

Microsoft 8XA-00021

Microsoft Surface Pro Signature Keyboard - Poppy Red User Manual

Model: 8XA-00021

1. INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your Microsoft Surface Pro Signature Keyboard. Designed for seamless integration with Surface Pro 8 and Surface Pro X, this premium keyboard enhances your productivity with a full mechanical keyset, backlit keys, and a large glass trackpad. It also features a dedicated slot for the Surface Slim Pen 2 (sold separately).

2. SETUP

2.1 Attaching the Keyboard

The Surface Pro Signature Keyboard connects magnetically to your compatible Surface Pro device. Align the keyboard's magnetic connector with the port on the bottom edge of your Surface Pro until it clicks securely into place.



Image: The Poppy Red Surface Pro Signature Keyboard attached to a Surface Pro device, ready for use.

2.2 Initial Connection and Pairing

Once physically attached, the keyboard should automatically connect. If prompted, follow on-screen instructions to complete any necessary driver installations or Bluetooth pairing. The keyboard draws power directly from the Surface Pro, so no separate charging is required for the keyboard itself.

2.3 Surface Slim Pen 2 Integration (Sold Separately)

The keyboard features a dedicated storage and charging slot for the Surface Slim Pen 2. Place the pen in the recessed area above the function keys. The pen will magnetically attach and begin charging. This ensures your pen is always ready for use and securely stored.



Image: A close-up view of the Surface Slim Pen 2 nestled in its charging slot on the keyboard.

3. OPERATING INSTRUCTIONS

3.1 Typing and Trackpad Usage

The keyboard provides a full mechanical keyset for a responsive typing experience. The integrated large glass trackpad allows for precise navigation and multi-touch gestures. Refer to your Surface Pro's operating system settings for customizing trackpad gestures.



Image: A detailed view of the keyboard's mechanical keys and the large trackpad.

3.2 Backlit Keys

The keys are backlit for visibility in low-light conditions. Adjust the backlight brightness using the dedicated function keys (e.g., F5 and F6, or similar icons depending on your keyboard layout). The backlight typically has multiple brightness levels.

3.3 Adjustable Angle

The keyboard can be adjusted to various angles for comfortable typing. When attached, you can slightly tilt the keyboard upwards by folding the magnetic strip near the hinge, creating a more ergonomic typing position.



Image: The Surface Pro Signature Keyboard in an elevated typing position, demonstrating its adjustable angle.

4. MAINTENANCE

4.1 Cleaning the Keyboard

To clean the Alcantara material, gently wipe with a lint-free cloth dampened with a mild soap and water solution. Avoid harsh chemicals or abrasive cleaners. For the keys and trackpad, use a soft, dry cloth. Ensure the keyboard is disconnected from the Surface Pro before cleaning.

4.2 Storage

When not in use, fold the keyboard over the screen to protect both the display and the keyboard keys. This also helps conserve battery life of the Surface Pro.

5. TROUBLESHOOTING

5.1 Keyboard Not Responding

- Ensure the keyboard is securely attached to the Surface Pro. Detach and reattach it.
- Restart your Surface Pro device.
- Check for any pending Windows updates that might include keyboard driver updates.
- If using a Bluetooth connection (for some models), ensure Bluetooth is enabled on your Surface Pro and the keyboard is paired.

5.2 Backlight Not Working

- Press the backlight function keys (e.g., F5/F6) to adjust brightness.
- Ensure your Surface Pro's battery is not critically low, as backlighting may be disabled to conserve power.

5.3 Trackpad Issues

- Clean the trackpad surface to remove any dirt or debris.
- Check Surface Pro settings for trackpad sensitivity and gesture configurations.

6. SPECIFICATIONS

Feature	Detail
Brand	Microsoft
Model Number	8XA-00021
Color	Poppy Red
Compatible Devices	Surface Pro 8, Surface Pro X
Connectivity Technology	Magnetic (direct connection)
Keyboard Description	Mechanical
Special Features	Backlit keys, Large glass trackpad, Alcantara material, Surface Slim Pen 2 storage/charging
Item Weight	9.9 ounces
Product Dimensions	11.38 x 8.9 x 0.19 inches

7. OFFICIAL PRODUCT VIDEOS

Type Cover for Microsoft Surface Pro 9/ 8/X/Pro 10/Pro 11

Your browser does not support the video tag.

Video Description: This video demonstrates the features and compatibility of a type cover for various Microsoft Surface Pro models, including the Surface Pro 8. It highlights the slim design, pen slot, and backlit keys.

Microsoft Surface pro type cover

Your browser does not support the video tag.

Video Description: A brief overview of a Microsoft Surface Pro type cover, showcasing its design and functionality.

surface keyboard + slim pen

Your browser does not support the video tag.

Video Description: This video demonstrates the Surface keyboard and its integrated slim pen, highlighting their combined utility.

8. WARRANTY AND SUPPORT






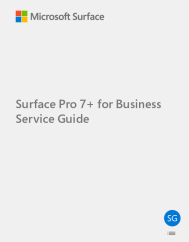
8.1 Limited Warranty

The Microsoft Surface Pro Signature Keyboard is covered by Microsoft's Limited Warranty. This warranty is in addition to your consumer law rights. For detailed terms and conditions, please refer to the official Microsoft warranty documentation included with your product or visit the Microsoft support website.

8.2 Customer Support

For further assistance, troubleshooting, or warranty claims, please visit the official Microsoft Support website or contact Microsoft Customer Service. Keep your proof of purchase and product model number (8XA-00021) readily available.

Related Documents - 8XA-00021

	<p>Microsoft ME-MPP303 Stylus Pen for Surface - User Manual & Specifications</p> <p>User manual and specifications for the Microsoft ME-MPP303 Stylus Pen, compatible with various Surface devices. Details include auto-sleep feature, material, and printing specifications.</p>
	<p>Microsoft Surface Charging Port Replacement Guide</p> <p>Detailed step-by-step instructions for replacing the charging port on a Microsoft Surface RT (1st Gen) tablet. Includes required tools, parts, and visual descriptions of each repair stage.</p>
	<p>Microsoft Surface Go 3 Quick Start Guide</p> <p>A concise guide to setting up and using your Microsoft Surface Go 3, including information on Windows Hello and battery health.</p>
	<p>Microsoft Surface Pro 4 User Manual</p> <p>A comprehensive user guide for the Microsoft Surface Pro 4, covering setup, features, software, and troubleshooting.</p>
	<p>Microsoft Surface Pro 5 Teardown: Internal Components and Repairability Guide</p> <p>Detailed teardown of the Microsoft Surface Pro 5 (2017 model) by iFixit. Explore internal components, specifications, chip identification, and repairability score.</p>
	<p>Microsoft Surface Pro 7+ for Business Service Guide</p> <p>This service guide provides detailed instructions for servicing and repairing the Microsoft Surface Pro 7+ for Business, including component removal, installation, and troubleshooting procedures.</p>