Hitachi HA24E2350

Hitachi HA24E2350 24-inch Android TV User Manual

Model: HA24E2350

Introduction

This user manual provides essential information for the safe and efficient operation of your Hitachi HA24E2350 24-inch Android TV. Please read these instructions carefully before using the product and retain them for future reference.



Image: Front view of the Hitachi HA24E2350 TV, highlighting its various connectivity ports including HDMI, USB, CI+ Slot, Ethernet, VGA, Headphone, Coaxial Audio, and Antenna input.

Safety Information

Always follow basic safety precautions when using this television to reduce the risk of fire, electric shock, and injury.

- Do not expose the TV to rain or moisture.
- Do not open the cabinet; refer servicing to qualified personnel.
- Ensure proper ventilation and do not block ventilation openings.
- Use only the power cord supplied with the TV.
- Keep batteries away from children.

Package Contents

Verify that all items are present in the package:

- Hitachi HA24E2350 24-inch Android TV
- TV Stand
- Remote Control
- 2 x AAA Batteries for Remote Control

- User Manual (DE/EN/FR/IT)

Setup

1. Attaching the Stand

Carefully place the TV screen-down on a soft, flat surface. Attach the TV stand to the bottom of the television using the provided screws. Ensure the stand is securely fastened.



Image: Side view of the Hitachi HA24E2350 TV with detailed dimensions, including stand depth.

2. Connecting Peripherals

Connect your external devices to the appropriate ports on the TV.

- **HDMI (CEC+ARC):** Connect Blu-ray players, game consoles, or other HDMI devices. The TV has 3 HDMI ports.
- **USB:** Connect USB storage devices for media playback or PVR functionality. The TV has 2 USB ports.
- **CI+ Slot:** Insert a CI+ module for encrypted digital channels.
- **Ethernet:** Connect an Ethernet cable for a wired internet connection.

- **VGA:** Connect a computer for use as a monitor.
- **Headphone Output:** Connect headphones for private listening.
- **Coaxial Audio Output:** Connect to an external audio system.
- **Antenna (RF/F):** Connect your DVB-T2/C/S2 antenna or cable feed.

3. Power Connection

Plug the power cord into the TV's power input, then into a wall outlet.

4. Initial Setup Wizard

Upon first power-on, the TV will guide you through the initial setup process, including language selection, network connection (Wi-Fi or Ethernet), channel scanning, and Google account setup.

Operating Instructions

1. Remote Control

Insert the two AAA batteries into the remote control. The remote allows you to navigate menus, change channels, adjust volume, and access smart TV features.



Image: The remote control for the Hitachi HA24E2350, featuring dedicated buttons for Google Assistant, Netflix, and YouTube for quick access.

2. Basic TV Functions

- **Power On/Off:** Press the power button on the remote or TV.
- **Channel Selection:** Use the number buttons or CH+/- buttons.
- **Volume Adjustment:** Use the VOL+/- buttons.
- **Source Selection:** Press the SOURCE button to switch between HDMI, AV, TV, etc.

3. Android TV Features

Your TV runs on the Android operating system, providing access to a wide range of smart features.

- **Google Play Store:** Download and install various applications like streaming services (Netflix, Prime Video, Disney+, YouTube, DAZN, etc.), games, and utilities.
- **Google Assistant:** Use voice commands to control your TV, search for content, get information, and manage smart home devices. Press the Google Assistant button on your remote and say "Ok Google" followed by your command.

- **Chromecast Built-in:** Cast content from your compatible mobile devices (smartphones, tablets) directly to your TV screen.



Image: The Google Play Store logo, illustrating the availability of numerous streaming applications such as Netflix, Prime Video, Disney+, and YouTube on the Android TV platform.



Image: "Works with Ok Google" branding, demonstrating the TV's compatibility with Google Assistant for voice commands.

4. HDR and Picture Quality

The TV supports HDR10 and HLG technologies, delivering enhanced contrast, vibrant colors, and detailed images for a more realistic viewing experience.



Image: A visual representation of HDR10 technology, emphasizing "Razor-sharp images" and vibrant colors in a beach scene.

5. PVR (Personal Video Recorder) Function

The TV is PVR Ready, allowing you to record live TV programs to an external USB storage device. It also supports TimeShift, enabling you to pause and rewind live television.



Image: "PVR Ready" feature, showing a USB stick for recording and a TV screen displaying a recorded football match, indicating USB recording and TimeShift capabilities.

Maintenance

- **Cleaning the Screen:** Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn marks, use a screen cleaner specifically designed for TVs, applied to the cloth, not directly to the screen.
- **Cleaning the Cabinet:** Use a soft, dry cloth to wipe the TV cabinet. Do not use abrasive cleaners or solvents.
- **Ventilation:** Ensure the ventilation openings on the back of the TV are not blocked to prevent overheating.
- **Power Cord:** Regularly check the power cord for any damage.

