Work Work PRO Wireless Headset

Work PRO Wireless Headset User Manual

Model: Work PRO Wireless Headset

Brand: Work

1. INTRODUCTION

Thank you for purchasing the Work PRO Wireless Headset. This manual provides detailed instructions for setting up, operating, and maintaining your new headset. Please read this manual thoroughly before use to ensure optimal performance and longevity of your device.

2. PRODUCT OVERVIEW

The Work PRO Wireless Headset is designed for professional use, offering high-quality audio and clear communication. It features dual Bluetooth 5.0 connectivity and a 3.5mm wired option for versatile use with devices such as the Samsung Galaxy S10 series, other smartphones, laptops, and tablets.

This image displays the Work PRO Wireless Headset in black, featuring over-ear cups, an adjustable headband, and a flexible boom microphone extending from the left earcup. A small blue indicator light is visible on the earcup.
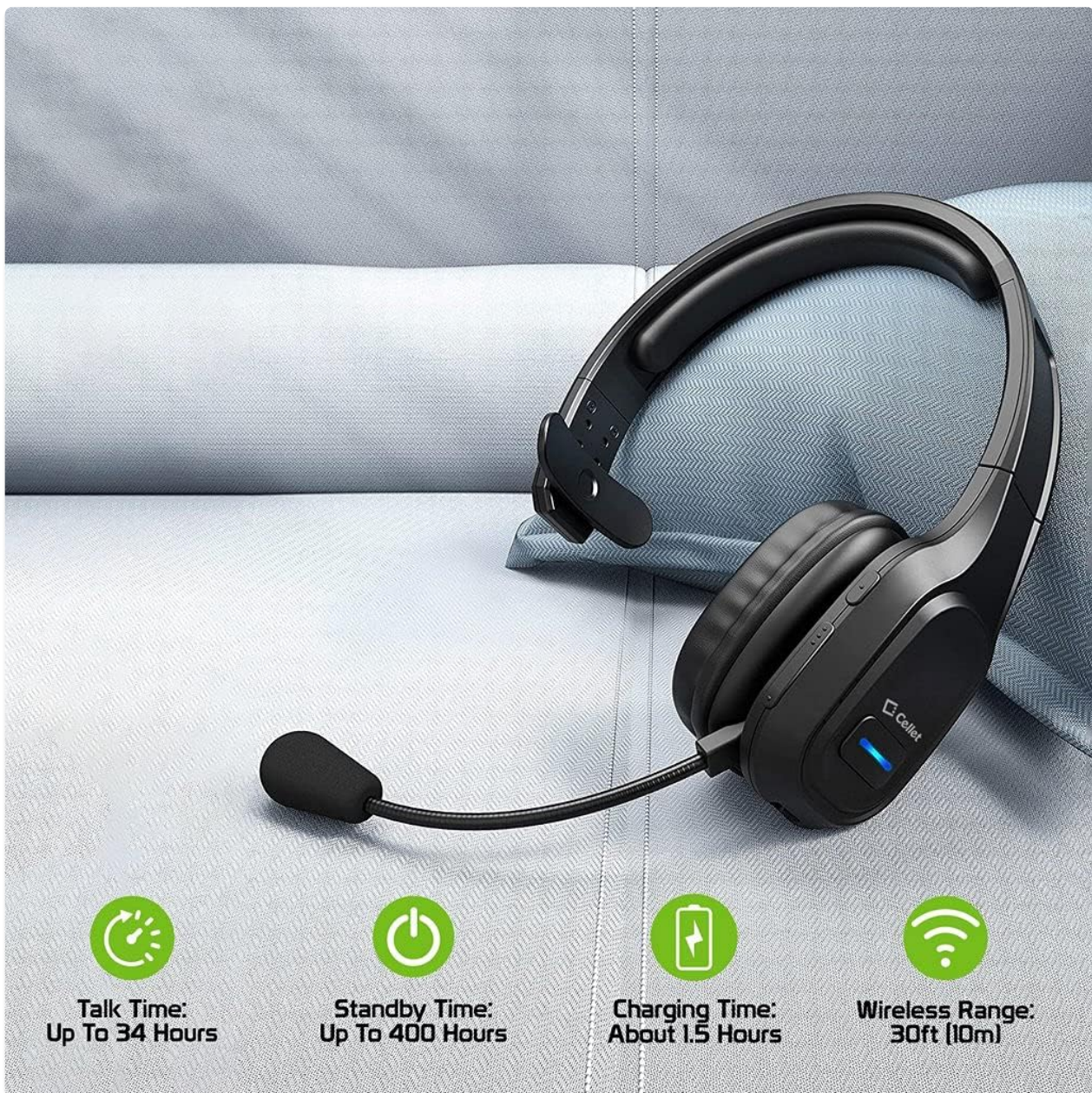
3. KEY FEATURES

- **Ultra-Professional Quality:** Lightweight design with noise-isolating earcups.

