

## Napoleon PRO285X-MK-PHM

# Napoleon PHANTOM TravelQ Portable PRO Propane Gas Grill

Model: PRO285X-PHM

Brand: Napoleon

## INTRODUCTION

This manual provides essential information for the safe and efficient operation, assembly, and maintenance of your Napoleon PHANTOM TravelQ Portable PRO Propane Gas Grill. Please read this manual thoroughly before using the grill for the first time and keep it for future reference.

The Napoleon PHANTOM TravelQ PRO285X-PHM is a portable propane gas grill designed for versatile outdoor cooking. It features a matte black finish, a high-top lid, and two stainless steel burners, making it suitable for various grilling tasks from hamburgers to larger roasts. Its folding scissor cart with all-terrain wheels ensures easy transport and compact storage.

## SAFETY INFORMATION

**WARNING:** For outdoor use only. Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

**DANGER:** If you smell gas:

1. Shut off gas to the appliance.
2. Extinguish any open flame.
3. Open lid.
4. If odor continues, keep away from the appliance and immediately call your gas supplier or fire department.

Always ensure proper ventilation and keep the grill away from combustible materials. Never leave the grill unattended while in use. Keep children and pets away from the grill during operation.

## ASSEMBLY AND SETUP

The Napoleon PHANTOM TravelQ PRO285X-PHM is designed for straightforward assembly and portability. Follow these general guidelines for setup:

- **Unpacking:** Carefully remove all components from the packaging. Verify all parts are present according to the packing list.
- **Scissor Cart Assembly:** The unique 'X' design of the cart provides stability. Assemble the cart according to the included diagrams, ensuring all locking mechanisms are engaged. The large, all-terrain wheels facilitate easy mobility.
- **Grill Head Placement:** Securely attach the grill head to the assembled scissor cart.
- **Propane Connection:** Connect the grill to a propane tank. This model supports both large propane tanks and small camping-size propane tanks. Ensure all connections are tight and check for leaks using a soapy water solution before lighting.
- **Side Shelves:** Extend the side shelves for additional workspace. These are part of the stylish matte black finish.



*Image: The Napoleon PHANTOM TravelQ Portable PRO Propane Gas Grill fully assembled on its scissor cart, ready for use.*





*Image: The grill in its compact, folded position, demonstrating its space-saving design for storage or transport.*



*Image: Two individuals demonstrating the portability of the grill by loading it into a vehicle, highlighting its suitability for travel.*

## OPERATING INSTRUCTIONS

Your Napoleon PHANTOM TravelQ grill is equipped with features for optimal cooking performance.

- **Ignition (JETFIRE IGNITION):** To light the grill, ensure the propane tank is connected and open. Turn the burner control knob to the HIGH position and press the JETFIRE ignition button. If the burner does not light within 5 seconds, turn the knob to OFF, wait 5 minutes, and repeat the process.
- **Temperature Control (Two Burners):** The grill features two separate burners, allowing for precise temperature control. You can use both burners for direct high-heat searing or one burner for indirect cooking, ideal for roasting or smoking. Adjust the control knobs to achieve desired heat levels.
- **Cooking Grates (Cast Iron):** The iconic cast iron cooking grids provide even heat distribution and create distinctive sear marks. Preheat the grill for 10-15 minutes before placing food on the grates.
- **High-Top Lid:** The high-top lid provides ample space for gourmet grilling, accommodating larger items like roasts, whole chickens, or turkeys.
- **Hinged Warming Rack:** Utilize the included warming rack for keeping cooked food warm or for additional cooking space. Its hinged design allows it to flip back for full access to the main cooking



grids when not in use.

- **Wind-Proof Design:** The grill's design ensures optimal airflow and consistent flame, even in windy conditions, preventing interruptions during cooking.



*Image: The grill with its lid open, revealing the cast iron cooking grates and the hinged warming rack, ready for cooking.*

## MAINTENANCE AND CARE

Regular maintenance ensures the longevity and performance of your grill.

- **Cleaning Grates:** After each use, while the grates are still warm, use a grill brush to remove food residue. For deeper cleaning, remove grates and wash with warm soapy water.
- **Exterior Cleaning:** Wipe down the matte black exterior with a damp cloth and mild detergent. Avoid abrasive cleaners that could damage the finish.