Troubleshooting

If you encounter issues with your TV, refer to the following common solutions.

- **No Power:**
  - Check if the power cord is securely plugged into the TV and the wall outlet.
  - Ensure the wall outlet is functioning by testing it with another device.
  - Press the power button on the TV itself, not just the remote.
- **No Picture/Sound:**
  - Verify the correct input source is selected (e.g., HDMI 1, TV).
  - Check all cable connections (HDMI, antenna, etc.) are secure.
  - Adjust the volume.
- **Remote Control Not Working:**

- Replace the batteries with new AAA batteries.
- Ensure there are no obstructions between the remote and the TV's IR sensor.

- **Wi-Fi Connection Issues:**
  - Restart your Wi-Fi router.
  - Go to the TV's network settings and try reconnecting to your Wi-Fi network.
  - Ensure the TV is within range of your Wi-Fi router.
  - Consider using a wired Ethernet connection if Wi-Fi remains unstable.
- **Slow Performance/App Crashes:**
  - Restart the TV by unplugging it from the power outlet for a few minutes, then plugging it back in.
  - Clear the cache of problematic apps in the TV's settings.
  - Ensure the TV's software is up to date.

If the problem persists, consult the full electronic manual or contact customer support.

Specifications

Brand	Hitachi
Model Number	HA24E2350
Screen Size	24 Inches (60 cm)
Display Resolution	1366 x 768 pixels (HD Ready)
HDR Support	HDR10, HLG
Operating System	Android TV
Refresh Rate	50 Hz
Tuners	DVB-T2 (Terrestrial), DVB-C (Cable), DVB-S2 (Satellite)
Connectivity	Wi-Fi, Bluetooth
Ports	3x HDMI (CEC+ARC), 2x USB, CI+ Slot, Ethernet, VGA, Headphone Out, Coaxial Audio Out, Antenna (RF/F)
Special Features	Google Assistant, Chromecast Built-in, Google Play Store, PVR Ready (USB Recording, TimeShift)
Color	Black
Power Consumption (SDR)	22.0 W
Power Consumption (HDR)	22.0 W
Standby Power	0.5 W
Networked Standby Power	2.0 W
Energy Efficiency Class (SDR)	F
Energy Efficiency Class (HDR)	F

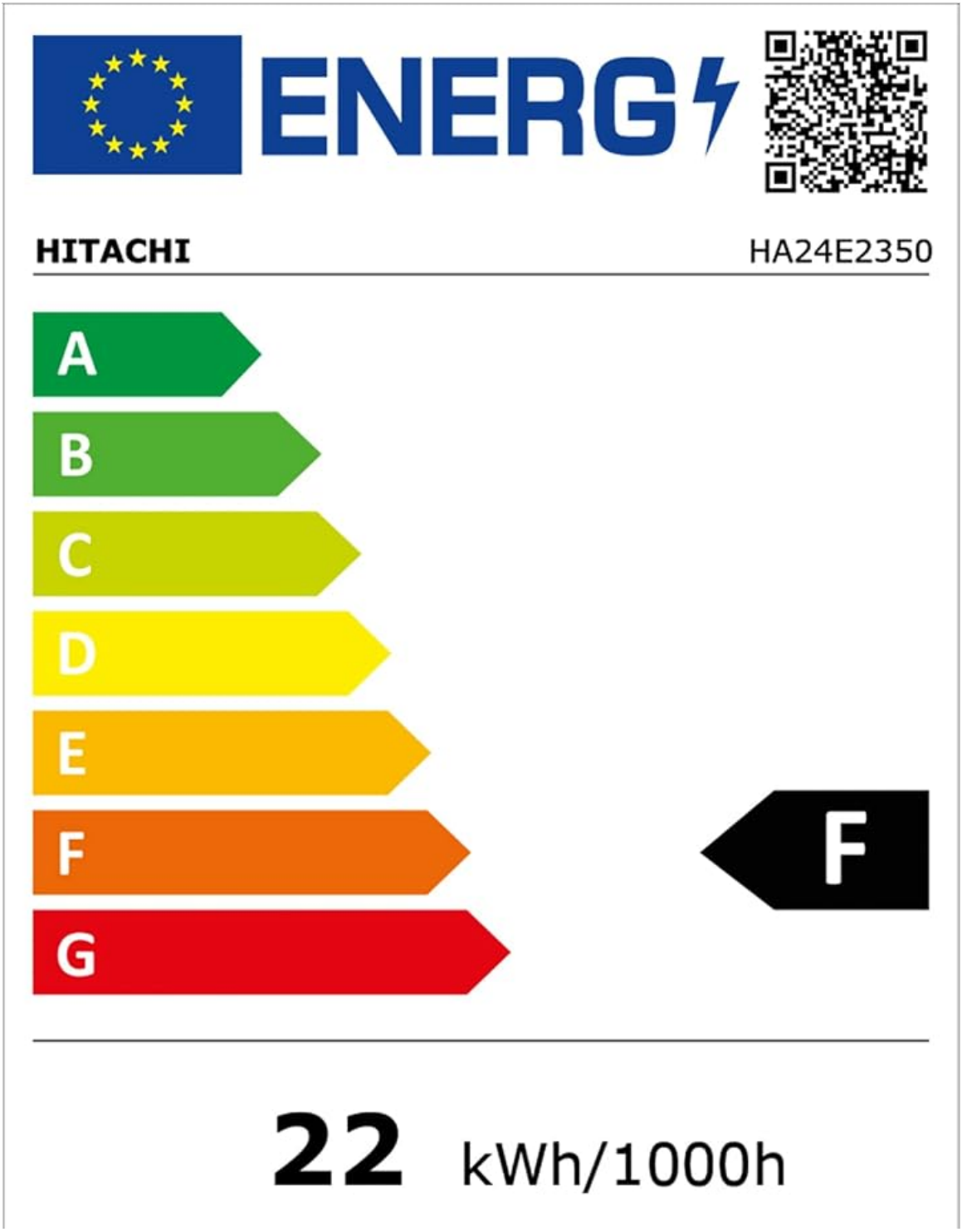
Visible Screen Area	24 dm²
Minimum Guaranteed Product Support	7 years

