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› SanDisk Ultra Luxe 512GB USB 3.2 Gen 1 Flash Drive Instruction Manual

SanDisk SDCZ74-512G-I35

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1. OVERVIEW

The SanDisk Ultra Luxe USB 3.2 Gen 1 Flash Drive provides high-speed data storage in a durable, elegant metal design. This manual details how to set up, operate, maintain, and troubleshoot your 512GB flash drive (Model: SDCZ74-512G-I35).



A silver metallic SanDisk Ultra Luxe flash drive.

This flash drive offers transfer speeds of up to 400MB/s, making it efficient for moving large files such as high-resolution photos, videos, and documents. Its robust metal casing ensures durability, and it includes features like file recovery software and optional password protection.



An image showing the transition from the old SanDisk logo to the new one, indicating consistent quality.

2. SETUP

The SanDisk Ultra Luxe flash drive is designed for plug-and-play functionality, requiring no special drivers for

most operating systems.

Connecting the Flash Drive

1. Locate an available USB port on your computer or compatible device. The SanDisk Ultra Luxe is compatible with USB 3.2 Gen 1 (also known as USB 3.0) and backward compatible with USB 2.0 ports.
2. Carefully insert the metal connector of the flash drive into the USB port. Ensure it is fully seated.
3. Your operating system should automatically detect the drive and make it accessible. On Windows, it will appear under 'This PC' or 'My Computer'. On macOS, it will appear on the desktop or in Finder.



The SanDisk Ultra Luxe flash drive plugged into a laptop's USB port, ready for use.

3. OPERATING INSTRUCTIONS

File Transfer

To transfer files to or from the SanDisk Ultra Luxe flash drive:

1. Open the flash drive's folder on your computer.
2. Drag and drop files or folders from your computer to the flash drive, or vice versa.

3. Alternatively, use the 'Copy' and 'Paste' functions from the right-click context menu.

Password Protection and File Recovery

The SanDisk Ultra Luxe flash drive supports password protection and file recovery features through downloadable software.

- **SanDisk SecureAccess Software:** This software allows you to create a password-protected folder on your drive to secure sensitive files with 128-bit AES encryption. It is compatible with Windows 10+ and macOS v10.9+. Visit the SanDisk website for download and detailed instructions.
- **RescuePRO Deluxe Software:** This software can help recover accidentally deleted files. A download offer for RescuePRO Deluxe is often included with the purchase of the drive. Refer to the packaging or SanDisk website for details on how to obtain and use this software.



A laptop screen displaying a digital lock icon, representing the password protection feature for files on the flash drive.



A laptop screen showing a "FILES RESTORED" message from the RescuePRO Deluxe software, indicating file recovery capability.

4. MAINTENANCE

Proper care ensures the longevity and reliable performance of your SanDisk Ultra Luxe flash drive.

- **Safe Removal:** Always safely eject the flash drive from your computer before physically removing it. On Windows, right-click the drive icon in 'This PC' and select 'Eject'. On macOS, drag the drive icon to the Trash or click the Eject button next to the drive in Finder.
- **Physical Protection:** While the metal casing is durable, avoid dropping the drive or exposing it to extreme physical impact.
- **Environmental Conditions:** Keep the drive away from extreme temperatures, direct sunlight, and moisture.
- **Cleaning:** If necessary, gently wipe the metal casing with a soft, dry cloth. Do not use liquid cleaners or solvents.

5. TROUBLESHOOTING

Drive Not Detected

- **Check Connection:** Ensure the drive is fully inserted into the USB port. Try a different USB port on your computer.
- **Restart Computer:** Sometimes a simple restart can resolve detection issues.
- **Test on Another Device:** Connect the flash drive to another computer or compatible device to determine if the issue is with the drive or the original device.
- **Check Device Manager (Windows) / Disk Utility (macOS):** Verify if the drive is listed but not assigned a drive letter or needs formatting.

Slow Transfer Speeds

- **USB Port Type:** Ensure you are using a USB 3.0 (or higher) port for optimal speeds. USB 2.0 ports will result in significantly slower transfers.
- **File Size and Type:** Transferring many small files is generally slower than transferring a few large files.
- **System Activity:** Other processes running on your computer can impact transfer speeds. Close unnecessary applications.
- **Drive Fragmentation:** Over time, flash drives can experience performance degradation. Back up your

data and perform a full format (not quick format) if speeds remain consistently low.

6. SPECIFICATIONS

Brand	SanDisk
Model Name	SanDisk Ultra Luxe
Model Number (512GB)	SDCZ74-512G-I35
Memory Storage Capacity	512 GB
Hardware Interface	USB 3.2 Gen 1 (USB 3.0 compatible)
Read Speed	Up to 400 MB/s
Special Features	Lightweight, Full Cast Metal Design
Compatible Devices	USB-enabled devices
Weight	8 Grams
Country of Origin	Malaysia

7. WARRANTY AND SUPPORT

Warranty Information

The SanDisk Ultra Luxe 512GB USB 3.2 Gen 1 Flash Drive comes with a**5-year limited warranty** provided by SanDisk. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, warranty claims, or further information, please visit the official SanDisk support website. You can typically find support resources, FAQs, and contact options at www.sandisk.com/support.