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› [Motorola](#) /

› Motorola One 5G Ace (2021) User Manual

Motorola XT2113-2

Motorola One 5G Ace (2021) User Manual

Model: XT2113-2

INTRODUCTION

Welcome to the user manual for your Motorola One 5G Ace (2021) smartphone. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. The Motorola One 5G Ace is designed for superfast 5G connectivity, offering enhanced performance for streaming, gaming, and communication. It features a powerful camera system, a long-lasting battery, and a robust design to keep you connected and productive.



Image: Front and back view of the Motorola One 5G Ace smartphone, showcasing its sleek design and camera module.

SETUP GUIDE

1. Unboxing Your Device

Upon opening the package, ensure all components are present:

- Motorola One 5G Ace Smartphone
- USB Cable
- Power Adapter
- SIM Ejector Tool

2. Initial Power On

Press and hold the Power button (located on the right side of the device) until the Motorola logo appears. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and complete the initial setup process.

3. SIM Card Installation

To install your SIM card:

1. Locate the SIM tray on the side of your phone.
2. Insert the SIM ejector tool into the small hole on the SIM tray and push gently until the tray pops out.
3. Place your Nano-SIM card into the tray with the gold contacts facing down. Ensure it is correctly aligned.
4. Carefully push the SIM tray back into the phone until it clicks into place.



Image: Front and back views of the Motorola One 5G Ace, illustrating the phone's design for SIM tray identification.

OPERATING YOUR DEVICE

1. Basic Navigation

The Motorola One 5G Ace uses a touch-sensitive display for navigation. Swipe, tap, and pinch to interact with apps and menus. The power button also functions as a fingerprint sensor for quick unlocking. Volume buttons are located on the right side of the device.

2. Superfast 5G Connectivity

Experience next-generation speed with 5G. This allows for faster downloads, smoother streaming of online games, and clearer video calls with reduced lag time. Ensure you are in a 5G-enabled area and have a 5G-compatible plan for optimal performance.