Product fiche pursuant to Delegated Regulation (EU) no. 2019/2013

Televisions	Value	Units
NAME ODER HANDELSMARKE DES LIEFERANTEN	HITACHI	
ANSCHRIFT DES LIEFERANTEN	PARKRING 6, 85748 GARCHING	
MODELLKENNUNG	HA24E2350	
ENERGIEEFFIZIENZKLASSE BEI STANDARD-DYNAMIKUMFANG (SDR)	F	
LEISTUNGSAUFNAHME IM EIN-ZUSTAND BEI STANDARD- DYNAMIKUMFANG (SDR)	22.0	W
ENERGIEEFFIZIENZKLASSE (HDR)	F	
LEISTUNGSAUFNAHME IM EIN-ZUSTAND BEI HOHEM DYNAMIKUMFANG (HDR), FALLS VORHANDEN	22.0	W
LEISTUNGSAUFNAHME IM AUS-ZUSTAND, FALLS ZUTREFFEND	N/A	W
LEISTUNGSAUFNAHME IM BEREITSCHAFTSZUSTAND, FALLS ZUTREFFEND	0.5	W
LEISTUNGSAUFNAHME IM VERNETZTEN BEREITSCHAFTSBETRIEB, FALLS ZUTREFFEND	2.0	W
ART DES ELEKTRONISCHEN DISPLAYS	TELEVISION	
SEITENVERHÄLTNIS	16:9	
BILDSCHIRMAUFLÖSUNG	1366x768	pixels
BILDSCHIRMDIAGONALE	60.0	cm
BILDSCHIRMDIAGONALE	24	inches
SICHTBARE BILDSCHIRMFLÄCHE	15.3	dm2
VERWENDETE PANEL-TECHNOLOGIE	LCD	
AUTOMATISCHE HELLIGKEITSREGELUNG (ABC) VORHANDEN	Nein	
SPRACHERKENNUNGSSENSOR VORHANDEN	Nein	
ANWESENHEITSSENSOR VORHANDEN	Nein	
BILDWIEDERHOLFREQUENZ (STANDARD)	50	Hz
MINDESTENS GARANTIERTE VERFÜGBARKEIT VON SOFTWARE- UND FIRMWARE- AKTUALISIERUNGEN (AB DEM ZEITPUNKT DER BEENDIGUNG DES INVERKEHRBRINGENS)	8	
MINDESTENS GARANTIERTE VERFÜGBARKEIT VON ERSATZTEILEN (AB DEM ZEITPUNKT DER BEENDIGUNG DES INVERKEHRBRINGENS)	7	
MINDESTENS GARANTIERTE PRODUKTUNTERSTÜTZUNG	7	
MINDESTLAUFZEIT DER VOM LIEFERANTEN ANGEBOTENEN ALLGEMEINEN GARANTIE	0	
ART DER STROMVERSORGUNG (NETZTEIL)	INTERN	

EXTERNES NETZTEIL (NICHT GENORMT, IN DER VERKAUFSVERPACKUNG ENTHALTEN)		
EINGANGSSPANNUNG		V
AUSGANGSSPANNUNG		V
GENORMTES EXTERNES NETZTEIL (ODER GEEIGNETES NETZTEIL, FALLS NICHT IN DER VERKAUFSVERPACKUNG ENTHALTEN)		
BENÖTIGTE AUSGANGSSPANNUNG		V
BENÖTIGTE STROMSTÄRKE (MINDESTWERT)		A
BENÖTIGTE STROMFREQUENZ		Hz

Image: Official Product Fiche detailing technical specifications and energy consumption data for the Hitachi HA24E2350 TV.