- **Grease Tray:** Regularly check and clean the grease tray to prevent flare-ups and maintain hygiene.
- **Storage:** When not in use, especially for extended periods, store the grill in a dry, protected area. The compact design allows it to be tucked away, stand upright, or even hang for easy storage. Disconnect the propane tank before storing.

## TROUBLESHOOTING

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If you encounter issues with your grill, refer to the following common troubleshooting tips:

- **Burner Not Lighting:**
  - Check propane tank level.
  - Ensure propane tank valve is fully open.
  - Verify gas hose connections are secure and not kinked.
  - Inspect igniter electrode for damage or blockage.
- **Uneven Heating:**
  - Clean cooking grates and burner ports to remove debris.
  - Ensure burners are properly seated.
- **Low Flame:**
  - Check for propane tank "bypass" mode (occurs if valve opened too quickly). Close tank valve, disconnect, wait 30 seconds, reconnect, and open slowly.
  - Verify sufficient gas in the tank.

For persistent issues or complex repairs, contact Napoleon customer support or a qualified service technician.

## PRODUCT SPECIFICATIONS

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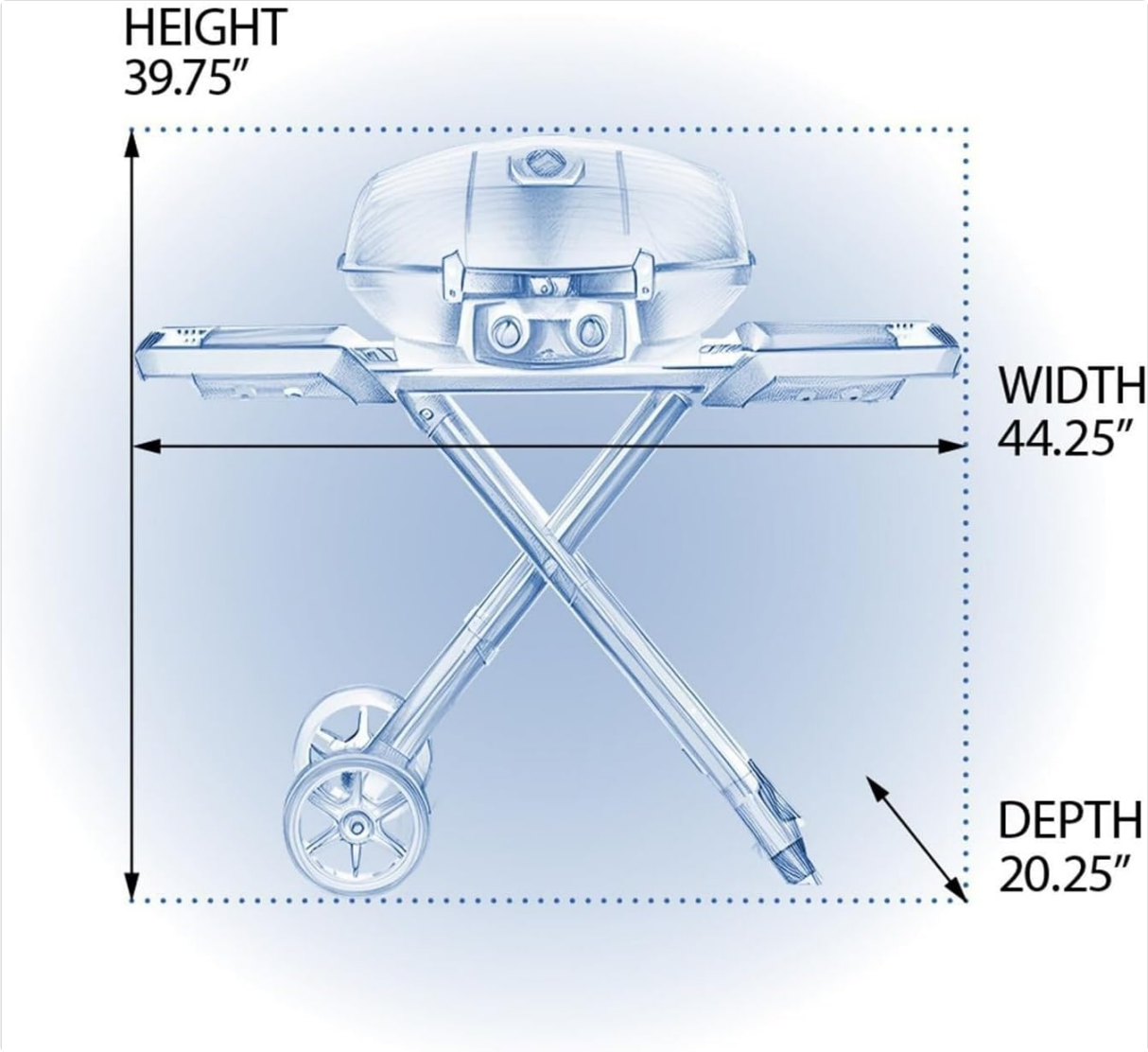


