

vivo V23 Pro 5G

Vivo V23 Pro 5G Smartphone User Manual

Model: V23 Pro 5G

1. INTRODUCTION AND OVERVIEW

The Vivo V23 Pro 5G is a high-performance smartphone designed for advanced mobile photography and smooth user experience. It features a 50MP Eye AF Dual Front Camera and a 108MP Ultra Clarity Rear Camera, powered by the Dimensity 1200 platform with Extended RAM technology.

Key features include:

- 12 GB RAM | 256 GB ROM for ample storage and multitasking.
- 16.66 cm (6.56 inch) Full HD+ AMOLED Display with 90 Hz refresh rate.
- Advanced Camera System: 108MP + 8MP + 2MP Rear | 50MP + 8MP Dual Front Camera.
- 4300 mAh Lithium Battery for extended usage.
- Mediatek Dimensity 1200 Processor for powerful performance.



Image 1.1: Front view of the Vivo V23 Pro 5G smartphone, showcasing its display.



Image 1.2: Collage highlighting key features of the Vivo V23 Pro 5G, including camera, display, processor, and charging capabilities.

2. SETUP

2.1 Unboxing

Your Vivo V23 Pro 5G package should contain the following items:

- Handset
- Headset
- USB Cable
- Charger
- 3.5mm Earphone Jack Adapter
- Eject Tool
- Phone Case
- Protective Film (Applied)
- Documentation (including this manual)

2.2 SIM Card Installation

1. Locate the SIM card tray on the side of your phone.
2. Insert the eject tool into the small hole next to the tray to pop it open.
3. Place your Nano SIM cards into the designated slots on the tray. Ensure they are correctly oriented. The phone supports Dual SIM.
4. Carefully push the tray back into the phone until it is flush with the side.



Image 2.1: Top and bottom views of the Vivo V23 Pro 5G, showing the USB-C port, speaker grille, microphone, and SIM tray location.

2.3 Initial Power On and Charging

1. Press and hold the Power button (located on the right side) until the Vivo logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.
3. Before first use, it is recommended to fully charge the device using the provided charger and USB cable. Connect the USB cable to the phone's USB-C port and the charger to a power outlet.

3. OPERATING INSTRUCTIONS

3.1 Basic Navigation

The Vivo V23 Pro 5G operates on Android 12.0 with a touchscreen interface. Use gestures such as tapping, swiping, pinching, and spreading to navigate. The power button and volume buttons are located on the right side of the device.



Image 3.1: Side views of the Vivo V23 Pro 5G, illustrating the power button and volume rocker for basic control.

3.2 Making Calls and Sending Messages

- **Calls:** Tap the Phone icon, enter the number, and tap the call button. To answer an incoming call, swipe up.
- **Messages:** Tap the Messages icon, tap 'Start chat', enter the recipient's number or select from contacts, type your message, and tap send.

3.3 Camera Usage

The Vivo V23 Pro 5G features a versatile camera system:

- **Rear Camera:** 108MP main sensor, 8MP wide-angle, and 2MP macro lens. Open the Camera app and select 'Photo' or 'Pro' mode for advanced settings.
- **Front Camera:** 50MP Eye AF main sensor and 8MP wide-angle lens. Tap the camera switch icon to activate the front camera for selfies and video calls.
- **Shooting Modes:** Explore various modes like Portrait, Night, Panorama, and more within the Camera app.



Image 3.2: Rear view of the Vivo V23 Pro 5G in Sunshine Gold, highlighting the triple camera module.

3.4 Connectivity

- **Wi-Fi:** Go to Settings > Network & internet > Wi-Fi to connect to available networks.
- **Bluetooth:** Go to Settings > Connected devices > Bluetooth to pair with Bluetooth accessories.
- **5G:** The device supports 5G cellular technology. Ensure your SIM card and plan support 5G for optimal network speeds.

3.5 Security Features

The Vivo V23 Pro 5G includes Face Recognition for biometric security. Set it up in Settings > Security > Face.

4. MAINTENANCE

4.1 Cleaning Your Device

To clean your Vivo V23 Pro 5G, use a soft, lint-free cloth. Avoid using harsh chemicals, abrasive materials, or aerosol sprays. Gently wipe the screen and body. Do not expose the device to excessive moisture.

4.2 Software Updates

Regularly check for software updates to ensure optimal performance and security. Go to Settings > System > System update to check for and install available updates.

4.3 Battery Care

To prolong battery life, avoid extreme temperatures. Use only the original charger and cable. Do not let the battery completely drain frequently. The device has a 4300 mAh Lithium Battery with an average life of 48 hours under

typical usage.

4.4 Water Resistance

The Vivo V23 Pro 5G is designed with a degree of water resistance. However, it is not waterproof. Avoid submerging the device in water or exposing it to high-pressure water jets. Damage caused by liquid is not covered under warranty.

5. TROUBLESHOOTING

5.1 Common Issues and Solutions

- **Phone not turning on:** Ensure the battery is charged. Connect the charger and wait a few minutes before attempting to power on again.
- **Apps freezing or slow performance:** Close background apps, clear app cache (Settings > Apps > [App Name] > Storage > Clear cache), or restart the phone.
- **Network connectivity issues:** Check if Airplane mode is off. Restart the phone. Verify SIM card installation. Contact your service provider if issues persist.
- **Touchscreen unresponsive:** Restart the device by holding the power button. If unresponsive, force restart by holding power and volume down buttons simultaneously for about 10 seconds.

5.2 Factory Reset

If you encounter persistent software issues, a factory reset may resolve them. **Warning:** This will erase all data on your phone. Back up important data before proceeding. Go to Settings > System > Reset options > Erase all data (factory reset).

6. SPECIFICATIONS

Feature	Specification
Brand	vivo
Model	V23 Pro 5G
Operating System	Android 12.0
RAM Memory	12 GB
Storage Capacity	256 GB
CPU Model	MediaTek Dimensity 1200
CPU Speed	2.4 GHz
Display Size	6.56 Inches
Display Type	AMOLED
Resolution	1920 x 1080 (Full HD+)
Refresh Rate	90 Hz
Rear Camera	108MP + 8MP + 2MP (Triple Camera)
Front Camera	50MP + 8MP (Dual Front Camera)

Battery Capacity	4300 mAh Lithium-Ion
Cellular Technology	5G
Biometric Security	Face Recognition
Dimensions	15.8 x 7.5 x 0.8 Centimeters
Item Weight	171 Grams
Water Resistance Level	Water Resistant

7. WARRANTY AND SUPPORT

7.1 Warranty Information

The Vivo V23 Pro 5G comes with a 1 Year Manufacturer Warranty from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, accidents, unauthorized repairs, or liquid damage.

7.2 Customer Support

For technical assistance, service, or warranty claims, please contact Vivo customer support. You can find contact details on the official Vivo website or through the documentation provided with your device.

Manufacturer Contact Information: vivo Mobile India Private Limited TEC-1&TEC-2 World Trade Centre Plot No TZ-13A Techzone (IT Park) Greater Noida-201308