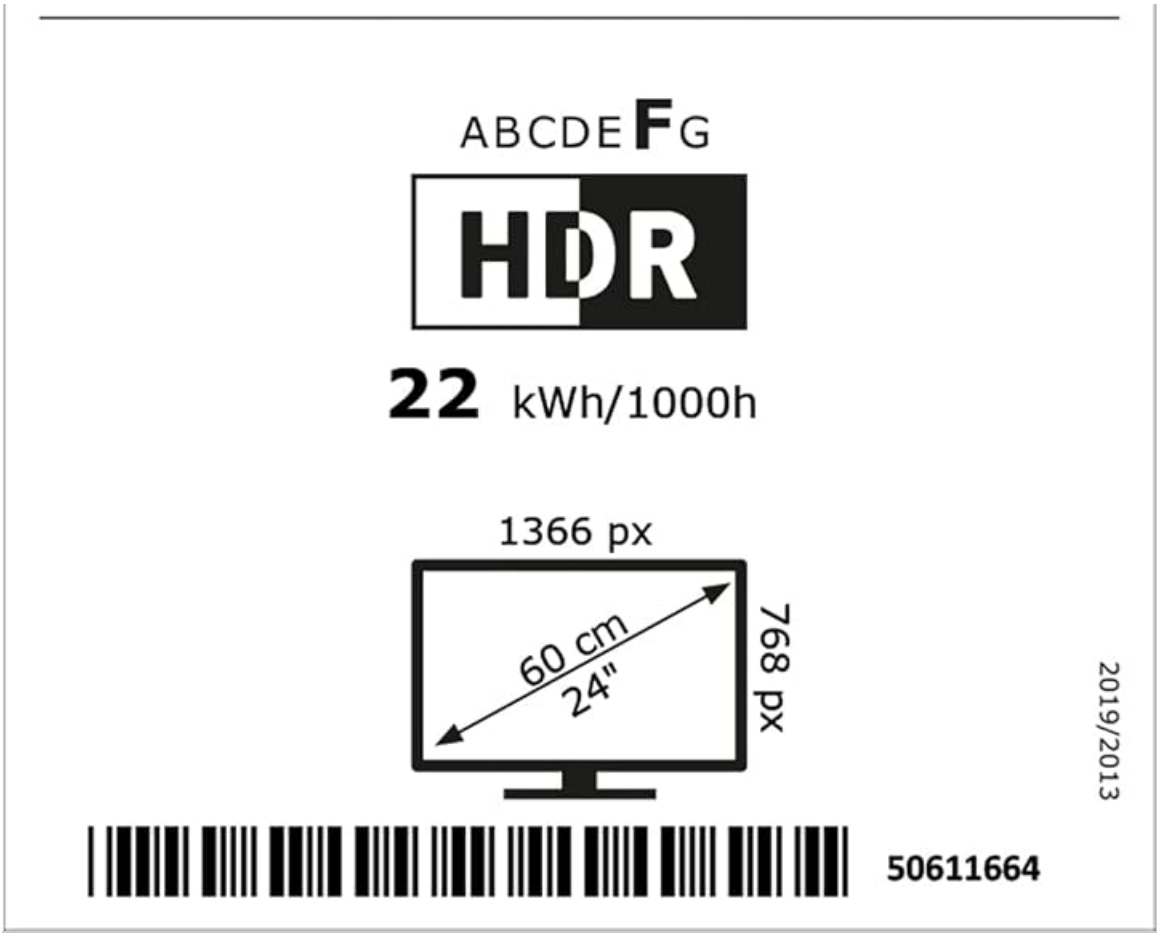


Image: EU Energy Label for the Hitachi HA24E2350 TV, showing energy efficiency class F for both SDR and HDR content, and power consumption values.

For more details, refer to the EU EPREL database (QR code 702639).

Warranty and Support

This product comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions.
For technical support or service inquiries, please contact your local Hitachi customer service. Keep your purchase receipt and model number (HA24E2350) ready when contacting support.

- Minimum Guaranteed Product Support: 7 years
- Software Updates Guaranteed Until: Information not available
- Spare Parts Availability: Information not available

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question