- **Clear Communication:** Built-in dual noise-cancelling microphones deliver clear communication.

- **Dual Connectivity:** Equipped with DUAL Wireless Version V5 Bluetooth Long Range Technology (up to 30 feet) and a backup 3.5mm / 1/8 inch cable for wired use.

- **Easy Control:** Multifunctional button allows for easy management of calls (answer/reject/pause/hang up) and music playback.

- **Voice Notifications:** Informs you of incoming calls, battery level, and pairing status.

- **Extended Battery Life:** Offers up to 34 hours of talk time, 18+ hours of music playback, and 400 hours of standby time.

- **Wide Compatibility:** Certified compatible with Samsung Galaxy S10/S10e/S10+/S10 Plus/10 5G/Lite, and many other smartphones, laptops, computers, tablets, supporting Android, Windows, and iOS systems.

A man is shown wearing the Work PRO Wireless Headset while working at a computer, illustrating the headset's noise reduction and echo cancelling capabilities for clear communication in an office environment.

This image highlights the impressive battery life and wireless range of the Work PRO headset. Icons indicate up to 34 hours talk time, 400 hours standby time, approximately 1.5 hours charging time, and a wireless range of 30 feet (10 meters).

4. PACKAGE CONTENTS

Please verify that all items are present in your package:

- Work PRO Wireless Headset
- 3.5mm / 1/8 inch Audio Cable
- USB Type-C Charging Cable
- User Manual (this document)

The Work PRO Wireless Headset is displayed alongside its retail box, which features branding and product information. This image shows what is included in the product package.

5. SETUP AND PAIRING

5.1 Initial Setup (Wireless Mode)

Follow these steps to pair your headset with a Bluetooth-enabled device:

1. **Power On:** Power on the headset. A blue light will illuminate to indicate it is on.
2. **Pairing Mode:** Wait for the voice prompt "Pairing". This confirms the headset is ready to connect.
3. **Device Bluetooth Settings:** On your device (e.g., smartphone, tablet), navigate to the Bluetooth settings.
4. **Search and Connect:** Search for available devices. You should see "Cellet" or "EBBOOMM100" appear in the list. Select it to connect.
5. **Connection Confirmation:** Once connected, the Bluetooth Headset will flash blue approximately every 8 seconds, indicating a successful connection.

5.2 Wired Mode Connection

For wired use, simply connect the provided 3.5mm audio cable to the headset's audio jack and to your device's 3.5mm audio port. The headset will function without power in wired mode, providing continuous audio.

This image illustrates the dual connectivity options of the Work PRO headset. On the left, 'Wireless Mode' shows the headset pairing simultaneously with two mobile devices. On the right, 'Wired Mode' shows a hand connecting a USB-C cable to the headset, emphasizing wide compatibility and continuous power.

6. Operating Instructions

6.1 Power On/Off

To power on the headset, press and hold the Multifunctional button until the blue indicator light appears. To power off, press and hold the Multifunctional button again until the light turns off.

6.2 Call Management

- **Answer/End Call:** Press the Multifunctional button once.

- **Reject Call:** Press and hold the Multifunctional button for approximately 2 seconds.

6.3 Music Playback

- **Play/Pause:** Press the Multifunctional button once.

Note: Volume control is typically managed directly from your connected device.

7. CHARGING

To charge your Work PRO Wireless Headset, connect the provided USB Type-C charging cable to the headset's charging port and to a compatible USB power source (e.g., computer USB port, USB wall adapter).

- A full charge takes approximately 1.5 hours.

- The charging indicator light will show the charging status (refer to the light behavior section in the full manual if available).

- **Important:** A USB wall charger is NOT included. Please use any standard USB charger compatible with your device.

8. MAINTENANCE

Proper care will ensure the longevity of your headset:

- **Cleaning:** Clean the headset regularly with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.

- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures when not in use.

- **Avoid Liquids:** Do not expose the headset to water or other liquids.

- **Disassembly:** Do not attempt to disassemble or modify the headset, as this will void the warranty.

Superior Comfort For All-day Use

Anti-Slip Pad

Soft Ear Pad

Adjustable Headband

This image highlights the design elements contributing to the Work PRO headset's superior comfort for all-day use. It shows an anti-slip pad on the headband, soft ear pads, and an adjustable headband mechanism.