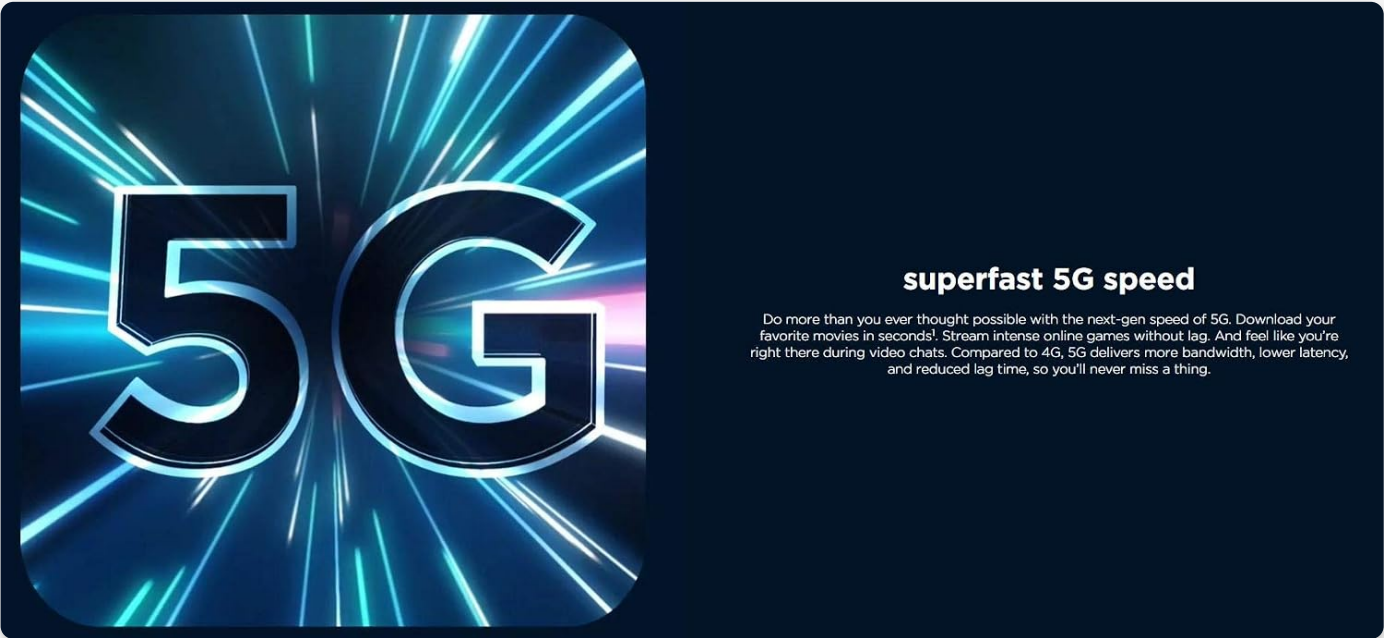


Image: Graphic illustrating the concept of superfast 5G speed, emphasizing its benefits for data transfer.

3. Advanced Camera Features

The device features a 48 MP main sensor with Quad Pixel technology for sharper, brighter photos in various lighting conditions. Utilize the ultra-wide angle lens to capture 4x more in your frame, and the Macro Vision camera for incredible close-up shots.

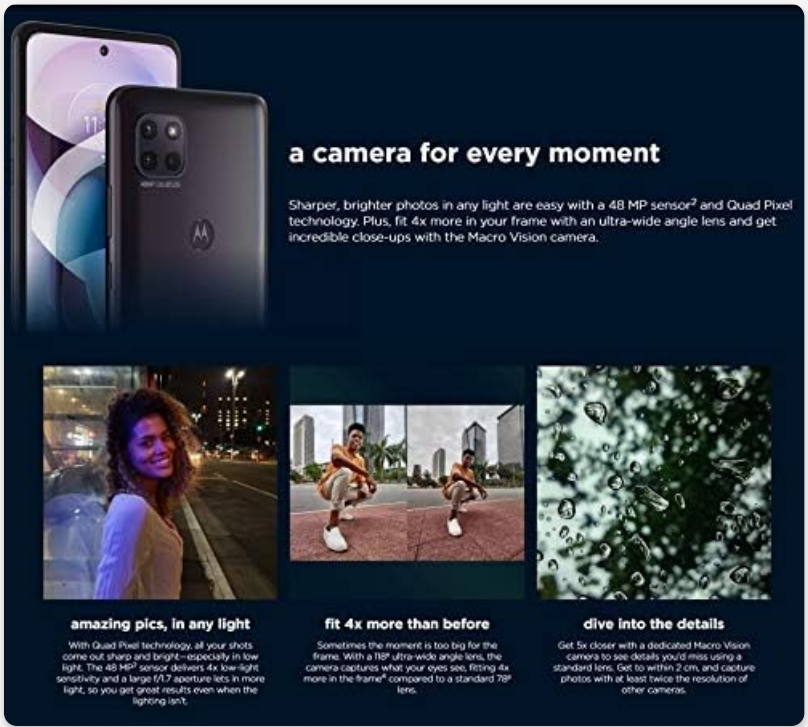


Image: Visual representation of the camera's capabilities, including amazing low-light photos, wide-angle shots, and detailed macro

4. Long-Lasting Battery and Charging

Equipped with a 5000 mAh battery, the Motorola One 5G Ace provides over two days of power on a single charge under typical usage. For a quick power boost, TurboPower 20 charging delivers 10 hours of power in just 15 minutes.

over 2 days of power

Work, play, and get more done in your day with a 5000 mAh battery that keeps you going strong for more than 2 days. Need a quick boost? TurboPower™ 20 charging gives you 10 hours of power in just 15 minutes, so you're ready for anything.



Image: Graphic depicting the extended battery life of the Motorola One 5G Ace, highlighting its multi-day power capability.

5. Performance and Gaming

The Qualcomm Snapdragon 750G 5G processor ensures smooth performance, with 20% faster CPU and 10% faster GPU performance compared to the previous generation. This allows for seamless streaming of desktop-quality games and effortless multitasking with 6 GB of RAM.