Image: Dimensional diagram of the grill, indicating its height, width, and depth for planning placement and storage.

Feature	Detail
Brand	Napoleon
Model Name	PHANTOM TravelQ
Model Number	PRO285X-MK-PHM
Product Dimensions	20.25"D x 44.25"W x 39.75"H
Item Weight	50.5 Pounds
Fuel Type	Gas (Propane)
Color	Matt Black
Material	Cast Iron (Grates), Stainless Steel (Frame, Handle)
Main Burner Count	2
Heating Power	12000 British Thermal Units
Cooking Surface Area	285 Square Inches
Included Components	PRO285X-MK-PHM (Grill Unit)

Feature	Detail
Assembly Required	Yes




## WARRANTY AND SUPPORT

For warranty information, product registration, or technical support, please visit the official Napoleon website or contact their customer service department. Keep your purchase receipt as proof of purchase for any warranty claims.

**Note on Videos:** No official product videos from the seller were available for embedding at this time. For visual guides or additional information, please refer to the manufacturer's official website or authorized channels.

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### Related Documents - PRO285X-MK-PHM

	<p><a href="#">Napoleon PRO285X Portable Gas Grill: Installation, Operation, and Safety Manual</a></p> <p>Comprehensive guide for the Napoleon PRO285X Portable Gas Grill, covering installation, safe operation, cooking, cleaning, maintenance, troubleshooting, and warranty information. Includes parts list and safety warnings.</p>
	<p><a href="#">Napoleon Freestyle Series Owner's Manual (F365, F425 Models)</a></p> <p>Comprehensive owner's manual for Napoleon Freestyle Series gas grills, models F365 and F425. Covers safety, installation, operation, lighting, grilling techniques, rotisserie use, cleaning, maintenance, troubleshooting, and warranty information.</p>
	<p><a href="#">Napoleon Prestige Series Gas Grill Owner's Manual - P665, P500</a></p> <p>Comprehensive owner's manual for Napoleon Prestige Series gas grills (P665, P500, P500-PHM), covering safety, operation, maintenance, cleaning, and troubleshooting for optimal grilling performance.</p>





[Napoleon Gourmet Grill CSS610RSB User Manual and Safety Guide](#)

Comprehensive user manual, safety instructions, operating guide, maintenance tips, and troubleshooting for the Napoleon Gourmet Grill model CSS610RSB. Includes warranty information, parts list, and assembly guidance.



[Napoleon Freestyle Series Grills Owner's Manual: F365 & F425 Models](#)

Comprehensive guide for Napoleon Freestyle Series gas grills (F365 and F425 models). Covers safety precautions, assembly, operation, lighting, grilling techniques, cleaning, maintenance, troubleshooting, and warranty information.



[Napoleon ROGUE Series Gas Grill Owner's Manual](#)

The official owner's manual for Napoleon ROGUE series gas grills, detailing safety guidelines, setup, operation, cooking techniques, maintenance, and troubleshooting for models R425, R525, R625, RP425, RP525, RP625, RPS425, RPS525, RPS625. Learn how to get the most out of your Napoleon grill.