takes approximately 3 hours for the case and 1 hour for the earbuds when placed in the case.

2. Pairing with Device:

- Ensure the earbuds are charged and removed from the charging case.
- Turn on Bluetooth on your smartphone, tablet, or laptop.
- Search for available Bluetooth devices. The earbuds should appear as "Music Hero TWS" or similar.
- Select the earbuds to pair. A confirmation sound will indicate successful pairing.

3. **Wearing the Earbuds:** The earbuds are designed for an "Air Conduction System" experience. Simply place them comfortably near your ear canal without inserting them deeply. The integrated ear hooks ensure optimal stability, making them suitable for various activities, including sports.

OPERATING INSTRUCTIONS

Touch Controls

The Music Hero TWS earbuds feature integrated touch controls for easy management of audio and calls.

Action	Control
Play/Pause Music	Single tap on either earbud
Next Track	Double tap on the right earbud
Previous Track	Double tap on the left earbud
Volume Up	Triple tap on the right earbud
Volume Down	Triple tap on the left earbud
Answer/End Call	Single tap on either earbud during an incoming call
Reject Call	Press and hold either earbud for 2 seconds during an incoming call
Activate Voice Assistant	Press and hold either earbud for 3 seconds

Charging the Earbuds and Case

- **Earbud Charging:** Place the earbuds into the charging case. They will automatically begin charging. The LCD screen on the case will show the individual earbud battery levels.
- **Case Charging:** When the charging case battery is low, connect it to a USB power adapter or power bank using the provided USB-A to USB-C cable. The LCD screen will display the case's battery percentage.
- **Battery Life:** Earbuds provide up to 3 hours of music playback on a single charge. The charging case provides multiple additional charges.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the earbuds and charging case. Do not use abrasive cleaners or immerse the devices in water.
- **Storage:** Store the earbuds in their charging case when not in use to protect them and keep them charged. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the device regularly, even if not in constant use.
- **Water Resistance:** The earbuds are rated as waterproof. However, avoid prolonged submersion or exposure to high-pressure water jets. Dry thoroughly if exposed to moisture before placing back in the charging case.

TROUBLESHOOTING

Earbuds not pairing or connecting:

- Ensure earbuds are charged.
- Turn off and on Bluetooth on your device.
- Forget the device from your Bluetooth settings and try pairing again.
- Ensure earbuds are within the 10-meter operating range of your device.

No sound or low volume:

- Check the volume level on both your connected device and the earbuds (using touch controls).
- Ensure earbuds are properly placed in your ears.
- Verify that the correct audio output device is selected on your smartphone/computer.

Charging case not charging:

- Check the USB-C cable and power adapter for damage.
- Try a different USB port or power source.
- Ensure the cable is fully inserted into both the case and the power source.

SPECIFICATIONS

Feature	Detail
Model Number	MHTWSKOMBOBTB
Connectivity Technology	Wireless (Bluetooth)
Control Type	Touch Control

Feature	Detail
Charging Time (Earbuds)	Approx. 1 hour (in case)
Charging Time (Case)	Approx. 3 hours
Music Playback Time	Up to 3 hours
Operating Range	Up to 10 meters
Microphone	Integrated
Water Resistance Level	Waterproof
Frequency Range	20 Hz - 20,000 Hz
Battery Composition	Lithium-polymer
Weight	91 Grams
Material	Plastic

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Music Hero website or contact your retailer. Keep your proof of purchase for warranty claims.

Return Policy: 30-day refund/replacement policy through Amazon (if purchased via Amazon).

Manufacturer: Music Hero

Country of Origin: China