5G gaming on the go

A Qualcomm® Snapdragon™ 750G 5G processor delivers 20% faster CPU and 10% faster GPU performance^{^††} than the previous generation. Stream desktop-quality games smoothly on the go. Watch vivid, lifelike graphics render in an instant. And rely on efficient, long-lasting performance that won't let you down. Plus, 6 GB of RAM means you can keep multiple apps open at once and move effortlessly between them.



Image: Graphic illustrating the powerful Snapdragon processor and its benefits for 5G gaming on the go.

6. Water Repellent Design

The Motorola One 5G Ace features a water-repellent design, providing protection against spills and splashes. This design helps keep your phone safe from accidental exposure to liquids.

MAINTENANCE AND CARE

1. Cleaning Your Device

To clean your phone, use a soft, lint-free cloth. Avoid using harsh chemicals, abrasive cleaners, or compressed air, as these can damage the device's finish or internal components. For stubborn smudges, slightly dampen the cloth with water.

2. Software Updates

Regularly check for and install software updates. Updates often include performance improvements, security patches, and new features that enhance your device's functionality and protection. You can typically find update options in your phone's Settings menu under 'System' or 'About phone'.

3. Battery Care

To maximize battery lifespan, avoid exposing your phone to extreme temperatures. It is recommended to keep the battery charge between 20% and 80% for optimal long-term health. Use only the provided or certified charging accessories.

TROUBLESHOOTING

Common Issues and Solutions:

- **Device Not Powering On:** Ensure the battery is charged. Connect the phone to the power adapter and let it charge for at least 15 minutes before attempting to power it on again. If it still doesn't turn on, try holding the Power button for 10-15 seconds to force a restart.
- **Connectivity Issues (Wi-Fi/Cellular):**
 - For Wi-Fi: Check if Wi-Fi is enabled in settings. Restart your router. Forget the network and reconnect.
 - For Cellular: Ensure your SIM card is properly inserted. Check your mobile data settings. Restart the phone. Contact your carrier to confirm service status.
- **Battery Draining Quickly:** Reduce screen brightness. Close unused apps running in the background. Disable unnecessary features like GPS, Bluetooth, or Wi-Fi when not in use. Check battery usage in settings to identify power-hungry apps.
- **Apps Crashing or Freezing:** Force close the app and reopen it. Clear the app's cache and data in settings (Settings > Apps > [App Name] > Storage). Ensure the app is updated to its latest version. If the issue persists, uninstall and reinstall the app.

If you encounter persistent issues not covered here, consider performing a factory reset (back up your data first) or contacting customer support.

TECHNICAL SPECIFICATIONS

Feature	Specification
Model Number	XT2113-2
Display Size	6.7 Inches
Resolution	2400 x 1080 pixels
Processor	Qualcomm Snapdragon 750G 5G
RAM	6 GB

Feature	Specification
Internal Storage	128 GB
Rear Camera	48 MP (Quad Pixel) + Ultra-wide + Macro Vision
Battery Capacity	5000 mAh
Operating System	Android
Dimensions (L x W x H)	5.91 x 3.94 x 1.97 inches
Weight	7.5 ounces (212 Grams)
Connectivity	5G, Wi-Fi, Bluetooth, GPS
Water Resistance	Water repellent design

Warranty and Support

1. Warranty Information

As a renewed product, the Motorola One 5G Ace (2021) typically comes with a specific return and replacement policy. Please refer to your purchase documentation for the exact terms, which may include a 90-day refund or replacement period.

2. Protection Plans

Additional protection plans may be available for purchase to extend coverage beyond the standard return policy. These plans can offer extended warranty benefits or accidental damage protection. Review the options provided at the time of purchase for details.

3. Contact Support

For technical assistance, warranty claims, or further inquiries, please contact the seller or Motorola's official support channels. Have your device's model number (XT2113-2) and purchase details ready when contacting support.

Ask a Question About This Manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question