9. TROUBLESHOOTING

If you encounter issues with your headset, please refer to the following common solutions:

9.1 No Power

- Ensure the headset is fully charged. Connect it to a power source using the USB Type-C cable.

9.2 Cannot Pair with Device

- Make sure the headset is in pairing mode (blue light flashing, "Pairing" prompt).
- Ensure Bluetooth is enabled on your device.
- Move the headset closer to your device (within 30 feet).
- Forget previous pairings for "Cellet" or "EBBOOMM100" on your device's Bluetooth list and try pairing again.

- Restart both the headset and your device.

9.3 No Sound / Poor Sound Quality

- Check the volume levels on both the headset and your connected device.
- Ensure the headset is properly connected (either via Bluetooth or the 3.5mm wired cable).
- If using Bluetooth, ensure you are within the effective wireless range.
- For wired connection, ensure the 3.5mm cable is fully inserted into both the headset and your device.

9.4 Microphone Not Working

- Ensure the boom microphone is properly positioned near your mouth.
- Check microphone input settings on your connected device to ensure the headset is selected as the audio input device.
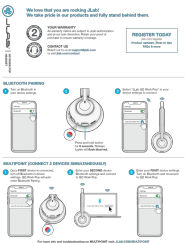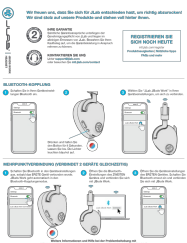
10. SPECIFICATIONS

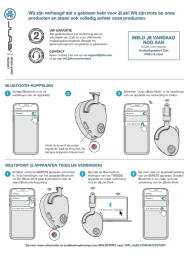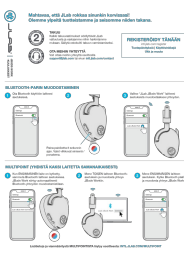| Feature	Value
Brand	Work
Model	Work PRO Wireless Headset
Connectivity Technology	Wireless, Bluetooth 5
Wireless Communication Technology	Bluetooth
Headphones Jack	3.5 mm Jack
Frequency Response	48000 KHz
Noise Control	Active Noise Cancellation
Ear Placement	In Ear (Note: Product is Over-Ear/On-Ear, discrepancy in source data)
Form Factor	On Ear
Control Method	Touch
Material	Stainless Steel, Plastic
Color	Black
Item Weight	4 Ounces
Specific Uses For Product	Communication
Included Components	Cable
Cable Feature	Detachable

Feature	Value
Manufacturer	Work
Date First Available	August 30, 2021
UPC	617531977550

11. Warranty and Support

For warranty information, technical support, or any inquiries regarding your Work PRO Wireless Headset, please refer to the contact details provided with your purchase or visit the official Work brand website. Keep your proof of purchase for warranty claims.

Related Documents - Work PRO Wireless Headset

[EPOS H3PRO Hybrid Gaming Headset: Frequently Asked Questions](#)
Get detailed answers to common questions about the EPOS H3PRO Hybrid wireless gaming headset, covering features like power management, volume control, simultaneous Bluetooth connectivity, battery life, software integration, microphone functionality, and Active Noise Cancellation (ANC).

[JLab Go Work Pop Wireless Headset: Pairing, Multipoint, and Usage Guide](#)
A comprehensive guide to the JLab Go Work Pop wireless headset, covering Bluetooth pairing, multipoint connectivity for multiple devices, button functions, charging instructions, and essential usage cautions.

[Genie Mobile Elevated Work Platform: Safe Exiting Procedures and Guidelines](#)
This document provides essential safety procedures and requirements for exiting Genie mobile elevated work platforms (MEWPs). It covers operator responsibilities, employer obligations, equipment specifications, and regulatory compliance for safe egress from aerial work platforms.

[JLab JBuds Work Headset: User Manual and Features](#)
A comprehensive guide to the JLab JBuds Work headset, detailing Bluetooth pairing, multipoint connection, button functions, microphone usage, charging, AUX input, and important safety precautions.

[JLab JBuds Work Headset User Guide and Features](#)

Comprehensive guide to the JLab JBuds Work headset, covering Bluetooth pairing, multipoint connectivity, button functions, charging, and important usage information.

[JLab JBuds Work Wireless Headphones: User Manual and Guide](#)

Detailed user manual for JLab JBuds Work wireless headphones. Learn about Bluetooth pairing, multipoint connectivity, button functions, charging, AUX input, and important safety warnings.